Microcensus 2023

Core programme and survey component relating to internet use

Reference week:

For the legal basis and other legal information please refer to pages 131 and 132 of this questionnaire. When answering the questions, please observe the explanatory notes on pages 129 to 130 of this questionnaire.

Thank you for your time.
Please enter the names on the flap.
If your household consists of more than five people, please request a supplementary questionnaire.

Please retain this order throughout the questionnaire.

Name flap

Some questions refer to the reference week. The reference week is given on the front cover. Please enter it on the name flap.

Please keep the name flap folded out while you complete the questionnaire.

Please observe the order of the columns for the respective persons as given on the name flap.

Please do not complete the establishment flap before you are asked to do so in the course of completing the questionnaire (question 75 on page 23).

Please note the time before you begin filling out the questionnaire. At the end of the questionnaire you will be asked how long it took you to complete it.

We will guide you through the questionnaire.

If possible, each person should answer the questions for him or herself. Information may be provided on behalf of children (under 15 years), people in need of care or people with disabilities who are not able to answer the questions for themselves.

Not all questions will have to be answered by all persons. When there is an answer box with an arrow (jump instruction), the numeral beside the arrow indicates the question to be answered next by the relevant person.

Example: Person 1 Person 2 Person 3 Person 4 Person 5

Yes..................................................10
No...................................................

In the example, Person 1 answers "Yes" and goes to question 10. Person 2 answers "No" and goes to the next question.

Jump instructions may differ between persons. This is why you should not complete the establishment flap before you are asked to do so in the course of completing the questionnaire (question 75 on page 23).

When entering figures, please do so right-aligned.

Example: Hours per week

If you wish to correct an answer, please do so in the same answer box.

Example: Yes..........................................

Questions to be answered on a voluntary basis are marked by the word "voluntary" in a coloured bar.

Making it easier

- Some questions refer to the reference week. The reference week is given on the front cover.
- Please enter it on the name flap.
- Please keep the name flap folded out while you complete the questionnaire.
- Please observe the order of the columns for the respective persons as given on the name flap.
- Please do not complete the establishment flap before you are asked to do so in the course of completing the questionnaire (question 75 on page 23).
- Please note the time before you begin filling out the questionnaire. At the end of the questionnaire you will be asked how long it took you to complete it.

We will guide you through the questionnaire.

- If possible, each person should answer the questions for him or herself. Information may be provided on behalf of children (under 15 years), people in need of care or people with disabilities who are not able to answer the questions for themselves.
- Not all questions will have to be answered by all persons. When there is an answer box with an arrow (jump instruction), the numeral beside the arrow indicates the question to be answered next by the relevant person.
- Example: Person 1 Person 2 Person 3 Person 4 Person 5

Yes..................................................10
No...................................................

In the example, Person 1 answers "Yes" and goes to question 10. Person 2 answers "No" and goes to the next question.

- Jump instructions may differ between persons. This is why you should not complete the questionnaire for several persons at the same time as jump instructions are easily overlooked.
- When entering figures, please do so right-aligned.
- Example: Hours per week

- If you wish to correct an answer, please do so in the same answer box.
- Example: Yes..........................................

- Questions to be answered on a voluntary basis are marked by the word "voluntary" in a coloured bar.
Household and dwelling

1. Are there any other households in your dwelling apart from your own, e.g. subtenants?
   - Other households in your dwelling consist of people with whom you do not live together or maintain a joint household. People living in a shared dwelling should usually be treated as separate households.
   - Yes, number of other households ........................................
   - No, no other households ......................................................... 8

2. How many people in total were living in your household on Thursday of the reference week?
   - People who are temporarily away from home, for instance for job or health reasons, are part of your household if that is where they usually live.
   - Subtenants, visitors and domestic staff are not household members.
   - Number of people in your household (including yourself) ..........................................................

3. Who are the members of your household?
   - Please fold out the flap at the side of page 2 and enter their names.
   - If more than 5 people live in the household, please contact the statistical office to request an extra questionnaire.
   - The contact details are given on the front cover.

4. What is your sex, as stated in the birth register?
   - Male ................................................................................................... 1
   - Female .............................................................................................. 2
   - Gender diverse ............................................................................. 3
   - Not stated in the birth register ......................................................... 4

5. When were you born?
   - Month ...............................................................................................
   - Year ....................................................................................................

6. Is your birthday before the last day of the reference week in 2023?
   - Yes ......................................................................................................
   - No ....................................................................................................... 8

Note: The reference week is given on the front cover.
7 What is your marital status?

Single ................................................................. 1
Married ............................................................. 2
Widowed .............................................................. 3
Divorced ............................................................... 4
Registered life partnership ........................................ 5
Registered life partner has died ..................................... 6
Registered life partnership has been dissolved ............. 7

8 Do you occupy at least one more dwelling (including room, accommodation, residential establishment)?

Please mark all relevant boxes.

Yes, I have another dwelling in Germany. ....................... 1
Yes, I have another dwelling abroad. ......................... 2
No, I do not have another dwelling. .......................... 8

9 Is this dwelling your main residence?

If you have more than one dwelling, your main residence is the one where you usually live (centre of life, family home).

Yes ........................................................................... 1
No ............................................................................ 8

10 Has your household been interviewed for the microcensus in this dwelling within the last 12 months?

Yes ............................................................................
No ............................................................................. 14

11 Have any household members moved out since the last interview?

Yes, number of those who moved out ..........................
No ............................................................................ 8

12 Have any household members died since the last interview?

Yes, number of those who died .................................
No ............................................................................ 8
13 Did you move into this household after the last interview?

Please mark "Yes" for children born in the last 12 months.

<table>
<thead>
<tr>
<th>Person 1</th>
<th>Person 2</th>
<th>Person 3</th>
<th>Person 4</th>
<th>Person 5</th>
</tr>
</thead>
<tbody>
<tr>
<td>Yes</td>
<td>❑</td>
<td>❑</td>
<td>❑</td>
<td>❑</td>
</tr>
<tr>
<td>No</td>
<td>❑</td>
<td>❑</td>
<td>❑</td>
<td>❑</td>
</tr>
</tbody>
</table>

People and household

14 Do you live in a one-person household?

Yes ........................................................................................................ 20
No ........................................................................................................

15 Does your mother live in this household?

This includes stepmothers, adoptive and foster mothers.

Yes, my mother is number (see flap) ...................................
No ......................................................................................................... 8

16 Does your father live in this household?

This includes stepfathers, adoptive and foster fathers.

Yes, my father is number (see flap) .......................................
No .........................................................................................................

17 Does your spouse live in this household?

Yes, my spouse is number (see flap) .................................
No ......................................................................................................... 8

18 Does your partner live in this household?

This includes registered life partnerships.

Yes, my partner is number (see flap) .................................
No .........................................................................................................
19 **What is your relationship to Person 1?**

<table>
<thead>
<tr>
<th>Relationship</th>
<th>Person 1</th>
<th>Person 2</th>
<th>Person 3</th>
<th>Person 4</th>
<th>Person 5</th>
</tr>
</thead>
<tbody>
<tr>
<td>I am Person 1.</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>I am (his/her) ...</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>wife, husband.</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>partner.</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>daughter, son</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>(including stepchildren, adopted and foster children).</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>daughter-in-law, son-in-law.</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>granddaughter, grandson.</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>great-granddaughter, great-grandson.</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>mother, father</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>(including stepparents, adoptive and foster parents).</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>mother-in-law, father-in-law.</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>grandmother, grandfather.</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>great-grandmother, great-grandfather.</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>sister, brother.</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>sister-in-law, brother-in-law.</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>another relative by birth/marriage.</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>not related by birth/marriage.</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

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**Information and communication technology in the household**

20 **Does your household have internet access?**

This refers to the possibility of accessing the internet from home. This includes internet access through fixed devices (e.g. desktop computer) and mobile devices (e.g. smartphone).

<table>
<thead>
<tr>
<th>Access Status</th>
<th>Person 1</th>
<th>Person 2</th>
<th>Person 3</th>
<th>Person 4</th>
<th>Person 5</th>
</tr>
</thead>
<tbody>
<tr>
<td>Yes</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>No</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>I don't know.</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

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Model questionnaire
21 Is there at least one child in your household who is aged 14 or under?

Yes ......................................................................................................
No ...................................................................................................... 24

22 For each child aged 14 or under, please indicate the type of care in the 12 months before the reference week.

Please mark all relevant boxes.

<table>
<thead>
<tr>
<th>Type of Care</th>
<th>Person 1</th>
<th>Person 2</th>
<th>Person 3</th>
<th>Person 4</th>
<th>Person 5</th>
</tr>
</thead>
<tbody>
<tr>
<td>Day care centre (kindergarten, crèche) ...............................</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Professional child minder ................................................</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Au-pair, babysitter ..................................................................</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Preschool institution (pre-primary education) ........................</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Care services for pupils before and/or after school (offered by school or other facility)</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Relatives, friends, neighbours ............................................</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>None of the above categories applies. ....................................</td>
<td></td>
<td></td>
<td></td>
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<td></td>
</tr>
</tbody>
</table>

23 For each child aged 14 or under, please indicate the type of care in the 4 weeks before the reference week.

Please mark all relevant boxes.

<table>
<thead>
<tr>
<th>Type of Care</th>
<th>Person 1</th>
<th>Person 2</th>
<th>Person 3</th>
<th>Person 4</th>
<th>Person 5</th>
</tr>
</thead>
<tbody>
<tr>
<td>Day care centre (kindergarten, crèche) ...............................</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Professional child minder ................................................</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Au-pair, babysitter ..................................................................</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Preschool institution (pre-primary education) ........................</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Care services for pupils before and/or after school (offered by school or other facility)</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Relatives, friends, neighbours ............................................</td>
<td></td>
<td></td>
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<td></td>
<td></td>
</tr>
<tr>
<td>None of the above categories applies. ....................................</td>
<td></td>
<td></td>
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</tr>
</tbody>
</table>
24 Were you born in Germany?

The place of birth is Germany also in the following cases:

- the place of birth was part of Germany’s national territory at the time of birth, but today it is not (e.g. Breslau before 1945).
- the place of birth is part of Germany’s national territory today, but it was not at the time of birth (e.g. the person concerned was born in Dresden between 1949 and 1990, which was GDR territory at the time, or in Saarland between 1947 and 1956).

<table>
<thead>
<tr>
<th></th>
<th>Person 1</th>
<th>Person 2</th>
<th>Person 3</th>
<th>Person 4</th>
<th>Person 5</th>
</tr>
</thead>
<tbody>
<tr>
<td>Yes</td>
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<tr>
<td>No</td>
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</tbody>
</table>

25 Were you born in the Federal Republic of Germany (today’s territory)?

“Today’s territory” refers to the national borders of the Federal Republic of Germany as of 3 October 1990.

<table>
<thead>
<tr>
<th></th>
<th>Person 1</th>
<th>Person 2</th>
<th>Person 3</th>
<th>Person 4</th>
<th>Person 5</th>
</tr>
</thead>
<tbody>
<tr>
<td>Yes</td>
<td>[ ]</td>
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<td>[ ]</td>
</tr>
<tr>
<td>No</td>
<td>[ ]</td>
<td>[ ]</td>
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<td>[ ]</td>
</tr>
</tbody>
</table>

26 In which country (today’s borders) were you born?

<table>
<thead>
<tr>
<th></th>
<th>Person 1</th>
<th>Person 2</th>
<th>Person 3</th>
<th>Person 4</th>
<th>Person 5</th>
</tr>
</thead>
<tbody>
<tr>
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</tr>
</tbody>
</table>

27 When did you (first) arrive in the Federal Republic of Germany (today’s territory)?

See also p. 129: “Today’s territory”.

<table>
<thead>
<tr>
<th></th>
<th>Person 1</th>
<th>Person 2</th>
<th>Person 3</th>
<th>Person 4</th>
<th>Person 5</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>[ ]</td>
<td>[ ]</td>
<td>[ ]</td>
<td>[ ]</td>
<td>[ ]</td>
</tr>
</tbody>
</table>
28. What was your (main) reason for moving to the Federal Republic of Germany (today's territory)?

