Name and establishment flap Please fold it out to complete the questionnaire!

modelauestionnaire

Name flap

Please enter the names on the flap in the following order:

- 1. Adult in the household who is most familiar with the household's financial matters
- 2. Spouse or cohabiting partner of Person 1

- 3. Children of Person 1 and/or Person 2
- 4. Relatives of Person 1 or Person 2
- 5. Other people in the household

(Please retain this order throughout the questionnaire.)

| Person 1 | Person 2 | Person 3 | Person 4 | Person 5 |
|----------|----------|----------|----------|----------|
| | | | | |
| | | | | |

Telephone number for further enquiries (voluntary)

Please enter the reference week as given on the front cover:

| Monday, | DD MM YY | to Sunday, | DD MM YY |
|---------|----------|------------|----------|
| | | | |

76 Name and address of the establishment you work

| | | *iOnn | aire | | | | |
|--|---------------------------------------|-------|------|--|--|--|--|
| Establistionent flap 76 Name and address of the establishment you work in Person 1 Person 2 Person 3 Person 4 Person 5 | | | | | | | |
| | | | | | | | |
| | | | | | | | |
| | · · · · · · · · · · · · · · · · · · · | | | | | | |
| | | | | | | | |
| | | | | | | | |



Microcensus 2021



Core programme and survey component relating to internet use

Reference week:

model question no

For the legal basis and other legal information please refer to pages 111 to 113 of this questionnaire. When answering the questions, please observe the explanatory notes 11 to 11 on pages 109 and 110 of this questionnaire.

Thank you for your time.



Making it easier

- Some questions refer to the reference week. The reference week is given on the front cover. Please enter it on the name flap.
- Please keep the name flap folded out while you complete the questionnaire. Please observe the order of the columns for the respective persons as given on the name flap.
- Please do not complete the establishment flap before you are asked to do so in the course of completing the questionnaire (question 76 on page 23).
- Please note the time before you begin filling out the questionnaire. At the end of the questionnaire you will be asked how long it took you to complete it.

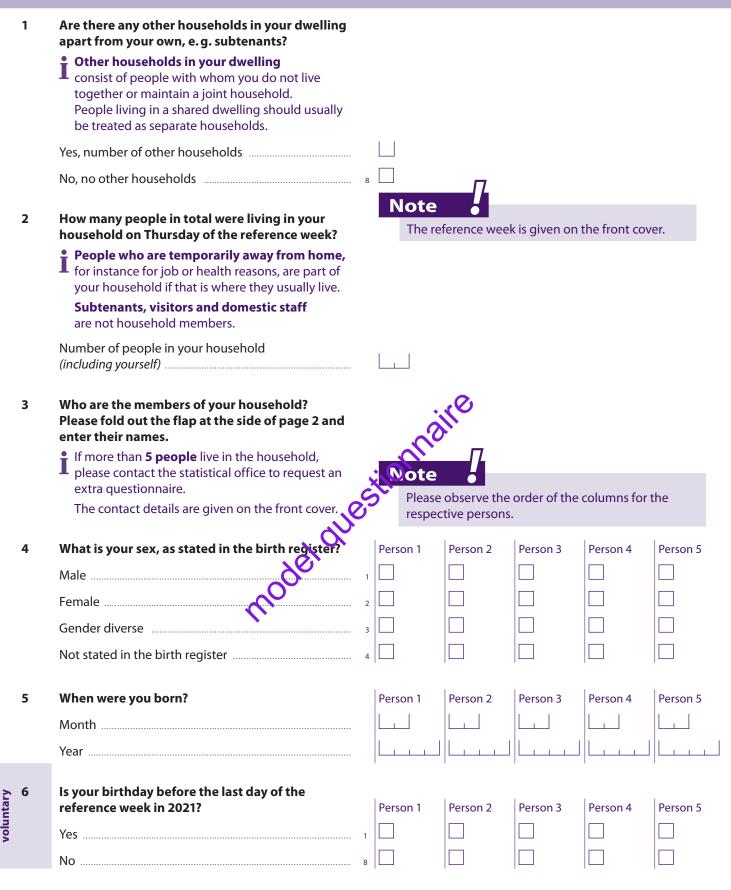
We will guide you through the questionnaire.

- If possible, each person should answer the questions for him or herself. Information may be provided on behalf of children (under 15 years), people in need of care or people with disabilities who are not able to answer the questions for themselves.
- Not all questions will have to be answered by all persons. When there is an answer box with an arrow an arrow (jump instruction), the numeral beside the arrow indicates the question to be answered next by the relevant person.

| Example: | | Person 1 | Person 2 | Person 3 | Person 4 | Person 5 | | | | |
|---|----------------|-----------------------------|--------------------------|--------------------------|--------------------------|--------------------------|--|--|--|--|
| | Yes | $\mathbf{X} \rightarrow 10$ | $\square \rightarrow 10$ | $\square \rightarrow 10$ | $\square \rightarrow 10$ | $\square \rightarrow 10$ | | | | |
| | No | | X | | | र् | | | | |
| In the example, Person 1 answers "Yes" and goes to question 10. Person 2 answers "No" and goes to the next question. | | | | | | | | | | |
| Jump instruct not complete jump instruct | e the questio | nnaire for se | veral person | | | | | | | |
| When entering | ng figures, pl | ease do so ri | ght-aligned. | | | | | | | |
| Example: | Hours per we | ek | 8 | Ø | 6 | | | | | |
| If you wish t | o correct an | answer, ple | ease do so a | is follows. | | | | | | |
| Example: | Yes | | | | X | | | | | |
| | No | | | | | | | | | |

• Questions to be answered on a voluntary basis are marked by the word "voluntary" in a coloured bar.

Household and dwelling



| 7 | What is your marital status? | Person 1 | Person 2 | Person 3 | Person 4 | Person 5 |
|----|--|--|--------------------------|--------------------------|-----------------------------|--------------------------|
| | Single | 1 | | | | |
| | Married | 2 | | | | |
| | Widowed | 3 | | | | |
| | Divorced | 4 | | | | |
| | Registered life partnership | 5 | | | | |
| | Registered life partner has died | 6 | | | | |
| | Registered life partnership has been dissolved | 7 | | | | |
| | | Nete | | | | |
| 8 | Do you occupy at least one more dwelling (including room, accommodation, residential establishment)? | Note | | | eral 10 mean nswered nex | |
| | Please mark all relevant boxes. | Person 1 | Person 2 | Person 3 | Person 4 | Person 5 |
| | Yes, I have another dwelling in Germany. | 1 | | | | |
| | Yes, I have another dwelling abroad. | 2 | | | | |
| | No, I do not have another dwelling. | 8 → 10 | $\square \rightarrow 10$ | $\square \rightarrow 10$ | $\square \rightarrow 10$ | $\square \rightarrow 10$ |
| 9 | Is this dwelling your main residence? | | | | | |
| | If you have more than one dwelling , your main residence is the one where you usually live (centre of life, family home). | Person | Person 2 | Person 3 | Person 4 | Person 5 |
| | Yes | | | | | |
| | No | Se la construction de la constru | | | | |
| 10 | Is this dwelling your main residence? If you have more than one dwelling, your main residence is the one where you usually live (centre of life, family home). Yes No Has your household been interviewed for the microcensus in this dwelling within the last 12 months? Yes | | | | | |
| | Yes | | | | | |
| | No | → 14 | | | | |
| 11 | Have any household members moved out since the last interview? | | | | | |
| | Yes, number of those who moved out | | | | | |
| | No | 8 | | | | |
| 12 | Have any household members died since the last interview? | | | | | |
| | Yes, number of those who died | | | | | |
| | No | 8 | | | | |

| 13 | Did you move into this household after the last interview? | | | | | | |
|------|---|--------|----------|----------|----------|----------|----------|
| | Please mark "Yes" for children born in the last 12 months. | | Person 1 | Person 2 | Person 3 | Person 4 | Person 5 |
| | Yes | | | | | | |
| | No | | | | | | |
| | | | | | | | |
| Peop | le and household | | | | | | |
| 14 | Do you live in a one-person household? | | | | | | |
| | Yes | | _ → 20 | | | | |
| | No | | | | | | |
| 15 | Does your mother live in this household? This includes stepmothers, adoptive and foster | | | | | | |
| | mothers. | | Person 1 | Person 2 | Person 3 | Person 4 | Person 5 |
| | Yes, my mother is number (see flap) | | | | | | |
| | No | 8 | | | | | |
| 16 | Does your father live in this household? | | | W | | | |
| | $\mathbf{\dot{I}}$ This includes stepfathers, adoptive and foster fathers. | | Person | Person 2 | Person 3 | Person 4 | Person 5 |
| | Yes, my father is number (see flap) | | | | | | |
| | No Does your spouse live in this household? | C | | | | | |
| | | י ו | | | I | 1 | I |
| 17 | | | Person 1 | Person 2 | Person 3 | Person 4 | Person 5 |
| | Yes, my spouse is number (see flap) | | → 19 | → 19 |) → 19 | → 19 | → 19 |
| | No | 8 | | | | | |
| 18 | Does your partner live in this household? | | | | | | |
| | ${f i}$ This includes registered life partnerships. | | Person 1 | Person 2 | Person 3 | Person 4 | Person 5 |
| | Yes, my partner is number (see flap) | | | | | | |
| | No | 8 | | | | | |
| | | | | | | | |

| 19 | What is your relationship to Person 1? | Person 1 | Person 2 | Person 3 | Person 4 | Person 5 |
|------|--|-----------|----------|----------|----------|----------|
| | I am Person 1 | | | | | |
| | l am (his/her) | | | | | |
| | wife, husband 2 | | | | | |
| | partner | | | | | |
| | daughter, son (including stepchildren, adopted and foster children) | | | | | |
| | daughter-in-law, son-in-law. | | | | | |
| | granddaughter, grandson. | | | | | |
| | great-granddaughter, great-grandson. | | | | | |
| | mother, father (including stepparents, adoptive and foster parents). | | | | | |
| | mother-in-law, father-in-law. | | | | | |
| | grandmother, grandfather 10 | | | | | |
| | great-grandmother, great-grandfather 11 | | | | | |
| | sister, brother 12 | | L.C | | | |
| | sister-in-law, brother-in-law. | | (ON) | | | |
| | another relative by birth/marriage | | Ì. | | | |
| | not related by birth/marriage | dity | | | | |
| | all all | estion | | | | |
| Info | rmation and communication technologies in the l | nousehold | | | | |
| 20 | Does your household have internet acress? | | | | | |

 This refers to the possibility of accessing the internet from home. This includes internet access through fixed devices (e.g. desktop computer) and mobile devices (e.g. smartphone).
 Yes _______1
 No ______8

| No | 8 | |
|---------------|---|--|
| I don't know. | 7 | |

| 21 | What type of internet connection is used at home? | | | | | |
|-------------------|--|---------------------------------------|----------|----------|----------|----------|
| | Please indicate more than one if appropriate. | | | | | |
| | Fixed connections: | | | | | |
| | DSL connection (via network cable or Wifi router, also by mobile phone/smartphone) | | | | | |
| | Cable connection (e.g. via TV cable, optical fibre, power cable) 2 | | | | | |
| | Fixed wireless internet connection (e.g. satellite, WiMAX) | | | | | |
| | Analogue modem or ISDN modem/card 4 | | | | | |
| | Mobile connections: | | | | | |
| | Mobile wireless internet connection via mobile phone/smartphone (at least 3G, e.g. UMTS, HSDPA, LTE)s | | | | | |
| | Mobile wireless internet connection via USB stick or laptop card (at least 3G, e.g. UMTS, mobile WiMAX) | ; | | | | |
| | GPRS and other mobile narrowband connections (2G, 2G+) via mobile phone or laptop modem | , | 0 | | | |
| | I don't know | | 110 | | | |
| | | , c | r | | | |
| | | | | | | |
| a 1 11 | | *10Mi | | | | |
| Child | Iren in day care | tion | | | | |
| Child 22 | Iren in day care Is there at least one child in your household who is aged 14 or under? | tion | | | | |
| Child 22 | Iren in day care Is there at least one child in your household who is aged 14 or under? Yes | | | | | |
| Child | Iren in day care Is there at least one child in your household who is aged 14 or under? Yes | jioni. □ □ → 25 | | | | |
| Child 22 23 | (2G, 2G+) via mobile phone or laptop modem 7 I don't know. 9 Iren in day care 9 Is there at least one child in your household who is aged 14 or under? 7 Yes 9 No 9 For each child aged 14 or under, please indicate the type of care in the 12 months before the reference week. 12 | □ □ → 25 | | | | |
| | For each child aged 14 or under, please indicate the type of care in the 12 months before the | Person 1 | Person 2 | Person 3 | Person 4 | Person 5 |
| | For each child aged 14 or under, please indicate the type of care in the 12 months before the reference week. | Person 1 | | Person 3 | Person 4 | Person 5 |
| | For each child aged 14 or under, please indicate the type of care in the 12 months before the reference week. Please mark all relevant boxes. | Person 1 | | Person 3 | Person 4 | Person 5 |
| | For each child aged 14 or under, please indicate the type of care in the 12 months before the reference week. Please mark all relevant boxes. Day care centre (kindergarten, crèche) | Person 1 | | Person 3 | Person 4 | Person 5 |
| | For each child aged 14 or under, please indicate the type of care in the 12 months before the reference week.Please mark all relevant boxes.Day care centre (kindergarten, crèche)Professional child minder | Person 1 | | Person 3 | Person 4 | Person 5 |
| | For each child aged 14 or under, please indicate the type of care in the 12 months before the reference week. Please mark all relevant boxes. Day care centre (kindergarten, crèche) Professional child minder Au-pair, babysitter Preschool institution (pre-primary education) Accare services for pupils before and/or after school | Person 1 | | Person 3 | Person 4 | Person 5 |
| | For each child aged 14 or under, please indicate the type of care in the 12 months before the reference week.Please mark all relevant boxes.Day care centre (kindergarten, crèche)Professional child minder2Au-pair, babysitter3Preschool institution (pre-primary education)4Care services for pupils before and/or after school | Person 1 | | Person 3 | Person 4 | Person 5 |

voluntary

24 For each child aged 14 or under, please indicate the type of care in the 4 weeks before the reference week.

| Please mark all relevant boxes. | Person 1 | Person 2 | Person 3 | Person 4 | Person 5 |
|---|----------|----------|----------|----------|----------|
| Day care centre (kindergarten, crèche) 1 | | | | | |
| Professional child minder 2 | | | | | |
| Au-pair, babysitter | | | | | |
| Preschool institution (pre-primary education) 4 | | | | | |
| Care services for pupils before and/or after school (offered by school or other facility) 5 | | | | | |
| Relatives, friends, neighbours | | | | | |
| None of the above categories applies | | | | | |

Citizenship and duration of residence

| 25 | Were you born in Germany? | | | | | |
|----|--|---------------------------|----------|----------|----------|--------------------------|
| | $\mathbf{\dot{I}}$ The place of birth is Germany also in the following cases: | | | | | |
| | the place of birth was part of Germany's national territory at the time of birth, but today it is not (e.g. Breslau before 1945). | Jestion | aire | | | |
| | the place of birth is part of Germany's national territory today, but it was not at the time of birth (e.g. the person concerned was born in Dresden | *iOn | | | | |
| | between 1949 and 1990, which was GDR territory at the time, or in Saarbrücken between 1947 and 1956, which was French territory at | Jest | | | | |
| | the time). | Person 1 | Person 2 | Person 3 | Person 4 | Person 5 |
| | Yes | 1 | | | | |
| | No | 8 → 27 | □ → 27 | □ → 27 | □ → 27 | □ → 27 |
| | Germany (today's territory)? "Today's territory" refers to the national borders of the Federal Republic of Germany as of 3 October 1990. | Person 1 | Person 2 | Person 3 | Person 4 | Person 5 |
| | Yes | $_{1} \longrightarrow 30$ | → 30 | → 30 | → 30 | $\square \rightarrow 30$ |
| | No | 8 | | | | |
| 27 | In which country (today's borders) were you born? | | | | | |
| | Person 1 | | | | | |
| | Person 2 | | | | | |
| | Person 3 | | | | | |
| | Person 4 | | | | | |
| | Person 5 | | | | | |

28 When did you (first) arrive in the Federal Republic of Germany (today's territory)?

| 🖠 See also p. 109: 💶 "Today's territory". | Person 1 | Person 2 | Person 3 | Person 4 |
|---|----------|----------|----------|----------|
| Year | | | | |

29 What was your (main) reason for moving to the Federal Republic of Germany (today's territory)?

| | If there are several reasons, please mark the main one. | Person 1 | Person 2 | Person 3 | Person 4 | Person 5 |
|----|--|------------------|------------------|------------------|------------------|------------------|
| | Employment: job found before moving to Germany | | | | | |
| | Employment: no job found before moving to Germany2 | | | | | |
| | Academic studies or other education, advanced training | | | | | |
| | Moved to Germany with a family member or followed a family member (family reunification) | | | | | |
| | Marriage/partnership with a person living in Germany (family formation) 5 | | | | | |
| | Flight, persecution, expulsion, asylum 6 | | | | | |
| | Free movement within the EU: wished to settle in Germany | | æ | | | |
| | Retirement 8 | | | | | |
| | Other main reason | | | | | |
| 30 | What language/languages do you speak at home | Person 1 | Person 2 | Person 3 | Person 4 | Person 5 |
| 50 | | \rightarrow 32 |
| | I only speak German at home. | | | | | |
| | I speak German and at least one other language at home. | | | | | |
| | I do not speak German at home but another language/other languages | | | | | |

Person 5

і і

| 31 | What language do you mainly speak at home? | Person 1 | Person 2 | Person 3 | Person 4 | Person 5 |
|----|---|------------|------------|----------|----------|----------|
| | Albanian 1 | | | | | |
| | Arabic 2 | | | | | |
| | Bosnian 3 | | | | | |
| | Bulgarian 4 | | | | | |
| | Chinese | | | | | |
| | Danish | | | | | |
| | German | | | | | |
| | English 8 | | | | | |
| | French | | | | | |
| | Greek 10 | | | | | |
| | Italian 11 | | | | | |
| | Croatian 12 | | | | | |
| | Kurdish 13 | | | | | |
| | Macedonian 14 | | | | | |
| | Dutch 15 | | <u>,</u> o | | | |
| | Pashto 16 | | A | | | |
| | Persian 17 Polish 18 Portuguese 20 Romanian 20 Russian 21 Serbian 22 | | | | | |
| | Polish | | | | | |
| | Portuguese | 2 <u>3</u> | | | | |
| | Romanian | | | | | |
| | Russian 21 | | | | | |
| | Serbian 22 | | | | | |
| | Spanish 23 | | | | | |
| | Turkish 24 | | | | | |
| | Hungarian 25 | | | | | |
| | Vietnamese | | | | | |
| | Another European language 27 | | | | | |
| | Another African language 28 | | | | | |
| | Another Asian language 29 | | | | | |
| | Another language 30 | | | | | |

| 32 | Have you ever interrupted your stay in the Federal Republic of Germany (today's territory) and lived abroad for at least one year? | Person 1 | Person 2 | Person 3 | Person 4 | Person 5 |
|----------|--|--|---|---|---|------------------|
| | Yes | 1 | | | | |
| | No | 8 → 34 | → 34 | → 34 | → 34 | → 34 |
| 33 | In what year did you return to the Federal Republic of Germany (today's territory) after you last stayed abroad for at least one year? | Person 1 | Person 2 | Person 3 | Person 4 | Person 5 |
| | Year | | | | | |
| 34 | Do you have German citizenship? | Person 1 | Person 2 | Person 3 | Person 4 | Person 5 |
| | Yes, German citizenship only | ₁ □ → 39 | □→ 39 | □ → 39 | □ → 39 | \rightarrow 39 |
| | Yes, German citizenship and citizenship of at least one foreign country | 2 → 38 | □ → 38 | → 38 | → 38 | → 38 |
| | No | 8 | | | | |
| 35 | Of which foreign country do you have citizenship? | | | | | |
| | If you do not have citizenship of any country, please | | -0 | | | |
| | Person 1 | • | 10 Il | | | |
| | | ~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~ | 7 | | | |
| | Person 2 | | | | | |
| | Person 2 Person 3 | , iont | | | | |
| | Person 2 Person 3 Person 4 | stion | | | | |
| | Person 2 Person 3 Person 4 Person 5 | stont | | | | |
| 36 | Person 2 Person 3 Person 4 Person 5 Do you have citizenship of another foreign country? | Person 1 | Person 2 | Person 3 | Person 4 | Person 5 |
| 36 | Person 2 Person 3 Person 4 Person 5 Do you have citizenship of another foleign country? Yes | Person 1 | Person 2 | Person 3 | Person 4 | Person 5 |
| 36 | Person 1 Person 2 Person 3 Person 4 Person 5 Do you have citizenship of another foleign country? Yes No | Person 1 1 8 \rightarrow 48 | Person 2 \square $\square \rightarrow 48$ | Person 3 \square $\square \rightarrow 48$ | Person 4 \square $\square \rightarrow 48$ | Person 5 □ → 48 |
| 36 37 | Person 2 Person 3 Person 4 Person 5 Do you have citizenship of another foreign country? Yes No Of which second foreign country do you have citizenship? | Person 1 1 3 $3 \rightarrow 48$ | Person 2 \square $\square \rightarrow 48$ | | | |
| | Of which second foreign country do you have | Person 1 $1 \\ 3 \\ \rightarrow 48$ | Person 2 \square $\square \rightarrow 48$ | | | |
| | Of which second foreign country do you have citizenship? | $ Person 1 \\ \\ \\ \\ \\ \\ \\ \\ \\ \\$ | Person 2 \square $\square \rightarrow 48$ | | | □ □ → 48 |
| | Of which second foreign country do you have citizenship? Person 1 | $ Person 1 \\ \\ \\ \\ \\ \\ \\ \\ \\ \\$ | Person 2 □ □ → 48 | | | |
| | Of which second foreign country do you have citizenship? Person 1 Person 2 | Person 1 | Person 2 $\square \rightarrow 48$ | | | □ □ → 48 |

38 Of which other country do you have citizenship?

| Person 1 | |
|----------|--|
| Person 2 | |
| Person 3 | |
| Person 4 | |
| Person 5 | |

| 39 | How did you obtain German citizenship? |
|----|--|
| | See also p. 109: 2 "Citizenship". |

| | 🖠 See also p. 109: 🖸 "Citizenship". | | Person 1 | Person 2 | Person 3 | Person 4 | Person 5 |
|----|--|----------|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|
| | By birth | 1 | $\square \rightarrow 42$ | $\square \rightarrow 42$ | $\square \rightarrow 42$ | □ → 42 | □→ 42 |
| | As a non-naturalised (ethnic) German repatriate | 2 | $\square \rightarrow 48$ |
| | As a naturalised (ethnic) German repatriate | 3 | | | | | |
| | By naturalisation (no ethnic German repatriate) | 4 | | | | | |
| | By adoption by German parent(s) | 5 | $\square \rightarrow 48$ | $\square \rightarrow 48$ | $\square \rightarrow 48$ | $\square \rightarrow 48$ | \rightarrow 48 |
| 40 | When were you naturalised? | | Person 1 | Person 2 | Person 3 | Person 4 | Person 5 |
| | Year | | | | | | |
| 41 | Which citizenship did you have before your naturalisation? You may also enter citizenship of the following former countries: Yugoslavia, Serbia and Montenegro, Soviet Union, Czechoslovakia. | | estion | <i>.</i> 0. | | | |
| | If you were stateless before your naturalisation, please | <u>с</u> | | | | | |
| | enter "stateless". Person 1 | | | | | | 1 |
| | Person 2 | | | | | | |
| | Person 3 | | | | | | → 48 |
| | Person 4 | | | | | | - |
| | Person 5 | | | | | | L |

42 Does your mother live in this household?

| This includes stepmothers, adoptive and foster mothers. | | Person 1 | Person 2 | Person 3 | Person 4 | Person 5 |
|---|---|----------|----------|----------|----------|----------|
| Yes | 1 | _ → 45 | → 45 | _ → 45 | → 45 | ☐ → 45 |
| No | 8 | | | | | |

| 43 | Has your mother moved to Germany (today's | |
|----|---|--|
| | territory)? | |

| | terntory). | | | | | | |
|----|---|---|-----------------|----------|----------|----------|----------|
| | 🖠 See also p. 109: 🚺 "Today's territory". | | Person 1 | Person 2 | Person 3 | Person 4 | Person 5 |
| | Yes, in (year) | | | | | | |
| | Yes, but I do not know the year of arrival. | 2 | | | | | |
| | No | 8 | | | | | |
| | I don't know. | 7 | | | | | |
| 44 | ls/was your mother a German citizen? | | | | | | |
| | 🖠 See also p. 109: 🗖 "Citizenship". | | Person 1 | Person 2 | Person 3 | Person 4 | Person 5 |
| | Yes, by birth | 1 | | | | | |
| | Yes, as a non-naturalised (ethnic) German repatriate | 2 | | | | | |
| | Yes, as a naturalised (ethnic) German repatriate | 3 | | | | | |
| | Yes, by naturalisation (no ethnic German repatriate) | 4 | | | | | |
| | Yes, by adoption by German parent(s) | 5 | | | | | |
| | Yes, but I do not know how it was obtained. | 6 | | | | | |
| | No | 8 | | | | | |
| | I don't know. | 7 | | R | | | |
| 45 | Does your father live in this household? | | an ^o | | | | |
| | This includes stepfathers, adoptive and foster fathers. | 2 | Person 1 | Person 2 | Person 3 | Person 4 | Person 5 |
| | Yes | 5 | → 48 | □ → 48 | □ → 48 | _ → 48 | _ → 48 |
| | No | | | | | | |
| 46 | Has your father moved to Germany (tody's territory)? | | | | | | |
| | Šee also p. 109: 🖬 "Today's territor". | | Person 1 | Person 2 | Person 3 | Person 4 | Person 5 |
| | Yes, in (year) | | | | | | |
| | Yes, but I do not know the year of arrival | 2 | | | | | |
| | No | 8 | | | | | |
| | I don't know. | 7 | | | | | |
| | | | | | | | |

| 47 | Is/was your father a German citizen? See also p. 109: 2 "Citizenship". | | Person 1 | Person 2 | Person 3 | Person 4 | Person 5 |
|----|---|---|--------------------------|--------------------------|----------|----------|----------|
| | Yes, by birth | 1 | | | | | |
| | Yes, as a non-naturalised (ethnic) German repatriate | 2 | | | | | |
| | Yes, as a naturalised (ethnic) German repatriate | | | | | | |
| | Yes, by naturalisation (no ethnic German repatriate) | 3 | | | | | |
| | | 4 | | | | | |
| | Yes, by adoption by German parent(s) | | | | | | |
| | Yes, but I do not know how it was obtained. | | | | | | |
| | No | 8 | | | | | |
| | l don't know. | 7 | | | | | |
| 48 | Was your father born in Germany (today's territory)? | | | | | | |
| | 🖠 See also p. 109: 💵 "Today's territory". | | Person 1 | Person 2 | Person 3 | Person 4 | Person 5 |
| | Yes | 1 | $\square \rightarrow 50$ | _ → 50 | → 50 | → 50 | → 50 |
| | No | 8 | | | | | |
| | I don't know. | 7 | → 50 | $\square \rightarrow 50$ | → 50 | → 50 | → 50 |
| 49 | In which country (today's borders) was your father born? | | | aire | | | |
| | Person 1 | | | | | | |
| | Person 2 | | SIL | | | | |
| | Person 3 | S | <u> </u> | | | | |
| | Person 4 | | | | | | |
| | | | | | | | |
| | Person 5 | | | | | | |
| 50 | Was your mother born in Germany (today's territory)? | | | | | | |
| | 🖠 See also p. 109: 🔲 "Today's territory". | | Person 1 | Person 2 | Person 3 | Person 4 | Person 5 |
| | Yes | 1 | → 52 | \rightarrow 52 | → 52 | → 52 | → 52 |
| | No | 8 | | | | | |
| | I don't know. | 7 | → 52 | → 52 | → 52 | → 52 | _]→ 52 |
| 51 | In which country (today's borders) was your mother born? | | | | | | |
| | Person 1 | | | | | | |
| | Person 2 | | | | | | |
| | Person 3 | | | | | | |
| | Person 4 | | | | | | |
| | Person 5 | | | | | | |