*If there are several reasons, please mark the main one.*

<table>
<thead>
<tr>
<th>Reason</th>
<th>Person 1</th>
<th>Person 2</th>
<th>Person 3</th>
<th>Person 4</th>
<th>Person 5</th>
</tr>
</thead>
<tbody>
<tr>
<td>Employment: job found before moving to Germany</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
</tr>
<tr>
<td>Employment: no job found before moving to Germany</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
</tr>
<tr>
<td>Academic studies or other education, advanced training</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
</tr>
<tr>
<td>Moved to Germany with a family member or followed a family member</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
</tr>
<tr>
<td>(family reunification)</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
</tr>
<tr>
<td>Marriage/partnership with a person living in Germany</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
</tr>
<tr>
<td>(family formation)</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
</tr>
<tr>
<td>Flight, persecution, expulsion, asylum</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
</tr>
<tr>
<td>Free movement within the EU: wished to settle in Germany</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
</tr>
<tr>
<td>Retirement</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
</tr>
<tr>
<td>Other main reason</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
</tr>
</tbody>
</table>

29. What language/languages do you speak at home?

<table>
<thead>
<tr>
<th>Language/languages</th>
<th>Person 1</th>
<th>Person 2</th>
<th>Person 3</th>
<th>Person 4</th>
<th>Person 5</th>
</tr>
</thead>
<tbody>
<tr>
<td>I only speak German at home.</td>
<td>☐ 31</td>
<td>☐ 31</td>
<td>☐ 31</td>
<td>☐ 31</td>
<td>☐ 31</td>
</tr>
<tr>
<td>I speak German and at least one other language at home.</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
</tr>
<tr>
<td>I do not speak German at home but another language/other languages.</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
</tr>
</tbody>
</table>

*model questionnaire*
<table>
<thead>
<tr>
<th>Language</th>
<th>Person 1</th>
<th>Person 2</th>
<th>Person 3</th>
<th>Person 4</th>
<th>Person 5</th>
</tr>
</thead>
<tbody>
<tr>
<td>Albanian</td>
<td>[ ]</td>
<td>[ ]</td>
<td>[ ]</td>
<td>[ ]</td>
<td>[ ]</td>
</tr>
<tr>
<td>Arabic</td>
<td>[ ]</td>
<td>[ ]</td>
<td>[ ]</td>
<td>[ ]</td>
<td>[ ]</td>
</tr>
<tr>
<td>Bosnian</td>
<td>[ ]</td>
<td>[ ]</td>
<td>[ ]</td>
<td>[ ]</td>
<td>[ ]</td>
</tr>
<tr>
<td>Bulgarian</td>
<td>[ ]</td>
<td>[ ]</td>
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<td>[ ]</td>
<td>[ ]</td>
</tr>
<tr>
<td>Chinese</td>
<td>[ ]</td>
<td>[ ]</td>
<td>[ ]</td>
<td>[ ]</td>
<td>[ ]</td>
</tr>
<tr>
<td>Danish</td>
<td>[ ]</td>
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<td>[ ]</td>
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<tr>
<td>German</td>
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<tr>
<td>English</td>
<td>[ ]</td>
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<tr>
<td>French</td>
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<tr>
<td>Greek</td>
<td>[ ]</td>
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<td>[ ]</td>
</tr>
<tr>
<td>Hindi</td>
<td>[ ]</td>
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<tr>
<td>Italian</td>
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<tr>
<td>Croatian</td>
<td>[ ]</td>
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</tr>
<tr>
<td>Kurdish</td>
<td>[ ]</td>
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<tr>
<td>Macedonian</td>
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<tr>
<td>Dutch</td>
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<tr>
<td>Pashto</td>
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<tr>
<td>Persian</td>
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<tr>
<td>Polish</td>
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<tr>
<td>Portuguese</td>
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<tr>
<td>Romanian</td>
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<tr>
<td>Russian</td>
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<tr>
<td>Serbian</td>
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<tr>
<td>Spanish</td>
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<tr>
<td>Turkish</td>
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<tr>
<td>Ukrainian</td>
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<tr>
<td>Hungarian</td>
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<tr>
<td>Urdu</td>
<td>[ ]</td>
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</tr>
<tr>
<td>Vietnamese</td>
<td>[ ]</td>
<td>[ ]</td>
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<td>[ ]</td>
<td>[ ]</td>
</tr>
<tr>
<td>Another European language</td>
<td>[ ]</td>
<td>[ ]</td>
<td>[ ]</td>
<td>[ ]</td>
<td>[ ]</td>
</tr>
<tr>
<td>Another African language</td>
<td>[ ]</td>
<td>[ ]</td>
<td>[ ]</td>
<td>[ ]</td>
<td>[ ]</td>
</tr>
<tr>
<td>Another Asian language</td>
<td>[ ]</td>
<td>[ ]</td>
<td>[ ]</td>
<td>[ ]</td>
<td>[ ]</td>
</tr>
<tr>
<td>Another language</td>
<td>[ ]</td>
<td>[ ]</td>
<td>[ ]</td>
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<td>[ ]</td>
</tr>
</tbody>
</table>
31 Have you ever interrupted your stay in the Federal Republic of Germany (today's territory) and lived abroad for at least one year?

<table>
<thead>
<tr>
<th>Person 1</th>
<th>Person 2</th>
<th>Person 3</th>
<th>Person 4</th>
<th>Person 5</th>
</tr>
</thead>
<tbody>
<tr>
<td>No</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

32 In what year did you return to the Federal Republic of Germany (today's territory) after you last stayed abroad for at least one year?

<table>
<thead>
<tr>
<th>Person 1</th>
<th>Person 2</th>
<th>Person 3</th>
<th>Person 4</th>
<th>Person 5</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

33 Do you have German citizenship?

<table>
<thead>
<tr>
<th>Person 1</th>
<th>Person 2</th>
<th>Person 3</th>
<th>Person 4</th>
<th>Person 5</th>
</tr>
</thead>
<tbody>
<tr>
<td>Yes, German citizenship only</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Yes, German citizenship and citizenship of at least one foreign country</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>No</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

34 Of which foreign country do you have citizenship?

If you do not have citizenship of any country, please enter “stateless”.

<table>
<thead>
<tr>
<th>Person 1</th>
<th>Person 2</th>
<th>Person 3</th>
<th>Person 4</th>
<th>Person 5</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

35 Do you have citizenship of another foreign country?

<table>
<thead>
<tr>
<th>Person 1</th>
<th>Person 2</th>
<th>Person 3</th>
<th>Person 4</th>
<th>Person 5</th>
</tr>
</thead>
<tbody>
<tr>
<td>Yes</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>No</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

36 Of which second foreign country do you have citizenship?

<table>
<thead>
<tr>
<th>Person 1</th>
<th>Person 2</th>
<th>Person 3</th>
<th>Person 4</th>
<th>Person 5</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

model questionnaire
37 Of which other country do you have citizenship?

Person 1 ...........................................................................................
Person 2 ...........................................................................................
Person 3 ...........................................................................................
Person 4 ...........................................................................................
Person 5 ...........................................................................................

38 How did you obtain German citizenship?

<table>
<thead>
<tr>
<th>Option</th>
<th>Person 1</th>
<th>Person 2</th>
<th>Person 3</th>
<th>Person 4</th>
<th>Person 5</th>
</tr>
</thead>
<tbody>
<tr>
<td>By birth</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>As a non-naturalised (ethnic) German repatriate</td>
<td>✔️ 47</td>
<td>✔️ 47</td>
<td>✔️ 47</td>
<td>✔️ 47</td>
<td>✔️ 47</td>
</tr>
<tr>
<td>As a naturalised (ethnic) German repatriate</td>
<td>✔️ 47</td>
<td>✔️ 47</td>
<td>✔️ 47</td>
<td>✔️ 47</td>
<td>✔️ 47</td>
</tr>
<tr>
<td>By naturalisation (no ethnic German repatriate)</td>
<td>✔️ 47</td>
<td>✔️ 47</td>
<td>✔️ 47</td>
<td>✔️ 47</td>
<td>✔️ 47</td>
</tr>
<tr>
<td>By adoption by German parent(s)</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

39 When were you naturalised?

<table>
<thead>
<tr>
<th>Year</th>
<th>Person 1</th>
<th>Person 2</th>
<th>Person 3</th>
<th>Person 4</th>
<th>Person 5</th>
</tr>
</thead>
</table>

40 Which citizenship did you have before your naturalisation?

You may also enter citizenship of the following former countries: Yugoslavia, Serbia and Montenegro, Soviet Union, Czechoslovakia.

If you were stateless before your naturalisation, please enter “stateless”.

<table>
<thead>
<tr>
<th>Person 1</th>
<th>Person 2</th>
<th>Person 3</th>
<th>Person 4</th>
<th>Person 5</th>
</tr>
</thead>
</table>

41 Does your mother live in this household?

This includes stepmothers, adoptive and foster mothers.

<table>
<thead>
<tr>
<th>Yes</th>
<th>Person 1</th>
<th>Person 2</th>
<th>Person 3</th>
<th>Person 4</th>
<th>Person 5</th>
</tr>
</thead>
<tbody>
<tr>
<td>No</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

See also p. 129: "Citizenship".
42 Has your mother moved to Germany (today’s territory)?

<table>
<thead>
<tr>
<th>Person 1</th>
<th>Person 2</th>
<th>Person 3</th>
<th>Person 4</th>
<th>Person 5</th>
</tr>
</thead>
</table>
| Yes, in (year) ................................................................. 0
| Yes, but I do not know the year of arrival. .............. 2
| No ................................................................. 8
| I don’t know. ........................................................... 7

See also p. 129: “Today’s territory”.

43 Is/was your mother a German citizen?

<table>
<thead>
<tr>
<th>Person 1</th>
<th>Person 2</th>
<th>Person 3</th>
<th>Person 4</th>
<th>Person 5</th>
</tr>
</thead>
</table>
| Yes, by birth ................................................................. 1
| Yes, as a non-naturalised (ethnic) German repatriate 2
| Yes, as a naturalised (ethnic) German repatriate ............ 3
| Yes, by naturalisation (no ethnic German repatriate) 4
| Yes, by adoption by German parent(s) .............................. 5
| Yes, but I do not know how it was obtained. .............. 6
| No ................................................................. 8
| I don’t know. ........................................................... 7

See also p. 129: “Citizenship”.

44 Does your father live in this household?

<table>
<thead>
<tr>
<th>Person 1</th>
<th>Person 2</th>
<th>Person 3</th>
<th>Person 4</th>
<th>Person 5</th>
</tr>
</thead>
</table>
| Yes ................................................................................. 47
| No ................................................................................ 0

This includes stepfathers, adoptive and foster fathers.

45 Has your father moved to Germany (today’s territory)?

<table>
<thead>
<tr>
<th>Person 1</th>
<th>Person 2</th>
<th>Person 3</th>
<th>Person 4</th>
<th>Person 5</th>
</tr>
</thead>
</table>
| Yes, in (year) ................................................................. 0
| Yes, but I do not know the year of arrival. .............. 2
| No ................................................................. 8
| I don’t know. ........................................................... 7

See also p. 129: “Today’s territory”.
### 46 Is/was your father a German citizen?
- Yes, by birth
- Yes, as a non-naturalised (ethnic) German repatriate
- Yes, as a naturalised (ethnic) German repatriate
- Yes, by naturalisation (no ethnic German repatriate)
- Yes, by adoption by German parent(s)
- Yes, but I do not know how it was obtained.
- No
- I don’t know.

### 47 Was your father born in Germany (today’s territory)?
- Yes
- No
- I don’t know.

### 48 In which country (today’s borders) was your father born?
- Person 1
- Person 2
- Person 3
- Person 4
- Person 5

### 49 Was your mother born in Germany (today’s territory)?
- Yes
- No
- I don’t know.

### 50 In which country (today’s borders) was your mother born?
- Person 1
- Person 2
- Person 3
- Person 4
- Person 5
### School or university attendance

#### 51 Have you been a pupil, apprentice, student in the last 12 months before the reference week?

Please mark "Yes" even if this applied only to part of the period.