School or university attendance

| 52 | Have you been a pupil, apprentice, student in the last 12 months before the reference week? | | | | | | |
|----|---|----|----------|--------------------------|----------|----------|------------------|
| | Please mark "Yes" even if this applied only to part of the period. | | Person 1 | Person 2 | Person 3 | Person 4 | Person 5 |
| | Yes | 1 | | | | | |
| | No | 8 | → 58 | $\square \rightarrow 58$ | → 58 | → 58 | \rightarrow 58 |
| 53 | Have you been a pupil, apprentice, student in the last 4 weeks before the reference week? | | Person 1 | Person 2 | Person 3 | Person 4 | Person 5 |
| | Yes | 1 | | | | | |
| | No, because I switched to another school, higher education institution or apprenticeship, because of university vacation, school holidays, practical training phase in an establishment, studies at a higher education institution or school abroad, illness, maternity leave. | | | | | | |
| | No, for other reasons | 8 | | | | | |
| 54 | Which school/higher education institution did you last attend? | | ÷ | 10 | | | |
| | Schools of general education | | Person | Person 2 | Person 3 | Person 4 | Person 5 |
| | Primary school | 1 | . | | | | |
| | Orientation stage in grades 5/6 (e.g. at primary or secondary schools, diagnostic stage) | Ċ | joni. | | | | |
| | Special school, special needs school, special needs assistance | 3 | | | | | |
| | School offering several courses of education | 4 | | | | | |
| | Secondary general school, evening condary general school | 5 | | | | | |
| | Intermediate school, evening intermediate school | 6 | | | | | |
| | Comprehensive school | 7 | | | | | |
| | Waldorf school | 8 | | | | | |
| | Grammar school | 9 | | | | | |
| | Vocational grammar school, also grammar school specialising in economics or technical subjects | 10 | → 58 | □→ 58 | → 58 | → 58 | → 58 |
| | Evening grammar school, adult education college | 11 | | | | | |

Please turn the page for more schools.

| Still | Veretienel och erle offeningen verenel och erl | | | | | | | |
|----------------|--|----|-------|--------|------------|------------|----------|--------------------------|
| question 54 | Vocational schools offering a general school certificate | | Perso | on 1 | Person 2 | Person 3 | Person 4 | Person 5 |
| | Vocational school offering an intermediate school certificate (e.g. full-time vocational school) | 12 | ר | | | םן | םן | ם ו |
| | Vocational school offering an entrance qualification for higher education institutions: | | | | | | | |
| | Specialised upper secondary school | 13 | | | | | | |
| | Full-time vocational school | 14 | - | | | | | |
| | Two-year full-time vocational school | 15 | | | | | | |
| | Vocational schools | | | | | | | |
| | Pre-vocational training year | 16 | | | | | | |
| | Basic vocational training year | 17 | | | | | | |
| | Vocational school (dual system) | 18 | | →58 | -→58 | →58 | →58 | □ -→58 |
| | Full-time vocational school providing a vocational qualification | 19 | | | - | | | |
| | Training centre/school for health-care service occupations and social occupations | | | | | | | |
| | one year (e.g. geriatric care assistant) | 20 | - | | | | | |
| | two years (e.g. masseur/masseuse, pharmaceutical laboratory assistant) | 21 | - | - Cr | | | | |
| | three years (e.g. physiotherapy, medical laboratory assistant, geriatric care) | 22 | G | , O | | | | |
| | Training centre/school for educators | 23 | | | | | | |
| | Master craftsman training programme at trade and technical schools | 24 | | ▶ 56 | □ → 56 | _ → 56 | → 56 | → 56 |
| | Trade and technical school e.g. for technicians, business economists | 25 | | →58 | □]→58 | □ _}>58 | | |
| | Specialised academy (in Bayern only) | 26 | | | | | | |
| | Higher education institutions | | | | | | | |
| | Vocational academy | 27 | 🗆 J | | <u>ר</u> ו | ٦ | ٦ | ן 🗆 ן |
| | College of public administration | 28 | - | | | | | |
| | University of applied sciences, Cooperative State University (in Baden-Württemberg and Thüringen) | 29 | | ⇒57 | →57 | → 57 | → 57 | → 57 |
| | University (also college of art and music, college of education, college of theology) | 30 | | | | | | |
| | Doctoral studies | 31 | | ▶ 58 | → 58 | → 58 | → 58 | $\square \rightarrow 58$ |
| 53 | Which are the highest grades you attended at a school of general education? | | Perso | on 1 | Person 2 | Person 3 | Person 4 | Person 5 |
| | Grades 1 to 4 | 1 | | | | | | |
| | Grades 5 to 9/10 | | | →58 | →58 | →58 | 58 | →58 |
| | Upper secondary grades in grammar school | | | | | | | |
| | | - | 1.1 | | 1 | 1 | 1 | 1 |

Still

| 56 | What is the title of your master craftsman specialisation? | | | | | |
|----|---|-----------|----------|----------|----------|----------|
| | This refers to master craftsman training programmes at trade and technical schools , e.g. master carpenter, master hairdresser, master electrician, master home economist, master plumber and the like. | | | | | |
| | Person 1 | | | | | 1 |
| | Person 2 | | | | | |
| | Person 3 | | | | | -> 58 |
| | Person 4 | | | | | - |
| | Person 5 | | | | | |
| 57 | What course of study did you take? | Person 1 | Person 2 | Person 3 | Person 4 | Person 5 |
| | Bachelor's | 1 | | | | |
| | Master's | 2 | | | | |
| | Diplom degree or comparable course of study | 3 | | | | |
| 58 | Are you 15 years or older? | Person 1 | Preson 2 | Person 3 | Person 4 | Person 5 |
| | Yes | 2 | | | | |
| | No | 38 | □→ 138 | □→ 138 | □→ 138 | □ → 138 |
| | | still | | | | |
| | Jule |) | | | | |
| | Yes | | | | | |
| | ~0 ⁰ | | | | | |
| | | | | | | |

| Emp | loyment situation in the reference week | | | | | |
|-----|---|---|--|--|----------------------|---------------------------------------|
| 59 | Did you work for payment for at least one hour in the reference week? Please take into account also self-employment and minor jobs. | Person 1 | Person 2 | Person 3 | Person 4 | Person 5 |
| | Yes | $ \longrightarrow 67$ | → 67 | → 67 | \longrightarrow 67 | \longrightarrow 67 |
| | No | 3 | | | | |
| 60 | Did you work for at least 1 hour in the reference week as an unpaid family worker in a family business? | Person 1 | Person 2 | Person 3 | Person 4 | Person 5 |
| | Yes | $ \longrightarrow 67$ | $\square \rightarrow 67$ | $\square \rightarrow 67$ | _ → 67 | → 67 |
| | No | 3 | | | | |
| 61 | Do you normally have work or a job from which you were absent in the reference week? | | | | | |
| | Possible reasons are holidays, illness or parental leave. | Person 1 | Person 2 | Person 3 | Person 4 | Person 5 |
| | | $\rightarrow 63$ | $\rightarrow 63$ | $\rightarrow 63$ | $\rightarrow 63$ | $\rightarrow 63$ |
| | Yes | | | | | |
| | No | 3 | | | | |
| 62 | Did you do any casual or small work for payment in the reference week, such as listed below? This refers to work that you did not do for your own family. | tion | ng ng analyses o ic assistant | | | |
| | It includes working, for example, as/in | S. | | | | |
| | - waiter/waitress, service employee or temporary helper in a bar, restaurant or hotel | harvesti preparir | ng ng analyses o | r reports sci | entific work | |
| | household helper or cleaner | preparing analyses or reports, scientific work academic assistant | | | | |
| | | – academ | ic assistant | | | |
| | | | 1 3 | | | |
| | delivery services driver for restaurants, where shops; or as courier babysitter | – translato | or | | | |
| | shops; or as courier – babysitter – carer of children or of people in need of care | – translato – coach in | 1 3 | b | | |
| | shops; or as courier – babysitter – carer of children or of people in heed of care – deliverer of advertising leaflets or free | translato coach in tempora freelance | or a sports clul ary security v er on online | b vorker | | |
| | shops; or as courier – babysitter – carer of children or of people in heed of care – deliverer of advertising leaflets or free newspapers – hostess/gentleman host | translate coach in tempora freelanc artist or | or a sports clul ary security v er on online performer | b vorker platforms | her online | |
| | shops; or as courier babysitter carer of children or of people in need of care deliverer of advertising leaflets or free newspapers hostess/gentleman host private tutor | translate coach in tempora freelanc artist or | a sports clul ary security v er on online performer , influencer, o | b vorker platforms | her online | |
| | shops; or as courier babysitter carer of children or of people in heed of care deliverer of advertising leaflets or free newspapers hostess/gentleman host private tutor renovation or construction helper (e. g. painting, wallpapering, plastering, installing electrics, | translate coach in tempora freelance artist or blogger content pet care | or a sports clul ary security v er on online performer , influencer, c for pay r | b vorker platforms | her online: | |
| | shops; or as courier babysitter carer of children or of people in heed of care deliverer of advertising leaflets or free newspapers hostess/gentleman host private tutor renovation or construction helper (e.g. painting, wallpapering, plastering, installing electrics, plumbing) | translate coach in tempora freelance artist or blogger content pet care preparir | or a sports clul ary security v er on online performer , influencer, c for pay r ng events | b vorker platforms | her online | |
| | shops; or as courier babysitter carer of children or of people in heed of care deliverer of advertising leaflets or free newspapers hostess/gentleman host private tutor renovation or construction helper (e. g. painting, wallpapering, plastering, installing electrics, | translate coach in tempora freelance artist or blogger content pet care | or a sports clul ary security v er on online performer , influencer, c for pay r ng events | b vorker platforms | her online | |
| | shops; or as courier babysitter carer of children or of people in heed of care deliverer of advertising leaflets or free newspapers hostess/gentleman host private tutor renovation or construction helper (e.g. painting, wallpapering, plastering, installing electrics, plumbing) gardening (mowing the lawn, cutting hedges or | translate coach in tempora freelance artist or blogger content pet care preparir | or a sports clul ary security v er on online performer , influencer, c for pay r ng events | b vorker platforms | her online | Person 5 |
| | shops; or as courier babysitter carer of children or of people in heed of care deliverer of advertising leaflets or free newspapers hostess/gentleman host private tutor renovation or construction helper (e.g. painting, wallpapering, plastering, installing electrics, plumbing) gardening (mowing the lawn, cutting hedges or | translate coach in tempora freelance artist or blogger content pet care preparir other ace | a sports clul ary security v er on online performer , influencer, o for pay r ng events tivities | b vorker platforms or creating ot | | Person 5 $\bigcirc \rightarrow 67$ |

63 Why did you not work in the reference week?

- See also p. 109: "Partial retirement" and
 - "Caregiver Leave Act/Family Caregiver Leave Act".

| If there are several reasons, please mark the main one. | | | | | | |
|---|--------|----------|----------|--------------------------|--------------------------|--------------------------|
| Illness, accident (including spa treatment, rehabilitation) | 1 | Person 1 | Person 2 | Person 3 | Person 4 | Person 5 |
| Holidays, special leave | 2 | | | | | |
| Compensation leave (within the framework of a working time account or an annualised hours contract) | 3 | →67 | →67 | →67 | →67 | →67 |
| Maternity leave | 4 | | | | | |
| Partial retirement | 5 | | | | | |
| Vocational and continuing training | 6 | | | | | |
| Parental leave | 7 | | | | | |
| Released from work under the Caregiver Leave Act | 8 | | | | | |
| Off-season | 9 | → 66 | → 66 | $\square \rightarrow 66$ | $\square \rightarrow 66$ | $\square \rightarrow 66$ |
| Strike, lockout | 10 | | | | | |
| Bad weather | 11 | | R | | | |
| Short-time work for technical or economic reasons | 12 | | | | | |
| General and continuing education, school attendance | 13 | | →65 | →65 | →65 | →65 |
| Personal, family responsibilities | C A | | | | | |
| Personal, family responsibilities | 15 | | | | | |
| I have already found a job but did not yet wark in that job in the reference week. | 16 | → 113 | → 113 | → 113 | → 113 | → 113 |
| Are you still receiving continued pay, public or social benefits as full or partial wage/salary | | 1 | 1 | 1 | 1 | 1 |
| replacement? | | Person 1 | Person 2 | Person 3 | Person 4 | Person 5 |
| Yes | 1 | → 67 | → 67 | → 67 | → 67 | → 67 |
| No | 8 | | | | | |
| Not applicable because self-employed, freelancer | 9 | | | | | |
| Indicate the total period of your absence from work. | | Person 1 | Person 2 | Person 3 | Person 4 | Person 5 |
| 3 months or less | 1 | → 67 | → 67 | → 67 | → 67 | → 67 |
| More than 3 months | 8 | → 114 | □→ 114 | □→ 114 | □→ 114 | → 114 |
| Do you do any work in that job during the off- season? | | Person 1 | Person 2 | Person 3 | Person 4 | Person 5 |
| Yes | 1 | | | | | |
| No | 8 | → 115 | □→ 115 | → 115 | → 115 | → 115 |
| | | 1 | 1 | 1 | 1 | 1 |

64

65

64

| 67 | What was your status in employment in the reference week? | | | | | |
|----|--|----------|----------|----------|----------|----------|
| | If you have more than one job, your answer should only refer to the job in which you work the most hours (main job). In this context, it is irrelevant whether you are actually working in your main job or whether you are absent, for instance, because of parental leave, illness or holidays. | | | | | |
| | See also p. 109: 5 "Categorisation of job". | I | I | I | I | 1 |
| | Self-employed person, freelancer | Person 1 | Person 2 | Person 3 | Person 4 | Person 5 |
| | without employees | | | | | |
| | with employees | 2 | | | | |
| | Unpaid family worker in a family business | 3 | | | | |
| | Public official (not including candidates), judge | ₄ □ → 69 | →69 | □>69 | □ ->69 | |
| | Salary earner (not including apprentices) | 5 | | | | |
| | Wage earner (not including apprentices), homeworker | 6 | | | | |
| | Apprentice/trainee receiving remuneration | 7 | | | | |
| | Candidate public official | 8 2 | | | | |
| | Intern, trainee (including paid practical training or internship) | | | - | - | - |
| | Temporary or professional soldier | → 69 | - → 69 | | - → 69 | →69 |
| | In voluntary military service | | | | | |
| | In the Federal Volunteer Service (also social, ecological or cultural year) | 12 - | - | - | - | |
| | Other employee with a small-scale jok | 13 | | | | |
| 68 | With whom did you conclude/enter into your apprenticeship contract? | | | | | |
| | This refers to remunerated apprenticeships/traineeships. | I | | 1 | 1 | I |
| | With an establishment (company, shop, office, hospital, public authority) | Person 1 | Person 2 | Person 3 | Person 4 | Person 5 |
| | With an inter-company or external institution as vocational training provider, e.g. a vocational training centre for disabled young people (Berufsbildungswerk), educational centre (Bildungszentrum) | 2 | | | | |

| 69 | Are you in marginal employment? | | | | | |
|-------------|---|----------|----------|----------|----------|----------|
| | If you have more than one job , your answer should only refer to the job in which you work the most hours (main job). | | | | | |
| | In this context, it is irrelevant whether you are actually working in your main job or whether you are absent, for instance, because of parental leave, illness or holidays. | | | | | |
| | See also p. 109: 🖸 "Marginal employment". | | | | | |
| | Yes, a 450-euros job, mini-job (average maximum earnings of 450 euros per month) | Person 1 | Person 2 | Person 3 | Person 4 | Person 5 |
| | Yes, short-term employment (a maximum of 3 months or 70 days worked per year) | 2 | | | | |
| | Yes, a one-euro job, (job opportunity for people receiving unemployment benefit II) | 3 | | | | |
| | No | 8 | | | | |
| 70 | How often do you work in your job? | Person 1 | Person 2 | Person 3 | Person 4 | Person 5 |
| | Regularly | 1 | | | | |
| | Irregularly, occasionally | 2 | | | | |
| | On a seasonal basis | 3 | | | | |
| | | × V | | | | |
| | | Ch' | | | | |
| Jobo | luring the reference week | SU | | | | |
| | | stionn' | | | | |
| Job c 71 | Please provide some keywords to descripe your | SL | | | | |
| | Please provide some keywords to descripe your | Sti | | | | |
| | Please provide some keywords to describe your current job. i For example – selling clothing | SL | | | | |
| | Please provide some keywords to describe your current job. For example – selling clothing – teaching children at primary school | SL | | | | |
| | Please provide some keywords to describe your current job. For example selling clothing teaching children at primary school advising and informing customers on travel offers | Sti | | | | |
| | Please provide some keywords to describe your current job. For example selling clothing teaching children at primary school advising and informing customers on travel | SU | | | | |
| | Please provide some keywords to describe your current job. For example selling clothing teaching children at primary school advising and informing customers on travel offers designing or planning buildings and other structures assembling and testing electronic circuits | SU | | | | |
| 71 | Please provide some keywords to describe your current job. For example selling clothing teaching children at primary school advising and informing customers on travel offers designing or planning buildings and other structures assembling and testing electronic circuits mixing concrete, mortar and plaster | Sti | | | | |
| 71 | Please provide some keywords to describe your current job. For example selling clothing teaching children at primary school advising and informing customers on travel offers designing or planning buildings and other structures assembling and testing electronic circuits | 5 | | | | |
| | Please provide some keywords to describe your current job. For example selling clothing teaching children at primary school advising and informing customers on travel offers designing or planning buildings and other structures assembling and testing electronic circuits mixing concrete, mortar and plaster attending to and caring for patients (before, during and after surgeries) | 5 | | | | |
| 71 | Please provide some keywords to describe your current job. For example selling clothing teaching children at primary school advising and informing customers on travel offers designing or planning buildings and other structures assembling and testing electronic circuits mixing concrete, mortar and plaster attending to and caring for patients (before, | | | | | |
| 71 | Please provide some keywords to describe your current job. For example selling clothing teaching children at primary school advising and informing customers on travel offers designing or planning buildings and other structures assembling and testing electronic circuits mixing concrete, mortar and plaster attending to and caring for patients (before, during and after surgeries) | | | | | |
| 71 | Please provide some keywords to describe your current job. For example selling clothing teaching children at primary school advising and informing customers on travel offers designing or planning buildings and other structures assembling and testing electronic circuits mixing concrete, mortar and plaster attending to and caring for patients (before, during and after surgeries) Person 1 | | | | | |
| 71 | Please provide some keywords to describe your current job. For example selling clothing teaching children at primary school advising and informing customers on travel offers designing or planning buildings and other structures assembling and testing electronic circuits mixing concrete, mortar and plaster attending to and caring for patients (before, during and after surgeries) Person 1 | | | | | |

| | For example fashion shop assistant primary school teacher travel agent construction engineer electronic equipment mechanic unskilled construction labourer nurse | | | | | | |
|----|---|---|----------|----------|----------|----------|----------|
| | Person 1 | | | | | | |
| | Person 2 | | | | | | |
| | Person 3 | | | | | | |
| | Person 4 | | | | | | |
| | Person 5 | | | | | | |
| 73 | Do you mainly perform executive or supervisory duties in your job? | | | | | | |
| | Yes, executive duties (including the authority to take staff, budget and strategy decisions) | 1 | Person 1 | Person 2 | Person 3 | Person 4 | Person 5 |
| | Yes, supervisory duties (guiding and supervising staff, distributing work and checking the outcome) | 2 | | aire | | | |
| | No | 8 | | | | | |
| 74 | What activities does your current job usually consist of? | S | Person 1 | | | | |
| | Please mark all relevant boxes. Giving guidance to staff Supervising staff | | Person 1 | Person 2 | Person 3 | Person 4 | Person 5 |
| | Giving guidance to staff | 1 | | | | | |
| | Supervising staff | 2 | | | | | |
| | Distributing work | 3 | | | | | |
| | Checking the work performed | 4 | | | | | |
| | None of the above | 8 | | | | | |

What is the title of your current job?

72

| 75 | Enter the branch of activity of the establishment (location) you currently work in. | | | | | | | |
|----|--|------|----------|-----|----------|----------|----------|----------|
| | If the establishment has several locations, please enter the main activity of the location, not of the whole enterprise. | | | | | | | |
| | If you are a temporary employee , please enter the relevant branch of activity. | | | | | | | |
| | Please state the branch of activity as accurately as possible, for example | | | | | | | |
| | food retailing (not: trade) machine tool industry (not: factory) facility management, caretaker services, business consultancy (not: services) software development (not: IT) See also p. 109: 2 "Establishment (location)". | | | | | | | |
| | Person 1 | | | | | | | |
| | Person 2 | | | | | | | |
| | Person 3 | | | | | | | |
| | Person 4 | | | | | | | |
| | Person 5 | | | | <u> </u> | | | |
| 76 | Please fold out the flap at the side of page 2 and enter the name and address of the establishment. The name and address of the establishment will only be used to identify its branch of activity and will not be stored. | 20.0 | tionn | Sir | Ś | | | |
| 77 | Are you employed in the public service? | | | | | | | |
| | The public service comprises the federal, Land and municipal automties, publicly maintained schools, the employment agency, the social security institutions, the police and the Federal Armed Forces. | | | | | | | |
| | If you work in a privatised successor company of Deutsche Post/Bundesbahn or are employed by a church, please indicate "No". | | Person 1 | P | erson 2 | Person 3 | Person 4 | Person 5 |
| | Yes | 1 | | | | | | |
| | No | 8 | | | | | | |

| 78 | How many people work in the establishment (location) you currently work in? | | | | | |
|-----|--|----------|----------|----------|----------|----------|
| | If you are self-employed and have several establishments/locations, your answer regarding the size of the establishment should refer to the establishment with the highest number of employees. | Person 1 | Person 2 | Person 3 | Person 4 | Person 5 |
| | Up to 10 people | 1 | | | | |
| | 11 to 19 people | 2 . | | | | |
| | 20 to 49 people | 3 | | | | |
| | 50 to 249 people | ₄ → 80 | □→80 | □→80 | □→80 | □→80 |
| | 250 to 499 people | 5 | | | | |
| | 500 people or more | 6 | | | | |
| 79 | Please enter the exact number of people working in the establishment: Number of people | Person 1 | Person 2 | Person 3 | Person 4 | Person 5 |
| Cha | nge of job or occupation | | | | | |
| | | | | | | |
| 80 | Did you change your job/line of business in the reference week or the preceding 12 months? | | aire | | | |
| 80 | Did you change your job/line of business in the reference week or the preceding 12 months? If you are self-employed or a freelancer and you changed your line of business, please mark "Yes". If you are an employee and you started a new job with your current or a new employer, please mark | estion | naire | | | |
| 80 | Did you change your job/line of business in the reference week or the preceding 12 months? If you are self-employed or a freelancer and you changed your line of business, please mark "Yes". If you are an employee and you started a new job with your current or a new employer, please mark "Yes". A change of job includes a switch from dependent employment to self-employment or freelance work and vice versa. | Person 1 | | Person 3 | Person 4 | Person 5 |
| 80 | A change of job includes a switch from dependent employment to self-employment or freelane work | | | Person 3 | Person 4 | Person 5 |
| 80 | A change of job includes a switch from dependent employment to self-employment or freelence work and vice versa. | | | Person 3 | Person 4 | Person 5 |
| 80 | A change of job includes a switch from dependent employment to self-employment or freelance work and vice versa. Yes | | | Person 3 | Person 4 | Person 5 |
| | A change of job includes a switch from dependent employment to self-employment or freelance work and vice versa. Yes No Did you change your occupation in the reference week or the preceding 12 months? This includes a change of occupation without | Person 1 | Person 2 | | | |
| | A change of job includes a switch from dependent employment to self-employment or freelance work and vice versa. Yes No Did you change your occupation in the reference week or the preceding 12 months? | Person 1 | | Person 3 | Person 4 | Person 5 |

| 82 | Do you currently have a full-time or part-time job? | | | | | | | | |
|----|--|---------------------|----------|----------|----------|----------|--|--|--|
| | If you have more than one job , your answer should only refer to the job in which you work the most hours (main job). | | | | | | | | |
| | If you are in partial retirement please mark the category relating to the time before you entered partial retirement. | Person 1 | Person 2 | Person 3 | Person 4 | Person 5 | | | |
| | Full-time | → 85 | → 85 | → 85 | → 85 | → 85 | | | |
| | Part-time | | | | | | | | |
| 83 | Why do you work part-time? | | | | | | | | |
| | If there are several reasons, please mark the main one. | Person 1 | Person 2 | Person 3 | Person 4 | Person 5 | | | |
| | Could not find full-time work | י <mark>דם</mark> י | ٦ | □ı | ٦ | ٦ | | | |
| | School education, studies, other education or advanced training | 2 → 85 | □ - | □ - | □ - | | | | |
| | Own illness, consequences of an accident | 3 | | | | | | | |
| | Permanently reduced earning capacity, permanent disability | 4 | | | | | | | |
| | Have to look after children | 5 | | | | | | | |
| | Have to look after people with disabilities | 6 C | | | | | | | |
| | Have to look after people in need of care | | | | | | | | |
| | Other family reasons | _ ۱ 🗆 | Πl | | | | | | |
| | Other personal reasons | 10 - 85 | | | | | | | |
| | I want to work part-time. | 11 | | | | | | | |
| | Other main reason | 12 | | | | | | | |
| 84 | Why do you yourself look after children, people with disabilities or people in need of care? | | | | | | | | |
| | Please mark all relevant boxes. | Person 1 | Person 2 | Person 3 | Person 4 | Person 5 | | | |
| | There is no adequate care available in the vicinity | 1 | | | | | | | |
| | There is no adequate care available at the relevant times of the day. | 2 | | | | | | | |
| | Adequate care is too expensive. | 3 | | | | | | | |
| | l want to do it myself. | 4 | | | | | | | |
| | Other essential reasons | 9 | | | | | | | |

| 85 | Are you self-employed/a freelancer or an unpaid family worker? | Person 1 | Person 2 | Person 3 | Person 4 | Person 5 |
|----|--|----------------------|----------------------|----------------------|----------------------|----------------------|
| | Yes | 1 | | | | |
| | No | 8 → 87 | → 87 | → 87 | → 87 | → 87 |
| 86 | How many hours per week do you usually work? | | | | | |
| | If your working hours vary greatly, please estimate the average hours you work per week based on the last 4 to 12 weeks. | | | | | |
| | Please round to the nearest half hour (e.g. 38.5). | Person 1 | Person 2 | Person 3 | Person 4 | Person 5 |
| | Number of hours | └ <u></u> ,∟ → 91 |
| 87 | Do you have a working contract for your job with a company that has placed you in a temporary assignment? | Person 1 | Person 2 | Person 3 | Person 4 | Person 5 |
| | - | | | | | |
| | Yes | | | | | |
| | No | 8 | | | | |
| 88 | Do you have a fixed-term working contract? | | | | | |
| | An apprenticeship or training contract is considered as a fixed-term contract. | Person 1 | Person | Person 3 | Person 4 | Person 5 |
| | Yes, fixed-term contract | 1 | A | | | |
| | No, open-ended contract | 8 | | | | |
| 89 | Do you usually work as many hours per week as contractually agreed? | (Person 1 | Person 2 | Person 3 | Person 4 | Person 5 |
| | Yes | | | | | |
| | No | 8 | | | | |
| 90 | How many hours a week do you usually work, including regular extra hours and stand-by duty? | | | | | |
| | If your working hours vary greatly, please estimate the average hours you work per week based on the last 4 to 12 weeks. | | | | | |
| | See also p. 109: 🖪 "Stand-by duty". | | | | | |
| | Please round to the nearest half hour (e.g. 40.5). | Person 1 | Person 2 | Person 3 | Person 4 | Person 5 |
| | Number of hours | | | | | |
| 91 | In the reference week, were there any days when you did not work because of vacation or public holidays? | Person 1 | Person 2 | Person 3 | Person 4 | Person 5 |
| | Yes | 1 | | | | |
| | No | 。 → 93 | \rightarrow 93 | → 93 | → 93 | → 93 |
| | | ~ | _ <u> </u> | _ <u> </u> | | |

| 92 | In all, how many days off did you have in the reference week? | | | | | |
|----|--|-------------------------------|--------------------------|--------------------------|--------------------------|--------------------------|
| | i Please include half days and count them as 0.5. | Person 1 | Person 2 | Person 3 | Person 4 | Person 5 |
| | Number of days | | | | | |
| 93 | In the reference week, were there (other) days when you did not work because of illness, injury or a temporary disability? Yes | Person 1 | Person 2 | Person 3 | Person 4 | Person 5 |
| | No | $_{8} \square \rightarrow 95$ | $\square \rightarrow 95$ | $\square \rightarrow 95$ | $\square \rightarrow 95$ | $\square \rightarrow 95$ |
| 94 | How many days in total did you not work in the reference week because of illness? | | | | | |
| | i Please include half days and count them as 0.5. | Person 1 | Person 2 | Person 3 | Person 4 | Person 5 |
| | Number of days | | | | | |
| 95 | In the reference week, were there (other) days when you did not work because of other reasons? | Person 1 | Person 2 | Person 3 | Person 4 | Person 5 |
| | Yes | 1 | | | | |
| | No | 8 → 97 | → 97 | → 97 | → 97 | → 97 |
| 96 | How many days in total did you not work in the reference week for other reasons? | | | | | |
| | $\mathbf{\dot{I}}$ Please include half days and count them as 0.5. | Person 1 | Person 2 | Person 3 | Person 4 | Person 5 |
| | Number of days | | | | | |
| 97 | How many hours did you actually work in the reference week? | | | | | |
| | The number of hours actually worked may differ from the hours usually worked because of overtime, holidays, extra shifts public holidays, illness and the like. | | | | | |
| | The number of hours actually worked includes continuing and advanced training, stand-by duty, and work done at home provided that it is a normal part of your job, such as for teachers. | | | | | |
| | If you did not work in the reference week, please enter "0". | | | | | |
| | Please round to the nearest half hour (e.g. 28.5). | Person 1 | Person 2 | Person 3 | Person 4 | Person 5 |
| | Number of hours | | | | | |

| Seco | nd or additional jobs | | | | | |
|------|--|----------|----------|----------|----------|----------|
| 98 | Did you have more than one paid job in the reference week? | | | | | |
| | This includes working as a self-employed person or unpaid family worker. | Person 1 | Person 2 | Person 3 | Person 4 | Person 5 |
| | Yes, I had 2 jobs. | 1 | | | | |
| | Yes, I had more than 2 jobs. | 2 | | | | |
| | No | 8 → 108 | → 108 | → 108 | → 108 | → 108 |
| 99 | Are you in marginal employment in your additional job? | | | | | |
| | If you have more than one additional job , please answer the questions below for the additional job in which you work the most hours. | | | | | |
| | See also p. 109: 🖸 "Marginal employment". | | | | | |
| | Yes, a 450-euros job, mini-job | Person 1 | Person 2 | Person 3 | Person 4 | Person 5 |
| | (average maximum earnings of 450 euros per month) | 1 | | | | |
| | Yes, short-term employment (a maximum of 3 months or 70 days worked per year) | 2 | | | | |
| | Yes, a one-euro job, (job opportunity for people receiving unemployment benefit II) | 3 | | | | |
| | No | | | | | |
| 100 | How often do you work in your additional job? 🚫 | Person 1 | Person 2 | Person 3 | Person 4 | Person 5 |
| | Regularly | 1 | | | | |
| | Irregularly, occasionally | 2 | | | | |
| | On a seasonal basis | 3 | | | | |
| 101 | What is your status in your additional job? See also p. 109: 🖬 "Categorisation of job". | | | | | |
| | Self-employed person, freelancer | Person 1 | Person 2 | Person 3 | Person 4 | Person 5 |
| | without employees | 1 | | | | |
| | with employees | 2 | | | | |
| | Unpaid family worker in a family business | 3 | | | | |
| | Public official, judge | 4 | | | | |
| | Salary earner | 5 | | | | |
| | Wage earner, homeworker | 6 | | | | |

. ..

| 102 | Please provide some keywords to describe your additional job. | | | | | |
|-----------|--|----------|-------------|----------|----------|----------|
| | For example – selling clothing | | | | | |
| | selling clothing teaching children at primary school | | | | | |
| | advising and informing customers on travel | | | | | |
| | offers | | | | | |
| | designing or planning buildings and other structures | | | | | |
| | assembling and testing electronic circuits | | | | | |
| 2 | mixing concrete, mortar and plaster | | | | | |
| voluntary | attending to and caring for patients (before, during and after surgeries) | | | | | |
| volt | during and arter surgeness | | | | | |
| | Person 1 | | | | | |
| | | | | | | |
| | Person 2 | | | | | |
| | Person 3 | | | | | |
| | | | | | | |
| | Person 4 | | | | | |
| | | | | | | |
| | Person 5 | | | | | |
| | | | . (0 | | | |
| 103 | What is the title of your additional job? | ~ | <i>Si</i> . | | | |
| | f or example – fashion shop assistant | | | | | |
| | – primary school teacher | i O' | | | | |
| | - travel agent | S. | | | | |
| | – construction engineer – electronic equipment mechanic | 5 | | | | |
| | – unskilled construction labourer | | | | | |
| | – nurse | | | | | |
| | Person 5 What is the title of your additional job? For example – fashion shop assistant – primary school teacher – travel agent – construction engineer – electronic equipment mechanic – unskilled construction labourer – nurse Person 1 | | | | | |
| | Person 2 | | | | | |
| | Person 3 | | | | | |
| | Person 4 | | | | | |
| | Person 5 | | | | | |
| | Person 5 | | | | | |
| 104 | Do you mainly perform executive or supervisory duties in your additional job? | | | | | |
| | Yes, executive duties | Person 1 | Person 2 | Person 3 | Person 4 | Person 5 |
| | (including the authority to take staff, budget and strategy decisions) | | | | | |
| | strategy decisions) | | | | | |
| | Yes, supervisory duties | | | | | |
| | (guiding and supervising staff, distributing work and checking the outcome) | 2 | | | | |
| | - | | | | | |
| | No | 8 📖 | | | | |

| 105 | Enter the branch of activity of the establishment (location) in which you work in your additional job. | |
|-----|--|--|
| | If the establishment has several locations , please enter the main activity of the location, not of the whole enterprise. | |
| | If you are a temporary employee , please enter the relevant branch of activity. | |
| | Please state the branch of activity as accurately as possible, for example | |
| | food retailing (not: trade) machine tool industry (not: factory) facility management, caretaker services, business consultancy (not: services) software development (not: IT) See also p. 109: 2 "Establishment (location)". | |
| | Person 1 | |
| | Person 2 | |
| | Person 3 | |
| | Person 4 | |
| | Person 5 | |
| 106 | How many hours a week do you usually work in your additional job, including regular extra hours and stand-by duty? | Person 1 Person 2 Person 3 Person 4 Person 5 |
| | If your working hours vary greatly, please estimate the average hours you work per week based on the last 4 to 12 weeks. | Jesti |
| | Please round to the nearest half hour (e.g. 10.5). | Person 1 Person 2 Person 3 Person 4 Person 5 |
| | Number of hours | |
| 107 | How many hours did you actually work in your additional job in the reference week? | |
| | If you did not work in the reference week, please enter "0" in the number-of-hours box. | |
| | Please round to the nearest half hour (e.g. 9.5). | Person 1 Person 2 Person 3 Person 4 Person 5 |
| | Number of hours | |
| | | |

| Num | ber of desired working hours | | | | | |
|-----|--|-----------|----------|----------|----------|----------|
| 108 | Would you like to retain your normal weekly working hours or to change them, subject to a corresponding adjustment in earnings? The weekly working hours include the hours worked in the main job as well as in second and | | | | | |
| | additional jobs. | Person 1 | Person 2 | Person 3 | Person 4 | Person 5 |
| | Retain | 1 → 112 | → 112 | → 112 | → 112 | → 112 |
| | Increase | 2 | | | | |
| | Reduce | ₃ 🖂 → 111 | → 111 | → 111 | → 111 | □→ 111 |
| 109 | How would you like to increase your working hours? | | 1 | | | |
| | Exclusively by working more hours in the current | Person 1 | Person 2 | Person 3 | Person 4 | Person 5 |
| | job(s) | 1 | | | | |
| | Exclusively by taking up one or more additional jobs | 2 | | | | |
| | Exclusively by moving to a job with more working hours | 3 | | | | |
| | Without tying myself down to one of the above options | 5 | R | | | |
| | By combining some of the above options | 4 | | | | |
| 110 | Thinking of the 2 weeks following the reference week: Would you be able to start working more bours in | stionn' | | | | |
| | Would you be able to start working more hours in these 2 weeks? | Person 1 | Person 2 | Person 3 | Person 4 | Person 5 |
| | Yes | 1 | | | | |
| | No | 8 | | | | |
| 111 | How many hours a week would fou like to work? | | | | | |
| | The weekly working hours include the hours worked in the main job as well as in second and additional jobs. | | | | | |
| | Please round to the nearest half hour (e.g. 32.5). | Person 1 | Person 2 | Person 3 | Person 4 | Person 5 |
| | Number of hours | | | | | |

Search for work by persons in employment/persons with a second job

112 Did you look for different or additional work in the reference week or the preceding 3 weeks?

Looking for work includes any search for paid work, including second or mini-jobs, self-employed or freelance activities, or small-scale activities.

Forms of search are,

for instance, looking through job offers in newspapers or on the internet, searching for job vacancies on notice boards, asking acquaintances and relatives.

| Yes | | 37 → 137 | □ → 137 | |
|-----|---|----------|------------|--|
| No | 8 | | | |

Person 1

Person 2

Person 3

Person 4

Person 5

model questionnaire

Last job or absence from work

| 113 | Have you ever worked for pay or been in paid employment? | | | | | | |
|-----|---|------------|----------|----------|----------|----------|----------|
| | Former unpaid family workers please mark "Yes, for a total of more than three months". If you were in paid (self-)employment more than once, please add up the times. | | Person 1 | Person 2 | Person 3 | Person 4 | Person 5 |
| | Yes, for a total of more than three months | 1 | | | | | |
| | Yes, for a total of less than three months | 2 | | | | | |
| | No | 8 | □→ 123 | → 123 | → 123 | → 123 | → 123 |
| 114 | Why did you leave or are absent from your last paid job? | | | | | | |
| | If there are several reasons, please mark the main one. | | | | | | |
| | Reasons related to the labour market | | Person 1 | Person 2 | Person 3 | Person 4 | Person 5 |
| | Dismissal (including closure of establishment) | 1 | | | | | |
| | End of a fixed-term working contract | 2 | | | | | |
| | Sale or closure of own enterprise | 3 | | | | | |
| | Family reasons | | | LO LO | | | |
| | Have to look after children | 4 | □ ~ | | | | |
| | Have to look after people with disabilities | 5 | | | | | |
| | Have to look after people in need of care | 0 | | | | | |
| | Other family reasons | U 7 | | | | | |
| | Personal reasons Own resignation | | | | | | |
| | Own resignation | 8 | | | | | |
| | School or vocational education, studies | 9 | | | | | |
| | Own illness, consequences of an accident | 10 | | | | | |
| | Permanently reduced earning capacity, permanent disability | 11 | | | | | |
| | Retirement | 12 | | | | | |
| | Other personal reasons | 13 | | | | | |
| | Other reasons | | | | | | |
| | Other main reason | 14 | | | | | |
| 115 | When did you leave your last paid job/since when have you been absent from it? | | Person 1 | Person 2 | Person 3 | Person 4 | Person 5 |
| | Month | | | | | | |
| | Year | | | | | | |

116 What was your status in your last job/the job from which you are absent? i See also p. 109: I "Categorisation of job".

| | Self-employed person, freelancer | | Person 1 | Person 2 | Person 3 | Person 4 | Person 5 |
|-----|---|----|--------------|--------------|------------|--------------|----------|
| | without employees | 1 | | | <u>ר</u> ו | ר <u>ו</u> | |
| | with employees | 2 | | | | | |
| | Unpaid family worker in a family business | 3 | | | | | |
| | Public official (not including candidates), judge | 4 | 118 | 118 | □ → 118 | □ → 118 | □ → 118 |
| | Salary earner (not including apprentices) | 5 | | | | | |
| | Wage earner (not including apprentices), homeworker | 6 | | | | | |
| | Apprentice/trainee receiving remuneration | 7 | | | | | |
| | Candidate public official | 8 | | | | | |
| | Intern, trainee (including paid practical training or internship) | 9 | - | - | | | |
| | Temporary or professional soldier | 10 | □ - → 118 | □ - → 118 | → 118 | □ - → 118 | → 118 |
| | Person doing compulsory military/civilian service | 11 | | | | | |
| | In voluntary military service | 12 | | | | | |
| | In the Federal Volunteer Service (also social, ecological or cultural year) | 13 | | | | | |
| 117 | With whom did you conclude/enter into your apprenticeship contract? | | estion | | | | |
| | İ This refers to remunerated apprenticeships/traineeships. | 2 | | | | | |
| | apprenticeships/traineeships. With an establishment (company, shop, office, hospital, public authority) | 1 | Person 1 | Person 2 | Person 3 | Person 4 | Person 5 |
| | With an inter-company or external institution as vocational training provider, e.g. a vocational training centre for disabled young people (Berufsbildungswerk), educational centre (Bildungszentrum) | 2 | | | | | |
| | | | | | | | |

| | last job/the job from which you are absent. | | | | | |
|-----------|---|---|----------|----------|----------|----------|
| | \mathbf{I} For example $-$ selling clothing | | | | | |
| | sening clothing | | | | | |
| | teaching children at primary school | | | | | |
| | advising and informing customers on travel | | | | | |
| | offers | | | | | |
| | designing or planning buildings and other | | | | | |
| | structures | | | | | |
| | assembling and testing electronic circuits mixing concrete, mortar and plaster | | | | | |
| ary | – mixing concrete, mortal and plaster – attending to and caring for patients (before, | | | | | |
| Int | during and after surgeries) | | | | | |
| voluntary | during and arter surgenes) | | | | | |
| - | Person 1 | | | | | |
| | reison i | | | | | |
| | | | | | | |
| | Person 2 | | | | | |
| | | | | | | |
| | Person 3 | | | | | |
| | | | | | | |
| | Person 4 | | | | | |
| | reison 4 | | | | | |
| | | | | | | |
| | Person 5 | | | | | |
| | Person 5 What was/is the title of your last job/the job from which you are absent? For example - fashion shop assistant - primary school teacher - travel agent - construction engineer - electronic equipment mechanic - unskilled construction labourer - nurse Person 1 | | 0 | | | |
| 119 | What was/is the title of your last job/the job from | | | | | |
| | which you are absent? | <u>, , , , , , , , , , , , , , , , , , , </u> | 0 | | | |
| | For example | | | | | |
| | f or example – fashion shop assistant | | | | | |
| | – primary school teacher | all' | | | | |
| | – travel agent | 20 | | | | |
| | - construction engineer | | | | | |
| | – electronic equipment mechanic | | | | | |
| | - unskilled construction labourer | | | | | |
| | – nurse | | | | | |
| | | | | | | |
| | Person 1 | | | | | |
| | | | | | | |
| | Person 2 | | | | | |
| | Person 2 | | | | | |
| | Person 2 | | | | | |
| | Person 2 | | | | | |
| | Person 2 | | | | | |
| | Person 2 Person 3 Person 4 | | | | | |
| | Person 2 Person 3 | | | | | |
| | Person 2 Person 3 Person 4 | | | | | |
| 120 | Person 2 Person 3 Person 4 | | | | | |
| 120 | Person 2 Person 3 Person 4 Person 5 | | | | | |
| 120 | Person 2 Person 3 Person 4 Person 5 Did you mainly perform executive or supervisory | | | | | |
| 120 | Person 2 Person 3 Person 4 Person 5 Did you mainly perform executive or supervisory duties in your last job/the job from which you are absent? | | | | | |
| 120 | Person 2 Person 3 Person 4 Person 5 Did you mainly perform executive or supervisory duties in your last job/the job from which you are absent? Yes, executive duties | Person 1 | Person 2 | Person 3 | Person 4 | Person 5 |
| 120 | Person 2 Person 3 Person 4 Person 5 Did you mainly perform executive or supervisory duties in your last job/the job from which you are absent? Yes, executive duties (including the authority to take staff, budget and | Person 1 | | Person 3 | Person 4 | Person 5 |
| 120 | Person 2 Person 3 Person 4 Person 5 Did you mainly perform executive or supervisory duties in your last job/the job from which you are absent? Yes, executive duties | Person 1 | | Person 3 | Person 4 | Person 5 |
| 120 | Person 2 Person 3 Person 4 Person 5 Did you mainly perform executive or supervisory duties in your last job/the job from which you are absent? Yes, executive duties (including the authority to take staff, budget and | Person 1 | | Person 3 | Person 4 | Person 5 |
| 120 | Person 2 Person 3 Person 4 Person 5 Did you mainly perform executive or supervisory duties in your last job/the job from which you are absent? Yes, executive duties (including the authority to take staff, budget and strategy decisions) | Person 1 | | Person 3 | Person 4 | Person 5 |
| 120 | Person 2 Person 3 Person 4 Person 5 Did you mainly perform executive or supervisory duties in your last job/the job from which you are absent? Yes, executive duties (including the authority to take staff, budget and strategy decisions) Yes, supervisory duties | Person 1 | | Person 3 | Person 4 | Person 5 |
| 120 | Person 2 Person 3 Person 4 Person 5 Did you mainly perform executive or supervisory duties in your last job/the job from which you are absent? Yes, executive duties (including the authority to take staff, budget and strategy decisions) Yes, supervisory duties (guiding and supervising staff, distributing work | Person 1 | | Person 3 | Person 4 | Person 5 |

118 Please provide some keywords to describe your

| 121 | Enter the branch of activity of the establishment (location) you last worked in or the branch of activity of the job from which you are absent. | | | | | |
|-----|--|----------|----------|----------|----------|----------|
| | If the establishment has several locations , please enter the main activity of the location, not of the whole enterprise. | | | | | |
| | If you were a temporary employee , please enter the branch of activity of your last job/the job from which you are absent. | | | | | |
| | Please state the branch of activity as accurately as possible. | | | | | |
| | For example: – food retailing (not: trade) – machine tool industry (not: factory) – facility management, caretaker services, business consultancy (not: services) – software development (not: IT) | | | | | |
| | See also p. 109: 🗾 "Establishment (location)". | | | | | |
| | Person 1 | | | | | |
| | Person 2 | | | | | |
| | Person 3 | | | | | |
| | Person 4 | | | | | |
| | Person 5 | | 211 | | | |
| 122 | In your last job/the job from which you are absent: Were you employed in the public service? | hestion | | | | |
| | The public service comprises the federal, Land and municipal authorities, publicly maintained schools, the employment agency, the social security institutions, the police and the Federal Armed Forces. | | | | | |
| | If you worked in a privatised successor company of Deutsche Post/Bundesbahn most recently or were employed by a church, please indicate "No". | Person 1 | Person 2 | Person 3 | Person 4 | Person 5 |
| | Yes | | | | | |
| | No | 8 | | | | |

Search for work

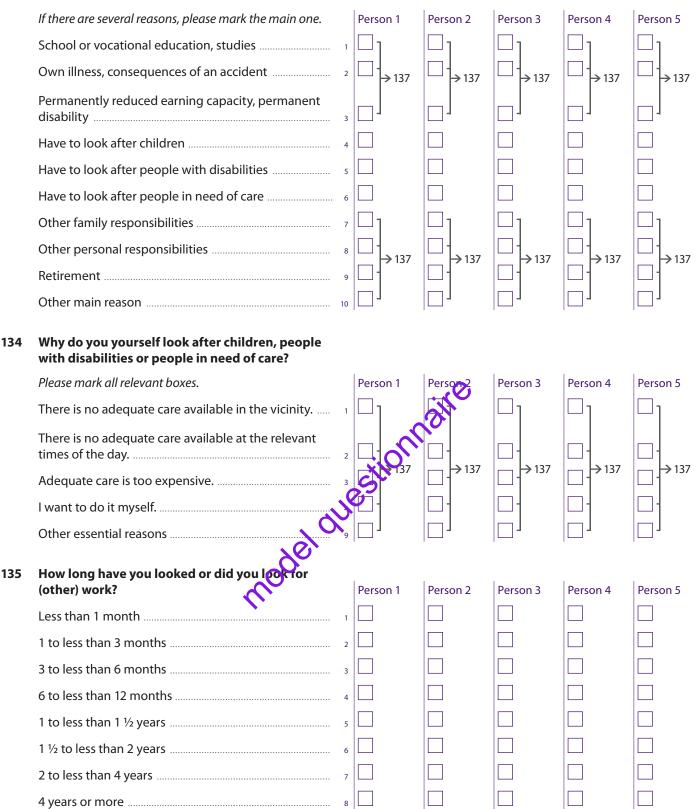
| 123 | Did you make any effort to find (new) work in the reference week or the preceding 3 weeks? This includes any search for a job with only a few | | | | | | |
|-----|---|-------------|------------------------------------|--------------------------------|------------------------------------|------------------------------------|-------------------------------------|
| | hours or activities to start a business. | | Person 1 | Person 2 | Person 3 | Person 4 | Person 5 |
| | Yes | 1 | | | | | |
| | No | 8 | → 125 | → 125 | → 125 | → 125 | → 125 |
| 124 | What did you do in the reference week or the preceding 3 weeks to find new work? | | | | | | |
| | Please mark all relevant boxes. | | | | | | |
| | Contacted the employment agency (job centre) or other employment authority | 1 | Person 1 | Person 2 | Person 3 | Person 4 | Person 5 |
| | Contacted private employment organisations | 2 | | | | | - |
| | Placed job wanted advertisements | 3 | | | | | |
| | Responded to job offers | 4 | | | | | - |
| | Sent off unsolicited applications | 5 | | | | | |
| | Asked friends, relatives, acquaintances | 6 | | | | | |
| | Looked through job offers | 7 | | S. | | | |
| | Took tests, interviews, exams | 8 | | → 135 | □ → 135 | □ → 135 | □ -→ 135 |
| | Placed or updated online CVs | 13 | | | | | - |
| | Searched for premises, offices, equipment for self- employment or a freelance job. | ۲ د ک | | | | | - |
| | Applied for licences, concessions or financial resources for self-employment or a freelance job. | 10 | | - | | | - |
| | Took other action for self-employment or a freelance job | 11 | | | | | |
| | Took other action | 12 | | | | | |
| 125 | Did you find a job in the reference week? | | 1 | 1 | 1 | 1 | 1 |
| | Yes, I found a job in the reference week and have started it. | 1 | Person 1 $\square \rightarrow 135$ | Person 2 \longrightarrow 135 | Person 3 $\square \rightarrow 135$ | Person 4 $\square \rightarrow 135$ | Person 5 $\bigcirc \rightarrow 135$ |
| | Yes, I found a job in the reference week but have not started it yet. | 2 | | | | | |
| | No, I did not find a job in the reference week. | 8 | → 127 | → 127 | → 127 | □ → 127 | □ → 127 |

| 126 | When will you start your new job? | | Person 1 | Person 2 | Person 3 | Person 4 | Person 5 |
|-----|---|----|----------|--------------|----------|--------------|----------|
| 120 | Within the next 3 months after the reference week | | | | | | |
| | | 1 | → 135 | →135 | → 135 | → 135 | →135 |
| | Later, that is, after more than 3 months after the reference week | 8 | | | | | |
| 127 | If you are not looking for a job, would you nevertheless like to work? | | | | | | |
| | ${f i}$ This also refers to jobs with only a few hours. | | Person 1 | Person 2 | Person 3 | Person 4 | Person 5 |
| | Yes | 1 | | | | | |
| | No | 8 | → 133 | → 133 | → 133 | → 133 | → 133 |
| 128 | Why did you not look for a job in the reference week and the preceding 3 weeks? | | | | | | |
| | If there are several reasons, please mark the main one. | | Person 1 | Person 2 | Person 3 | Person 4 | Person 5 |
| | No suitable job available | 1 | | ר <u>ו</u> | | | |
| | l am awaiting re-employment (following temporary lay-off). | 2 | □ - | □ - → 130 | □ - | □ - → 130 | → 130 |
| | Own illness, consequences of an accident | 3 | | | | | |
| | Permanently reduced earning capacity, permanent disability | 4 | | e | | | |
| | Have to look after children | 5 | | | | | |
| | Have to look after people with disabilities | 6 | | | | | |
| | Have to look after people in need of care | 7 | 5 | | | | |
| | Other family responsibilities | 5 | | | | | |
| | Other personal responsibilities | 9 | | | | | |
| | School or vocational education, studies | 10 | □→130 | □→130 | □ → 130 | □→130 | 130 |
| | Retirement | 11 | | | | | |
| | Other main reason | 12 | | | | | |
| 129 | Why do you yourself look after children, people with disabilities or people in need of care? | | | | | | |
| | Please mark all relevant boxes. | | Person 1 | Person 2 | Person 3 | Person 4 | Person 5 |
| | There is no adequate care available in the vicinity | 1 | | | | | |
| | There is no adequate care available at the relevant times of the day. | 2 | | | | | |
| | Adequate care is too expensive. | 3 | | | | | |
| | I want to do it myself. | 4 | | | | | |
| | Other essential reasons | 9 | | | | | |

130 If a paid job had been available in the reference week, could you have started it within the following 2 weeks?

| | following 2 weeks? | | Person 1 | Person 2 | Person 3 | Person 4 | Person 5 |
|-----|--|----|--------------|----------------|--------------|----------------|--------------|
| | Yes | 1 | □→ 137 | □→ 137 | □ → 137 | □ → 137 | □ → 137 |
| | No | 8 | | | | | |
| 131 | Why would you not be able to start a new job within the following 2 weeks? | | | | | | |
| | If there are several reasons, please mark the main one. | | Person 1 | Person 2 | Person 3 | Person 4 | Person 5 |
| | School or vocational education, studies | 1 | | | | | ר <u>ר</u> |
| | Own illness, consequences of an accident | 2 | → 137 | □ - → 137 | □ - → 137 | → 137 | → 137 |
| | Permanently reduced earning capacity, permanent disability | 3 | | | | | |
| | Have to look after children | 4 | | | | | |
| | Have to look after people with disabilities | 5 | | | | | |
| | Have to look after people in need of care | 6 | | | | | |
| | Other family responsibilities | 7 | | | | | ן 🗆 ן |
| | Other personal responsibilities | 8 | → 137 | ☐ - - → 137 | → 137 | → 137 | 137 |
| | Retirement | 9 | | | | | |
| | Other main reason | 10 | | | | | |
| 132 | Why do you yourself look after children, people with disabilities or people in need of care? | Ċ | Person 1 | | | | |
| | Please mark all relevant boxes. |) | Person 1 | Person 2 | Person 3 | Person 4 | Person 5 |
| | There is no adequate care available in the vicinity. | 1 | ם | ן 🗆 ן | ן 🗆 ן | ן 🗆 ן | ן 🗆 ן |
| | There is no adequate care available at the plevant times of the day. | 2 | □ - → 137 | □ - → 137 | □ - → 137 | □ - □ → 137 | □ - → 137 |
| | Adequate care is too expensive. | 3 | | | | | |
| | I want to do it myself. | 4 | | | | | |
| | Other essential reasons | 9 | [_]] | | | l 🗋 1 | ∣∟]┛ |

133 Why do you not want to, or why are you not able to work?



136 If a paid job had been available in the reference week, could you have started it within the

| following 2 weeks? | Person 1 | Person 2 | Person 3 | Person 4 | Person 5 |
|--------------------|----------|----------|----------|----------|----------|
| Yes 1 | | | | | |
| No ٤ | | | | | |

Self-assessment of life situation in the reference week

137 Regarding your situation in the reference week: Which category best describes it?

- See also p. 109: "Partial retirement" and
 - "Caregiver Leave Act/Family Caregiver Leave Act".

| Salary earner, wage earner, public official (including temporary or professional soldiers, apprentices) and | | | | | | |
|--|----------|----------|----------|----------|----------|----------|
| currently | | Person 1 | Person 2 | Person 3 | Person 4 | Person 5 |
| on parental leave | 1 | | | | | |
| in partial retirement | 2 | | | | | |
| fully or partly released from work under the Caregiver Leave Act | 3 | | | | | |
| partly released from work under the Family Caregiver Leave Act | 4 | | | | | |
| partly released from work under the Family Caregiver Leave Act Salary earner, wage earner, public official (including temporary or professional soldiers, apprentices) not on parental leave or in partial retirement and not released from work Self-employed person, freelancer without employees with employees | , c 5 | | | | | |
| Self-employed person, freelancer | • | | | | | |
| without employees | 6 | | | | | |
| with employees | 7 | | | | | |
| Unpaid family worker in a family business | 8 | | | | | |
| In the Federal Volunteer Service (also social, ecological or cultural year), in voluntary military service | 9 | | | | | |
| Pupil, student | 10 | | | | | |
| Retired or in early retirement | 11 | | | | | |
| Unemployed | 12 | | | | | |
| Housewife/househusband, looking after children or people in need of care | 13 | | | | | |
| Permanently unfit for work | 14 | | | | | |
| Other | 15 | | | | | |

Current income situation 138 Which are your main sources of livelihood? See also p. 109: Main sources of livelihood". Person 1 Person 2 Person 4 Person 5 Person 3 Main sources of livelihood: Code from List 138 List 138 Own employment 1 Income of the parents 8 Income of the partner, spouse or other relatives 14 Unemployment benefit II (Hartz IV), social benefit 3 Maintenance payments or other regular payments Public assistance, e.g. basic security in old age and in cases of reduced earning capacity, assistance for nursing care, continuous subsistence payments 4 Benefits for asylum seekers 11 Benefits from own long-term care insurance Own property, savings, interest, renting, leasing, (long-term care allowance) 12 life interest retained for older people, life Other financial support, e.g. early retirement assurance, specific pensions fund payments, allowances for foster children, sickness pay, loan in accordance with the Caregiver Leave Act or the Family Caregiver Leave Act 13

Leave Act or

| 139 | What was your personal net income (total of all income sources) in the month before the reference week? | | | | | | | | | |
|-----|--|---|------------|---------------|-------------|----------|----------|--|--|--|
| | The personal net income is calculated as gross earnings less taxes and less contributions to health, long-term care and unemployment insurance as well as to statutory pension insurance. | | | | | | | | | |
| | This includes: – earnings from main and second job(s), extra payments (e. g. Christmas bonus, severance pay bonus payments) – pensions – unemployment benefit I or II (Hartz IV), social benefit – basic security in old age and in cases of reduced earning capacity, assistance for nursing care, continuous subsistence payments and other public assistance benefits | parental allowance, training assistance (BAföG), and other public payments – maintenance payments or other regular payments received from other private households | | | | | | | | |
| | See also p. 109: 10 "Net income". Personal net income: Code from List 139 I had no income. | _ | rson 1 | Person 2 | Person 3 | Person 4 | Person 5 | | | |
| | | | | <u></u> | | | | | | |
| | Less than 250 euros | 1 | - 2 | | | | | | | |
| | 250 to less than 500 euros | | | | | | | | | |
| | 500 to less than 750 euros | ° − •. (| | | | | | | | |
| | 750 to less than 1000 euros | S | | | | | | | | |
| | 1000 to less than 1250 euros | 5 | | | | | | | | |
| | 1250 to less than 1500 euros | . 6 | | | | | | | | |
| | 1 500 to less than 1750 euros | 7 | 600 | 0 to less tha | n 7000 eu | ros | | | | |
| | 1 500 to less than 1750 euros | 8 | 700 | 0 to less tha | n 8000 eu | ros | | | | |
| | 2000 to less than 2250 euros | 9 | 800 | 0 to less tha | n 10 000 eu | ros | | | | |
| | 2 250 to less than 2 500 euros | 10 | 1000 | 0 to less tha | n 15 000 eu | ros | | | | |

What was the total net income of your household 140 in the month before the reference week?