<table>
<thead>
<tr>
<th>Person</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
</tr>
<tr>
<td>8</td>
</tr>
</tbody>
</table>

Yes ...................................................................................................... 1

No ...................................................................................................... 8

#### 52 Have you been a pupil, apprentice, student in the last 4 weeks before the reference week?

<table>
<thead>
<tr>
<th>Person</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
</tr>
<tr>
<td>2</td>
</tr>
<tr>
<td>8</td>
</tr>
</tbody>
</table>

Yes ...................................................................................................... 1

No, because I switched to another school, higher education institution or apprenticeship, because of university vacation, school holidays, practical training phase in an establishment, studies at a higher education institution or school abroad, illness, maternity leave. .................... 2

No, for other reasons ........................................................................... 8

#### 53 Which school/higher education institution did you last attend?

**Schools of general education**

<table>
<thead>
<tr>
<th>Person</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
</tr>
<tr>
<td>2</td>
</tr>
<tr>
<td>3</td>
</tr>
<tr>
<td>4</td>
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<tr>
<td>5</td>
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<tr>
<td>6</td>
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<tr>
<td>7</td>
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<tr>
<td>8</td>
</tr>
<tr>
<td>9</td>
</tr>
<tr>
<td>10</td>
</tr>
<tr>
<td>11</td>
</tr>
</tbody>
</table>

Primary school .................................................................................. 1

Orientation stage in grades 5/6 (e.g. at primary or secondary schools, diagnostic stage) ................................................................. 2

Special school, special needs school, special needs assistance ................................................................. 3

School offering several courses of education ..................................... 4

Secondary general school, evening secondary general school ........... 5

Intermediate school, evening intermediate school ............................ 6

Comprehensive school ....................................................................... 7

Waldorf school .................................................................................. 8

Grammar school .................................................................................. 9

Vocational grammar school, also grammar school specialising in economics or technical subjects .......... 10

Evening grammar school, adult education college .............................. 11

Please turn the page for more schools.
Vocational schools offering a general school certificate

- Vocational school offering an intermediate school certificate (e.g. full-time vocational school) ........................................... 12
- Vocational school offering an entrance qualification for higher education institutions
  - Specialised upper secondary school ........................................... 13
  - Full-time vocational school .................................................. 14
  - Two-year full-time vocational school ....................................... 15

Vocational schools

- Pre-vocational training year ...................................................... 16
- Basic vocational training year .................................................. 17
- Vocational school (dual system) ................................................ 18
- Full-time vocational school providing a vocational qualification ............................................................................. 19
- Training centre/school for health-care service occupations and social occupations
  - one year (e.g. geriatric care assistant) ........................................ 20
  - two years (e.g. masseur/masseuse, pharmaceutical laboratory assistant) .................................................. 21
  - three years (e.g. physiotherapy, medical laboratory assistant, geriatric care) .................................................. 22
- Training centre/school for educators ........................................... 23
- Master craftsman training programme at trade and technical schools ................................................................. 24
- Trade and technical school e.g. for technicians, business economists ................................................................. 25
- Specialised academy (in Bayern only) .......................................... 26

Higher education institutions

- Vocational academy ................................................................. 27
- College of public administration .............................................. 28
- University of applied sciences, Cooperative State University (in Baden-Württemberg, Schleswig-Holstein and Thüringen) .................................................. 29
- University (also college of art and music, college of education, college of theology) .................................................. 30
- Doctoral studies ........................................................................ 31

Which are the highest grades you attended at a school of general education?

- Grades 1 to 4 ............................................................................. 1
- Grades 5 to 9/10 ....................................................................... 2
- Upper secondary grades in grammar school .............................. 3
What is the title of your master craftsman specialisation?

This refers to master craftsman training programmes at trade and technical schools, e.g. master carpenter, master hairdresser, master electrician, master home economist, master plumber and the like.

Person 1
Person 2
Person 3
Person 4
Person 5

What course of study did you take?

Bachelor’s
Master’s
Diplom degree or comparable course of study

Are you 15 years or older?

Yes
No
Employment situation in the reference week

58 Did you do at least 1 hour of paid work in the reference week? Please take into account also self-employment and minor jobs.

Yes ................................................................. 1
No ................................................................. 8

59 Did you work for at least 1 hour in the reference week as an unpaid family worker in a family business?

Yes ................................................................. 1
No ................................................................. 8

60 Do you normally have work or a job from which you were absent in the reference week? Possible reasons are e.g. holidays, illness or parental leave.

Yes ................................................................. 1
No ................................................................. 8

61 Did you do any casual or small work for payment in the reference week, such as those listed below? This refers to work that you did not do for your own family.

- waiter/waitress, service employee or temporary helper in a bar, restaurant or hotel
- household helper or cleaner
- delivery services driver for restaurants, online shops; or as courier
- babysitter
- carer of children or of people in need of care
- deliverer of advertising leaflets or free newspapers
- hostess/gentleman host
- private tutor
- renovation or construction helper (e.g. painting, wallpapering, plastering, installing electrics, plumbing)
- gardening (mowing the lawn, cutting hedges or trees, etc.)
- harvesting
- preparing analyses or reports, scientific work
- academic assistant
- bookkeeping
- translator
- coach in a sports club
- temporary security worker
- freelancer on online platforms
- artist or performer
- blogger, influencer, or creating other online content for pay
- pet carer
- preparing events
- other activities

Yes ................................................................. 1
No ................................................................. 8
62 Why did you not work in the reference week?

See also p. 129: “Partial retirement” and “Caregiver Leave Act/Family Caregiver Leave Act”.

*If there are several reasons, please mark the main one.*

<table>
<thead>
<tr>
<th>Reason</th>
<th>Person 1</th>
<th>Person 2</th>
<th>Person 3</th>
<th>Person 4</th>
<th>Person 5</th>
</tr>
</thead>
<tbody>
<tr>
<td>Illness, accident (including spa treatment, rehabilitation)</td>
<td></td>
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<td></td>
<td></td>
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</tr>
<tr>
<td>Holidays, special leave</td>
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<tr>
<td>Compensation leave (within the framework of a working time account or an annualised hours contract)</td>
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<td></td>
<td></td>
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</tr>
<tr>
<td>Maternity leave</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Partial retirement</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Vocational and continuing training</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Parental leave</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Released from work under the Caregiver Leave Act</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
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<tr>
<td>Off-season</td>
<td></td>
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<td></td>
<td></td>
</tr>
<tr>
<td>Strike, lockout</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Bad weather</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Short-time work for technical or economic reasons</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>General and continuing education, school attendance</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Personal or family responsibilities</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Other reasons</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>I have already found a job but did not yet work in that job in the reference week.</td>
<td></td>
<td></td>
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<td></td>
</tr>
</tbody>
</table>

63 Are you still receiving continued pay, public or social benefits as full or partial wage/salary replacement?

<table>
<thead>
<tr>
<th>Person 1</th>
<th>Person 2</th>
<th>Person 3</th>
<th>Person 4</th>
<th>Person 5</th>
</tr>
</thead>
<tbody>
<tr>
<td>Yes</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>No</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Not applicable because self-employed, freelancer</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

64 Indicate the total period of your absence from work.

<table>
<thead>
<tr>
<th>Person 1</th>
<th>Person 2</th>
<th>Person 3</th>
<th>Person 4</th>
<th>Person 5</th>
</tr>
</thead>
<tbody>
<tr>
<td>3 months or less</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>More than 3 months</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

65 Do you do any work in that job during the off-season?

<table>
<thead>
<tr>
<th>Person 1</th>
<th>Person 2</th>
<th>Person 3</th>
<th>Person 4</th>
<th>Person 5</th>
</tr>
</thead>
<tbody>
<tr>
<td>Yes</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>No</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>
Job during the reference week

66  What was your status in employment in the reference week?

If you have more than one job, your answer should only refer to the job in which you work the most hours (main job).

In this context, it is irrelevant whether you are actually working in your main job or whether you are absent, for instance, because of parental leave, illness or holidays.

See also p. 129: “Categorisation of job”.

Self-employed person, freelancer

<table>
<thead>
<tr>
<th>Person 1</th>
<th>Person 2</th>
<th>Person 3</th>
<th>Person 4</th>
<th>Person 5</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td></td>
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<td></td>
</tr>
<tr>
<td>2</td>
<td></td>
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</tr>
</tbody>
</table>

Unpaid family worker in a family business

<table>
<thead>
<tr>
<th>Person 1</th>
<th>Person 2</th>
<th>Person 3</th>
<th>Person 4</th>
<th>Person 5</th>
</tr>
</thead>
<tbody>
<tr>
<td>3</td>
<td></td>
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</tbody>
</table>

Public official (not including candidates), judge

<table>
<thead>
<tr>
<th>Person 1</th>
<th>Person 2</th>
<th>Person 3</th>
<th>Person 4</th>
<th>Person 5</th>
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</thead>
<tbody>
<tr>
<td>4</td>
<td></td>
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</tbody>
</table>

Salary earner (not including apprentices)

<table>
<thead>
<tr>
<th>Person 1</th>
<th>Person 2</th>
<th>Person 3</th>
<th>Person 4</th>
<th>Person 5</th>
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</thead>
<tbody>
<tr>
<td>5</td>
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</tbody>
</table>

Wage earner (not including apprentices), homeworker

<table>
<thead>
<tr>
<th>Person 1</th>
<th>Person 2</th>
<th>Person 3</th>
<th>Person 4</th>
<th>Person 5</th>
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<tbody>
<tr>
<td>6</td>
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</tbody>
</table>

Apprentice/trainee receiving remuneration

<table>
<thead>
<tr>
<th>Person 1</th>
<th>Person 2</th>
<th>Person 3</th>
<th>Person 4</th>
<th>Person 5</th>
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<tbody>
<tr>
<td>7</td>
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</tbody>
</table>

Candidate public official

<table>
<thead>
<tr>
<th>Person 1</th>
<th>Person 2</th>
<th>Person 3</th>
<th>Person 4</th>
<th>Person 5</th>
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<tbody>
<tr>
<td>8</td>
<td></td>
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</tbody>
</table>

Intern, trainee (including paid practical training or internship)

<table>
<thead>
<tr>
<th>Person 1</th>
<th>Person 2</th>
<th>Person 3</th>
<th>Person 4</th>
<th>Person 5</th>
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</thead>
<tbody>
<tr>
<td>9</td>
<td></td>
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</tbody>
</table>

Temporary or professional soldier

<table>
<thead>
<tr>
<th>Person 1</th>
<th>Person 2</th>
<th>Person 3</th>
<th>Person 4</th>
<th>Person 5</th>
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</thead>
<tbody>
<tr>
<td>10</td>
<td></td>
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<td></td>
</tr>
</tbody>
</table>

In voluntary military service

<table>
<thead>
<tr>
<th>Person 1</th>
<th>Person 2</th>
<th>Person 3</th>
<th>Person 4</th>
<th>Person 5</th>
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</thead>
<tbody>
<tr>
<td>11</td>
<td></td>
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</tbody>
</table>

In the Federal Volunteer Service (also social, ecological or cultural year)

<table>
<thead>
<tr>
<th>Person 1</th>
<th>Person 2</th>
<th>Person 3</th>
<th>Person 4</th>
<th>Person 5</th>
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</thead>
<tbody>
<tr>
<td>12</td>
<td></td>
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</tbody>
</table>

Other employee with a small-scale job

<table>
<thead>
<tr>
<th>Person 1</th>
<th>Person 2</th>
<th>Person 3</th>
<th>Person 4</th>
<th>Person 5</th>
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</thead>
<tbody>
<tr>
<td>13</td>
<td></td>
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</tr>
</tbody>
</table>

67  With whom did you conclude/enter into your apprenticeship contract?

This refers to remunerated apprenticeships/traineeships.

With an establishment (company, shop, office, hospital, public authority)

<table>
<thead>
<tr>
<th>Person 1</th>
<th>Person 2</th>
<th>Person 3</th>
<th>Person 4</th>
<th>Person 5</th>
</tr>
</thead>
<tbody>
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</tbody>
</table>

With an inter-company or external institution as vocational training provider, e.g. a vocational training centre for disabled young people (Berufsbildungswerk), educational centre (Bildungszentrum)

<table>
<thead>
<tr>
<th>Person 1</th>
<th>Person 2</th>
<th>Person 3</th>
<th>Person 4</th>
<th>Person 5</th>
</tr>
</thead>
<tbody>
<tr>
<td>2</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>
Are you in marginal employment?

If you have more than one job, your answer should only refer to the job in which you work the most hours (main job).

In this context, it is irrelevant whether you are actually working in your main job or whether you are absent, for instance, because of parental leave, illness or holidays.

See also p. 130: ¶ "Marginal employment".

Yes, a 520-euros job, mini-job (average maximum earnings of 520 euros per month) .........................................................

Yes, short-term employment (a maximum of 3 months or 70 days worked per year) .................................................................

Yes, a one-euro job (job opportunity for people receiving citizen’s minimum income, unemployment benefit II) .............................

No ........................................................................................................

How often do you work in your job?

Regularly ..........................................................................................

Irregularly, occasionally ..................................................................

On a seasonal basis ........................................................................

Job during the reference week

Please provide some keywords to describe your current job.

For example
– selling clothing
– teaching children at primary school
– advising and informing customers on travel offers
– designing or planning buildings and other structures
– assembling and testing electronic circuits
– mixing concrete, mortar and plaster
– attending to and caring for patients (before, during and after surgeries)
71 What is the title of your current job?

For example
- fashion shop assistant
- primary school teacher
- travel agent
- construction engineer
- electronic equipment mechanic
- unskilled construction labourer
- nurse

Person 1 .................................................................
Person 2 .................................................................
Person 3 .................................................................
Person 4 .................................................................
Person 5 .................................................................

72 Do you mainly perform executive or supervisory duties in your job?

Yes, executive duties
(including the authority to take staff, budget and strategy decisions) ............................................................ 1

Yes, supervisory duties
(guiding and supervising staff, distributing work and checking the outcome) ........................................... 2

No ....................................................................................................... 8

73 What activities does your current job usually consist of?

Please mark all relevant boxes.

Giving guidance to staff ........................................................ 1

Supervising staff ................................................................. 2

Distributing work ................................................................. 3

Checking the work performed .............................................. 4

None of the above ................................................................. 8
74 Enter the branch of activity of the establishment (location) you currently work in. 

If the establishment has several locations, please enter the main activity of the location, not of the whole enterprise.

If you are a temporary employee, please enter the branch of activity you currently work in.

Please state the branch of activity as accurately as possible, for example

– food retailing (not: trade)
– machine tool industry (not: factory)
– facility management, caretaker services, business consultancy (not: services)
– software development (not: IT)

See also p. 130: Establishment (location).

Person 1 ................................................................. 

Person 2 ................................................................. 

Person 3 ................................................................. 

Person 4 ................................................................. 

Person 5 ................................................................. 

75 Please fold out the flap at the side of page 2 and enter the name and address of the establishment.

The name and address of the establishment will only be used to identify its branch of activity and will not be stored.

76 Are you employed in the public service?

The public service comprises the federal, Land and municipal authorities, publicly maintained schools, the employment agency, the social security institutions, the police and the Federal Armed Forces.

If you work in a privatised successor company of Deutsche Post/Bundesbahn or are employed by a church, please indicate “No”.

Person 1 Person 2 Person 3 Person 4 Person 5

Yes ...................................................................................................... 1

No ....................................................................................................... 8
77 How many people work in the establishment (location) you currently work in?

If you are self-employed and have several establishments/locations, your answer regarding the size of the establishment should refer to the establishment with the highest number of employees.

Up to 10 people ......................................................... 1
11 to 19 people .......................................................... 2
20 to 49 people .......................................................... 3
50 to 249 people ......................................................... 4
250 to 499 people ....................................................... 5
500 people or more .................................................... 6

78 Please enter the exact number of people working in the establishment.

Number of people ....................................................... 

79 Did you change your job/line of business in the reference week or the preceding 12 months?

If you are self-employed or a freelancer and you changed your line of business, please mark "Yes".

If you are an employee and you started a new job with your current or a new employer, please mark "Yes".

A change of job includes a switch from dependent employment to self-employment or freelance work and vice versa.

Yes ........................................................................ 1
No ......................................................................... 8

80 Did you change your occupation in the reference week or the preceding 12 months?

This includes a change of occupation without retraining.

Yes ........................................................................ 1
No ......................................................................... 8
Scope and scale of current job

81 Do you currently have a full-time or part-time job?

If you have more than one job, your answer should only refer to the job in which you work the most hours (main job).

If you are in partial retirement or parental leave please mark the category relating to the time before you entered partial retirement or parental leave.

<table>
<thead>
<tr>
<th>Full-time</th>
<th>Person 1</th>
<th>Person 2</th>
<th>Person 3</th>
<th>Person 4</th>
<th>Person 5</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>1 84</td>
<td>1 84</td>
<td>1 84</td>
<td>1 84</td>
<td>1 84</td>
</tr>
<tr>
<td>Part-time</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

82 Why do you work part-time?

If there are several reasons, please mark the main one.

<table>
<thead>
<tr>
<th>Person 1</th>
<th>Person 2</th>
<th>Person 3</th>
<th>Person 4</th>
<th>Person 5</th>
</tr>
</thead>
<tbody>
<tr>
<td>1 84</td>
<td>1 84</td>
<td>1 84</td>
<td>1 84</td>
<td>1 84</td>
</tr>
</tbody>
</table>

83 Why do you yourself look after children, people with disabilities or people in need of care?

If there are several reasons, please mark the main one.

<table>
<thead>
<tr>
<th>Person 1</th>
<th>Person 2</th>
<th>Person 3</th>
<th>Person 4</th>
<th>Person 5</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
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<td>1</td>
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<td>1</td>
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</tbody>
</table>

<table>
<thead>
<tr>
<th>Question</th>
<th>Person 1</th>
<th>Person 2</th>
<th>Person 3</th>
<th>Person 4</th>
<th>Person 5</th>
</tr>
</thead>
<tbody>
<tr>
<td>Are you self-employed/a freelancer or an unpaid family worker?</td>
<td>Yes</td>
<td>Yes</td>
<td>Yes</td>
<td>Yes</td>
<td>Yes</td>
</tr>
<tr>
<td></td>
<td>No</td>
<td>No</td>
<td>No</td>
<td>No</td>
<td>No</td>
</tr>
<tr>
<td>How many hours per week do you usually work?</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>If your working hours vary greatly, please estimate the average hours</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>you work per week based on the last 4 to 12 weeks.</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Please round to the nearest half hour (e.g. 38.5).</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Number of hours</td>
<td>90</td>
<td>90</td>
<td>90</td>
<td>90</td>
<td>90</td>
</tr>
<tr>
<td>Do you have a working contract for your job with a company that has</td>
<td></td>
<td></td>
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<td></td>
</tr>
<tr>
<td>placed you in a temporary assignment?</td>
<td></td>
<td></td>
<td></td>
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<td></td>
</tr>
<tr>
<td>Yes</td>
<td>Yes</td>
<td>Yes</td>
<td>Yes</td>
<td>Yes</td>
<td>Yes</td>
</tr>
<tr>
<td>No</td>
<td>No</td>
<td>No</td>
<td>No</td>
<td>No</td>
<td>No</td>
</tr>
<tr>
<td>Do you have a fixed-term working contract?</td>
<td></td>
<td></td>
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</tr>
<tr>
<td>An apprenticeship or training contract is considered as a fixed-term</td>
<td></td>
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<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>contract.</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Yes, fixed-term contract</td>
<td>Yes</td>
<td>Yes</td>
<td>Yes</td>
<td>Yes</td>
<td>Yes</td>
</tr>
<tr>
<td>No, open-ended contract</td>
<td>No</td>
<td>No</td>
<td>No</td>
<td>No</td>
<td>No</td>
</tr>
<tr>
<td>Do you usually work as many hours per week as contractually agreed?</td>
<td></td>
<td></td>
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<td></td>
<td></td>
</tr>
<tr>
<td>Yes</td>
<td>Yes</td>
<td>Yes</td>
<td>Yes</td>
<td>Yes</td>
<td>Yes</td>
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<tr>
<td>No</td>
<td>No</td>
<td>No</td>
<td>No</td>
<td>No</td>
<td>No</td>
</tr>
<tr>
<td>How many hours a week do you usually work, including regular extra</td>
<td></td>
<td></td>
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<td></td>
<td></td>
</tr>
<tr>
<td>hours and stand-by duty?</td>
<td></td>
<td></td>
<td></td>
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<td></td>
</tr>
<tr>
<td>If your working hours vary greatly, please estimate the average hours</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>you work per week based on the last 4 to 12 weeks.</td>
<td></td>
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</tr>
<tr>
<td>See also p. 130: &quot;Stand-by duty&quot;.</td>
<td></td>
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</tr>
<tr>
<td>Please round to the nearest half hour (e.g. 40.5).</td>
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<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Number of hours</td>
<td></td>
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</tr>
<tr>
<td>In the reference week, were there any days when you did not work</td>
<td></td>
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<td></td>
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<tr>
<td>because of vacation or public holidays?</td>
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<td></td>
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<tr>
<td>Yes</td>
<td>Yes</td>
<td>Yes</td>
<td>Yes</td>
<td>Yes</td>
<td>Yes</td>
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<tr>
<td>No</td>
<td>No</td>
<td>No</td>
<td>No</td>
<td>No</td>
<td>No</td>
</tr>
</tbody>
</table>
91 How many days in total did you not work in the reference week because of vacation or public holidays?

- Please include half days and count them as 0.5.

<table>
<thead>
<tr>
<th>Number of days</th>
<th>Person 1</th>
<th>Person 2</th>
<th>Person 3</th>
<th>Person 4</th>
<th>Person 5</th>
</tr>
</thead>
<tbody>
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</tbody>
</table>

92 In the reference week, were there (other) days when you did not work because of illness, injury or a temporary disability?

<table>
<thead>
<tr>
<th>Yes</th>
<th>Person 1</th>
<th>Person 2</th>
<th>Person 3</th>
<th>Person 4</th>
<th>Person 5</th>
</tr>
</thead>
<tbody>
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</tbody>
</table>

<table>
<thead>
<tr>
<th>No</th>
<th>Person 1</th>
<th>Person 2</th>
<th>Person 3</th>
<th>Person 4</th>
<th>Person 5</th>
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</thead>
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</table>

93 How many days in total did you not work in the reference week because of illness?

- Please include half days and count them as 0.5.

<table>
<thead>
<tr>
<th>Number of days</th>
<th>Person 1</th>
<th>Person 2</th>
<th>Person 3</th>
<th>Person 4</th>
<th>Person 5</th>
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</tbody>
</table>

94 In the reference week, were there (other) days when you did not work because of other reasons?

<table>
<thead>
<tr>
<th>Yes</th>
<th>Person 1</th>
<th>Person 2</th>
<th>Person 3</th>
<th>Person 4</th>
<th>Person 5</th>
</tr>
</thead>
<tbody>
<tr>
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</tbody>
</table>

<table>
<thead>
<tr>
<th>No</th>
<th>Person 1</th>
<th>Person 2</th>
<th>Person 3</th>
<th>Person 4</th>
<th>Person 5</th>
</tr>
</thead>
<tbody>
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</tr>
</tbody>
</table>

95 How many days in total did you not work in the reference week for other reasons?

- Please include half days and count them as 0.5.

<table>
<thead>
<tr>
<th>Number of days</th>
<th>Person 1</th>
<th>Person 2</th>
<th>Person 3</th>
<th>Person 4</th>
<th>Person 5</th>
</tr>
</thead>
<tbody>
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<td></td>
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</tbody>
</table>

96 How many hours did you actually work in the reference week?

- The number of hours actually worked may differ from the hours usually worked because of overtime, holidays, extra shifts, public holidays, illness and the like.

- The number of hours actually worked includes continuing and advanced training, stand-by duty, and work done at home provided that it is a normal part of your job, such as for teachers.

If you did not work in the reference week, please enter “0”.

- Please round to the nearest half hour (e.g. 28.5).

<table>
<thead>
<tr>
<th>Number of hours</th>
<th>Person 1</th>
<th>Person 2</th>
<th>Person 3</th>
<th>Person 4</th>
<th>Person 5</th>
</tr>
</thead>
<tbody>
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</tbody>
</table>
### Second or additional jobs

#### 97 Did you have more than one paid job in the reference week?

This includes working as a self-employed person or unpaid family worker.

<table>
<thead>
<tr>
<th>Person 1</th>
<th>Person 2</th>
<th>Person 3</th>
<th>Person 4</th>
<th>Person 5</th>
</tr>
</thead>
<tbody>
<tr>
<td>Yes, I had 2 jobs.</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
</tr>
<tr>
<td>Yes, I had more than 2 jobs.</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
</tr>
<tr>
<td>No</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
</tr>
</tbody>
</table>

#### 98 Are you in marginal employment in your additional job?

If you have more than one additional job, please answer the questions below for the additional job in which you work the most hours.

See also p. 130: "Marginal employment".