T The net **income of the household** is the sum of the net incomes of all people in the household. the net incomes of all people in the household.

2500 to less than 2750 euros 11

2750 to less than 3000 euros 12

Net household income

If you are not able to state an exact amount, please enter the size class of List 139 that corresponds to the amount of your monthly net household income.

Code from List 139

Monthly amount (full euros)

15000 to less than 25000 euros 23 25000 euros or over

Microcensus

24

| 141 | Are you 15 years or older? | Person 1 | Person 2 | Person 3 | Person 4 | Person 5 |
|-----|----------------------------|---------------------------|-------------------|-------------------|---------------------------|---------------------------|
| | Yes | | | | | |
| | No | $\square \rightarrow End$ | \rightarrow End | \rightarrow End | $\square \rightarrow End$ | $\square \rightarrow End$ |

For persons aged under 15 years, the questionnaire ends here!

Educational and vocational attainment

| 142 | Do you hold a general school certificate? | | Person 1 | Person 2 | Person 3 | Person 4 | Person 5 |
|-----|--|-----|----------|----------|----------|----------|----------|
| | Yes | 1 | | | | | |
| | No/No yet | 8 | → 146 | → 146 | → 146 | → 146 | → 146 |
| 143 | Which is your highest qualification? | | | | | | |
| | <i>Please convert qualifications gained abroad to German equivalents.</i> | | 1- | | 1 | 1 | 1 |
| | School certificate obtained after no more than 7 years of school attendance | 1 | Person 1 | Person | Person 3 | Person 4 | Person 5 |
| | Secondary general school certificate (also former school type starting with grade 1) | 2 | stion | | | | |
| | School of general education in the GDR | . (| S | | | | |
| | school certificate obtained after grade 8 or 9 | 2 | | | | | |
| | school certificate obtained after grade 10 | 4 | | | | | |
| | Intermediate school certificate, intermediate school certificate or equivalent | 5 | | | | | |
| | Entrance qualification for universities of applied sciences | 6 | | | | | |
| | Higher education entrance qualification (general or subject-restricted) | 7 | | | | | |
| | Certificate of special school | 8 | | | | | |
| 144 | Did you obtain your general school certificate in | | | | | | |
| | Germany or abroad? | | Person 1 | Person 2 | Person 3 | Person 4 | Person 5 |
| | Germany | 1 | → 146 | → 146 | → 146 | → 146 | → 146 |
| | Abroad | 2 | | | | | |
| 145 | How long did you attend school? | | | | | | |
| | Please round to the nearest year. | | Person 1 | Person 2 | Person 3 | Person 4 | Person 5 |
| | Number of years in school | | | | | | |

| 146 | Do you have a vocational training qualification or a higher education degree? | | | | | | |
|-----|---|---|---------------------------|--------------------|-------------------|---------------------------|----------|
| | Vocational training also includes a pre-vocational training year, on-the-job training or an internship of at least 12 months. A higher education degree also includes a degree | | | | | | |
| | from a university of applied sciences. | | Person 1 | Person 2 | Person 3 | Person 4 | Person 5 |
| | Yes | 1 | $\square \rightarrow 148$ | \rightarrow 148 | □→ 148 | $\square \rightarrow 148$ | → 148 |
| | No/Not yet | 8 | | | | | |
| 147 | In what year did you obtain your highest qualification from a school of general education? | | Person 1 | Person 2 | Person 3 | Person 4 | Person 5 |
| | | | | | | | |
| | Year | | 154 | └ <u></u> ↓ 154 | → 154 | → 154 | → 154 |
| | Not applicable as I have no general school certificate (yet). | | \rightarrow 154 | \rightarrow 154 | \rightarrow 154 | \rightarrow 154 | → 154 |
| 148 | In what year did you obtain your highest vocational qualification or your higher education | | | | | | |
| | degree? | | Person 1 | Person 2 | Person 3 | Person 4 | Person 5 |
| | Year | | | | | | |
| 149 | Did you obtain your highest vocational qualification or higher education degree in | | D | re | | 1 | 1 |
| | Germany or abroad? | | Person | Person 2 | Person 3 | Person 4 | Person 5 |
| | Germany | 1 | | | | | |
| | Abroad | Ċ | | | | | |
| | | | | | | | |
| | qualification or higher education degree in Germany or abroad? Germany | | | | | | |
| | nou | | | | | | |
| | N. N. | | | | | | |

150 Which is your highest qualification?

Please convert qualifications gained abroad to German equivalents.

| Vocational qualification attained | | Person 1 | Person 2 | Person 3 | Person 4 | Person 5 |
|---|----|----------|------------|----------|----------|----------|
| On-the-job training | 1 | | | | | |
| Internship | 2 | 154 | 154 | 154 | 154 | 154 |
| Pre-vocational training year | 3 | | | | | |
| Apprenticeship, vocational training in the dual system | 4 | | | | | |
| Certificate qualifying for an occupation obtained from a full-time vocational school or from a secondary school offering general as well as vocational education to pupils aged 16 to 19 | 5 | - | - - | - | - | |
| Preparatory training for the intermediate service in public administration | 6 | - | - | - | - | |
| Training centre/school for health-care service occupations and social occupations | | | | | | |
| one year (e.g. geriatric care assistant) | 7 | | | | | |
| two years (e.g. masseur/masseuse, pharmaceutical laboratory assistant) | 8 | → 153 | 153 | → 153 | → 153 | → 153 |
| three years (e.g. physiotherapy, medical laboratory assistant, geriatric care) | 9 | | | - | - | |
| Nursery teacher/educator | 10 | | | | | |
| Master craftsman/craftswoman | 3 | 61 | | | | |
| Technician's qualification or equivalent trade and technical school certificate | 12 | - | - | - | - | - |
| Specialised and engineering schools of the BR | 13 | | | | | |
| Specialised academy (in Bayern only) | 14 | | | | | |
| Higher education institutions | | | | | | |
| Diplom degree, Bachelor's, Master's, state examination e.g. for the teaching profession: | | | | | | |
| Vocational academy | 15 | | | | | |
| College of public administration | 16 | | | | | |
| University of applied sciences (also college of engineering), cooperative state university (in Baden-Württemberg and Thüringen) | 17 | | | | | |
| University (also college of art and music, college of education, college of theology) | 18 | | | | | |
| Doctor's degree | 19 | → 152 | → 152 | → 152 | → 152 | → 152 |

| Person 1 | Person 2 | Person 3 | Person 4 | Person 5 |
|----------|----------|----------|---|----------|
| | | | | |
| | | | | |
| | | | | |
| | | | | |
| | | | | |
| Person 1 | Person 2 | Person 3 | Person 4 | Person 5 |
| | | | | |
| | | | | |
| | | | | |
| | | | Person 1 Person 2 Person 1 Person 2 Image: Im | |

Continuing education and training

| 154 | In the 4 weeks before the reference week, did you participate in continuing vocational training courses/seminars or in leisure, sports or hobby-related courses? | | | | | | |
|-----|---|---|----------|----------|----------|----------|----------|
| | Forms of continuing training are e.g. courses, seminars, conferences, private tuition, study circles, e-learning activities. | | | | | | |
| | Continuing vocational training includes retraining, career advancement courses, courses preparing for new tasks in the job, advanced | | | | | | |
| | training (e.g. computers, management, rhetoric). | | Person 1 | Person 2 | Person 3 | Person 4 | Person 5 |
| | Yes | 1 | | | | | |
| | No | 8 | | | | | |

| Pens | ion insurance | | | | | |
|-------|--|--|---------------------------------------|---|--|---------------------------------------|
| 155 | Do you receive an old-age pension from statutory pension insurance? Yes No | Person 1 $_{1} \longrightarrow 157$ $_{8} \square$ | Person 2 □ → 157 | Person 3 | Person 4 □ → 157 | Person 5 □ → 157 |
| 156 | Were you insured under the statutory pension insurance scheme in the reference week? See also p. 110: T "Statutory pension insurance". Yes, compulsorily insured Yes, voluntarily insured No | 2 | Person 2 | Person 3 | Person 4 | Person 5 |
| Inter | net access and internet use | | | | | |
| 157 | Did you use the internet in the last 3 months before the reference week? You may have used the internet at any location (at home, at work or other places) via any internet-enabled device (e.g. desktop PC, laptop, tablet, smartphone, game console, e-book reader). Yes | Person 1 | Person 2 | Person 3 | Person 4 | Person 5 |
| 158 | Is this dwelling your main residence? If you occupy more than one dwelling, your main residence is the one where you usually live (centre of life, family home). Yes | Person 1 1 \square 8 $\square \rightarrow$ End | Person 2 $\square \rightarrow End$ | Person 3 □ □ → End | Person 4 \square $\square \rightarrow End$ | Person 5 □ □ → End |
| 159 | Were you aged between 16 and 74 years on 31 December 2020? Yes | Person 1 | Person 2 $ \rightarrow p. 61, 160$ | Person 3 $\square \rightarrow \stackrel{\text{p. 73,}}{160}$ | | Person 5 $ \rightarrow p. 97, 160$ |
| | No | $_{8} \mid \square \rightarrow End$ | → End | \rightarrow End | $\square \rightarrow End$ | \rightarrow End |

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Please mark all relevant boxes.

| L tec - ' - ' Th | iny questions on the use of information and communication chnologies include the time categories : "In the last 3 months", "More than 3 months ago, but within the last 12 months" and "More than 12 months ago". ose past periods refer to the reference week (the reference week is ecified on the flap). | Note Please box at |
|---------------------------|---|--------------------------|
| 160 | When did you last use the internet? | |
| | You may have used the internet at any location (at home, at work or other places) via any internet-enabled device (e.g. desktop PC, laptop, tablet, smartphone, game console, e-book reader). | |
| | Please mark only one box. | _ |
| | In the last 3 months | 1 |
| | More than 3 months ago, but within the last 12 months | 2 → 182 |
| | More than 12 months ago | ³ 199 |
| | Never | 8 |
| 161 | How often on average did you use the internet in the last 3 months? | |
| | Please mark only one box. | |
| | Every day or almost every day | 1 |
| | At least once a week (but not every day) | ² 163 |
| | Please mark only one box. Every day or almost every day | 3 |
| 162 | Did you use the internet several times during the day? | |
| | Yes | 1 |
| | Did you use the internet several times during the day? Yes No On which of the following devices did you use the internet in the | 8 |
| 163 | On which of the following devices did you use the internet in the last 3 months? | |

Desktop PC

Other devices (e.g. smart TV, smart speakers, game console, e-book

Laptop _____ 2

reader, smart watch) 5

Use of the internet in 2020 - Person 1 (16 years or over)

Please enter your name in the box at the side.

Person 1:

| 164 | For which private purposes did you use the internet in the last 3 months? | | |
|-----|---|-----|----|
| | Please mark "Yes" or "No". | | |
| | Communication | Yes | No |
| | Sending or receiving e-mails | 1 | 8 |
| | Making phone calls or video calls (phone calls using a webcam) via the internet (using apps, e.g. Skype, Facetime, WhatsApp, Viber; not including phone calls via IP-based phone connections) | 1 | 8 |
| | Participating in social networks (e.g. creating a user profile, posting messages or other contributions to Facebook, Twitter, Instagram, Snapchat or other social networks) | 1 | 8 |
| | Using instant messaging (i.e. exchanging messages e.g. via Skype, Messenger, WhatsApp, Viber) | 1 | 8 |
| | Searching information | | |
| | Reading online news sites, newspapers, magazines | 1 | 8 |
| | Searching health-related information (e.g. injuries, diseases, nutrition, improving health) | 1 | 8 |
| | Searching information on goods or services | 1 | 8 |
| | Civic and political participation | | |
| | Expressing opinions on political or social issues on websites (e.g) in blogs or social networks) | 1 | 8 |
| | Taking part in online consultations or voting on political social or municipal issues (e.g. urban planning or signing a contrion) | 1 | 8 |
| | Job search | | |
| | Looking for a job or sending a job application | 1 | 8 |
| | Other online services | | |
| | Selling of goods or services (exithrough auctions) | 1 | 8 |
| | Internet banking (including mobile banking) | 1 | 8 |
| 165 | Did you conduct either of the following learning activities via the internet for educational, professional or private purposes in the last 3 months? | | |
| | Please mark "Yes" or "No". | Yes | No |
| | Doing an online course | 1 | 8 |
| | Using online learning material other than a complete online course (e.g. audio-visual material, online learning software, electronic textbooks, learning apps) | 1 | 8 |

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166 Did you carry out any of the following financial activities over the internet (via websites or apps) for private purposes in the last 3 months?

This does not include financial activities transmitted via e-mail or messaging (e. g. SMS, MMS).

Please mark "Yes" or "No".

| Buying or extending existing insurance policies (including policies |
|--|
| offered as a package together with other services, e.g. travel insurance |
| offered together with an airline ticket) |

Yes

1

1

1

No

8

8

8

Taking loans/credits from banks or other financial services providers

Buying or selling shares, bonds, units in funds or other financial assets

E-Skills

| 167 Did you carry out any of the following activities in the last 3 months when using the computer or a mobile device? Please mark "Yes" or "No". Copying or moving files (e. g. documents, data, images, videos) Copying or moving files (e. g. documents, data, images, videos) Image: Second Seco | | ∎ priv | e questions in this section concern your online activities done for vate, professional or educational purposes, via any device g. desktop PC, laptop, tablet, smartphone). | | |
|---|-------|--------|--|-----|---------|
| Copying or moving files (e. g. documents, data, images, videos) between computers, devices or online storage (cloud) 1 1 8 1 Installing software or apps 1 8 1 Changing settings of software applications, including to erating systems and security software applications, including to erating 168 Did you carry out any of the following software related activities in the last 3 months? Please mark "Yes" or "No". Using word processing software Using spreadsheet software, did you use features to organise or analyse data (e. g. sorting, filtering, applying formulas, creating diagrams)? Yes Yes Yes Yes Yes Yes Yes Yes | | 167 | | | |
| Copying or moving files (e. g. documents, data, images, videos) 1 8 1 1 1 8 1 1 1 8 | | | Please mark "Yes" or "No". | | |
| Changing settings of software applications, including averating systems and security software | | | | Yes | No 8 |
| systems and security software 1 8 168 Did you carry out any of the following software-related activities in the last 3 months? Please mark "Yes" or "No". Yes Using word processing software 1 8 Using spreadsheet software 1 8 169 When using spreadsheet software, did you use features to organise or analyse data (e.g. sorting, filtering, applying formulas, creating diagrams)? 1 Yes 1 8 170 Did you create (multimedia) files consisting of several different elements such as text, images, tables, diagrams, animations and/or sound elements (e.g. presentations, charts, videos)? 1 Yes 1 1 | | | Installing software or apps | 1 | 8 |
| in the last 3 months? Please mark "Yes" or "No". Vising word processing software Using spreadsheet software Using spreadsheet software 1 8 Using spreadsheet software, did you use features to organise or analyse data (e.g. sorting, filtering, applying formulas, creating diagrams)? Yes Yes No 8 170 Did you create (multimedia) files consisting of several different elements such as text, images, tables, diagrams, animations and/or sound elements (e.g. presentations, charts, videos)? Yes 1 | | | Changing settings of software applications, including verating systems and security software | 1 | 8 |
| Using word processing software Using spreadsheet software Using spreadsheet software, did you use features to organise or analyse data (e. g. sorting, filtering, applying formulas, creating diagrams)? Yes No Bio Did you create (multimedia) files consisting of several different elements such as text, images, tables, diagrams, animations and/or sound elements (e. g. presentations, charts, videos)? Yes | | 168 | | | |
| In the second se | 2 | | | | No |
| In the second se | untai | | Using word processing software | 1 | 8 |
| organise or analyse data (e. g. sorting, filtering, applying formulas, creating diagrams)? Yes 1 No 8 170 Did you create (multimedia) files consisting of several different elements such as text, images, tables, diagrams, animations and/or sound elements (e. g. presentations, charts, videos)? Yes 1 | No | | Using spreadsheet software | 1 | |
| No 8 170 Did you create (multimedia) files consisting of several different elements such as text, images, tables, diagrams, animations and/ or sound elements (e.g. presentations, charts, videos)? Yes 1 | | 169 | organise or analyse data (e.g. sorting, filtering, applying formulas, | | |
| 170 Did you create (multimedia) files consisting of several different elements such as text, images, tables, diagrams, animations and/ or sound elements (e.g. presentations, charts, videos)? Yes 1 | | | Yes | 1 | |
| elements such as text, images, tables, diagrams, animations and/ or sound elements (e.g. presentations, charts, videos)? Yes | | | No | 8 | |
| | | 170 | elements such as text, images, tables, diagrams, animations and/ | | |
| No 8 | | | Yes | 1 | |
| | | | No | 8 | |

| 171 | Did you digitally edit photos, videos or audio files? | |
|-----------|---|-----------|
| | Yes | 1 |
| | No | 8 |
| 172 | Did you write a program in a programming language? | |
| | Yes | 1 |
| | No | 8 |
| 173 | Did you see information (e.g. text, videos, images) that you considered untrue or doubtful on internet news sites or social media platforms (e.g. Facebook, Instagram, YouTube, Twitter) in the last 3 months? | |
| | Yes | 1 |
| | No | 8 → 177 |
| 174 | Did you check the truthfulness of the doubtful information you found on internet news sites or social media platforms in the last 3 months? | |
| | Yes | 1 |
| Voluntary | No | 8 □ → 176 |
| 9 175 | How did you check the truthfulness of the doubtful information you found on internet news sites or social media platforms in the last 3 months? | |
| | Please mark all relevant boxes. | |
| | I checked the source/origin of the information or compared it with information from other sources on the internet (e.g. other news sites, | |
| | online encyclopaedias such as Wikipedia | ן 🗌 |
| | I followed or took part in the discussion on the internet regarding the information. | 2 177 |
| | I discussed the information offline (i.e. not via the internet) with other | |
| | people or researched the information in sources not on the internet | 3 |
| 176 | Why did you not check truthfulness of the doubtful information found on the internet? | |
| | Please mark all relevant boxes. | |
| | I already knew that the information/content was not correct and/or the source was not reliable. | 1 |
| | I lack sufficient internet skills or knowledge (e.g. did not know how to check the information or it was too complicated to do). | 2 |
| | Other reasons | 3 |

Protection of privacy and personal identity on the internet

The questions in this section concern the provision and protection of your personal data provided during activities carried out over the internet for any private or work-related purpose during the last 3 months, using websites or apps. Personal data are e.g. name, date of birth, contact and location data, identity card and credit card numbers.

| 177 | Which of the following activities did you carry out to control access to your personal data on the internet in the last 3 months? | |
|-----------|---|-----|
| | Please mark all relevant boxes. | |
| | I read the relevant privacy statement before providing my personal data on the internet. | 1 [|
| | I restricted access to my geographical location data. | 2 |
| | I limited access to my profile or content on social network sites or shared online storage (cloud). | 3 |
| | I refused allowing the use of my personal data for advertising purposes. | 4 |
| | I checked the security status of the website where I had to provide my personal data (e.g. checked whether it is an https site, checked safety logo/certificate). | 5 [|
| voluntary | I asked for access to my personal data held and managed by websites or search engines to have them updated or deleted. | 6 |
| | I did not carry out any of these activities to control access to my personal data on the internet. | 8 |
| 178 | Did you know that cookies can be used to trace movements of users on the internet and to make a profile of each user to service them tailored advertisements? | |
| | Yes | 1 [|
| | Yes | 8 |
| 179 | Have you ever changed the settings in your internet browser to prevent or limit cookies on the device you use for the internet? | |
| | Yes | 1 |
| | No | 8 |

| | 180 | How concerned are you with your online activities being recorded to provide you with tailored advertising? | |
|-----------|------------|---|-----------|
| | | Please mark only one box. | |
| | | l am very concerned. | 1 |
| | | I am somehow concerned. | 2 |
| ry | | I am not concerned. | 3 |
| voluntary | 181 | Do you use anti-tracking software that limits the ability to track your activities on the internet? | |
| | | Anti-tracking software (e.g. Ghostery) informs users when they are surfing on the internet that there are hidden services running in the background and transmitting personal data to website operators; if requested it blocks such services. | |
| | | Yes | 1 |
| | | No | 8 |
| | | | |
| | Inter | net contact with authorities and public institutions (e-governn | nent) |
| | mer | | |
| | aut exa | e questions in this section refer to the use of websites or apps of horities and public institutions. Online contacts include, for imple the electronic income tax return, requesting documents applying for social benefits, registration or change of residence tification, contact with schools/universities, libraries. | |
| | 182 | Did you do any of the following for private purposes in the last 12 months? | |
| | | Please mark "Yes" or "No". | |
| | | Searching for information on websites/apportauthorities or public institutions | |
| | | Yes | , |
| | | No | |
| 2 | | | 8 📖 |
| voluntary | | Downloading or printing official forms from websites/apps of authorities or public institutions | |
| ٥N | | Yes | 1 |
| | | No | 8 |
| | | Completing official forms from websites/apps of authorities or public institutions online and submitting them via the internet | |
| | | Yes | 1 □ 1 184 |
| | | No, because I did not have to submit any official forms. | 7 |
| | | No, for other reasons. | 8 |

| 183 | What were the reasons for not submitting official forms to authorities or public institutions via the internet in the last 12 months? | |
|-----|---|---|
| | Please mark all relevant boxes. | |
| | Online transmission of forms was not offered. | 1 |
| | l lack sufficient internet skills or knowledge | 2 |
| | I have concerns about protection and security of personal data. | 3 |
| | I did not have access to the payment method required or I was unwilling to pay the fees online (e.g. due to fear of credit card fraud) | 4 |
| | Another person submitted the forms on my behalf (e.g. consultant, family member). | 5 |
| | Other reasons | 7 |
| | If "Other reasons", please specify in detail: | |
| | | |
| | | |

Buying via the internet (e-commerce) When did you last order or buy goods or services for private use via the internet? This concerns ordering/buying over the internet (via websites or apps), both from enterprises and from private individuals. Young people aged 16 or 17 years should answer the questions only if their parents or their legal representative harpinen their consent and if the young people paid from their own hinds. Please mark only one box. Within the last 3 months ago, but within the last 12 months More than 12 months ago I have never ordered or bought goods or services for private use via the internet.

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| 85 | Did you buy any of the following goods via the internet or an app for private use in the last 3 months? |
|----|---|
| | This refers only to physical products (goods), including used goods (e.g. clothing). |

This does not include online purchases of digital products (e.g. music streaming), of subscriptions (e.g. magazines, television, internet) and of household services, transport and other travel services.