<table>
<thead>
<tr>
<th>Person 1</th>
<th>Person 2</th>
<th>Person 3</th>
<th>Person 4</th>
<th>Person 5</th>
</tr>
</thead>
<tbody>
<tr>
<td>Yes, a 520-euros job, mini-job (average maximum earnings of 520 euros per month)</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
</tr>
<tr>
<td>Yes, short-term employment (a maximum of 3 months or 70 days worked per year)</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
</tr>
<tr>
<td>Yes, a one-euro job (job opportunity for people receiving citizen's minimum income, unemployment benefit II)</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
</tr>
<tr>
<td>No</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
</tr>
</tbody>
</table>

#### 99 How often do you work in your additional job?

<table>
<thead>
<tr>
<th>Person 1</th>
<th>Person 2</th>
<th>Person 3</th>
<th>Person 4</th>
<th>Person 5</th>
</tr>
</thead>
<tbody>
<tr>
<td>Regularly</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
</tr>
<tr>
<td>Irregularly, occasionally</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
</tr>
<tr>
<td>On a seasonal basis</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
</tr>
</tbody>
</table>

#### 100 What is your status in your additional job?

See also p. 129: "Categorisation of job".

<table>
<thead>
<tr>
<th>Person 1</th>
<th>Person 2</th>
<th>Person 3</th>
<th>Person 4</th>
<th>Person 5</th>
</tr>
</thead>
<tbody>
<tr>
<td>Self-employed person, freelancer</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
</tr>
<tr>
<td>without employees</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
</tr>
<tr>
<td>with employees</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
</tr>
<tr>
<td>Unpaid family worker in a family business</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
</tr>
<tr>
<td>Public official, judge</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
</tr>
<tr>
<td>Salary earner</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
</tr>
<tr>
<td>Wage earner, homeworker</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
</tr>
</tbody>
</table>
101 Please provide some keywords to describe your additional job.

For example:
- selling clothing
- teaching children at primary school
- advising and informing customers on travel offers
- designing or planning buildings and other structures
- assembling and testing electronic circuits
- mixing concrete, mortar and plaster
- attending to and caring for patients (before, during and after surgeries)

Person 1
Person 2
Person 3
Person 4
Person 5

102 What is the title of your additional job?

For example:
- fashion shop assistant
- primary school teacher
- travel agent
- construction engineer
- electronic equipment mechanic
- unskilled construction labourer
- nurse

Person 1
Person 2
Person 3
Person 4
Person 5

103 Do you mainly perform executive or supervisory duties in your additional job?

Yes, executive duties
(including the authority to take staff, budget and strategy decisions)

Yes, supervisory duties
(guiding and supervising staff, distributing work and checking the outcome)

No

Person 1  Person 2  Person 3  Person 4  Person 5
104 Enter the branch of activity of the establishment (location) in which you work in your additional job.

If the establishment has **several locations**, please enter the main activity of the location, not of the whole enterprise.

If you are a **temporary employee**, please enter the branch of activity in which you work in your additional job.

Please state the **branch of activity** as accurately as possible, for example

- food retailing (not: trade)
- machine tool industry (not: factory)
- facility management, caretaker services, business consultancy (not: services)
- software development (not: IT)

See also p. 130: **"Establishment (location)"**.

<table>
<thead>
<tr>
<th>Person 1</th>
<th>Person 2</th>
<th>Person 3</th>
<th>Person 4</th>
<th>Person 5</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

105 How many hours a week do you usually work in your additional job, including regular extra hours and stand-by duty?

If your working hours vary greatly, please estimate the average hours you work per week based on the last 4 to 12 weeks.

*Please round to the nearest half hour (e.g. 10.5).*

<table>
<thead>
<tr>
<th>Person 1</th>
<th>Person 2</th>
<th>Person 3</th>
<th>Person 4</th>
<th>Person 5</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

106 How many hours did you actually work in your additional job in the reference week?

*If you did not work in the reference week, please enter “0”.*

*Please round to the nearest half hour (e.g. 9.5).*

<table>
<thead>
<tr>
<th>Person 1</th>
<th>Person 2</th>
<th>Person 3</th>
<th>Person 4</th>
<th>Person 5</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>
Number of desired working hours

107 Would you like to retain your normal weekly working hours or to change them, subject to a corresponding adjustment in earnings?

The weekly working hours include the hours worked in the main job as well as in second and additional jobs.

<table>
<thead>
<tr>
<th>Retain</th>
<th>Person 1</th>
<th>Person 2</th>
<th>Person 3</th>
<th>Person 4</th>
<th>Person 5</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>1</td>
<td>111</td>
<td>1</td>
<td>111</td>
<td>1</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Increase</th>
<th>Person 1</th>
<th>Person 2</th>
<th>Person 3</th>
<th>Person 4</th>
<th>Person 5</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>2</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Reduce</th>
<th>Person 1</th>
<th>Person 2</th>
<th>Person 3</th>
<th>Person 4</th>
<th>Person 5</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>3</td>
<td>110</td>
<td>1</td>
<td>110</td>
<td>1</td>
</tr>
</tbody>
</table>

108 How would you like to increase your working hours?

<table>
<thead>
<tr>
<th>Exclusively by working more hours in the current job(s)</th>
<th>Person 1</th>
<th>Person 2</th>
<th>Person 3</th>
<th>Person 4</th>
<th>Person 5</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>1</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Exclusively by taking up one or more additional jobs</th>
<th>Person 1</th>
<th>Person 2</th>
<th>Person 3</th>
<th>Person 4</th>
<th>Person 5</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>2</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Exclusively by moving to a job with more working hours</th>
<th>Person 1</th>
<th>Person 2</th>
<th>Person 3</th>
<th>Person 4</th>
<th>Person 5</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>3</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Without tying myself down to one of the above options</th>
<th>Person 1</th>
<th>Person 2</th>
<th>Person 3</th>
<th>Person 4</th>
<th>Person 5</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>5</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>By combining some of the above options</th>
<th>Person 1</th>
<th>Person 2</th>
<th>Person 3</th>
<th>Person 4</th>
<th>Person 5</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>4</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

109 Thinking of the 2 weeks following the reference week: Would you be able to start working more hours in these 2 weeks?

<table>
<thead>
<tr>
<th>Yes</th>
<th>Person 1</th>
<th>Person 2</th>
<th>Person 3</th>
<th>Person 4</th>
<th>Person 5</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>1</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>No</th>
<th>Person 1</th>
<th>Person 2</th>
<th>Person 3</th>
<th>Person 4</th>
<th>Person 5</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>8</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

110 How many hours a week would you like to work?

The weekly working hours include the hours worked in the main job as well as in second and additional jobs.

Please round to the nearest half hour (e.g. 3.5).

<table>
<thead>
<tr>
<th>Number of hours</th>
<th>Person 1</th>
<th>Person 2</th>
<th>Person 3</th>
<th>Person 4</th>
<th>Person 5</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>
Search for work by persons in employment/persons with a second job

111 Did you look for different or additional work in the reference week or the preceding 3 weeks?

Looking for work includes any search for paid work, including second or mini-jobs, self-employed or freelance activities, or small-scale activities.

Forms of search are, for instance, looking through job offers in newspapers or on the internet, searching for job vacancies on notice boards, asking acquaintances and relatives.

Yes ........................................................................................................... 1

No ......................................................................................................... 8

Person 1  Person 2  Person 3  Person 4  Person 5
☐ 137  ☐ 137  ☐ 137  ☐ 137  ☐ 137
**Last job or absence from work**

112 **Have you ever done paid work as an employee or self-employed person?**

Retired people and former apprentices please mark “Yes” if they worked for a total of more than 3 months. Former unpaid family workers please mark “Yes”.

<table>
<thead>
<tr>
<th>Person 1</th>
<th>Person 2</th>
<th>Person 3</th>
<th>Person 4</th>
<th>Person 5</th>
</tr>
</thead>
<tbody>
<tr>
<td>Yes</td>
<td>□</td>
<td>□</td>
<td>□</td>
<td>□</td>
</tr>
<tr>
<td>No</td>
<td>□</td>
<td>□</td>
<td>□</td>
<td>□</td>
</tr>
</tbody>
</table>

113 **Did you work for more than 3 months in that job?**

If you did paid work several times for a shorter period (e.g. seasonal work or as a student assistant), please mark “Yes” if you worked for a total of more than 3 months.

<table>
<thead>
<tr>
<th>Person 1</th>
<th>Person 2</th>
<th>Person 3</th>
<th>Person 4</th>
<th>Person 5</th>
</tr>
</thead>
<tbody>
<tr>
<td>Yes</td>
<td>□</td>
<td>□</td>
<td>□</td>
<td>□</td>
</tr>
<tr>
<td>No</td>
<td>□</td>
<td>□</td>
<td>□</td>
<td>□</td>
</tr>
</tbody>
</table>

114 **Why did you leave or are absent from your last paid job?**

*If there are several reasons, please mark the main one.*

**Reasons related to the labour market**

- Dismissal (including closure of establishment) ................. 1
- End of a fixed-term working contract ................................ 2
- Sale or closure of own enterprise .................................... 3

**Family reasons**

- Have to look after children ............................................. 4
- Have to look after people with disabilities ......................... 5
- Have to look after people in need of care .......................... 6
- Other family reasons ..................................................... 7

**Personal reasons**

- Own resignation ......................................................... 8
- School or vocational education, studies ............................. 9
- Own illness, consequences of an accident .......................... 10
- Permanently reduced earning capacity, permanent disability ....................................... 11
- Retirement ................................................................. 12
- Other personal reasons ................................................ 13

**Other reasons**

- Other main reason ...................................................... 14
115  When did you leave your last paid job/since when have you been absent from it?

<table>
<thead>
<tr>
<th>Month</th>
<th>Year</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
</tr>
</tbody>
</table>

Person 1 | Person 2 | Person 3 | Person 4 | Person 5 |

116  What was your status in your last job/the job from which you are absent?

See also p. 129: “Categorisation of job”.

- Self-employed person, freelancer
  - without employees
  - with employees
- Unpaid family worker in a family business
- Public official (not including candidates), judge
- Salary earner (not including apprentices)
- Wage earner (not including apprentices), homeworker
- Apprentice/trainee receiving remuneration
- Candidate public official
- Intern, trainee (including paid practical training or internship)
- Temporary or professional soldier
- Person doing compulsory military/civilian service
- In voluntary military service
- In the Federal Volunteer Service (also social, ecological or cultural year)

117  With whom did you conclude/enter into your apprenticeship contract?

This refers to remunerated apprenticeships/traineeships.

- With an establishment (company, shop, office, hospital, public authority)
- With an inter-company or external institution as vocational training provider, e.g. a vocational training centre for disabled young people (Berufsbildungswerk), educational centre (Bildungszentrum)
- With an inter-company or external institution as vocational training provider, e.g. a vocational training centre for disabled young people (Berufsbildungswerk), educational centre (Bildungszentrum)
118 Please provide some keywords to describe your last job/the job from which you are absent.

For example
– selling clothing
– teaching children at primary school
– advising and informing customers on travel offers
– designing or planning buildings and other structures
– assembling and testing electronic circuits
– mixing concrete, mortar and plaster
– attending to and caring for patients (before, during and after surgeries)

Person 1 .................................................................
Person 2 .................................................................
Person 3 .................................................................
Person 4 .................................................................
Person 5 .................................................................

119 What was/is the title of your last job/the job from which you are absent?

For example
– fashion shop assistant
– primary school teacher
– travel agent
– construction engineer
– electronic equipment mechanic
– unskilled construction labourer
– nurse

Person 1 .................................................................
Person 2 .................................................................
Person 3 .................................................................
Person 4 .................................................................
Person 5 .................................................................

120 Did you mainly perform executive or supervisory duties in your last job/the job from which you are absent?

Yes, executive duties
(including the authority to take staff, budget and strategy decisions) ........................................ 1

Person 1 ☐ Person 2 ☐ Person 3 ☐ Person 4 ☐ Person 5 ☐

Yes, supervisory duties
(guiding and supervising staff, distributing work and checking the outcome) .......................... 2

Person 1 ☐ Person 2 ☐ Person 3 ☐ Person 4 ☐ Person 5 ☐

No ................................................................................. 8

Person 1 ☐ Person 2 ☐ Person 3 ☐ Person 4 ☐ Person 5 ☐
121 Enter the branch of activity of the establishment (location) you last worked in or the branch of activity of the job from which you are absent.

If the establishment has several locations, please enter the main activity of the location, not of the whole enterprise.

If you were a temporary employee, please enter the branch of activity of your last job/the job from which you are absent.