Please mark "Yes" or "No".

| Clothing (including sport clothing), shoes or accessories (e.g. bags, jewellery) | 1 | Yes | 8 |
|--|---|-----|---|
| Sports goods (excluding sport clothing) | 1 | | 8 |
| Children's toys or childcare items (e.g. diapers, bottles, pushchairs) | 1 | | 8 |
| Furniture, home accessories (e.g. carpets, curtains) or gardening products (e.g. tools, plants) | 1 | | 8 |
| Music as CDs, vinyl records or other physical sound recording media | 1 | | 8 |
| Films or series as DVDs, Blu-rays or other physical film material | 1 | | 8 |
| Printed books, newspapers, magazines | 1 | | 8 |
| Computers, tablets, mobile phones or accessories | 1 | | 8 |
| Consumer electronics (e.g. television sets, stereo systems, cameras electrical household appliances (e.g. washing machines) | 1 | | 8 |
| Pharmaceuticals or dietary supplements such as vitamin products (not including online renewal of prescriptions) | 1 | | 8 |
| Home delivery of food/beverages, e.g. from restaurants, fast-food chains, catering services | 1 | | 8 |
| Food (including animal food) or beverages from shops/stores/ supermarkets or from meal-kits providers (e.g. hellofresh.de) | 1 | | 8 |
| Cosmetics, beauty or wellness produces | 1 | | 8 |
| Cleaning products or personal care products (e.g. toothbrushes, handkerchiefs, detergents, cleaning cloths) | 1 | | 8 |
| Bicycles, motorcycles/mopeds, cars, or other vehicles (including spare parts) | 1 | | 8 |
| Other goods (physical products), e.g. tobacco products, e-cigarettes, gift cards | 1 | | 8 |
| If "Other goods", please specify in detail. | | | |
| | | | |

| 186 | From which countries did you receive the physical products (goods) that you bought via the internet or an app for private use in the last 3 months? | | |
|------------------|---|-----|----|
| | Please mark all relevant boxes. | | |
| | From Germany | 1 | |
| | From other European Union countries Other European Union countries are Austria, Belgium, Bulgaria, Croatia, Cyprus, Czech Republic, Denmark, Estonia, Finland, France, Greece, Hungary, Ireland, Italy, Latvia, Lithuania, Luxembourg, Malta, Netherlands, Poland, Portugal, Romania, Sweden, Slovakia, Slovenia and Spain. | 2 | |
| | From countries not belonging to the European Union (e.g. Switzerland, USA, United Kingdom, China) | 3 | |
| | I do not know the seller's country. | 8 | |
| 187 | Did you receive any of the goods you bought via the internet or an app for private use in the last 3 months from private individuals (e.g. through eBay Classified Ads, Facebook Marketplace)? | | |
| | Yes | 1 | |
| | No | 8 | |
| voluntary 881 | Did you buy or subscribe to any of the following digital products via a website or app for private use in the last 3 months? | | |
| vol | via a website or app for private use in the last 3 months? Please mark "Yes" or "No". Music from streaming services or as downloads | Yes | No |
| | Music from streaming services or as downloads | 1 | 8 |
| | Films/series from streaming services or as downloads | 1 | 8 |
| | E-books (including audiobooks), e-newspapers/@magazines | 1 | 8 |
| | Computer/video games online or as downloads for smartphones, tablets, computers or consoles | 1 | 8 |
| | Computer or other software as downloads (including upgrades) | 1 | 8 |
| | Apps related to health/fitness (excluding free apps) | 1 | 8 |
| | Other apps, such as related to learning languages, travelling, weather (excluding free apps) | 1 | 8 |
| 189 | Did you buy, or book online, any of the following products via a website or app for private use in the last 3 months? | | |
| | Please mark "Yes" or "No". | Yes | No |
| | Tickets to sports events | 1 | 8 |
| | Tickets to cultural or other events (e.g. cinema, theatre, concerts, fairs) | 1 | 8 |
| | | | |
| | Subscriptions to internet or mobile phone connections | 1 | 8 |

| 190 | Did you buy, or book online, any household services (e.g. cleaning, babysitting, repair work, gardening) via a website or app for private use in the last 3 months? | |
|-----------|---|-----------|
| | This includes household services bought from private individuals, e.g. via online marketplaces such as eBay or Facebook. | |
| | Yes | 1 |
| | No | 8 □ → 192 |
| 191 | Did you receive any of the household services you bought via the internet or an app from a private individual (e.g. via eBay Classified Ads, Facebook Marketplace or other online marketplaces)? | |
| | Yes | 1 |
| | No | 8 |
| 192 | Did you buy any transport service via a website or app for private use in the last 3 months? | |
| | Please mark all relevant boxes. | |
| | Yes, from a transport enterprise (e.g. local bus/train ticket, airline ticket, taxi ride) | 1 |
| voluntary | Yes, from a private individual (e.g. via social networks or intermedity platforms such as blablacar.de, fahrgemeinschaft.de, mitfahren.de) | 2 |
| | No, I did not buy online any transport service in the last 3 months. | 8 |
| 193 | Did you book accommodation via a website or app for private use in the last 3 months? | |
| | Please mark all relevant boxes. | |
| | Yes, from an enterprise (e.g. hotel, the dagency) | 1 |
| | Yes, from a private individual (e o va social networks or intermediary platforms such as airbnb:de, rewo-direkt.de, wimdu.de, | |
| | couchsurfing.com, 9flats.com) | 2 |
| | No, I did not book online any accommodation in the last 3 months | 8 |
| 194 | Did you buy any other services (excluding financial and insurance services) than those mentioned in the previous questions via a website or app for private use in the last 3 months? | |
| | Yes | 1 |
| | If "Yes", please specify in detail. | |
| | | |
| | | |
| | No | 8 |

| 195 | How many times did you buy goods or services via the internet or an app for private use in the last 3 months? | |
|-----|---|-------|
| | Please mark only one box. | |
| | 1 to 2 times | 1 |
| | 3 to 5 times | 2 |
| | 6 to 10 times | 3 |
| | More than 10 times | 4 |
| 196 | How much did you spend on your purchases of goods or services (not including shares or other financial services) via the internet or an app for private use in the last 3 months? | |
| | Please mark only one box. | |
| | Less than 50 euros | 1 |
| | 50 to less than 100 euros | 2 |
| | 100 to less than 300 euros | 3 |
| | 300 to less than 500 euros | 4 |
| | 500 to less than 700 euros | 5 |
| | 700 to less than 1000 euros | 6 |
| | 1000 euros und or over | 7 |
| | Don't know | 9 |
| 197 | Did you encounter any of the following problems when ordering or buying goods or services via the internet for private use in the last 3 months? | |
| | Please mark all relevant boxes. | |
| | Technical errors of the website during the order or payment process | ו 🗆 ן |
| | Difficulties in finding information on warranty or legal recourse | 2 |
| | Speed of delivery slower than indicated | 3 |
| | Final costs higher than indicated (e.g. higher shipping costs, unexpected transaction fees) | 4 - |
| | Wrong or damaged goods/services delivered | 5 - |
| | Problems with fraud encountered (e.g. no goods/services received at all, misuse of credit card details or other fraud) | 6 □ - |
| | Problems with complaints encountered (e.g. difficult complaint procedure, no satisfactory response after complaint) | 7 |
| | Foreign retailer did not sell to Germany. | 9 - |
| | Other problems | 10 - |
| | No, I did not encounter any of the above problems. | 8 |

| 198 | What were the reasons for not ordering or buying any goods or services via the internet for private use in the last 3 months? | |
|-----|---|--|
| | Please mark all relevant boxes. | |
| | Not applicable as I last used the internet more than 3 months ago | |
| | I prefer to shop in person, like to see the goods, because of loyalty to shops or force of habit. | |
| | I lack sufficient internet skills or knowledge 2 | |
| | Concerns about cost of delivery | |
| | Concerns about delivery (e.g. speed of delivery, logistical problems) 4 | |
| | Concerns about security of payment process and data protection (e.g. providing credit card details and personal data via the internet) 5 | |
| | Concerns about receiving or returning goods and complaints | |
| | Foreign retailer did not sell to Germany | |
| | There was no need to buy via the internet | |
| | Other reasons | |

Participation in the survey

voluntary

| 199 | Have you yourself answered the questions? |
|---------|--|
| | Yes $1 \square \rightarrow 201$ |
| | No, another household member has answered the questions |
| 2 | No, someone not living in the household has answered the questions. $_{3}$ \square \rightarrow 201 |
| volunta | Which household member has answered the questions? |
| > | Please enter the number (see flap) of the person who has answered the questions. |
| 201 | How many minutes did it take you to complete the questionnaire? |
| | Number of minutes |

| | Use o | of the internet in 2020 - Person 2 (16 years or over) | |
|-----------|----------------------------|---|---|
| | L tec - ' - ' The | any questions on the use of information and communication chnologies include the time categories : "In the last 3 months", "More than 3 months ago, but within the last 12 months" and "More than 12 months ago". ose past periods refer to the reference week (the reference week is ecified on the flap). | Note Please enter your name in the box at the side. |
| | 160 | When did you last use the internet? | |
| | | You may have used the internet at any location (at home, at work or other places) via any internet-enabled device (e.g. desktop PC, laptop, tablet, smartphone, game console, e-book reader). | |
| | | Please mark only one box. | |
| | | In the last 3 months | |
| | | More than 3 months ago, but within the last 12 months | $_{2} \longrightarrow 182$ |
| | | More than 12 months ago | ₃ □]→ 199 |
| | | Never | 8 |
| | 161 | How often on average did you use the internet in the last 3 months? | |
| | | Please mark only one box. | |
| _ | | Every day or almost every day | |
| voluntary | | At least once a week (but not every day) | 2 □]→ 163 |
| volu | | Please mark only one box. Every day or almost every day | 3 |
| | 162 | Did you use the internet several times during the day? | |
| | | Yes | 1 |
| | | No | 8 |
| | | n n n n n n n n n n n n n n n n n n n | |
| | 163 | On which of the following devices did you use the internet in the last 3 months? | |
| | | Please mark all relevant boxes. | |
| | | Desktop PC | 1 |
| | | Laptop | 2 |
| | | Tablet | 3 |
| | | Smartphone or internet-enabled mobile phone | 4 |
| | | Other devices (e.g. smart TV, smart speakers, game console, e-book reader, smart watch) | 5 |

| 164 | For which private purposes did you use the internet in the last 3 months? | | |
|-----|---|-----|----|
| | Please mark "Yes" or "No". | | |
| | Communication | Yes | No |
| | Sending or receiving e-mails | 1 | 8 |
| | Making phone calls or video calls (phone calls using a webcam) via the internet (using apps, e.g. Skype, Facetime, WhatsApp, Viber; not including phone calls via IP-based phone connections) | 1 | 8 |
| | Participating in social networks (e.g. creating a user profile, posting messages or other contributions to Facebook, Twitter, Instagram, Snapchat or other social networks) | 1 | 8 |
| | Using instant messaging (i.e. exchanging messages e.g. via Skype, Messenger, WhatsApp, Viber) | 1 | 8 |
| | Searching information | | |
| | Reading online news sites, newspapers, magazines | 1 | 8 |
| | Searching health-related information (e.g. injuries, diseases, nutrition, improving health) | 1 | 8 |
| | Searching information on goods or services | 1 | 8 |
| | Civic and political participation | | |
| | Expressing opinions on political or social issues on websites (e.g) in blogs or social networks) | 1 | 8 |
| | Taking part in online consultations or voting on political social or municipal issues (e.g. urban planning or signing a contrion) | 1 | 8 |
| | Job search | | |
| | Looking for a job or sending a job application | 1 | 8 |
| | Other online services | | |
| | Selling of goods or services (exithrough auctions) | 1 | 8 |
| | Internet banking (including mobile banking) | 1 | 8 |
| 165 | Did you conduct either of the following learning activities via the internet for educational, professional or private purposes in the last 3 months? | | |
| | Please mark "Yes" or "No". | Yes | No |
| | Doing an online course | 1 | 8 |
| | Using online learning material other than a complete online course (e.g. audio-visual material, online learning software, electronic textbooks, learning apps) | 1 | 8 |

| 166 | Did you carry out any of the following financial activities over the internet (via websites or apps) for private purposes in the last 3 months? |
|-----|---|
| | |

This does not include financial activities transmitted via e-mail or messaging (e. g. SMS, MMS).

Please mark "Yes" or "No".

| Buying or extending existing insurance policies (including policies |
|--|
| offered as a package together with other services, e.g. travel insurance |
| offered together with an airline ticket) |

Yes

1

1

1

No

8

8

8

Taking loans/credits from banks or other financial services providers

Buying or selling shares, bonds, units in funds or other financial assets

| | E-Ski | ills | | |
|-----------|-------|--|-----|----------------------------|
| | ∎ pri | e questions in this section concern your online activities done for vate, professional or educational purposes, via any device g. desktop PC, laptop, tablet, smartphone). | | |
| | 167 | Did you carry out any of the following activities in the last 3 months when using the computer or a mobile device? | | |
| | | Please mark "Yes" or "No". Copying or moving files (e.g. documents, data, images, videos) between computers, devices or online storage (cloud) | Yes | No 8 |
| | | Installing software or apps Changing settings of software applications, including operating | 1 | 8 |
| | | systems and security software | 1 | 8 |
| | 168 | Did you carry out any of the following software-related activities in the last 3 months? | | |
| Z | | Please mark "Yes" or "No". | Yes | No |
| voluntary | | Using word processing software | 1 | 8 |
| Vol | | Using spreadsheet software | 1 | ⁸ 170 |
| | 169 | When using spreadsheet software, did you use features to organise or analyse data (e.g. sorting, filtering, applying formulas, creating diagrams)? | | |
| | | Yes | 1 | |
| | | No | 8 | |
| | 170 | Did you create (multimedia) files consisting of several different elements such as text, images, tables, diagrams, animations and/ or sound elements (e.g. presentations, charts, videos)? | | |
| | | Yes | 1 | |
| | | No | 8 | |

| 17 | Did you digitally edit photos, videos or audio files? | |
|-----------|--|-----------|
| | Yes | 1 |
| | No | 8 |
| 17 | 2 Did you write a program in a programming language? | |
| | Yes | 1 |
| | No | 8 |
| 17: | B Did you see information (e.g. text, videos, images) that you considered untrue or doubtful on internet news sites or social media platforms (e.g. Facebook, Instagram, YouTube, Twitter) in the last 3 months? | |
| | Yes | 1 |
| | No | 8 → 177 |
| 174 | Did you check the truthfulness of the doubtful information you found on internet news sites or social media platforms in the last 3 months? | |
| | Yes | 1 |
| voluntary | No | 8 □→ 176 |
| • 17 | How did you check the truthfulness of the doubtful information you found on internet news sites or social media platforms in the last 3 months? | |
| | Please mark all relevant boxes. | |
| | I checked the source/origin of the information or compared it with information from other sources on the internet (e.g. other news sites, | |
| | online encyclopaedias such as Wikipedia | ן 🗆 ן |
| | I followed or took part in the discussion on the internet regarding the information. | 2 □ → 177 |
| | I discussed the information offline (i.e. not via the internet) with other | |
| | people or researched the information in sources not on the internet | 3 |
| 170 | Why did you not check truthfulness of the doubtful information found on the internet? | |
| | Please mark all relevant boxes. | |
| | I already knew that the information/content was not correct and/or the source was not reliable. | 1 |
| | I lack sufficient internet skills or knowledge (e.g. did not know how to check the information or it was too complicated to do). | 2 |
| | Other reasons | 3 |

Protection of privacy and personal identity on the internet

The questions in this section concern the provision and protection of your personal data provided during activities carried out over the internet for any private or work-related purpose during the last 3 months, using websites or apps. Personal data are e.g. name, date of birth, contact and location data, identity card and credit card numbers.

| 177 | Which of the following activities did you carry out to control access to your personal data on the internet in the last 3 months? | | |
|-----|---|---|---|
| | Please mark all relevant boxes. | | |
| | I read the relevant privacy statement before providing my personal data on the internet. | 1 | |
| | I restricted access to my geographical location data. | 2 | |
| | I limited access to my profile or content on social network sites or shared online storage (cloud). | 3 | |
| | I refused allowing the use of my personal data for advertising purposes. | 4 | |
| | I checked the security status of the website where I had to provide my personal data (e.g. checked whether it is an https site, checked safety logo/certificate). | 5 | |
| | I asked for access to my personal data held and managed by websites or search engines to have them updated or deleted. | 6 | |
| | I did not carry out any of these activities to control access to my personal data on the internet. | 8 | |
| 178 | Did you know that cookies can be used to trace movements of users on the internet and to make a profile of each user to service them tailored advertisements? | | |
| | Yes | 1 | |
| | No | 8 | |
| 179 | Have you ever changed the settings in your internet browser to prevent or limit cookies on the device you use for the internet? | | |
| | Yes | 1 | |
| | No | 8 | |
| | 178 | access to your personal data on the internet in the last 3 months? Please mark all relevant boxes. I read the relevant privacy statement before providing my personal data on the internet. I restricted access to my geographical location data. I limited access to my profile or content on social network sites or shared online storage (cloud). I refused allowing the use of my personal data for advertising purposes. I checked the security status of the website where I had to provide my personal data (e. g. checked whether it is an https site, checked safety logo/certificate). I asked for access to my personal data held and managed by websites or search engines to have them updated or deleted. I did not carry out any of these activities to control access to my personal data on the internet. 178 Did you know that cookies can be used to trace movements of users on the internet and to make a profile of each user to service them tailored advertisements? Yes Yes 179 Have you ever changed the settings in your internet browser to prevent or limit cookies on the device you use for the internet? | access to your personal data on the internet in the last 3 months? Please mark all relevant boxes. I read the relevant privacy statement before providing my personal data on the internet. 1 I restricted access to my geographical location data. 2 I limited access to my profile or content on social network sites or shared online storage (cloud). 3 I refused allowing the use of my personal data for advertising purposes. 4 I checked the security status of the website where I had to provide my personal data (e.g. checked whether it is an https site, checked safety logo/certificate). 5 I asked for access to my personal data held and managed by websites or search engines to have them updated or deleted. 6 I did not carry out any of these activities to control access to my personal data on the internet. 8 178 Did you know that cookies can be used to trace movements of users on the internet and to make a profile of each user to service them tailored advertisements? Yes 1 No 8 179 Have you ever changed the sattings in your internet browser to prevent or limit cookies on the device you use for the internet? Yes 1 |

Microcensus

| | 180 | How concerned are you with your online activities being recorded to provide you with tailored advertising? | |
|-----------|--------------------|--|-----------|
| | | Please mark only one box. | |
| | | l am very concerned. | 1 |
| | | I am somehow concerned. | 2 |
| ry | | l am not concerned. | 3 |
| voluntary | 181 | Do you use anti-tracking software that limits the ability to track your activities on the internet? | |
| | | Anti-tracking software (e.g. Ghostery) informs users when they are surfing on the internet that there are hidden services running in the background and transmitting personal data to website operators; if requested it blocks such services. | |
| | | Yes | 1 |
| | | No | 8 |
| | | | |
| | Inter | net contact with authorities and public institutions (e-governn | nent) |
| | | • | , |
| | aut exa or a | e questions in this section refer to the use of websites or apps of horities and public institutions. Online contacts include, for imple the electronic income tax return, requesting documents applying for social benefits, registration or change of residence ification, contact with schools/universities, libraries. | |
| | 182 | Did you do any of the following for private purposes in the last 12 months? | |
| | | Please mark "Yes" or "No". | |
| | | Searching for information on websites/apped authorities or public institutions | |
| | | Yes | |
| | | No | |
| 2 | | | 8 📖 |
| voluntary | | Downloading or printing official forms from websites/apps of authorities or public institutions | |
| | | Yes | 1 |
| | | No | 8 |
| | | Completing official forms from websites/apps of authorities or public institutions online and submitting them via the internet | |
| | | Yes | 1 □ 1 184 |
| | | No, because I did not have to submit any official forms. | 7 |
| | | No, for other reasons. | 8 |

| 183 | What were the reasons for not submitting official forms to authorities or public institutions via the internet in the last 12 months? | |
|-----------|---|---|
| | Please mark all relevant boxes. | |
| | Online transmission of forms was not offered. | 1 |
| | l lack sufficient internet skills or knowledge. | 2 |
| 2 | I have concerns about protection and security of personal data. | 3 |
| voluntary | I did not have access to the payment method required or I was unwilling to pay the fees online (e.g. due to fear of credit card fraud) | 4 |
| | Another person submitted the forms on my behalf (e.g. consultant, family member). | 5 |
| | Other reasons | 7 |
| | If "Other reasons", please specify in detail: | |
| | | |
| | | |

Buying via the internet (e-commerce) When did you last order or buy goods or services for private 184 via the internet? This concerns ordering/buying over the internet (via websites or I apps), both from enterprises and from private individua Young people aged 16 or 17 years should answer the questions only if their parents or their legal representative had given their consent and if the young people paid from their own hinds. Please mark only one box. Within the last 3 months More than 3 months ago, but with the last 12 months 2 More than 12 months ago → 198 I have never ordered or bought goods or services for private use via the internet. 9

| 85 | Did you buy any of the following goods via the internet or an app for private use in the last 3 months? |
|----|---|
| | This refers only to physical products (goods), including used goods (e.g. clothing). |

(e.g. clothing). This does not include online purchases of digital products (e.g. music streaming), of subscriptions (e.g. magazines, television, internet) and of household services, transport and other travel services.

Please mark "Yes" or "No".

| Clothing (including sport clothing), shoes or accessories (e.g. bags, jewellery) | 1 | Yes | 1 8 | 0 |
|--|---|-----|---------------|---|
| Sports goods (excluding sport clothing) | 1 | | 8 | |
| Children's toys or childcare items (e.g. diapers, bottles, pushchairs) | 1 | | 8 | |
| Furniture, home accessories (e.g. carpets, curtains) or gardening products (e.g. tools, plants) | 1 | | 8 | |
| Music as CDs, vinyl records or other physical sound recording media | 1 | | 8 | |
| Films or series as DVDs, Blu-rays or other physical film material | 1 | | 8 | |
| Printed books, newspapers, magazines | 1 | | 8 | |
| Computers, tablets, mobile phones or accessories | 1 | | 8 | |
| Consumer electronics (e.g. television sets, stereo systems, cameras electrical household appliances (e.g. washing machines) | 1 | | 8 | |
| Pharmaceuticals or dietary supplements such as vitamin products (not including online renewal of prescriptions) | 1 | | 8 | |
| Home delivery of food/beverages, e.g. from restaurants, fast-food chains, catering services | 1 | | 8 | |
| Food (including animal food) or beverages from shops/stores/ supermarkets or from meal-kits providers (e.g. hellofresh.de) | 1 | | 8 | |
| Cosmetics, beauty or wellness produces | 1 | | 8 | |
| Cleaning products or personal care products (e.g. toothbrushes, handkerchiefs, detergents, cleaning cloths) | 1 | | 8 | |
| Bicycles, motorcycles/mopeds, cars, or other vehicles (including spare parts) | 1 | | 8 | |
| Other goods (physical products), e.g. tobacco products, e-cigarettes, gift cards | 1 | | 8 | |
| If "Other goods", please specify in detail. | | | | |
| | | | | |

| 1 | 186 | From which countries did you receive the physical products (goods) that you bought via the internet or an app for private use in the last 3 months? | | |
|-----------|-----|---|-----|----|
| | | Please mark all relevant boxes. | | |
| | | From Germany | 1 | |
| | | From other European Union countries Other European Union countries are Austria, Belgium, Bulgaria, Croatia, Cyprus, Czech Republic, Denmark, Estonia, Finland, France, Greece, Hungary, Ireland, Italy, Latvia, Lithuania, Luxembourg, Malta, Netherlands, Poland, Portugal, Romania, Sweden, Slovakia, Slovenia and Spain. | 2 | |
| | | From countries not belonging to the European Union (e.g. Switzerland, USA, United Kingdom, China) | 3 | |
| | | I do not know the seller's country. | 8 | |
| 1 | 187 | Did you receive any of the goods you bought via the internet or an app for private use in the last 3 months from private individuals (e.g. through eBay Classified Ads, Facebook Marketplace)? | | |
| | | Yes | 1 | |
| | | No | 8 | |
| voluntary | 188 | Did you buy or subscribe to any of the following digital products via a website or app for private use in the last 3 months? | | |
| Vol | | via a website or app for private use in the last 3 months? Please mark "Yes" or "No". Music from streaming services or as downloads | Yes | No |
| | | Music from streaming services or as downloads | 1 | 8 |
| | | Films/series from streaming services or as download | 1 | 8 |
| | | E-books (including audiobooks), e-newspapers/@magazines | 1 | 8 |
| | | Computer/video games online or as downloads for smartphones, tablets, computers or consoles | 1 | 8 |
| | | Computer or other software as downloads (including upgrades) | 1 | 8 |
| | | Apps related to health/fitness (excluding free apps) | 1 | 8 |
| | | Other apps, such as related to learning languages, travelling, weather (excluding free apps) | 1 | 8 |
| 1 | 189 | Did you buy, or book online, any of the following products via a website or app for private use in the last 3 months? | | |
| | | Please mark "Yes" or "No". | Yes | No |
| | | Tickets to sports events | 1 | 8 |
| | | Tickets to cultural or other events (e.g. cinema, theatre, concerts, fairs) | 1 | 8 |
| | | Subscriptions to internet or mobile phone connections | 1 | 8 |
| | | Subscriptions to electricity, water or heating supply, waste disposal or similar services | 1 | 8 |

| 190 | Did you buy, or book online, any household services (e.g. cleaning, babysitting, repair work, gardening) via a website or app for private use in the last 3 months? | |
|-----------|---|-----------|
| | This includes household services bought from private individuals, e.g. via online marketplaces such as eBay or Facebook. | |
| | Yes | 1 |
| | No | 8 □ → 192 |
| 191 | Did you receive any of the household services you bought via the internet or an app from a private individual (e.g. via eBay Classified Ads, Facebook Marketplace or other online marketplaces)? | |
| | Yes | 1 |
| | No | 8 |
| 192 | Did you buy any transport service via a website or app for private use in the last 3 months? | |
| | Please mark all relevant boxes. | |
| | Yes, from a transport enterprise (e.g. local bus/train ticket, airline ticket, taxi ride) | 1 |
| voluntary | Yes, from a private individual (e.g. via social networks or intermedity platforms such as blablacar.de, fahrgemeinschaft.de, mitfahren.de) | 2 |
| | No, I did not buy online any transport service in the last 3 months | 8 |
| 193 | Did you book accommodation via a website or app for private use in the last 3 months? | |
| | Please mark all relevant boxes. | |
| | Yes, from an enterprise (e.g. hotel, the dagency) | 1 |
| | Yes, from a private individual (e q va social networks or intermediary platforms such as airbnb.de, rewo-direkt.de, wimdu.de, | |
| | couchsurfing.com, 9flats.com) | 2 |
| | No, I did not book online any accommodation in the last 3 months | 8 |
| 194 | Did you buy any other services (excluding financial and insurance services) than those mentioned in the previous questions via a website or app for private use in the last 3 months? | |
| | Yes | 1 |
| | If "Yes", please specify in detail. | |
| | | |
| | | |
| | No | 8 |

| 195 | How many times did you buy goods or services via the internet or an app for private use in the last 3 months? | |
|-----|---|--------------|
| | Please mark only one box. | |
| | 1 to 2 times | 1 |
| | 3 to 5 times | 2 |
| | 6 to 10 times | 3 |
| | More than 10 times | 4 |
| 196 | How much did you spend on your purchases of goods or services (not including shares or other financial services) via the internet or an app for private use in the last 3 months? | |
| | Please mark only one box. | |
| | Less than 50 euros | 1 |
| | 50 to less than 100 euros | 2 |
| | 100 to less than 300 euros | 3 |
| | 300 to less than 500 euros | 4 |
| | 500 to less than 700 euros | 5 |
| | 700 to less than 1000 euros | 6 |
| | 1000 euros und or over | 7 |
| | Don't know | 9 |
| 197 | Did you encounter any of the following problems when ordering or buying goods or services via the internet for private use in the last 3 months? | |
| | Please mark all relevant boxes. | |
| | Technical errors of the website during the order or payment process | 1 🗆 1 |
| | Difficulties in finding information or legal recourse | 2 |
| | Speed of delivery slower than indicated | з 🗌 - |
| | Final costs higher than indicated (e.g. higher shipping costs, unexpected transaction fees) | 4 🗌 - |
| | Wrong or damaged goods/services delivered | 5 - |
| | Problems with fraud encountered (e.g. no goods/services received at all, misuse of credit card details or other fraud) | 6 □ - |
| | Problems with complaints encountered (e.g. difficult complaint procedure, no satisfactory response after complaint) | 7 |
| | Foreign retailer did not sell to Germany. | 9 🗌 - |
| | Other problems | 10 - |
| | No, I did not encounter any of the above problems. | 8 |

| 198 | What were the reasons for not ordering or buying any goods or services via the internet for private use in the last 3 months? | |
|-----|---|--|
| | Please mark all relevant boxes. | |
| | Not applicable as I last used the internet more than 3 months ago | |
| | I prefer to shop in person, like to see the goods, because of loyalty to shops or force of habit. | |
| | I lack sufficient internet skills or knowledge 2 | |
| | Concerns about cost of delivery | |
| | Concerns about delivery (e.g. speed of delivery, logistical problems) 4 | |
| | Concerns about security of payment process and data protection (e.g. providing credit card details and personal data via the internet) 5 | |
| | Concerns about receiving or returning goods and complaints | |
| | Foreign retailer did not sell to Germany | |
| | There was no need to buy via the internet | |
| | Other reasons | |

Participation in the survey

| 199 | Have you yourself answered the questions? |
|------------|--|
| | Yes $1 \square \rightarrow 201$ |
| | No, another household member has answered the questions |
| ary | No, someone not living in the household has any pred the questions. $_{3}$ $\square \rightarrow 201$ |
| 200 volunt | Which household member has answered the questions? |
| > | Please enter the number (see flap) of the person who has answered the questions. |
| 201 | How many minutes did it take you to complete the questionnaire? |
| | Number of minutes |

| | Use o | of the internet in 2020 - Person 3 (16 years or over) | | |
|-----------|----------------------------|---|---|---|
| | L tec - ' - ' The | iny questions on the use of information and communication chnologies include the time categories : "In the last 3 months", "More than 3 months ago, but within the last 12 months" and "More than 12 months ago". ose past periods refer to the reference week (the reference week is ecified on the flap). | | Note Please enter your name in the box at the side. |
| | 160 | When did you last use the internet? | | |
| | | You may have used the internet at any location (at home, at work or other places) via any internet-enabled device (e.g. desktop PC, laptop, tablet, smartphone, game console, e-book reader). | | |
| | | Please mark only one box. | | |
| | | In the last 3 months | 1 |] |
| | | More than 3 months ago, but within the last 12 months | 2 |]→ 182 |
| | | More than 12 months ago | 3 |] → 199 |
| | | Never | 8 | |
| | 161 | How often on average did you use the internet in the last 3 months? | | |
| | | Please mark only one box. | | |
| | | Every day or almost every day | 1 |] |
| tary | | At least once a week (but not every day) | 2 |] → 163 |
| voluntary | | Please mark only one box. Every day or almost every day At least once a week (but not every day) Less than once a week Did you use the internet several times during the day? | 3 |]]///05 |
| | 162 | Did you use the internet several times during the day? | | |
| | | Yes | 1 |] |
| | | No | 8 |] |
| | | | | - |
| | 163 | On which of the following devices did you use the internet in the last 3 months? | | |
| | | Please mark all relevant boxes. | | |
| | | Desktop PC | 1 |] |
| | | Laptop | 2 |] |
| | | Tablet | 3 |] |
| | | Smartphone or internet-enabled mobile phone | 4 |] |
| | | Other devices (e.g. smart TV, smart speakers, game console, e-book reader, smart watch) | 5 |] |

| 164 | For which private purposes did you use the internet in the last 3 months? | | |
|-----|---|-----|----|
| | Please mark "Yes" or "No". | | |
| | Communication | Yes | No |
| | Sending or receiving e-mails | 1 | 8 |
| | Making phone calls or video calls (phone calls using a webcam) via the internet (using apps, e.g. Skype, Facetime, WhatsApp, Viber; not including phone calls via IP-based phone connections) | 1 | 8 |
| | Participating in social networks (e.g. creating a user profile, posting messages or other contributions to Facebook, Twitter, Instagram, Snapchat or other social networks) | 1 | 8 |
| | Using instant messaging (i.e. exchanging messages e.g. via Skype, Messenger, WhatsApp, Viber) | 1 | 8 |
| | Searching information | | |
| | Reading online news sites, newspapers, magazines | 1 | 8 |
| | Searching health-related information (e.g. injuries, diseases, nutrition, improving health) | 1 | 8 |
| | Searching information on goods or services | 1 | 8 |
| | Civic and political participation | | |
| | Expressing opinions on political or social issues on websites (e.g) in blogs or social networks) | 1 | 8 |
| | Taking part in online consultations or voting on political social or municipal issues (e.g. urban planning or signing a contrion) | 1 | 8 |
| | Job search | | |
| | Looking for a job or sending a job application | 1 | 8 |
| | Other online services | | |
| | Selling of goods or services (exithrough auctions) | 1 | 8 |
| | Internet banking (including mobile banking) | 1 | 8 |
| 165 | Did you conduct either of the following learning activities via the internet for educational, professional or private purposes in the last 3 months? | | |
| | Please mark "Yes" or "No". | Yes | No |
| | Doing an online course | 1 | 8 |
| | Using online learning material other than a complete online course (e.g. audio-visual material, online learning software, electronic textbooks, learning apps) | 1 | 8 |

| 166 | Did you carry out any of the following financial activities over the |
|-----|--|
| | internet (via websites or apps) for private purposes in the last |
| | 3 months? |
| | |

This does not include financial activities transmitted via e-mail or messaging (e. g. SMS, MMS).

Please mark "Yes" or "No".

| Buying or extending existing insurance policies (including policies |
|--|
| offered as a package together with other services, e.g. travel insurance |
| offered together with an airline ticket) |

Yes

1

1

1

No

8

8

8

Taking loans/credits from banks or other financial services providers

Buying or selling shares, bonds, units in funds or other financial assets

| E-Skills 1 The questions in this section concern your online activities done for private, professional or educational purposes, via any device (e.g. desktop PC, laptop, tablet, smartphone). 137 Did you carry out any of the following activities in the last a months when using the computer or a mobile device? Please mark "Yes" or "No". Copying or moving files (e.g. documents, data, images, videos) between computers, devices or online storage (cloud) Installing software or apps Installing software or apps Changing settings of software applications, including the rating systems and security software Please mark "Yes" or "No". Changing settings of software applications, including the rating systems and security software Please mark "Yes" or "No". Ves No Using sort processing software Using spreadsheet software, did you use features to organise or analyse data (e.g. sorting, filtering, applying formulas, creating diagrams)? Yes No No Did you create (multimedia) files consisting of several different elements such as text, images, tables, diagrams, animations and/or sound elements (e.g., presentations, charts, videos)? Yes No No | | | | | | |
|---|-------|-------|--|-----|----------------------------------|--|
| Private, professional or educational purposes, via any device (e.g. desktop PC, laptop, tablet, smartphone). 167 Did you carry out any of the following activities in the last 3 months when using the computer or a mobile device? Please mark "Yes" or "No". Yes Copying or moving files (e.g. documents, data, images, videos) Yes between computers, devices or online storage (cloud) 1 Installing software or apps 1 Changing settings of software applications, including operating systems and security software 1 168 Did you carry out any of the following converse-related activities in the last 3 months? Please mark "Yes" or "No". Yes Using word processing software 1 Using spreadsheet software, did you use features to organise or analyse data (e.g. sorting, filtering, applying formulas, creating diagrams)? Yes 1 No 0 170 Did you create (multimedia) files consisting of several different elements such as text, images, tables, diagrams, animations and/ or sound elements (e.g. presentations, charts, videos)? | | E-Ski | ills | | | |
| 3 months when using the computer or a mobile device? Please mark "Yes" or "No". Copying or moving files (e.g. documents, data, images, videos) Image: the computers, devices or online storage (cloud) Installing software or apps Installing software or apps Installing software or apps Image: the last 3 months? Please mark "Yes" or "No". Ves No Using word processing software Using spreadsheet software, did you use features to organise or analyse data (e.g. sorting, filtering, applying formulas, creating diagrams)? Yes Yes No 100 Did you create (multimedia) files consisting of several different elements such as text, images, tables, diagrams, animations and/or or sound elements (e.g. presentations, charts, videos)? Yes | | ∎ pri | vate, professional or educational purposes, via any device | | | |
| Copying or moving files (e. g. documents, data, images, videos) Yes No Installing software or apps 1 8 Installing software or apps 1 8 Changing settings of software applications, including interating systems and security software 1 8 Ioid you carry out any of the followings or ware-related activities in the last 3 months? Yes No Please mark "Yes" or "No". Yes No Using word processing software 1 8 1 Using spreadsheet software, did you use features to organise or analyse data (e. g. sorting, filtering, applying formulas, creating diagrams)? 1 8 Yes 1 8 1 8 1 100 Did you create (multimedia) files consisting of several different elements such as text, images, tables, diagrams, animations and/ or sound elements (e. g. presentations, charts, videos)? 1 1 | | 167 | | | | |
| Copying or moving files (e. g. documents, data, images, videos) between computers, devices or online storage (cloud) 1 0 Installing software or apps 1 0 Installing software or apps 1 0 Changing settings of software applications, including aperating systems and security software 1 0 Systems and security software 1 0 0 I68 Did you carry out any of the following software-related activities in the last 3 months? Yes No Using word processing software 1 0 0 0 Using spreadsheet software 1 0 0 0 Using spreadsheet software 1 0 0 0 0 169 When using spreadsheet software, did you use features to organise or analyse data (e.g. sorting, filtering, applying formulas, creating diagrams)? 1 0 0 Yes 1 0 0 0 0 0 0 170 Did you create (multimedia) files consisting of several different elements such as text, images, tables, diagrams, animations and/ or sound elements (e.g. presentations, charts, videos)? 1 0 | | | Please mark "Yes" or "No". | | | |
| Changing settings of software applications, including therating systems and security software | | | between computers, devices or online storage (cloud) | Yes | No 8 | |
| Changing settings of software applications, including therating systems and security software | | | Installing software or apps | 1 | 8 | |
| Performance in the last 3 months? Please mark "Yes" or "No". Yes No Using word processing software 1 8 Using spreadsheet software 1 8 Using appreadsheet software 1 8 Using spreadsheet software 1 8 Using appreadsheet software 1 1 Vhen using spreadsheet software, did you use features to organise or analyse data (e.g. sorting, filtering, applying formulas, creating diagrams)? Yes 1 No 8 170 Did you create (multimedia) files consisting of several different elements such as text, images, tables, diagrams, animations and/or sound elements (e.g. presentations, charts, videos)? Yes 1 | | | Changing settings of software applications, including werating | 1 | 8 | |
| Using word processing software Using spreadsheet software Using spreadsheet software, did you use features to organise or analyse data (e.g. sorting, filtering, applying formulas, creating diagrams)? Yes No Bio Did you create (multimedia) files consisting of several different elements such as text, images, tables, diagrams, animations and/or sound elements (e.g. presentations, charts, videos)? Yes Yes Yes Image: Applying the several different elements (e.g. presentations, charts, videos)? Yes Image: Applying the several different elements (e.g. presentations, charts, videos)? Yes | | 168 | Did you carry out any of the following software-related activities in the last 3 months? | | | |
| Using spreadsheet software | 2 | | | | No | |
| In the second /li> | untal | | Using word processing software | 1 | 8 | |
| organise or analyse data (e. g. sorting, filtering, applying formulas, creating diagrams)? Yes | | | Using spreadsheet software | 1 | ⁸ 🛄 L > 170 | |
| No 8 170 Did you create (multimedia) files consisting of several different elements such as text, images, tables, diagrams, animations and/ or sound elements (e. g. presentations, charts, videos)? Yes 1 | | 169 | organise or analyse data (e.g. sorting, filtering, applying formulas, | | | |
| 170 Did you create (multimedia) files consisting of several different elements such as text, images, tables, diagrams, animations and/ or sound elements (e. g. presentations, charts, videos)? Yes | | | Yes | 1 | | |
| elements such as text, images, tables, diagrams, animations and/ or sound elements (e.g. presentations, charts, videos)? Yes | | | No | 8 | | |
| | | 170 | elements such as text, images, tables, diagrams, animations and/ | | | |
| No | | | Yes | 1 | | |
| | | | No | 8 | | |

| 17 | Did you digitally edit photos, videos or audio files? | |
|-----------|--|-----------|
| | Yes | 1 |
| | No | 8 |
| 17 | 2 Did you write a program in a programming language? | |
| | Yes | 1 |
| | No | 8 |
| 17: | B Did you see information (e.g. text, videos, images) that you considered untrue or doubtful on internet news sites or social media platforms (e.g. Facebook, Instagram, YouTube, Twitter) in the last 3 months? | |
| | Yes | 1 |
| | No | 8 → 177 |
| 174 | Did you check the truthfulness of the doubtful information you found on internet news sites or social media platforms in the last 3 months? | |
| | Yes | 1 |
| voluntary | No | 8 □→ 176 |
| • 17 | How did you check the truthfulness of the doubtful information you found on internet news sites or social media platforms in the last 3 months? | |
| | Please mark all relevant boxes. | |
| | I checked the source/origin of the information or compared it with information from other sources on the internet (e.g. other news sites, | |
| | online encyclopaedias such as Wikipedia | ן 🗆 ן |
| | I followed or took part in the discussion on the internet regarding the information. | 2 □ → 177 |
| | I discussed the information offline (i.e. not via the internet) with other | |
| | people or researched the information in sources not on the internet | 3 |
| 170 | Why did you not check truthfulness of the doubtful information found on the internet? | |
| | Please mark all relevant boxes. | |
| | I already knew that the information/content was not correct and/or the source was not reliable. | 1 |
| | I lack sufficient internet skills or knowledge (e.g. did not know how to check the information or it was too complicated to do). | 2 |
| | Other reasons | 3 |

Protection of privacy and personal identity on the internet

The questions in this section concern the provision and protection of your personal data provided during activities carried out over the internet for any private or work-related purpose during the last 3 months, using websites or apps. Personal data are e.g. name, date of birth, contact and location data, identity card and credit card numbers.

| 177 | Which of the following activities did you carry out to control access to your personal data on the internet in the last 3 months? | | |
|-----|---|---|---|
| | Please mark all relevant boxes. | | |
| | I read the relevant privacy statement before providing my personal data on the internet. | 1 | |
| | I restricted access to my geographical location data. | 2 | _ |
| | I limited access to my profile or content on social network sites or shared online storage (cloud). | 3 | |
| | I refused allowing the use of my personal data for advertising purposes. | 4 | |
| | I checked the security status of the website where I had to provide my personal data (e.g. checked whether it is an https site, checked safety logo/certificate). | 5 | |
| | I asked for access to my personal data held and managed by websites or search engines to have them updated or deleted. | 6 | |
| | I did not carry out any of these activities to control access to my personal data on the internet. | 8 | |
| 178 | Did you know that cookies can be used to trace movements of users on the internet and to make a profile of each user to service them tailored advertisements? | | |
| | Yes | 1 | _ |
| | No | 8 | _ |
| 179 | Have you ever changed the settings in your internet browser to prevent or limit cookies on the device you use for the internet? | | |
| | Yes | 1 | |
| | No | 8 | _ |
| | 178 | access to your personal data on the internet in the last 3 months? Please mark all relevant boxes. I read the relevant privacy statement before providing my personal data on the internet. I restricted access to my geographical location data. I limited access to my profile or content on social network sites or shared online storage (cloud). I refused allowing the use of my personal data for advertising purposes. I checked the security status of the website where I had to provide my personal data (e. g. checked whether it is an https site, checked safety logo/certificate). I asked for access to my personal data held and managed by websites or search engines to have them updated or deleted. I did not carry out any of these activities to control access to my personal data on the internet. 178 Did you know that cookies can be used to trace provements of users on the internet and to make a profile of each user to service them tailored advertisements? Yes No 179 Have you ever changed the satings in your internet browser to prevent or limit cookies on the device you use for the internet? Yes | access to your personal data on the internet in the last 3 months? Please mark all relevant boxes. I read the relevant privacy statement before providing my personal data on the internet. 1 restricted access to my geographical location data. 2 1 limited access to my profile or content on social network sites or shared online storage (cloud). 3 1 refused allowing the use of my personal data for advertising purposes. 4 1 checked the security status of the website where I had to provide my personal data (e. g. checked whether it is an https site, checked safety logo/certificate). 5 1 asked for access to my personal data held and managed by websites or search engines to have them updated or deleted. 6 1 did not carry out any of these activities to control access to my personal data on the internet. 8 178 Did you know that cookies can be used to trace provements of users on the internet and to make a profile of each user to service them tailored advertisements? Yes 1 No 8 179 Have you ever changed the settings in your internet browser to prevent or limit cookies on the device you use for the internet? |

| | 180 | How concerned are you with your online activities being recorded to provide you with tailored advertising? | |
|-----------|------------|---|-----------|
| | | Please mark only one box. | |
| | | l am very concerned. | 1 |
| | | I am somehow concerned. | 2 |
| ry | | I am not concerned. | 3 |
| voluntary | 181 | Do you use anti-tracking software that limits the ability to track your activities on the internet? | |
| | | Anti-tracking software (e.g. Ghostery) informs users when they are surfing on the internet that there are hidden services running in the background and transmitting personal data to website operators; if requested it blocks such services. | |
| | | Yes | 1 |
| | | No | 8 |
| | | | |
| | Inter | net contact with authorities and public institutions (e-governn | nent) |
| | mer | | |
| | aut exa | e questions in this section refer to the use of websites or apps of horities and public institutions. Online contacts include, for imple the electronic income tax return, requesting documents applying for social benefits, registration or change of residence tification, contact with schools/universities, libraries. | |
| | 182 | Did you do any of the following for private purposes in the last 12 months? | |
| | | Please mark "Yes" or "No". | |
| | | Searching for information on websites/apportauthorities or public institutions | |
| | | Yes | , |
| | | No | |
| 2 | | | 8 📖 |
| voluntary | | Downloading or printing official forms from websites/apps of authorities or public institutions | |
| ٥N | | Yes | 1 |
| | | No | 8 |
| | | Completing official forms from websites/apps of authorities or public institutions online and submitting them via the internet | |
| | | Yes | 1 □ 1 184 |
| | | No, because I did not have to submit any official forms. | 7 |
| | | No, for other reasons. | 8 |

| 183 | What were the reasons for not submitting official forms to authorities or public institutions via the internet in the last 12 months? | | |
|-----------|---|---|--|
| | Please mark all relevant boxes. | | |
| | Online transmission of forms was not offered. | 1 | |
| | l lack sufficient internet skills or knowledge. | 2 | |
| 2 | I have concerns about protection and security of personal data. | 3 | |
| voluntary | I did not have access to the payment method required or I was unwilling to pay the fees online (e.g. due to fear of credit card fraud) | 4 | |
| | Another person submitted the forms on my behalf (e.g. consultant, family member). | 5 | |
| | Other reasons | 7 | |
| | If "Other reasons", please specify in detail: | | |
| | | | |
| | | | |

| Buyi | ng via the internet (e-commerce) | |
|-----------|--|-----------|
| 184 | When did you last order or buy goods or services for private use via the internet? | |
| | This concerns ordering/buying over the internet (via websites or apps), both from enterprises and from private individuals: | |
| tary | Young people aged 16 or 17 years should answer the questions only if their parents or their legal representative harbywen their consent and if the young people paid from their own funds. | |
| voluntary | Please mark only one box. | |
| > | Within the last 3 months | 1 |
| | More than 3 months ago, but with the last 12 months | 2 |
| | More than 12 months ago | ₃ □ → 198 |
| | I have never ordered or bought goods or services for private use via the internet. | 9 |

| 185 | Did you buy any of the following goods via the internet or an app for private use in the last 3 months? |
|-----|--|
| | This refers only to physical products (goods), including used goods (e.g. clothing). |
| | This does not include online purchases of digital products (e.g. music streaming), of subscriptions (e.g. magazines, television, internet) and of household services, transport and other travel |
| | services. |

Please mark "Yes" or "No".

| Clothing (including sport clothing), shoes or accessories (e.g. bags, jewellery) | 1 | Yes | 1 8 | 0 |
|--|---|-----|---------------|---|
| Sports goods (excluding sport clothing) | 1 | | 8 | |
| Children's toys or childcare items (e.g. diapers, bottles, pushchairs) | 1 | | 8 | |
| Furniture, home accessories (e.g. carpets, curtains) or gardening products (e.g. tools, plants) | 1 | | 8 | |
| Music as CDs, vinyl records or other physical sound recording media | 1 | | 8 | |
| Films or series as DVDs, Blu-rays or other physical film material | 1 | | 8 | |
| Printed books, newspapers, magazines | 1 | | 8 | |
| Computers, tablets, mobile phones or accessories | 1 | | 8 | |
| Consumer electronics (e.g. television sets, stereo systems, cameras electrical household appliances (e.g. washing machines) | 1 | | 8 | |
| Pharmaceuticals or dietary supplements such as vitamin products (not including online renewal of prescriptions) | 1 | | 8 | |
| Home delivery of food/beverages, e.g. from restaurants, fast-food chains, catering services | 1 | | 8 | |
| Food (including animal food) or beverages from shops/stores/ supermarkets or from meal-kits providers (e.g. hellofresh.de) | 1 | | 8 | |
| Cosmetics, beauty or wellness produces | 1 | | 8 | |
| Cleaning products or personal care products (e.g. toothbrushes, handkerchiefs, detergents, cleaning cloths) | 1 | | 8 | |
| Bicycles, motorcycles/mopeds, cars, or other vehicles (including spare parts) | 1 | | 8 | |
| Other goods (physical products), e.g. tobacco products, e-cigarettes, gift cards | 1 | | 8 | |
| If "Other goods", please specify in detail. | | | | |
| | | | | |

| 180 | From which countries did you receive the physical products (goods) that you bought via the internet or an app for private use in the last 3 months? | | |
|-----------|--|-----|----|
| | Please mark all relevant boxes. | | |
| | From Germany | 1 | |
| | From other European Union countries Other European Union countries are Austria, Belgium, Bulgaria, Croatia, Cyprus, Czech Republic, Denmark, Estonia, Finland, France, Greece, Hungary, Ireland, Italy, Latvia, Lithuania, Luxembourg, Malta, Netherlands, Poland, Portugal, Romania, Sweden, Slovakia, Slovenia and Spain. | 2 | |
| | From countries not belonging to the European Union (e.g. Switzerland, USA, United Kingdom, China) | | |
| | I do not know the seller's country. | 8 | |
| 18 | Did you receive any of the goods you bought via the internet or an app for private use in the last 3 months from private individuals (e.g. through eBay Classified Ads, Facebook Marketplace)? | | |
| | Yes | 1 | |
| | No | 8 | |
| voluntary | via a website or ann for nrivate use in the last 3 months? | | |
| vol | Please mark "Yes" or "No". Music from streaming services or as downloads | Yes | No |
| | Music from streaming services or as downloads | 1 | 8 |
| | Films/series from streaming services or as downloads | 1 | 8 |
| | E-books (including audiobooks), e-newspapers, e-magazines | 1 | 8 |
| | Computer/video games online or as downloads for smartphones, tablets, computers or consoles | 1 | 8 |
| | Computer or other software as downloads (including upgrades) | 1 | 8 |
| | Apps related to health/fitness (excluding free apps) | 1 | 8 |
| | Other apps, such as related to learning languages, travelling, weather (excluding free apps) | 1 | 8 |
| 189 | Did you buy, or book online, any of the following products via a website or app for private use in the last 3 months? | | |
| | Please mark "Yes" or "No". | Yes | No |
| | Tickets to sports events | 1 | 8 |
| | Tickets to cultural or other events (e.g. cinema, theatre, concerts, fairs) | 1 | 8 |
| | Subscriptions to internet or mobile phone connections | 1 | 8 |
| | Subscriptions to electricity, water or heating supply, waste disposal or similar services | 1 | 8 |

| 19 | Did you buy, or book online, any household services (e.g. cleaning, babysitting, repair work, gardening) via a website or app for private use in the last 3 months? | |
|-----------------|---|---------|
| | This includes household services bought from private individuals, e.g. via online marketplaces such as eBay or Facebook. | |
| | Yes | 1 |
| | No | 8 → 192 |
| 19 | Did you receive any of the household services you bought via the internet or an app from a private individual (e.g. via eBay Classified Ads, Facebook Marketplace or other online marketplaces)? | |
| | Yes | 1 |
| | No | 8 |
| 192 | 2 Did you buy any transport service via a website or app for private use in the last 3 months? | |
| | Please mark all relevant boxes. | |
| | Yes, from a transport enterprise (e.g. local bus/train ticket, airline ticket, taxi ride) | 1 |
| voluntary | Yes, from a private individual (e.g. via social networks or intermedity platforms such as blablacar.de, fahrgemeinschaft.de, mitfahren.de) | 2 |
| | No, I did not buy online any transport service in the last 3 months | 8 |
| 19 | Did you book accommodation via a website of private use in the last 3 months? | |
| | Please mark all relevant boxes. | |
| | Yes, from an enterprise (e.g. hotel, travel agency) | 1 |
| | Yes, from a private individual (e. o. va social networks or intermediary platforms such as airbnb.de, fewo-direkt.de, wimdu.de, | |
| | couchsurfing.com, 9flats.com) | 2 |
| | No, I did not book online any accommodation in the last 3 months | 8 |
| 19 [,] | Did you buy any other services (excluding financial and insurance services) than those mentioned in the previous questions via a website or app for private use in the last 3 months? | |
| | Yes | 1 |
| | If "Yes", please specify in detail. | |
| | | |
| | | |
| | No | 8 |

| 195 | How many times did you buy goods or services via the internet or an app for private use in the last 3 months? | |
|-----|---|-------|
| | Please mark only one box. | |
| | 1 to 2 times | 1 |
| | 3 to 5 times | 2 |
| | 6 to 10 times | 3 |
| | More than 10 times | 4 |
| 196 | How much did you spend on your purchases of goods or services (not including shares or other financial services) via the internet or an app for private use in the last 3 months? | |
| | Please mark only one box. | |
| | Less than 50 euros | 1 |
| | 50 to less than 100 euros | 2 |
| | 100 to less than 300 euros | 3 |
| | 300 to less than 500 euros | 4 |
| | 500 to less than 700 euros | 5 |
| | 700 to less than 1000 euros | 6 |
| | 1000 euros und or over | 7 |
| | Don't know | 9 |
| 197 | Did you encounter any of the following problems when ordering or buying goods or services via the internet for private use in the last 3 months? | |
| | Please mark all relevant boxes. | |
| | Technical errors of the website during the order or payment process | 1 🗆] |
| | Difficulties in finding information on warranty or legal recourse | 2 |
| | Speed of delivery slower than indicated | 3 |
| | Final costs higher than indicated (e.g. higher shipping costs, unexpected transaction fees) | 4 🗌 - |
| | Wrong or damaged goods/services delivered | 5 |
| | Problems with fraud encountered (e.g. no goods/services received at all, misuse of credit card details or other fraud) | 6 □ - |
| | Problems with complaints encountered (e.g. difficult complaint procedure, no satisfactory response after complaint) | 7 |
| | Foreign retailer did not sell to Germany. | 9 🗌 - |
| | Other problems | 10 - |
| | No, I did not encounter any of the above problems. | 8 |

| 198 | What were the reasons for not ordering or buying any goods or services via the internet for private use in the last 3 months? | |
|-----|---|--|
| | Please mark all relevant boxes. | |
| | Not applicable as I last used the internet more than 3 months ago | |
| | I prefer to shop in person, like to see the goods, because of loyalty to shops or force of habit. | |
| | I lack sufficient internet skills or knowledge 2 | |
| | Concerns about cost of delivery | |
| | Concerns about delivery (e.g. speed of delivery, logistical problems) 4 | |
| | Concerns about security of payment process and data protection (e.g. providing credit card details and personal data via the internet) 5 | |
| | Concerns about receiving or returning goods and complaints | |
| | Foreign retailer did not sell to Germany | |
| | There was no need to buy via the internet | |
| | Other reasons | |

Participation in the survey

| 199 | Have you yourself answered the questions? |
|---------|--|
| | Yes $1 \square \rightarrow 201$ |
| | No, another household member has answered the questions |
| 2 | No, someone not living in the household has answered the questions. $_{3}$ \square \rightarrow 201 |
| volunta | Which household member has answered the questions? |
| > | Please enter the number (see flap) of the person who has answered the questions. |
| 201 | How many minutes did it take you to complete the questionnaire? |
| | Number of minutes |

| | Use o | of the internet in 2020 - Person 4 (16 years or over) | |
|-----------|----------------------------|---|---|
| | L tec - ' - ' The | any questions on the use of information and communication chnologies include the time categories : "In the last 3 months", "More than 3 months ago, but within the last 12 months" and "More than 12 months ago". ose past periods refer to the reference week (the reference week is ecified on the flap). | Note Please enter your name in the box at the side. |
| | 160 | When did you last use the internet? | |
| | | You may have used the internet at any location (at home, at work or other places) via any internet-enabled device (e.g. desktop PC, laptop, tablet, smartphone, game console, e-book reader). | |
| | | Please mark only one box. | |
| | | In the last 3 months | 1 |
| | | More than 3 months ago, but within the last 12 months | ₂ → 182 |
| | | More than 12 months ago | ³ → 199 |
| | | Never | |
| | 161 | How often on average did you use the internet in the last 3 months? |) |
| | | Please mark only one box. | |
| | | Every day or almost every day | 1 |
| Itary | | At least once a week (but not every day) | ² 163 |
| voluntary | | Please mark only one box. Every day or almost every day At least once a week (but not every day) Less than once a week Did you use the internet several times during the day? | 3 |
| | 162 | Did you use the internet several times during the day? | |
| | | Yes | 1 |
| | | No | 8 |
| | | n. | |
| | 163 | On which of the following devices did you use the internet in the last 3 months? | |
| | | Please mark all relevant boxes. | |
| | | Desktop PC | 1 |
| | | Laptop | 2 |
| | | Tablet | 3 |
| | | Smartphone or internet-enabled mobile phone | 4 |
| | | Other devices (e.g. smart TV, smart speakers, game console, e-book reader, smart watch) | 5 |

| 164 | For which private purposes did you use the internet in the last 3 months? | | |
|-----|---|-----|----|
| | Please mark "Yes" or "No". | | |
| | Communication | Yes | No |
| | Sending or receiving e-mails | 1 | 8 |
| | Making phone calls or video calls (phone calls using a webcam) via the internet (using apps, e.g. Skype, Facetime, WhatsApp, Viber; not including phone calls via IP-based phone connections) | 1 | 8 |
| | Participating in social networks (e.g. creating a user profile, posting messages or other contributions to Facebook, Twitter, Instagram, Snapchat or other social networks) | 1 | 8 |
| | Using instant messaging (i.e. exchanging messages e.g. via Skype, Messenger, WhatsApp, Viber) | 1 | 8 |
| | Searching information | | |
| | Reading online news sites, newspapers, magazines | 1 | 8 |
| | Searching health-related information (e.g. injuries, diseases, nutrition, improving health) | 1 | 8 |
| | Searching information on goods or services | 1 | 8 |
| | Civic and political participation | | |
| | Expressing opinions on political or social issues on websites (e.g) in blogs or social networks) | 1 | 8 |
| | Taking part in online consultations or voting on political social or municipal issues (e.g. urban planning or signing a contrion) | 1 | 8 |
| | Job search | | |
| | Looking for a job or sending a job application | 1 | 8 |
| | Other online services | | |
| | Selling of goods or services (exithrough auctions) | 1 | 8 |
| | Internet banking (including mobile banking) | 1 | 8 |
| 165 | Did you conduct either of the following learning activities via the internet for educational, professional or private purposes in the last 3 months? | | |
| | Please mark "Yes" or "No". | Yes | No |
| | Doing an online course | 1 | 8 |
| | Using online learning material other than a complete online course (e.g. audio-visual material, online learning software, electronic textbooks, learning apps) | 1 | 8 |

| 166 | Did you carry out any of the following financial activities over the |
|-----|--|
| | internet (via websites or apps) for private purposes in the last |
| | 3 months? |
| | |

This does not include financial activities transmitted via e-mail or messaging (e. g. SMS, MMS).