Please state the branch of activity as accurately as possible, for example

- food retailing (not: trade)
- machine tool industry (not: factory)
- facility management, caretaker services, business consultancy (not: services)
- software development (not: IT)

See also p. 130: Establishment (location).

Person 1 ...........................................................................................
Person 2 ...........................................................................................
Person 3 ...........................................................................................
Person 4 ...........................................................................................
Person 5 ...........................................................................................

122 In your last job/the job from which you are absent:

Were you employed in the public service?

The public service comprises the federal, Land and municipal authorities, publicly maintained schools, the employment agency, the social security institutions, the police and the Federal Armed Forces.

If you worked in a privatised successor company of Deutsche Post/Bundesbahn most recently or were employed by a church, please indicate "No".

Yes ...................................................................................................... 1
No ....................................................................................................... 8

Person 1  Person 2  Person 3  Person 4  Person 5

model questionnaire
Search for work

123 Did you make any effort to find (new) work in the reference week or the preceding 3 weeks? This includes any search for a job with only a few hours or activities to start a business.

Yes .................................................................................................................. 1
No ................................................................................................................... 125

124 What did you do in the reference week or the preceding 3 weeks to find new work?
Please mark all relevant boxes.

- Contacted the employment agency (job centre) or other employment authority ................................................. 1
- Contacted private employment organisations .............................................................. 2
- Placed job wanted advertisements .............................................................................. 3
- Responded to job offers ............................................................................................... 4
- Sent off unsolicited applications .................................................................................. 5
- Asked friends, relatives, acquaintances ...................................................................... 6
- Looked through job offers .......................................................................................... 7
- Took tests, interviews, exams ..................................................................................... 8
- Placed or updated online CVs ................................................................................... 13
- Searched for premises, offices, equipment for self-employment or a freelance job ............................................. 9
- Applied for licences, concessions or financial resources for self-employment or a freelance job ................................................... 10
- Took other action for self-employment or a freelance job ........................................... 11
- Took other action .................................................................................................... 12

125 Did you find a job in the reference week?

- Yes, I found a job in the reference week and have started it. .................................................. 1
- Yes, I found a job in the reference week but have not started it yet. ........................................ 2
- No, I did not find a job in the reference week. .................................................................. 8
126 When will you start your new job?
Within the next 3 months after the reference week ...
Later, that is, after more than 3 months after the reference week ..............................................

127 If you are not looking for a job, would you nevertheless like to work?
This also refers to jobs with only a few hours.
Yes ........................................................................................................................................ 1
No ......................................................................................................................................... 8

128 Why did you not look for a job in the reference week and the preceding 3 weeks?
If there are several reasons, please mark the main one.
No suitable job available .......................................................... 1
I am awaiting re-employment (following temporary lay-off). .............................................................. 2
Own illness, consequences of an accident ......................... 3
Permanently reduced earning capacity, permanent disability ................................................................ 4
Have to look after children ..................................................... 5
Have to look after people with disabilities ............................ 6
Have to look after people in need of care ............................ 7
Other family responsibilities .................................................. 8
Other personal responsibilities .............................................. 9
School or vocational education, studies .............................. 10
Retirement ............................................................................. 11
Other main reason .................................................................. 12

129 Why do you yourself look after children, people with disabilities or people in need of care?
If there are several reasons, please mark the main one.
There is no adequate care available in the vicinity. ........ 1
There is no adequate care available at the relevant times of the day ..................................................... 2
Adequate care is too expensive. ......................................... 3
I want to do it myself. .......................................................... 4
Other essential reasons ....................................................... 9
130 If a paid job had been available in the reference week, could you have started it within the following 2 weeks?

Yes .................................................................................................................................................. 1

No .................................................................................................................................................. 8

131 Why would you not be able to start a new job within the following 2 weeks?

If there are several reasons, please mark the main one.

School or vocational education, studies .................................................. 1

Own illness, consequences of an accident ........................................... 2

Permanently reduced earning capacity, permanent disability ......................... 3

Have to look after children ........................................................................ 4

Have to look after people with disabilities ............................................. 5

Have to look after people in need of care ............................................... 6

Other family responsibilities ..................................................................... 7

Other personal responsibilities .................................................................. 8

Retirement ................................................................................................... 9

Other main reason .................................................................................... 10

132 Why do you yourself look after children, people with disabilities or people in need of care?

If there are several reasons, please mark the main one.

There is no adequate care available in the vicinity................................... 1

There is no adequate care available at the relevant times of the day. ......... 2

Adequate care is too expensive ............................................................... 3

I want to do it myself .................................................................................. 4

Other essential reasons ............................................................................. 9
133 Why do you not want to, or why are you not able to work?

If there are several reasons, please mark the main one.

School or vocational education, studies

Own illness, consequences of an accident

Permanently reduced earning capacity, permanent disability

Have to look after children

Have to look after people with disabilities

Have to look after people in need of care

Other family responsibilities

Other personal responsibilities

Retirement

Other main reason

134 Why do you yourself look after children, people with disabilities or people in need of care?

If there are several reasons, please mark the main one.

There is no adequate care available in the vicinity.

There is no adequate care available at the relevant times of the day.

Adequate care is too expensive.

I want to do it myself.

Other essential reasons

135 How long have you looked or did you look for (other) work?

Less than 1 month

1 to less than 3 months

3 to less than 6 months

6 to less than 12 months

1 to less than 1 ½ years

1 ½ to less than 2 years

2 to less than 4 years

4 years or more
If a paid job had been available in the reference week, could you have started it within the following 2 weeks?

Yes ................................................................. 1
No ................................................................. 8

Self-assessment of life situation in the reference week

Regarding your situation in the reference week: which category best describes it?

See also p. 129:
3 "Partial retirement” and
4 "Caregiver Leave Act/Family Caregiver Leave Act”.

Salary earner, wage earner, public official (including temporary or professional soldiers, apprentices) currently on parental leave ................................................................. 1
in partial retirement ................................................................. 2
fully or partly released from work under the Caregiver Leave Act ................................................................. 3
partly released from work under the Family Caregiver Leave Act ................................................................. 4
Salary earner, wage earner, public official (including temporary or professional soldiers, apprentices) not on parental leave or in partial retirement and not released from work ................................................................. 5

Self-employed person, freelancer
without employees ................................................................. 6
with employees ................................................................. 7

Unpaid family worker in a family business .................... 8

In the Federal Volunteer Service (also social, ecological or cultural year), in voluntary military service ................................................................. 9
Pupil, student ................................................................. 10
Retired or in early retirement ................................................................. 11
Unemployed ................................................................. 12
Housewife/househusband, looking after children or people in need of care ................................................................. 13
Permanently unfit for work ................................................................. 14
Other ................................................................. 15
Current income situation

138 Which are your main sources of livelihood?

See also p. 130: “Main sources of livelihood”.

Main sources of livelihood:

<table>
<thead>
<tr>
<th>Code from List 138</th>
<th>Person 1</th>
<th>Person 2</th>
<th>Person 3</th>
<th>Person 4</th>
<th>Person 5</th>
</tr>
</thead>
<tbody>
<tr>
<td>Own employment</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Unemployment benefit I</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Citizen’s minimum income, unemployment benefit II (Hartz IV), social benefit</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Public assistance, e.g. basic security in old age and in cases of reduced earning capacity, assistance for nursing care, continuous subsistence payments</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Pension based on my own entitlements</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Surviving dependant’s pension</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Own property, savings, interest, renting, leasing, life interest retained for older people, life assurance, specific pensions fund (Versorgungswerk)</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Parental allowance</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

List 138

<table>
<thead>
<tr>
<th>Source of Livelihood</th>
<th>Code</th>
</tr>
</thead>
<tbody>
<tr>
<td>Own employment</td>
<td>1</td>
</tr>
<tr>
<td>Unemployment benefit I</td>
<td>2</td>
</tr>
<tr>
<td>Citizen’s minimum income, unemployment benefit II (Hartz IV), social benefit</td>
<td>3</td>
</tr>
<tr>
<td>Public assistance, e.g. basic security in old age and in cases of reduced earning capacity, assistance for nursing care, continuous subsistence payments</td>
<td>4</td>
</tr>
<tr>
<td>Pension based on my own entitlements</td>
<td>5</td>
</tr>
<tr>
<td>Surviving dependant’s pension</td>
<td>15</td>
</tr>
<tr>
<td>Own property, savings, interest, renting, leasing, life interest retained for older people, life assurance, specific pensions fund (Versorgungswerk)</td>
<td>6</td>
</tr>
<tr>
<td>Parental allowance</td>
<td>7</td>
</tr>
<tr>
<td>Income of the parents</td>
<td>8</td>
</tr>
<tr>
<td>Income of the partner, spouse or other relatives</td>
<td>14</td>
</tr>
<tr>
<td>Maintenance payments or other regular payments received from other private households</td>
<td>9</td>
</tr>
<tr>
<td>Training assistance (BAföG), scholarship/grant</td>
<td>10</td>
</tr>
<tr>
<td>Benefits for asylum seekers</td>
<td>11</td>
</tr>
<tr>
<td>Benefits from own long-term care insurance (long-term care allowance)</td>
<td>12</td>
</tr>
<tr>
<td>Other financial support, e.g. early retirement payments, allowances for foster children, sickness pay, loan in accordance with the Caregiver Leave Act or the Family Caregiver Leave Act, corona emergency aid</td>
<td>13</td>
</tr>
</tbody>
</table>
139 What was your personal net income (total of all income sources) in the month before the reference week?

The personal net income is calculated as gross earnings less taxes and less contributions to health, long-term care and unemployment insurance as well as to statutory pension insurance.

This includes:
- earnings from main and second job(s), extra payments (e.g. Christmas bonus, severance pay, bonus payments)
- pensions
- unemployment benefit I, citizen’s minimum income, unemployment benefit II (Hartz IV), social benefit
- basic security in old age and in cases of reduced earning capacity, assistance for nursing care, continuous subsistence payments and other public assistance benefits

See also p. 130: “Net income”.

<table>
<thead>
<tr>
<th>Code from List 139</th>
<th>Person 1</th>
<th>Person 2</th>
<th>Person 3</th>
<th>Person 4</th>
<th>Person 5</th>
</tr>
</thead>
<tbody>
<tr>
<td>I had no income.</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

**List 139**

<table>
<thead>
<tr>
<th>In euros</th>
<th>1</th>
<th>2</th>
<th>3</th>
<th>4</th>
<th>5</th>
</tr>
</thead>
<tbody>
<tr>
<td>Less than 250</td>
<td>1</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>250 to less than 500</td>
<td>2</td>
<td>3</td>
<td>4</td>
<td></td>
<td></td>
</tr>
<tr>
<td>500 to less than 750</td>
<td>5</td>
<td>6</td>
<td>7</td>
<td>8</td>
<td>9</td>
</tr>
<tr>
<td>750 to less than 1000</td>
<td>10</td>
<td>11</td>
<td>12</td>
<td>13</td>
<td>14</td>
</tr>
<tr>
<td>1000 to less than 1250</td>
<td>15</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>1250 to less than 1500</td>
<td>16</td>
<td>17</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>1500 to less than 1750</td>
<td>18</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>1750 to less than 2000</td>
<td>19</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>2000 to less than 2250</td>
<td>20</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>2250 to less than 2500</td>
<td>21</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>2500 to less than 2750</td>
<td>22</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>2750 to less than 3000</td>
<td>23</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>3000 euros or more</td>
<td>24</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

140 What was the total net income of your household in the month before the reference week?

The net income of the household is the sum of the net incomes of all people in the household.

Net household income ...................................................  

If you are not able to state an exact amount, please enter the size class of List 139 that corresponds to the amount of your monthly net household income.

<table>
<thead>
<tr>
<th>Code from List 139</th>
</tr>
</thead>
</table>
141 Are you 15 years or older?

Yes .........................................................................................................................
No .........................................................................................................................

End

For persons aged under 15 years, the questionnaire ends here!

Educational and vocational attainment

142 Do you hold a general school certificate?

Yes ..........................................................................................................................
No/Not yet ............................................................................................................

1
8 146

143 Which is your highest qualification?

Please convert qualifications gained abroad to German equivalents.

School certificate obtained after no more than 7 years of school attendance ........................................................................
Secondary general school certificate (also former school type starting with grade 1) ........................................
School of general education in the GDR
  school certificate obtained after grade 8 or 9 .................................................................
  school certificate obtained after grade 10 ........................................................................
Intermediate school certificate, intermediate school-leaving certificate or equivalent ........................................
Entrance qualification for universities of applied sciences ..............................................................
Higher education entrance qualification (general or subject-restricted) ........................................................
Certificate of special school ........................................................................................................