Please mark "Yes" or "No".

| Buying or extending existing insurance policies (including policies |
|--|
| offered as a package together with other services, e.g. travel insurance |
| offered together with an airline ticket) |

Yes

1

1

No

8

8

Taking loans/credits from banks or other financial services providers

| | | Buying or selling shares, bonds, units in funds or other financial assets | 1 | 8 |
|----------|-------|--|-----|------------------------------------|
| | | | | |
| | E-Ski | ills | | |
| | ∎ pri | e questions in this section concern your online activities done for vate, professional or educational purposes, via any device g. desktop PC, laptop, tablet, smartphone). | | |
| | 167 | Did you carry out any of the following activities in the last 3 months when using the computer or a mobile device? | | |
| | | Please mark "Yes" or "No". | | |
| | | Copying or moving files (e.g. documents, data, images, videos) between computers, devices or online storage (cloud) | Yes | No 8 |
| | | Installing software or apps | 1 | 8 |
| | | Changing settings of software applications, including operating systems and security software | 1 | 8 |
| | 168 | Did you carry out any of the following software-related activities in the last 3 months? | | |
| 2 | | Please mark "Yes" or "No". | Yes | No |
| voluntar | | Using word processing software | 1 | 8 |
| 0 | | Using spreadsheet software | 1 | ⁸ └_J └ → 170 |
| | 169 | When using spreadsheet software, did you use features to organise or analyse data (e.g. sorting, filtering, applying formulas, creating diagrams)? | | |
| | | Yes | 1 | |
| | | No | 8 | |
| | 170 | Did you create (multimedia) files consisting of several different elements such as text, images, tables, diagrams, animations and/ or sound elements (e.g. presentations, charts, videos)? | | |
| | | Yes | 1 | |
| | | No | 8 | |
| | | | | |

| 17 | Did you digitally edit photos, videos or audio files? | |
|-----------|--|-----------|
| | Yes | 1 |
| | No | 8 |
| 17 | 2 Did you write a program in a programming language? | |
| | Yes | 1 |
| | No | 8 |
| 17: | B Did you see information (e.g. text, videos, images) that you considered untrue or doubtful on internet news sites or social media platforms (e.g. Facebook, Instagram, YouTube, Twitter) in the last 3 months? | |
| | Yes | 1 |
| | No | 8 → 177 |
| 174 | Did you check the truthfulness of the doubtful information you found on internet news sites or social media platforms in the last 3 months? | |
| | Yes | 1 |
| voluntary | No | 8 □→ 176 |
| • 17 | How did you check the truthfulness of the doubtful information you found on internet news sites or social media platforms in the last 3 months? | |
| | Please mark all relevant boxes. | |
| | I checked the source/origin of the information or compared it with information from other sources on the internet (e.g. other news sites, | |
| | online encyclopaedias such as Wikipedia | ן 🗆 ן |
| | I followed or took part in the discussion on the internet regarding the information. | 2 □ → 177 |
| | I discussed the information offline (i.e. not via the internet) with other | |
| | people or researched the information in sources not on the internet | 3 |
| 170 | Why did you not check truthfulness of the doubtful information found on the internet? | |
| | Please mark all relevant boxes. | |
| | I already knew that the information/content was not correct and/or the source was not reliable. | 1 |
| | I lack sufficient internet skills or knowledge (e.g. did not know how to check the information or it was too complicated to do). | 2 |
| | Other reasons | 3 |

Protection of privacy and personal identity on the internet

The questions in this section concern the provision and protection of your personal data provided during activities carried out over the internet for any private or work-related purpose during the last 3 months, using websites or apps. Personal data are e.g. name, date of birth, contact and location data, identity card and credit card numbers.

| Please mark all relevant boxes. I read the relevant privacy statement before providing my personal data on the internet. I restricted access to my geographical location data. I restricted access to my profile or content on social network sites or shared online storage (cloud). I refused allowing the use of my personal data for advertising purposes. I checked the security status of the website where I had to provide my personal data (e. g. checked whether it is an https site, checked safety logo/certificate). I asked for access to my personal data held and managed by websites or search engines to have them updated or deleted. I did not carry out any of these activities to control access to my personal data on the internet. B Did you know that cookies can be used to trace movements of users on the internet and to make a profile of each user to service them tailored advertisements? Yes 1 No 8 | 177 | Which of the following activities did you carry out to control access to your personal data on the internet in the last 3 months? | |
|---|-----------|---|---|
| data on the internet. 1 I restricted access to my geographical location data. 2 I limited access to my profile or content on social network sites or shared online storage (cloud). 3 I refused allowing the use of my personal data for advertising purposes. 4 I checked the security status of the website where I had to provide my personal data (e. g. checked whether it is an https site, checked safety logo/certificate). 5 I asked for access to my personal data held and managed by websites or search engines to have them updated or deleted. 6 I did not carry out any of these activities to control access to my personal data on the internet. 8 178 Did you know that cookies can be used to trace movements of users on the internet and to make a profile of each user to service them tailored advertisements? 1 Yes 1 8 179 Have you ever changed the settings in your internet browser to prevent or limit cookies on the device you use for the internet? 1 | | Please mark all relevant boxes. | |
| I limited access to my profile or content on social network sites or shared online storage (cloud). 3 I refused allowing the use of my personal data for advertising purposes. 4 I checked the security status of the website where I had to provide my personal data (e.g. checked whether it is an https site, checked safety logo/certificate). 5 I asked for access to my personal data held and managed by websites or search engines to have them updated or deleted. 6 I did not carry out any of these activities to control access to my personal data on the internet. 8 178 Did you know that cookies can be used to trace movements of users on the internet and to make a profile of each user to service them tailored advertisements? 1 Yes 1 8 179 Have you ever changed the settings in your internet browser to prevent or limit cookies on the device you use for the internet? 1 | | | 1 |
| shared online storage (cloud). I refused allowing the use of my personal data for advertising purposes. I checked the security status of the website where I had to provide my personal data (e. g. checked whether it is an https site, checked safety logo/certificate). I asked for access to my personal data held and managed by websites or search engines to have them updated or deleted. I did not carry out any of these activities to control access to my personal data on the internet. Did you know that cookies can be used to trace movements of users on the internet and to make a profile of each user to service them tailored advertisements? Yes 179 Have you ever changed the sattings in your internet browser to prevent or limit cookies on the device you use for the internet? Yes 1 | | I restricted access to my geographical location data. | 2 |
| 178 Did you know that cookies can be used to trace movements of users on the internet and to make a profile of each user to service them tailored advertisements? Yes 179 Have you ever changed the settings in your internet browser to prevent or limit cookies on the device you use for the internet? Yes 1 | | | 3 |
| Personal data (e. g. checked whether it is an https site, checked safety logo/certificate). I asked for access to my personal data held and managed by websites or search engines to have them updated or deleted. I did not carry out any of these activities to control access to my personal data on the internet. Did you know that cookies can be used to trace movements of users on the internet and to make a profile of each user to service them tailored advertisements? Yes 178 Have you ever changed the settings in your internet browser to prevent or limit cookies on the device you use for the internet? Yes 1 | | I refused allowing the use of my personal data for advertising purposes. | 4 |
| I did not carry out any of these activities to control access to my personal data on the internet. 178 Did you know that cookies can be used to trace movements of users on the internet and to make a profile of each user to service them tailored advertisements? Yes No 8 179 Have you ever changed the settings in your internet browser to prevent or limit cookies on the device you use for the internet? Yes 1 | | personal data (e.g. checked whether it is an https site, checked safety | 5 |
| I did not carry out any of these activities to control access to my personal data on the internet. 178 Did you know that cookies can be used to trace movements of users on the internet and to make a profile of each user to service them tailored advertisements? Yes No 8 179 Have you ever changed the settings in your internet browser to prevent or limit cookies on the device you use for the internet? Yes 1 | /oluntary | or search engines to have them updated or deleted. | 6 |
| users on the internet and to make a profile of each user to service them tailored advertisements? Yes | | I did not carry out any of these activities to control access to personal data on the internet. | 8 |
| 179 Have you ever changed the settings in your internet browser to prevent or limit cookies on the device you use for the internet? Yes 1 | 178 | users on the internet and to make a profile of each user to service | |
| 179 Have you ever changed the settings in your internet browser to prevent or limit cookies on the device you use for the internet? Yes 1 | | Yes | 1 |
| 179 Have you ever changed the settings in your internet browser to prevent or limit cookies on the device you use for the internet? Yes 1 | | No | 8 |
| | 179 | Have you ever changed the settings in your internet browser to | |
| No 8 | | Yes | 1 |
| | | No | 8 |

| | 180 | How concerned are you with your online activities being recorded to provide you with tailored advertising? | |
|-----------|------------|---|-----------|
| | | Please mark only one box. | |
| | | l am very concerned. | 1 |
| | | I am somehow concerned. | 2 |
| ry | | I am not concerned. | 3 |
| voluntary | 181 | Do you use anti-tracking software that limits the ability to track your activities on the internet? | |
| | | Anti-tracking software (e.g. Ghostery) informs users when they are surfing on the internet that there are hidden services running in the background and transmitting personal data to website operators; if requested it blocks such services. | |
| | | Yes | 1 |
| | | No | 8 |
| | | | |
| | Inter | net contact with authorities and public institutions (e-governn | nent) |
| | mer | | |
| | aut exa | e questions in this section refer to the use of websites or apps of horities and public institutions. Online contacts include, for imple the electronic income tax return, requesting documents applying for social benefits, registration or change of residence tification, contact with schools/universities, libraries. | |
| | 182 | Did you do any of the following for private purposes in the last 12 months? | |
| | | Please mark "Yes" or "No". | |
| | | Searching for information on websites/apportauthorities or public institutions | |
| | | Yes | , |
| | | No | |
| 2 | | | 8 📖 |
| voluntary | | Downloading or printing official forms from websites/apps of authorities or public institutions | |
| ٥N | | Yes | 1 |
| | | No | 8 |
| | | Completing official forms from websites/apps of authorities or public institutions online and submitting them via the internet | |
| | | Yes | 1 □ 1 184 |
| | | No, because I did not have to submit any official forms. | 7 |
| | | No, for other reasons. | 8 |

| 183 | What were the reasons for not submitting official forms to authorities or public institutions via the internet in the last 12 months? | | |
|-----------|---|---|--|
| | Please mark all relevant boxes. | | |
| | Online transmission of forms was not offered. | 1 | |
| | l lack sufficient internet skills or knowledge | 2 | |
| 2 | I have concerns about protection and security of personal data. | 3 | |
| voluntary | I did not have access to the payment method required or I was unwilling to pay the fees online (e.g. due to fear of credit card fraud) | 4 | |
| | Another person submitted the forms on my behalf (e.g. consultant, family member). | 5 | |
| | Other reasons | 7 | |
| | If "Other reasons", please specify in detail: | | |
| | | | |
| | | | |

Buying via the internet (e-commerce) When did you last order or buy goods or services for private use via the internet? This concerns ordering/buying over the internet (via websites or apps), both from enterprises and from private individuals: Young people aged 16 or 17 years should answer the questions only if their parents or their legal representative hard given their consent and if the young people paid from their own hinds. Please mark only one box. Within the last 3 months ago, but withhe last 12 months I have never ordered or bought goods or services for private use via the internet.

| 185 | Did you buy any of the following goods via the internet or an app for private use in the last 3 months? |
|-----|---|
| | This refers only to physical products (goods), including used goods (e.g. clothing). |
| | This does not include online purchases of digital products (e.g. music streaming), of subscriptions (e.g. magazines, television, internet) and of household services, transport and other travel services. |

Please mark "Yes" or "No".

| Clothing (including sport clothing), shoes or accessories (e.g. bags, jewellery) | Yes | 8 |
|--|-----|---|
| Sports goods (excluding sport clothing) | 1 | 8 |
| Children's toys or childcare items (e.g. diapers, bottles, pushchairs) | 1 | 8 |
| Furniture, home accessories (e.g. carpets, curtains) or gardening products (e.g. tools, plants) | 1 | 8 |
| Music as CDs, vinyl records or other physical sound recording media | 1 | 8 |
| Films or series as DVDs, Blu-rays or other physical film material | 1 | 8 |
| Printed books, newspapers, magazines | 1 | 8 |
| Computers, tablets, mobile phones or accessories | 1 | 8 |
| Consumer electronics (e.g. television sets, stereo systems, cameras electrical household appliances (e.g. washing machines) | 1 | 8 |
| Pharmaceuticals or dietary supplements such as vitamin products (not including online renewal of prescriptions) | 1 | 8 |
| Home delivery of food/beverages, e.g. from restaurants, fast-food chains, catering services | 1 | 8 |
| Food (including animal food) or beverages from shops/stores/ supermarkets or from meal-kits providers (e.g. hellofresh.de) | 1 | 8 |
| Cosmetics, beauty or wellness products | 1 | 8 |
| Cleaning products or personal care products (e.g. toothbrushes, handkerchiefs, detergents, cleaning cloths) | 1 | 8 |
| Bicycles, motorcycles/mopeds, cars, or other vehicles (including spare parts) | 1 | 8 |
| Other goods (physical products), e.g. tobacco products, e-cigarettes, gift cards | 1 | 8 |
| If "Other goods", please specify in detail. | | |
| | | |

| 186 | From which countries did you receive the physical products (goods) that you bought via the internet or an app for private use in the last 3 months? | | |
|------------------|---|-----|----|
| | Please mark all relevant boxes. | | |
| | From Germany | 1 | |
| | From other European Union countries Other European Union countries are Austria, Belgium, Bulgaria, Croatia, Cyprus, Czech Republic, Denmark, Estonia, Finland, France, Greece, Hungary, Ireland, Italy, Latvia, Lithuania, Luxembourg, Malta, Netherlands, Poland, Portugal, Romania, Sweden, Slovakia, Slovenia and Spain. | 2 | |
| | From countries not belonging to the European Union (e.g. Switzerland, USA, United Kingdom, China) | 3 | |
| | I do not know the seller's country. | 8 | |
| 187 | Did you receive any of the goods you bought via the internet or an app for private use in the last 3 months from private individuals (e.g. through eBay Classified Ads, Facebook Marketplace)? | | |
| | Yes | 1 | |
| | No | 8 | |
| voluntary 881 | Did you buy or subscribe to any of the following digital products via a website or app for private use in the last 3 months? | | |
| vol | Please mark "Yes" or "No". Music from streaming services or as downloads | Yes | No |
| | Music from streaming services or as downloads | 1 | 8 |
| | Films/series from streaming services or as download | 1 | 8 |
| | E-books (including audiobooks), e-newspapers/e-magazines | 1 | 8 |
| | Computer/video games online or as downloads for smartphones, tablets, computers or consoles | 1 | 8 |
| | Computer or other software as compoads (including upgrades) | 1 | 8 |
| | Apps related to health/fitness (excluding free apps) | 1 | 8 |
| | Other apps, such as related to learning languages, travelling, weather (excluding free apps) | 1 | 8 |
| 189 | Did you buy, or book online, any of the following products via a website or app for private use in the last 3 months? | | |
| | Please mark "Yes" or "No". | Yes | No |
| | Tickets to sports events | 1 | 8 |
| | Tickets to cultural or other events (e.g. cinema, theatre, concerts, fairs) | 1 | 8 |
| | Subscriptions to internet or mobile phone connections | 1 | 8 |
| | Subscriptions to electricity, water or heating supply, waste disposal or similar services | 1 | 8 |

| 190 | Did you buy, or book online, any household services (e.g. cleaning, babysitting, repair work, gardening) via a website or app for private use in the last 3 months? | |
|-----------|---|---------|
| | This includes household services bought from private individuals, e.g. via online marketplaces such as eBay or Facebook. | |
| | Yes | 1 |
| | No | 8 → 192 |
| 191 | Did you receive any of the household services you bought via the internet or an app from a private individual (e.g. via eBay Classified Ads, Facebook Marketplace or other online marketplaces)? | |
| | Yes | 1 |
| | No | 8 |
| 192 | Did you buy any transport service via a website or app for private use in the last 3 months? | |
| | Please mark all relevant boxes. | |
| | Yes, from a transport enterprise (e.g. local bus/train ticket, airline ticket, taxi ride) | 1 |
| voiuntary | Yes, from a private individual (e.g. via social networks or intermedity platforms such as blablacar.de, fahrgemeinschaft.de, mitfahren.de) | 2 |
| | No, I did not buy online any transport service in the last 3 months | 8 |
| 193 | Did you book accommodation via a website or private use in the last 3 months? | |
| | Please mark all relevant boxes. | |
| | Yes, from an enterprise (e.g. hotel, the data gency) | 1 |
| | Yes, from a private individual (e q va social networks or intermediary platforms such as airbnb.de, fewo-direkt.de, wimdu.de, | _ |
| | couchsurfing.com, 9flats.com) | 2 |
| | No, I did not book online any accommodation in the last 3 months | 8 |
| 194 | Did you buy any other services (excluding financial and insurance services) than those mentioned in the previous questions via a website or app for private use in the last 3 months? | |
| | Yes | 1 |
| | If "Yes", please specify in detail. | |
| | | |
| | No | 8 |

| 195 | How many times did you buy goods or services via the internet or an app for private use in the last 3 months? | |
|-----|---|-----------|
| | Please mark only one box. | |
| | 1 to 2 times | 1 |
| | 3 to 5 times | 2 |
| | 6 to 10 times | 3 |
| | More than 10 times | 4 |
| 196 | How much did you spend on your purchases of goods or services (not including shares or other financial services) via the internet or an app for private use in the last 3 months? | |
| | Please mark only one box. | |
| | Less than 50 euros | 1 |
| | 50 to less than 100 euros | 2 |
| | 100 to less than 300 euros | 3 |
| | 300 to less than 500 euros | 4 |
| | 500 to less than 700 euros | 5 |
| | 700 to less than 1000 euros | 6 |
| | 1000 euros und or over | 7 |
| | Don't know | 9 |
| 197 | Did you encounter any of the following problems when ordering or buying goods or services via the internet for private use in the last 3 months? | |
| | Please mark all relevant boxes. | |
| | Technical errors of the website during the order or payment process | י 🗆 ן |
| | Difficulties in finding information on warranty or legal recourse | 2 |
| | Speed of delivery slower than indicated | 3 |
| | Final costs higher than indicated (e.g. higher shipping costs, unexpected transaction fees) | 4 🗌 - |
| | Wrong or damaged goods/services delivered | 5 |
| | Problems with fraud encountered (e.g. no goods/services received at all, misuse of credit card details or other fraud) | 6 □ - 199 |
| | Problems with complaints encountered (e.g. difficult complaint procedure, no satisfactory response after complaint) | 7 🔲 - |
| | Foreign retailer did not sell to Germany. | 9 🗌 - |
| | Other problems | 10 - |
| | No, I did not encounter any of the above problems. | 8 |

| 198 | What were the reasons for not ordering or buying any goods or services via the internet for private use in the last 3 months? | |
|-----|---|--|
| | Please mark all relevant boxes. | |
| | Not applicable as I last used the internet more than 3 months ago | |
| | I prefer to shop in person, like to see the goods, because of loyalty to shops or force of habit. | |
| | I lack sufficient internet skills or knowledge 2 | |
| | Concerns about cost of delivery | |
| | Concerns about delivery (e.g. speed of delivery, logistical problems) 4 | |
| | Concerns about security of payment process and data protection (e.g. providing credit card details and personal data via the internet) 5 | |
| | Concerns about receiving or returning goods and complaints | |
| | Foreign retailer did not sell to Germany | |
| | There was no need to buy via the internet | |
| | Other reasons | |

Participation in the survey

| 199 | Have you yourself answered the questions? |
|------------|--|
| | Yes $1 \square \rightarrow 201$ |
| | No, another household member has answered the questions |
| ary | No, someone not living in the household has any pred the questions. $_{3}$ $\square \rightarrow 201$ |
| 200 volunt | Which household member has answered the questions? |
| > | Please enter the number (see flap) of the person who has answered the questions. |
| 201 | How many minutes did it take you to complete the questionnaire? |
| | Number of minutes |

| | Use | of the internet in 2020 - Person 5 (16 years or over) | | |
|-----------|---------------------------|---|---|-----|
| | L tec - ' - ' Th | iny questions on the use of information and communication chnologies include the time categories : "In the last 3 months", "More than 3 months ago, but within the last 12 months" and "More than 12 months ago". ose past periods refer to the reference week (the reference week is ecified on the flap). | Note Please enter your name in box at the side. | the |
| | 160 | When did you last use the internet? | | |
| | | You may have used the internet at any location (at home, at work or other places) via any internet-enabled device (e.g. desktop PC, laptop, tablet, smartphone, game console, e-book reader). | | |
| | | Please mark only one box. | | |
| | | In the last 3 months | 1 | |
| | | More than 3 months ago, but within the last 12 months | ₂ → 182 | |
| | | More than 12 months ago | ₃ → 199 | |
| | | Never | | |
| | 161 | How often on average did you use the internet in the last 3 months? | | |
| | | Please mark only one box. | | |
| | | Every day or almost every day | 1 | |
| itary | | At least once a week (but not every day) | ² 163 | |
| voluntary | | Please mark only one box. Every day or almost every day At least once a week (but not every day) Less than once a week | 3 | |
| | 162 | Did you use the internet several times during the day? | | |
| | | Yes | 1 | |
| | | No | 8 | |
| | | | | |
| | 163 | On which of the following devices did you use the internet in the last 3 months? | | |
| | | Please mark all relevant boxes. | | |
| | | Desktop PC | 1 | |
| | | Laptop | 2 | |
| | | Tablet | 3 | |
| | | Smartphone or internet-enabled mobile phone | 4 | |
| | | Other devices (e.g. smart TV, smart speakers, game console, e-book reader, smart watch) | 5 | |

| 164 | For which private purposes did you use the internet in the last 3 months? | | |
|-----|---|-----|----|
| | Please mark "Yes" or "No". | | |
| | Communication | Yes | No |
| | Sending or receiving e-mails | 1 | 8 |
| | Making phone calls or video calls (phone calls using a webcam) via the internet (using apps, e.g. Skype, Facetime, WhatsApp, Viber; not including phone calls via IP-based phone connections) | 1 | 8 |
| | Participating in social networks (e.g. creating a user profile, posting messages or other contributions to Facebook, Twitter, Instagram, Snapchat or other social networks) | 1 | 8 |
| | Using instant messaging (i.e. exchanging messages e.g. via Skype, Messenger, WhatsApp, Viber) | 1 | 8 |
| | Searching information | | |
| | Reading online news sites, newspapers, magazines | 1 | 8 |
| | Searching health-related information (e.g. injuries, diseases, nutrition, improving health) | 1 | 8 |
| | Searching information on goods or services | 1 | 8 |
| | Civic and political participation | | |
| | Expressing opinions on political or social issues on websites (e.g) in blogs or social networks) | 1 | 8 |
| | Taking part in online consultations or voting on political social or municipal issues (e.g. urban planning or signing a contrion) | 1 | 8 |
| | Job search | | |
| | Looking for a job or sending a job application | 1 | 8 |
| | Other online services | | |
| | Selling of goods or services (exithrough auctions) | 1 | 8 |
| | Internet banking (including mobile banking) | 1 | 8 |
| 165 | Did you conduct either of the following learning activities via the internet for educational, professional or private purposes in the last 3 months? | | |
| | Please mark "Yes" or "No". | Yes | No |
| | Doing an online course | 1 | 8 |
| | Using online learning material other than a complete online course (e.g. audio-visual material, online learning software, electronic textbooks, learning apps) | 1 | 8 |

| 166 | Did you carry out any of the following financial activities over the internet (via websites or apps) for private purposes in the last 3 months? | |
|-----|---|--|
| | This does not include financial activities transmitted via e-mail or messaging (e.g. SMS, MMS). | |

Please mark "Yes" or "No".

| Buying or extending existing insurance policies (including policies |
|--|
| offered as a package together with other services, e.g. travel insurance |
| offered together with an airline ticket) |

Yes

1

1

No

8

8

Taking loans/credits from banks or other financial services providers

| | | Buying or selling shares, bonds, units in funds or other financial assets | 1 | 8 |
|----------|-------|--|------------|--------------------|
| | | | | |
| | E-Ski | ills | | |
| | ∎ pri | e questions in this section concern your online activities done for vate, professional or educational purposes, via any device g. desktop PC, laptop, tablet, smartphone). | | |
| | 167 | Did you carry out any of the following activities in the last 3 months when using the computer or a mobile device? | | |
| | | Please mark "Yes" or "No". | | |
| | | Copying or moving files (e.g. documents, data, images, videos) between computers, devices or online storage (cloud) | Yes | No 8 |
| | | Installing software or apps | 1 | 8 |
| | | Changing settings of software applications, including operating systems and security software | 1 | 8 |
| | 168 | Did you carry out any of the following software-related activities in the last 3 months? | | |
| Ž | | Please mark "Yes" or "No". Using word processing software | Yes | No |
| voiuntar | | ` | 1 | 8 |
| > | | Using spreadsheet software | 1 | ⁸ L 170 |
| | 169 | When using spreadsheet software, did you use features to organise or analyse data (e.g. sorting, filtering, applying formulas, creating diagrams)? | | |
| | | Yes | 1 | |
| | | No | 8 | |
| | 170 | Did you create (multimedia) files consisting of several different elements such as text, images, tables, diagrams, animations and/ or sound elements (e.g. presentations, charts, videos)? | | |
| | | Yes | 1 | |
| | | No | 8 | |
| | | | | |

| 171 | Did you digitally edit photos, videos or audio files? | |
|-----------|---|-----------------|
| | Yes | 1 |
| | No | 8 |
| 172 | Did you write a program in a programming language? | |
| | Yes | 1 |
| | No | 8 |
| 173 | Did you see information (e.g. text, videos, images) that you considered untrue or doubtful on internet news sites or social media platforms (e.g. Facebook, Instagram, YouTube, Twitter) in the last 3 months? | |
| | Yes | 1 |
| | No | 8 → 177 |
| 174 | Did you check the truthfulness of the doubtful information you found on internet news sites or social media platforms in the last 3 months? | |
| | Yes | 1 |
| voiuntary | No | 8 → 176 |
| 175 | How did you check the truthfulness of the doubtful information you found on internet news sites or social media platforms in the last 3 months? | |
| | Please mark all relevant boxes. | |
| | I checked the source/origin of the information or compared it with information from other sources on the internet (e.g. other news sites, | |
| | online encyclopaedias such as Wikipedia | ¹ □] |
| | I followed or took part in the discussion on the internet regarding the information. | 2 □ → 177 |
| | I discussed the information offline (i.e. not via the internet) with other people or researched the information in sources not on the internet | |
| | people of researched the mornation in sources not on the internet | 3 |
| 176 | Why did you not check truthfulness of the doubtful information found on the internet? | |
| | Please mark all relevant boxes. | |
| | I already knew that the information/content was not correct and/or the source was not reliable. | 1 |
| | l lack sufficient internet skills or knowledge (e.g. did not know how to check the information or it was too complicated to do). | 2 |
| | Other reasons | 3 |

Protection of privacy and personal identity on the internet

The questions in this section concern the provision and protection of your personal data provided during activities carried out over the internet for any private or work-related purpose during the last 3 months, using websites or apps. Personal data are e.g. name, date of birth, contact and location data, identity card and credit card numbers.

| 177 | Which of the following activities did you carry out to control access to your personal data on the internet in the last 3 months? | |
|-----------|---|---|
| | Please mark all relevant boxes. | |
| | I read the relevant privacy statement before providing my personal data on the internet. | 1 |
| | I restricted access to my geographical location data. | 2 |
| | I limited access to my profile or content on social network sites or shared online storage (cloud). | 3 |
| | I refused allowing the use of my personal data for advertising purposes. | 4 |
| | I checked the security status of the website where I had to provide my personal data (e.g. checked whether it is an https site, checked safety logo/certificate). | 5 |
| voluntary | I asked for access to my personal data held and managed by websites or search engines to have them updated or deleted. | 6 |
| > | I did not carry out any of these activities to control access to my personal data on the internet. | 8 |
| 178 | Did you know that cookies can be used to trace movements of users on the internet and to make a profile of each user to service them tailored advertisements? | |
| | Yes | 1 |
| | Yes | 8 |
| 179 | Have you ever changed the settings in your internet browser to prevent or limit cookies on the device you use for the internet? | |
| | Yes | 1 |
| | No | 8 |
| | | |

| | 180 | How concerned are you with your online activities being recorded to provide you with tailored advertising? | |
|-------------------|--------------------|--|--------------------|
| | | Please mark only one box. | |
| | | l am very concerned. | 1 |
| | | I am somehow concerned. | 2 |
| Y | | l am not concerned. | 3 |
| <i>s</i> oluntary | | | |
| volt | 181 | Do you use anti-tracking software that limits the ability to track your activities on the internet? | |
| | | Anti-tracking software (e.g. Ghostery) informs users when they are surfing on the internet that there are hidden services running in the background and transmitting personal data to website operators; if requested it blocks such services. | |
| | | Yes | 1 |
| | | No | 8 |
| | | | |
| | Inter | net contact with authorities and public institutions (e-governn | ont) |
| | inter | net contact with authorney and public institutions (e. governin | |
| | aut exa or a | e questions in this section refer to the use of websites or apps of horities and public institutions. Online contacts include, for imple the electronic income tax return, requesting documents applying for social benefits, registration or change of residence ification, contact with schools/universities, libraries. | |
| | 182 | Did you do any of the following for private purposes in the last 12 months? | |
| | | Please mark "Yes" or "No". | |
| | | Searching for information on websites/app Kauthorities or public institutions | |
| | | Yes | 1 |
| | | No | 8 |
| voluntary | | Downloading or printing official forms from websites/apps of authorities or public institutions | |
| N | | Yes | 1 |
| | | No | 8 |
| | | Completing official forms from websites/apps of authorities or public institutions online and submitting them via the internet | |
| | | Yes | ¹ □ 184 |
| | | No, because I did not have to submit any official forms. | 7 |
| | | No, for other reasons. | 8 |

| 183 | What were the reasons for not submitting official forms to authorities or public institutions via the internet in the last 12 months? | |
|-----------|---|---|
| | Please mark all relevant boxes. | |
| | Online transmission of forms was not offered. | 1 |
| | I lack sufficient internet skills or knowledge. | 2 |
| 2 | I have concerns about protection and security of personal data. | 3 |
| voluntary | I did not have access to the payment method required or I was unwilling to pay the fees online (e.g. due to fear of credit card fraud) | 4 |
| | Another person submitted the forms on my behalf (e.g. consultant, family member). | 5 |
| | Other reasons | 7 |
| | If "Other reasons", please specify in detail: | |
| | | |
| | | |

| Buyi | ng via the internet (e-commerce) | |
|-----------|---|-----------|
| 184 | When did you last order or buy goods or services for private use via the internet? | |
| | This concerns ordering/buying over the internet (via websites or apps), both from enterprises and from private individuals: | |
| tary | Young people aged 16 or 17 years should answer the questions only if their parents or their legal representative harby wen their consent and if the young people paid from their own funds. | |
| voluntary | Please mark only one box. | |
| ž | Within the last 3 months | 1 |
| | More than 3 months ago, but with the last 12 months | 2 |
| | More than 12 months ago | ₃ □ → 198 |
| | I have never ordered or bought goods or services for private use via the internet. | 9 |

| 185 | Did you buy any of the following goods via the internet or an app for private use in the last 3 months? | |
|-----|--|--|
| | This refers only to physical products (goods), including used goods (e.g. clothing). | |
| | This does not include online purchases of digital products | |

(e.g. music streaming), of subscriptions (e.g. magazines, television, internet) and of household services, transport and other travel services.

Please mark "Yes" or "No".

| Clothing (including sport clothing), shoes or accessories (e.g. bags, jewellery) | Yes | 8 |
|--|-----|---|
| Sports goods (excluding sport clothing) | 1 | 8 |
| Children's toys or childcare items (e.g. diapers, bottles, pushchairs) | 1 | 8 |
| Furniture, home accessories (e.g. carpets, curtains) or gardening products (e.g. tools, plants) | 1 | 8 |
| Music as CDs, vinyl records or other physical sound recording media | 1 | 8 |
| Films or series as DVDs, Blu-rays or other physical film material | 1 | 8 |
| Printed books, newspapers, magazines | 1 | 8 |
| Computers, tablets, mobile phones or accessories | 1 | 8 |
| Consumer electronics (e.g. television sets, stereo systems, cameras electrical household appliances (e.g. washing machines) | 1 | 8 |
| Pharmaceuticals or dietary supplements such as vitamin products (not including online renewal of prescriptions) | 1 | 8 |
| Home delivery of food/beverages, e.g. from restaurants, fast-food chains, catering services | 1 | 8 |
| Food (including animal food) or beverages from shops/stores/ supermarkets or from meal-kits providers (e.g. hellofresh.de) | 1 | 8 |
| Cosmetics, beauty or wellness products | 1 | 8 |
| Cleaning products or personal care products (e.g. toothbrushes, handkerchiefs, detergents, cleaning cloths) | 1 | 8 |
| Bicycles, motorcycles/mopeds, cars, or other vehicles (including spare parts) | 1 | 8 |
| Other goods (physical products), e.g. tobacco products, e-cigarettes, gift cards | 1 | 8 |
| If "Other goods", please specify in detail. | | |
| | | |

| 1 | 186 | From which countries did you receive the physical products (goods) that you bought via the internet or an app for private use in the last 3 months? | | | | |
|----------------|-----|--|---|-----|---|----|
| | | Please mark all relevant boxes. | | | | |
| | | From Germany | 1 | | | |
| | | From other European Union countries Other European Union countries are Austria, Belgium, Bulgaria, Croatia, Cyprus, Czech Republic, Denmark, Estonia, Finland, France, Greece, Hungary, Ireland, Italy, Latvia, Lithuania, Luxembourg, Malta, Netherlands, Poland, Portugal, Romania, Sweden, Slovakia, Slovenia and Spain. | 2 | | | |
| | | From countries not belonging to the European Union (e.g. Switzerland, USA, United Kingdom, China) | | | | |
| | | I do not know the seller's country. | 8 | | | |
| 1 | 87 | Did you receive any of the goods you bought via the internet or an app for private use in the last 3 months from private individuals (e.g. through eBay Classified Ads, Facebook Marketplace)? | | | | |
| | | Yes | 1 | | | |
| | | No | 8 | | | |
| voluntary 1 | 88 | Did you buy or subscribe to any of the following digital products via a website or app for private use in the last 3 months? | | | | |
| Vol | | Please mark "Yes" or "No". Music from streaming services or as downloads | | Yes | | No |
| | | Music from streaming services or as downloads | 1 | | 8 | |
| | | Films/series from streaming services or as downloads | 1 | | 8 | |
| | | E-books (including audiobooks), e-newspapers@magazines | 1 | | 8 | |
| | | Computer/video games online or as downloads for smartphones, tablets, computers or consoles | 1 | | 8 | |
| | | Computer or other software as downloads (including upgrades) | 1 | | 8 | |
| | | Apps related to health/fitness (excluding free apps) | 1 | | 8 | |
| | | Other apps, such as related to learning languages, travelling, weather (excluding free apps) | 1 | | 8 | |
| 1 | 89 | Did you buy, or book online, any of the following products via a website or app for private use in the last 3 months? | | | | |
| | | Please mark "Yes" or "No". | | Yes | | No |
| | | Tickets to sports events | 1 | | 8 | |
| | | Tickets to cultural or other events (e.g. cinema, theatre, concerts, fairs) | 1 | | 8 | |
| | | Subscriptions to internet or mobile phone connections | 1 | | 8 | |
| | | Subscriptions to electricity, water or heating supply, waste disposal or similar services | 1 | | 8 | |

| 190 | Did you buy, or book online, any household services (e.g. cleaning, babysitting, repair work, gardening) via a website or app for private use in the last 3 months? | |
|-----------|---|---------|
| | This includes household services bought from private individuals, e.g. via online marketplaces such as eBay or Facebook. | |
| | Yes | 1 |
| | No | 8 → 192 |
| 191 | Did you receive any of the household services you bought via the internet or an app from a private individual (e.g. via eBay Classified Ads, Facebook Marketplace or other online marketplaces)? | |
| | Yes | 1 |
| | No | 8 |
| 192 | Did you buy any transport service via a website or app for private use in the last 3 months? | |
| | Please mark all relevant boxes. | |
| | Yes, from a transport enterprise (e.g. local bus/train ticket, airline ticket, taxi ride) | 1 |
| voluntary | Yes, from a private individual (e.g. via social networks or intermediage platforms such as blablacar.de, fahrgemeinschaft.de, mitfahren.de) | 2 |
| | No, I did not buy online any transport service in the last 3 months. | 8 |
| 193 | Did you book accommodation via a website or app for private use in the last 3 months? | |
| | Please mark all relevant boxes. | |
| | Yes, from an enterprise (e.g. hotel, the agency) | 1 |
| | Yes, from a private individual (e o va social networks or intermediary platforms such as airbnb.de, fewo-direkt.de, wimdu.de, couchsurfing.com, 9flats.com) | . 🗆 |
| | | 2 |
| | No, I did not book online any accommodation in the last 3 months | 8 |
| 194 | Did you buy any other services (excluding financial and insurance services) than those mentioned in the previous questions via a website or app for private use in the last 3 months? | |
| | Yes | 1 |
| | If "Yes", please specify in detail. | |
| | | |
| | No | 8 |

| 195 | How many times did you buy goods or services via the internet or an app for private use in the last 3 months? | |
|-----|---|-------|
| | Please mark only one box. | |
| | 1 to 2 times | 1 |
| | 3 to 5 times | 2 |
| | 6 to 10 times | 3 |
| | More than 10 times | 4 |
| 196 | How much did you spend on your purchases of goods or services (not including shares or other financial services) via the internet or an app for private use in the last 3 months? | |
| | Please mark only one box. | |
| | Less than 50 euros | 1 |
| | 50 to less than 100 euros | 2 |
| | 100 to less than 300 euros | 3 |
| | 300 to less than 500 euros | 4 |
| | 500 to less than 700 euros | 5 |
| | 700 to less than 1000 euros | 6 |
| | 1000 euros und or over | 7 |
| | Don't know | 9 |
| 197 | Did you encounter any of the following problems when ordering or buying goods or services via the internet for private use in the last 3 months? | |
| | Please mark all relevant boxes. | |
| | Technical errors of the website during the order or payment process | ı 🗆 ا |
| | Difficulties in finding information on warranty or legal recourse | 2 |
| | Speed of delivery slower than indicated | 3 |
| | Final costs higher than indicated (e.g. higher shipping costs, unexpected transaction fees) | 4 🗌 - |
| | Wrong or damaged goods/services delivered | 5 |
| | Problems with fraud encountered (e.g. no goods/services received at all, misuse of credit card details or other fraud) | 6 □ - |
| | Problems with complaints encountered (e.g. difficult complaint procedure, no satisfactory response after complaint) | 7 |
| | Foreign retailer did not sell to Germany. | 9 🗌 - |
| | Other problems | 10 - |
| | No, I did not encounter any of the above problems. | 8 |

| 198 | What were the reasons for not ordering or buying any goods or services via the internet for private use in the last 3 months? | |
|-----|---|--|
| | Please mark all relevant boxes. | |
| | Not applicable as I last used the internet more than 3 months ago | |
| | I prefer to shop in person, like to see the goods, because of loyalty to shops or force of habit. | |
| | I lack sufficient internet skills or knowledge 2 | |
| | Concerns about cost of delivery | |
| | Concerns about delivery (e.g. speed of delivery, logistical problems) 4 | |
| | Concerns about security of payment process and data protection (e.g. providing credit card details and personal data via the internet) 5 | |
| | Concerns about receiving or returning goods and complaints | |
| | Foreign retailer did not sell to Germany | |
| | There was no need to buy via the internet | |
| | Other reasons | |

Participation in the survey

| 199 | Have you yourself answered the questions? |
|------------|--|
| | Yes $1 \square \rightarrow 201$ |
| | No, another household member has answered the questions |
| ary | No, someone not living in the household has any pred the questions. $_{3}$ $\square \rightarrow 201$ |
| 200 volunt | Which household member has answered the questions? |
| > | Please enter the number (see flap) of the person who has answered the questions. |
| 201 | How many minutes did it take you to complete the questionnaire? |
| | Number of minutes |

1 Today's territory

"Today's territory" refers to the national borders of the Federal Republic of Germany as of 3 October 1990.

2 Citizenship

Please also mark "By birth" if the person concerned acquired German citizenship by birth but later was temporarily deprived of it.

People who came to Germany as ethnic German repatriates between 1993 and 2000 received an official certificate of naturalisation (not a certificate in accordance with Section 7 of the Nationality Act). In this case, please mark "As a naturalised (ethnic) German repatriate".

For people who have been granted German citizenship on the grounds of their eligibility for naturalisation, please mark "As a naturalised (ethnic) German repatriate".

For people with a certificate in accordance with Section 7 of the Nationality Act, please mark "As a non-naturalised (ethnic) German repatriate".

B Partial retirement

The Act on Facilitating a Smooth Transition to Retirement provides the framework conditions for partial retirement agreements between employers and employees. The employment agency promotes part-time work arrangements for employees who reduce their working hours to half of the regular working time when they are 55 years old or older.

Caregiver Leave Act/Family Caregiver Leave Act

Employees have the right to be temporarily released from work to look after close relatives at home. They may choose between two different release options: Under the Caregiver Leave Act, employees may be released from work on a full-time or part time basis for a maximum of six months to look after a close relative in need of care.

There has been a legal entitlement to family caregiver leave since 2015. This means that employees may refute their weekly working time if they look after a close relative in need of care at home.

Categorisation of job

If you are self-employed and only employ unpaid family workers (no wage or salary), please mark the category "self-employed without employees". Those who work freelance or on a contract basis are considered as self-employed, including people who provide tuition, give private lessons or babysit. If you work without pay in a business owned by a family member or relative, you are an unpaid family worker. If you receive pay for your work, you are either a wage earner or salary earner.

Public officials include officials employed by the Protestant Church and the Roman Catholic Church. "Insurance officers" and "bank officers" should classify themselves as salary earners.

The category of wage earners comprises skilled workers as well as semi-skilled and unskilled workers.

If you are an intern, a (paid) trainee or a volunteer in the Federal Volunteer Service in your additional job, please indicate "salary earner".

6 Marginal employment

In the case of marginal employment, that is, a 450-euros job (also referred to as mini-job; with a pay of up to 450 euros per month on a yearly average basis), the employer pays flat-rate contributions to pension and health insurance and a lump-sum tax rate.

A job is also considered to be marginal employment if it is limited to a maximum of three months or 70 days worked per year.

People in a one-euro job continue to receive unemployment benefit II plus an additional expenses allowance of usually 1 to 2 euros per hour worked.

Establishment (location)

An establishment is the location where you work (e.g. a shop, freelancer's office, agricultural holding, location of an enterprise, body governed by public law, etc.).

A location (e.g. a specific establishment of an enterprise) may comprise several separate work places (such as a production site, a warehouse and an administrative building all on the business premises). The people working at those work places belong to one and the same establishment.

The people working in an establishment include part-time workers, apprentices, working proprietors and unpaid family workers.

E Standby duty

The whole period of stand-by duty is to be included in the veekly working hours. Stand-by duty means that an employee has to be on stand-by at a place specified by the employer to perform work if necessary.

This is to be distinguished from on-call duty. On-call duty means that the employee is free to decide where to stay. The employee is required to start work within reasonable time if the need arises. In this case, only the actual hours worked and the travelling time count as working time.

Main sources of livelihood

If you are in employment, this does not have to be your main source of livelihood (e.g. the living expenses of apprentices are often paid by their parents). If you pay your living expenses mainly from what you earn in marginal employment, please enter employment. Pensioners who are still in employment may live mainly on what they earn or on their pension, depending on the amount of benefits they receive.

Regular payments of life assurance companies (including benefits paid by pension funds of specific liberal professions such as doctors or pharmacists) are regarded as maintenance payments from own property.

10 Net income

Please also include:

- benefits paid to encourage capital formation,
- advances,
- rent for company-owned housing,
- interest received, dividends, other property income,
- income in kind (e.g. foodstuffs, free coal for miners).

Long-term care benefits in kind (provided by care homes and home care services) are not to be included here.

11 Statutory pension insurance

You have statutory pension insurance if you are insured with the German Federal Pension Insurance (Deutsche Rentenversicherung Bund, formerly BfA, LVA) and the German Pension Insurance Miners, Railway and Maritime (Knappschaft-Bahn-See). This includes the statutory pension insurance of a foreign country (e.g. people who live in Germany but are employed subject to social insurance contributions in a neighbouring country).

You also have statutory pension insurance if you

- pay contributions to the agricultural pension fund,
- work in a Federal Volunteer Service,
- do a year of voluntary work in the social, cultural or ecological sector
- do voluntary military service, or
- do reserve duty training as a soldier.

Statutory pension insurance is compulsory mainly for wage earners, salary earners and certain self-employed persons (e.g. home workers with no more than two assistants from outside their family). Public officials and comparable salary earners (employees of health insurance institutions with public official status), self-employed persons (with few exceptions) and unpaid family workers without a working contract are exempted from compulsory pension insurance.

Purpose, type and scope of the survey

The microcensus collects statistical data on the population and the labour market as well as on income, living conditions and housing circumstances of households on a representative basis. The data are collected based on different survey components. The survey units are persons, households and dwellings.

The purpose of the microcensus is to provide statistical data, with a detailed subject-related breakdown, on the population structure, the economic and social situation of the population, of families and households, on the labour market, the occupational structure and education of the labour force, and on the housing circumstances. It also serves to meet European obligations. Every year, up to one percent of the population may be surveyed. In every sampling district, the survey is conducted not more than four times within five consecutive calendar years. Data for the additional survey component concerning information and communication technologies will be collected from a maximum of 3.5 percent of the microcensus respondents.

Legal basis, obligation to provide information

The legal basis is provided by the Microcensus Act (MZG), Regulation (EU) No 2019/1700, Regulations (EU) No 2019/2180, (EU) No 2019/2181 and (EU) No 2020/1013 implementing Regulation (EU) No 2019/1700 and Delegated Regulation (EU) No 2020/256³ in conjunction with the Federal Statistics Act (BStatG).

Data are collected in accordance with Section 6 (1) nos. 1 to 4, no. 5 letters a and b, nos. 6 to 10 and Section 9 of the Microcensus Act.

The obligation to provide information is laid down in Section 13 of the Microcensus Act in conjunction with Section 15 of the Federal Statistics Act.

In accordance with those provisions, all adults and all minors living in households of their own are obliged to provide information, and in each case also on minor household members

Any household member who is obliged to provide information is also obliged to provide information for adult household members who cannot do so themselves. If there is no other household member who is obliged to provide information and if a custodian has been appointed for the person not able to provide the information himself/hercef, the custodian is obliged to provide the information to the extent that the custodian's curfles include such provision of information. If a person not able to provide the information himself/hercef household extend household members or the custodian will no longer be obliged to provide the relevant information.

Unless there are indications to the contrary, it is presured, in accordance with Section 13 (8) of the Microcensus Act, that all people in the household who are obliged to provide information are also authorised to do so on behalf of the other people living in the household. This applies accordingly to confirmation of the data collected in the previous year. The legal presumption of authorisation can be objected to at any time.

The obligation to provide information on the auxiliary variable "first name and surname of the main tenant/owner-occupier" applies to the main tenant/owner-occupier or, alternatively, to the persons mentioned above.

If respondents provide no information or provide information which is incomplete, incorrect or late, they can be encouraged to provide the information through imposition of a coercive penalty in accordance with the Administrative Enforcement Acts of the Länder.

Pursuant to Section 23 of the Federal Statistics Act, a regulatory offence is committed by anyone who

 contrary to Section 15 (1), second sentence, (2) and (5), first sentence, of the Federal Statistics Act, wilfully or negligently provides no information, or provides information which is late, incomplete or untrue,

or

 contrary to Section 15 (3) of the Federal Statistics Act does not give a reply in the prescribed format.

The up-to-date wording of the relevant national legal provisions can be found at https://www.gesetze-im-internet.de/ (search terms "Bundesstatistikgesetz" (BStatG) or "Mikrozensusgesetz" (MZG)).

² The EU legal acts in their up-to-date versions and in the German language are available on the website of the Publications Office of the European Union at http://eur-lex.europa.eu/.

³ The additionally relevant Commission Delegated Regulation (EU) supplementing Regulation (EU) 2019/1700 of the European Parliament and of the Council by specifying the number and titles of the variables for the use of information and communication technologies statistics domain for reference year 2021 had not been published yet in the Official Journal of the European Union at the time of print.

The regulatory offence is punishable by a fine not exceeding five thousand euros.

Pursuant to Section 15 (7) of the Federal Statistics Act, objections and rescissory actions against the summons to provide information will have no suspensive effect.

Questions where the provision of information is voluntary are specially marked in the questionnaire.

Where the provision of information is voluntary, consent to the processing of such voluntary data can be revoked at any time. The revocation will only apply in the future. Any processing of information prior to the revocation will not be affected by it.

Confidentiality

The individual data collected are always kept confidential in accordance with Section 16 of the Federal Statistics Act. Individual data may be passed on only in exceptional cases explicitly regulated by law.

Individual data may always be transmitted to:

- public agencies and institutions within the official statistics network which are entrusted with the production of federal or European statistics (e.g. the statistical offices of the Länder, the Deutsche Bundesbank, the Statistical Office of the European Union [Eurostat]),
- service providers with whom a contractual relationship exists (e.g. Federal Information Technology Centre (ITZBund), computer centres of the Länder).

Pursuant to Section 16 (6) of the Federal Statistics Act, institutions of higher education or other institutions tasked with independent scientific research may, for the purpose of carrying out scientific projects, be provided

- 1. with individual data if attributing the anonymised individual data to the relevant respondents or persons concerned requires unreasonable effort in terms of time, cost and manpower (de facto anonymised individual data),
- 2. with access to individual data not including name and address (formally anonymised individual data) within specially protected areas of the Federal Statistical Office and the statistical offices of the Länder, if effective measures are in place to safeguard confidentiality.

Article 11 of Regulation (EC) No 2019/1700 provides for transmission of collected individual data to the Commission (Eurostat). Pursuant to Article 15 of the Regulation as regards access to confidential data for scientific purposes, Eurostat may - within its own access facilities or within other access facilities accredited by Eurostat and in accordance with the conditions stipulated in Article 7 of Regulation (EU) No 557/2013 - provide access to individual data not including name and address for scientific purposes and pass on sets of individual data from the data sets regarding the domains specified in Article 3 of Regulation (EU) No 2019/1700 provided that those sets of individual data have been modified so as to reduce the risk of identifying the statistical unit to an appropriate level.

Persons receiving individual data are also obliged to maintain confidentiality.

Auxiliary variables, reference numbers, separation and deletion

The first names and surnames of the household members, the contact details of the household members, residential address, location of the dwelling in the building, first name and surname of the main tenant/owner-occupier of the dwelling, name and address of the household members' places of work, and the building age group are auxiliary variables which will only be used for the technical conduct of the survey. As soon as the survey and auxiliary variables have been checked for conclusiveness and completeness, the auxiliary variables will be separated from the information on the survey variables and will be kept separately or stored separately

- Pursuant to Section 14 (5), first sentence, of the Microcensus Act, the first names and surnames and the municipality, street, house number and contact details of the persons surveyed may also be used with regard to household relationships to conduct follow-up surveys in accordance with Section 5 (1) of the Microcensus Act.
- Pursuant to Section 14 (5), second sentence, of the Microcensus Act, the information on the variables pursuant to Section 14 (5), first sentence, of the Microcensus Act may also be used as a basis for recruiting suitable persons and households to conduct household budget surveys and other voluntary surveys.

Information on the survey variables is processed and stored for as long as necessary to comply with the legal obligations.

All survey documents as well as the auxiliary variables and the reference numbers originally allocated will be destroyed or deleted after the processing of the last follow-up survey has been finished.

The sampling district number, the building number, the dwelling number, the household number and the person number are used as reference numbers. They are used to establish the household, dwelling and building relationships; they do not comprise any data which extend beyond the survey and auxiliary variables. These numbers will be replaced by new reference numbers which do not comprise any data on personal or material circumstances extending beyond these statistical relationships.

Rights and duties of the interviewers, ways of providing information

Volunteer interviewers are employed to reduce the burden for the respondents, but the survey may also be conducted in writing. The interviewers have to provide proof of their authorisation. Their reliability and discretion must be ensured and they have specially been obligated to maintain confidentiality. They must not use information gained in the course of their activity in other processes or for other purposes. This obligation continues to apply after their activity has ended.

The interviewers should help the respondents to answer the questions. The answers to the questions in the questionnaire may be provided orally to the interviewers or by electronic means or in writing.

For the written survey, the respondents receive the questionnaires, including information on how to complete them, direct from the interviewer or from the relevant survey office. If the information is provided in writing, the completed questionnaires may be given to the interviewer or may be handed in or sent to the survey office. Please do not send the written questionnaires by electronic means as this is not a secure transmission channel.

Rights of the respondents, contact details of the data protection officers, right to lodge a complaint

Respondents whose personal data are processed have the right to request

- access and information as per Article 15 of the General Data Protection Regulation,
- rectification as per Article 16 of the General Data Protection Regulation,
- erasure as per Article 17 of the General Data Protection Regulation, and
- restriction of processing as per Article 18 of the General Data Protection Regulation

with regard to their respective personal data, or they may object to the processing of their personal data as per Article 21 of the General Data Protection Regulation. If the above rights are exercised, the competent public agency will check whether the relevant legal requirements are met. The person making the request may be asked to prove his or her identity before further measures are taken.

Questions and complaints concerning compliance with legal data protection rules may be addressed at any time to the official data protection commissioners of the statistical offices of the Federation and the Länder or to the competent data protection supervisory authorities. Their contact details are available at: https://www.statistikportal.de/datenschutz. model questionnaire

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