144 Did you obtain your general school certificate in Germany or abroad?

Germany ..................................................................................................................
Abroad ......................................................................................................................

1
8 146

145 How long did you attend school?

Please round to the nearest year.

Number of years in school ..........................................................................................
146 Do you have a vocational training qualification or a higher education degree?

Vocational training also includes a pre-vocational training year, on-the-job training or an internship of at least 12 months. A higher education degree also includes a degree from a university of applied sciences.

Yes ................................................................................................................................. 1
No/Not yet ..................................................................................................................... 8

147 In what year did you obtain your highest qualification from a school of general education?

Year .................................................................................................................................
Not applicable as I have no general school certificate (yet). .................................................. 154

148 In what year did you obtain your highest vocational qualification or your higher education degree?

Year .................................................................................................................................

149 Did you obtain your highest vocational qualification or higher education degree in Germany or abroad?

Germany .........................................................................................................................
Abroad .............................................................................................................................

model questionnaire
Which is your highest qualification?

*Please convert qualifications gained abroad to German equivalents.*

### Vocational qualification attained

<table>
<thead>
<tr>
<th>Person 1</th>
<th>Person 2</th>
<th>Person 3</th>
<th>Person 4</th>
<th>Person 5</th>
</tr>
</thead>
<tbody>
<tr>
<td>On-the-job training</td>
<td>☐ 1</td>
<td>☐ 154</td>
<td>☐ 154</td>
<td>☐ 154</td>
</tr>
<tr>
<td>Internship</td>
<td>☐ 2</td>
<td>☐ 154</td>
<td>☐ 154</td>
<td>☐ 154</td>
</tr>
<tr>
<td>Pre-vocational training year</td>
<td>☐ 3</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
</tr>
<tr>
<td>Apprenticeship, vocational training in the dual system</td>
<td>☐ 4</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
</tr>
<tr>
<td>Certificate qualifying for an occupation obtained from a full-time vocational school or from a secondary school offering general as well as vocational education to pupils aged 16 to 19</td>
<td>☐ 5</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
</tr>
<tr>
<td>Preparatory training for the intermediate service in public administration</td>
<td>☐ 6</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
</tr>
<tr>
<td>Training centre/school for health-care service occupations and social occupations</td>
<td>☐ 7</td>
<td>☐ 153</td>
<td>☐ 153</td>
<td>☐ 153</td>
</tr>
<tr>
<td>one year (e.g. geriatric care assistant)</td>
<td>☐ 8</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
</tr>
<tr>
<td>two years (e.g. masseur/masseuse, pharmaceutical laboratory assistant)</td>
<td>☐ 9</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
</tr>
<tr>
<td>three years (e.g. physiotherapy, medical laboratory assistant, geriatric care)</td>
<td>☐ 10</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
</tr>
<tr>
<td>Nursery teacher/educator</td>
<td>☐ 11</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
</tr>
<tr>
<td>Master craftsman/craftswoman</td>
<td>☐ 12</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
</tr>
<tr>
<td>Technician’s qualification or equivalent trade and technical school certificate</td>
<td>☐ 13</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
</tr>
<tr>
<td>Specialised and engineering schools of the GDR</td>
<td>☐ 14</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
</tr>
<tr>
<td>Specialised academy (in Bayern only)</td>
<td>☐ 15</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
</tr>
</tbody>
</table>

### Higher education institutions

Diplom degree, Bachelor’s, Master’s, state examination e.g. for the teaching profession:

| Vocational academy | ☐ 16 | ☐ 152 | ☐ 152 | ☐ 152 | ☐ 152 |
| College of public administration | ☐ 17 | ☐ | ☐ | ☐ | ☐ |
| University of applied sciences, Cooperative State University (in Baden-Württemberg, Schleswig-Holstein and Thüringen) | ☐ 18 | ☐ | ☐ | ☐ | ☐ |
| University (also college of art and music, college of education, college of theology) | ☐ 19 | ☐ | ☐ | ☐ | ☐ |
| Doctor’s degree | ☐ 20 | ☐ | ☐ | ☐ | ☐ |
151 What is the title of the highest degree you obtained from a higher education institution?

- Bachelor’s ................................................................. 1
- Master’s .................................................................
- Diplom degree, state examination e.g. for the teaching profession, artistic and comparable degrees ................................................................. 3

152 Did you work on your doctorate in the reference week or the preceding 12 months?

This refers only to doctorates that are supported by a doctoral supervisor.

- Yes .............................................................................. 1
- No ........................................................................... 8

153 In what (main) field did you obtain your highest vocational qualification or higher education degree?

- Fields of vocational training are e.g. care for the elderly, floristry, bricklayer, mechatronics technician, care assistant, industrial clerk.

- Fields of study are e.g. mechanical engineering, production engineering, agricultural science, teacher training course (grammar school).

Person 1 ........................................................................
Person 2 ........................................................................
Person 3 ........................................................................
Person 4 ........................................................................
Person 5 ........................................................................

Continuing education and training

154 In the 4 weeks before the reference week, did you participate in continuing vocational training courses/seminars or in leisure, sports or hobby-related courses?

- Forms of continuing training are e.g. courses, seminars, conferences, private tuition, study circles, e-learning activities.

- Continuing vocational training includes retraining, career advancement courses, courses preparing for new tasks in the job, advanced training (e.g. computers, management, rhetoric).

- Yes .............................................................................. 1
- No ........................................................................... 8
### Pension insurance

155 **Do you receive an old-age pension from statutory pension insurance?**

<table>
<thead>
<tr>
<th></th>
<th>Person 1</th>
<th>Person 2</th>
<th>Person 3</th>
<th>Person 4</th>
<th>Person 5</th>
</tr>
</thead>
<tbody>
<tr>
<td>Yes</td>
<td>☑ 157</td>
<td>☑ 157</td>
<td>☑ 157</td>
<td>☑ 157</td>
<td>☑ 157</td>
</tr>
<tr>
<td>No</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
</tr>
</tbody>
</table>

156 **Were you insured under the statutory pension insurance scheme in the reference week?**

- See also p. 130: "Statutory pension insurance".

<table>
<thead>
<tr>
<th></th>
<th>Person 1</th>
<th>Person 2</th>
<th>Person 3</th>
<th>Person 4</th>
<th>Person 5</th>
</tr>
</thead>
<tbody>
<tr>
<td>Yes, compulsorily insured</td>
<td>☑ 1</td>
<td>☑ 1</td>
<td>☑ 1</td>
<td>☑ 1</td>
<td>☑ 1</td>
</tr>
<tr>
<td>Yes, voluntarily insured</td>
<td>☑ 2</td>
<td>☑ 2</td>
<td>☑ 2</td>
<td>☑ 2</td>
<td>☑ 2</td>
</tr>
<tr>
<td>No</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
</tr>
</tbody>
</table>

### Internet access and internet use

157 **Did you use the internet in the last 3 months?**

- You may have used the internet at any location (at home, at work or other places) via any internet-enabled device (e.g. desktop PC, laptop, tablet, smartphone, game console, e-book reader).

<table>
<thead>
<tr>
<th></th>
<th>Person 1</th>
<th>Person 2</th>
<th>Person 3</th>
<th>Person 4</th>
<th>Person 5</th>
</tr>
</thead>
<tbody>
<tr>
<td>Yes</td>
<td>☑ 1</td>
<td>☑ 1</td>
<td>☑ 1</td>
<td>☑ 1</td>
<td>☑ 1</td>
</tr>
<tr>
<td>No</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
</tr>
</tbody>
</table>

158 **Is this dwelling your main residence?**

- If you occupy more than one dwelling, your main residence is the one where you usually live (centre of life, family home).

<table>
<thead>
<tr>
<th></th>
<th>Person 1</th>
<th>Person 2</th>
<th>Person 3</th>
<th>Person 4</th>
<th>Person 5</th>
</tr>
</thead>
<tbody>
<tr>
<td>Yes</td>
<td>☑ 1</td>
<td>☑ 1</td>
<td>☑ 1</td>
<td>☑ 1</td>
<td>☑ 1</td>
</tr>
<tr>
<td>No</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
</tr>
</tbody>
</table>

159 **Are you 16 to 74 years old?**

<table>
<thead>
<tr>
<th></th>
<th>Person 1</th>
<th>Person 2</th>
<th>Person 3</th>
<th>Person 4</th>
<th>Person 5</th>
</tr>
</thead>
<tbody>
<tr>
<td>Yes</td>
<td>☑ 1</td>
<td>☑ 1</td>
<td>☑ 1</td>
<td>☑ 1</td>
<td>☑ 1</td>
</tr>
<tr>
<td>No</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
</tr>
</tbody>
</table>
Use of the internet – Person 1 (16 to 74 years)

Many questions on the use of information and communication technologies include the time categories:
– “In the last 3 months”,
– “More than 3 months ago, but within the last 12 months” and
– “More than 12 months ago”.

Those past periods refer to the reference week (the reference week is specified on the flap).

Disclaimer:
In the following questions, any references to third party brands, products, trademarks and websites are for the sake of clarification and are not intended to promote the use of such products/websites.

160 When did you last use the internet?

You may have used the internet at any location (at home, at work or other places) via any internet-enabled device (e.g. desktop PC, laptop, tablet, smartphone, game console, e-book reader).

Please mark only one box.

- In the last 3 months ................................................................. 1
- More than 3 months ago, but within the last 12 months .................. 2
- More than 12 months ago .......................................................... 3
- Never ....................................................................................... 8

161 How often on average have you used the internet in the last 3 months?

Please mark only one box.

- Several times during the day ...................................................... 1
- Once a day or almost every day ................................................... 2
- At least once a week (but not every day) ........................................ 3
- Less than once a week .................................................................. 4

162 On which of the following devices have you used the internet in the last 3 months?

Please mark all relevant boxes.

- Desktop PC. ............................................................................. 1
- Laptop ...................................................................................... 2
- Tablet ..................................................................................... 3
- Smartphone or internet-enabled mobile phone ......................... 4
- Other devices (e.g. smart TV, smart speakers, game console, e-book reader, smart watch) .................................................. 5
For which private purposes did you use the internet (including via apps) in the last 3 months?

Please mark "Yes" or "No".

**Communication**

Sending or receiving e-mails .................................................................[ ] Yes [ ] No

Making phone calls or video calls (phone calls using a webcam) via the internet (using apps, e.g. Skype, Messenger, Facetime, WhatsApp, Viber, Snapchat, Zoom, MS Teams, Webex; not including phone calls via IP-based phone connections) .................................................................[ ] Yes [ ] No

Participating in social networks (e.g. creating a user profile, posting messages or other contributions to Facebook, Twitter, Instagram, Snapchat or other social networks) .................................................................[ ] Yes [ ] No

Using instant messaging (i.e. exchanging messages e.g. via Skype, Messenger, WhatsApp, Viber, Snapchat, Telegram) .................................................................[ ] Yes [ ] No

**Searching information**

Reading online news sites, newspapers, magazines ........................................[ ] Yes [ ] No

Searching health-related information (e.g. injuries, diseases, nutrition, improving health) .................................................................[ ] Yes [ ] No

Searching information on goods or services .................................................................[ ] Yes [ ] No

**Civic and political participation**

Expressing opinions on political or social issues on websites (e.g. in blogs) or in social networks (e.g. Facebook, Twitter, Instagram, YouTube) .................................................................[ ] Yes [ ] No

Taking part in online consultations or voting on political, social or municipal issues (e.g. urban planning or signing a petition) .................................................................[ ] Yes [ ] No

**Job Search**

Looking for a job or sending a job application .................................................................[ ] Yes [ ] No

**Other online services**

Selling goods or services via a website or app (e.g. eBay, Facebook Marketplace, Shpock or other online marketplace platforms) .................................................................[ ] Yes [ ] No

Internet banking (including mobile banking) .................................................................[ ] Yes [ ] No

Other common names are online banking and home banking.
164 Did you conduct either of the following learning activities via the internet for educational, professional or private purposes in the last 3 months?

Please mark all relevant boxes.

Doing an online course ................................................................................................... 1

This refers to online courses with the aim of acquiring new skills. Such a course is usually completed with a corresponding certificate. For example, an "online yoga course" is only included if it was carried out with the intention of obtaining a certificate as a yoga teacher. However, if it is carried out only for private leisure/recreational purposes, then it should not be included.

Using online learning material other than a complete online course (e.g. audio-visual material, video instructions, webinars, online learning software, electronic textbooks, learning apps) ................................................... 2

This does not refer to downloading learning material.

Communicating with educators or learners using audio or video online tools (e.g. Zoom, Skype, Microsoft Teams, Google Classroom, Classtime) .............................................................................................................................. 3

Does not apply. ................................................................................................................... 8

165 Did you carry out any of the following financial activities over the internet (via websites or apps) for private purposes in the last 3 months?

This does not include financial activities transmitted via e-mail or messaging (e.g. SMS, MMS).

Please mark “Yes” or “No”.

Buying or extending existing insurance policies (including policies offered as a package together with other services, e.g. travel insurance offered together with an airline ticket) ............................................................................................ 1

Taking loans/credits from banks or other financial services providers ..... 1

Buying or selling shares, bonds, units in funds or other financial assets 1
The questions in this section concern your online activities done for private, professional or educational purposes, via any device (e.g. desktop PC, laptop, tablet, smartphone).

166 Did you carry out any of the following activities in the last 3 months when using the computer or a mobile device? Please mark "Yes" or "No".

- Copying or moving files (e.g. documents, data, images, videos) between drive folders, devices (e.g. via e-mail, Messenger, WhatsApp, USB, cable) or online storage (cloud)
  - Yes      No

- Installing software or apps
  - Yes      No

- Changing the settings of software applications, apps or devices (e.g. adjusting language settings, colours, contrast, font size, toolbars/menu), including operating systems and security programmes
  - Yes      No

167 Did you carry out any of the following software-related activities in the last 3 months? Please mark "Yes" or "No".

- Using word processing software
  - Yes      No

- Using spreadsheet software
  - Yes      No

168 When using spreadsheet software, did you use features to structure, organise, analyse or modify data (e.g. sorting, filtering, applying formulas/macros, creating diagrams)?

- Yes
  - No

169 Did you create (multimedia) files consisting of several different elements such as text, images, tables, diagrams, animations and/or sound elements (e.g. presentations, charts, videos)?

- Yes
  - No

170 Did you digitally edit photos, videos or audio files?

- Yes
  - No

171 Did you write a program in a programming language?

- Yes
  - No
<table>
<thead>
<tr>
<th>Question</th>
<th>Yes</th>
<th>No</th>
<th>Total</th>
</tr>
</thead>
<tbody>
<tr>
<td>172 Did you see information (e.g. text, videos, images) that you con-</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>sidered untrue or doubtful on internet news sites or social media</td>
<td></td>
<td></td>
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<tr>
<td>platforms (e.g. Facebook, Instagram, YouTube, Twitter) in the last</td>
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<tr>
<td>3 months?</td>
<td></td>
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<td></td>
</tr>
<tr>
<td>Yes</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>No</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>173 Did you check the truthfulness of the doubtful information?</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Yes</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>No</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>174 How did you check the truthfulness of the doubtful information?</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Please mark all relevant boxes.</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>I checked the source/origin of the information or compared it with</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>information from other sources on the internet (e.g. other news sites,</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>online encyclopaedias such as Wikipedia).</td>
<td></td>
<td></td>
<td></td>
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<tr>
<td>I followed or took part in the discussion on the internet regarding</td>
<td></td>
<td></td>
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<tr>
<td>the information.</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>I discussed the information offline (i.e. not via the internet) with</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>other people or researched the information in sources not on the</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>internet.</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>175 Why did you not check the truthfulness of the doubtful</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>information found on the internet?</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Please mark all relevant boxes.</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>I already knew that the information/content was not correct and/or</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>the source was not reliable.</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>I lack sufficient internet skills or knowledge (e.g. did not know</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>how to check the information or it was too complicated to do.</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Other reasons</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>176 Did you encounter messages on the internet in the last 3 months</td>
<td></td>
<td></td>
<td></td>
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<tr>
<td>that you consider hostile or degrading towards groups of people</td>
<td></td>
<td></td>
<td></td>
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<tr>
<td>or individuals, e.g. in videos, blogs, video blogs (vlogs), on social</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>media or news sites (including comments’ sections)?</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Yes</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>No</td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>
What personal characteristics do you think are the reason why these groups of people or individuals are attacked?

Please mark all relevant boxes.

- Political or social views
- Sexual orientation (LGBTIQ: lesbian, gay, bisexual, transsexual, intersexual, queer)
- Sex
- Racial or ethnic origin
- Religion or worldview/belief
- Disability
- Other personal characteristics

Protection of privacy and personal identity on the internet

The questions in this section concern the provision and protection of personal data provided during activities carried out over the internet for any private or work-related purpose during the last 3 months, using websites or apps. Personal data are e.g. name, date of birth, contact and location data, identity card and credit card numbers.

Which of the following activities did you carry out to control access to your personal data on the internet in the last 3 months?

Please mark all relevant boxes.

- I read the relevant privacy statement before providing my personal data on the internet.
- I restricted access to my geographical location data.
- I limited access to my profile or content on social network sites or shared online storage (cloud).
- I refused allowing the use of my personal data for advertising purposes.
- I checked the security status of the website where I had to provide personal data (e.g. checked whether it is an https site, checked safety logo/certificate).
- I asked for access to my personal data held and managed by websites or search engines to have them updated or deleted.
- I did not carry out any of these activities to control access to my personal data on the internet.
179 Have you ever changed the settings in your internet browser to prevent or limit cookies on the device you use for the internet?

Cookies can be used by website operators to trace movements of users on the internet and to service them tailored advertisements.

Yes ................................................................................................................................. 1
Nein ............................................................................................................................... 8

180 How concerned are you with your online activities being recorded to provide you with tailored advertising?

Please mark only one box.

I am very concerned. ..................................................................................................... 1
I am not very concerned. ............................................................................................ 2
I am not concerned. ..................................................................................................... 3

181 Do you use anti-tracking software that limits the ability to track your activities on the internet?

Anti-tracking software (e.g. Ghostery) informs users when they are surfing on the internet that there are hidden services running in the background and transmitting personal data to website operators; if requested it blocks such services.

Yes ................................................................................................................................. 1
No ................................................................................................................................. 8
The questions in this section refer to the use of websites or apps of authorities and public institutions (e.g. administrative/judiciary bodies at national, regional and local level).

Online contacts include, for example
- the electronic income tax return,
- applying for official documents, (e.g. identity card, birth certificate)
- social benefits,
- registering/change of residence
- contact with schools/universities and public educational establishments (e.g. public libraries/libraries,
- public health service institutions, services of public hospitals.)
This does not include e-mail contacts with authorities and public institutions.

182 Did you do any of the following for private purposes in the last 12 months via a website or app of authorities or public institutions ...

Please mark “Yes” or “No”

... accessed information that authorities or public institutions have stored about you (e.g. information on pension, BAföG, health data)?
Ja Nein

... accessed information from public databases or registers (e.g. information about the availability of books in public libraries, information from cadastral or enterprise registers)?

... obtained information (e.g. about services, monetary or non-monetary benefits, entitlements, laws, opening times)?

183 Did you do any of the following for private purposes in the last 12 months?

... downloading or printing official forms from websites/apps of authorities or public institutions
Yes ... .............................................................................................................. 1
No .................................................................................................................... 8

184 ... Making an appointment or reservation via a website or app of authorities or public institutions (e.g. reservation of a book in a public library, appointment with an authority or statutory health insurance institution)

Yes .............................................................................................................. 1
No .................................................................................................................... 8
185 Did you do any of the following for private purposes in the last 12 months?

... Receiving/accessing any official communication or documents sent by authorities or public institutions via your account on a website or app (e.g. notifications of fines or invoices, tax assessment notifications or other official letters, delivery of court summons, court documents)

This refers to notifications/documents that you need to access via your personal account online. This does not mean receiving notifications by e-mail or SMS that only inform you that notifications/documents are available in your personal account.

Yes ............................................................................................................................................ 1
No ............................................................................................................................................. 8

186 Have you submitted your tax declaration for private purposes via a website or app in the past 12 months?

Please mark only one box.

Yes, I submitted it online myself. ................................................................................ 1
No, I submitted it on paper. .......................................................................................... 2
No, someone else submitted it on my behalf (e.g. family member, friend, tax advisor, income tax aid association). ............................................ 3
No, for other reasons (e.g. because I was not obliged to submit a tax declaration) ........................................................................................................... 8

187 What other online transactions did you do via a website or app of authorities or public institutions for private purposes in the last 12 months?

Please mark all relevant boxes.

I requested official documents or certificates online (e.g. marriage/birth/death certificate, divorce documents, residence permit, police clearance certificate, motor vehicle-related information, certificate of recognition of an educational qualification). .......................................................... 1
I requested social benefits online or made claims online (e.g. unemployment benefit I/II, parental allowance, child allowance, housing benefit, pension, severance payment). ........................................... 2
I made other inquiries online or made claims online or submitted complaints online (e.g. reporting a theft to the police, filing a legal complaint, applying for legal aid, initiating a civil claim procedure). ....... 3
Does not apply. In the last twelve months, I did not carry out any of the online transactions mentioned. .............................................................. 8
What were the reasons for not requesting documents or benefits or making claims from authorities or public institutions via a website or app in the last 12 months?

Please mark all relevant boxes.

I did not have to request any documents/benefits or to make any claims. ................................................................. 1

Lack of skills or knowledge (e.g. I did not know how to use the website/app, or it was too complicated to use.) .................................................. 2

I have concerns about the protection and security of my personal data or I was not willing to pay the fees online (e.g. because of concerns about credit card fraud). .................................................................................. 3

Lack of an electronic signature option (e.g. lack of activated electronic identification (eID), De-Mail or any other identification tool that is required to use the online service) .................................................. 4

Another person submitted the documents or requested the benefits or made the claims on my behalf (e.g. family member, friend, advisor). .... 5

Other issues .......................................................................................................................... 6

*If “Other issues”, please specify in detail.*
Use of the electronic identification (eID)

Information:
All questions in this section refer to using electronic identification procedures.
Electronic identification (eID) enables you to identify yourself, to securely log in to or access online services of authorities, public institutions and enterprises in Germany and other European countries.

189 Did you use the online identification function of your electronic identity card/residence title/eID card via the AusweisApp2 of the Federation or via other apps (e.g. PostIdent app of Deutsche Post or AUTHADA) or via the Verimi app and/or the electronic identification procedure of 1&1 to electronically identify yourself for private purposes in the last 12 months?

This includes electronic identification with certified eID service providers in Germany (federal, Land and municipal authorities, citizens portals, insurance companies, banks) if identification was done via one of the above means of identification.
This does not refer to the simple login by means of user ID and password. Please do not include PostIdent and 1&1 if a physical identification procedure is used (that is, going personally to the post office, using a video-based procedure (VideoIdent) or personal identification when receiving goods).

Yes .......................................................... 1
No ............................................................. 8 191

190 For which online services did you use electronic identification (eID)?
Please mark all relevant boxes.

Online services of authorities or public institutions (e.g. submitting tax declaration, accessing pension account or driving record (penalty points), requesting a certificate of good conduct or applying for social benefits such as training assistance, (de)registering a car, accessing electronic personal health records) ...

in Germany ......................................................... 1
in other European countries ........................................ 2 192

Online services of enterprises such as banks, insurance companies, transport and trade businesses, mobile network operators (e.g. opening a bank account, concluding an insurance contract, purchasing a car, buying a SIM card) ....................................................... 3
What were the reasons for not using electronic identification (eID) for private purposes in the last 12 months?

Please mark all relevant boxes.

I did not know what electronic identification (eID) is/that there is eID/an eID function of the identity card. ................................................................. 1

I do not have eID/an identity card with eID function. ........................................... 2

I have eID/an identity card with eID function, but there was no need to access online services requiring secure identification. ................................. 3

I have eID/an identity card with eID function, but I feel unsafe using it (concerns about ICT security, personal data protection). ................................. 4

I could not use my eID/identity card with eID function because of practical/technical problems (e.g. the application was not user-friendly, lack of suitable smartphone or card reader, software incompatibility, eID/identity card with eID function was not accepted/offered for the services I needed to access). ................................................................. 5

I could not use my eID / identity card with eID function to access the desired service via a smartphone or tablet. .......................................................... 6

Other reasons ........................................................................................................... 7

If “Other reasons”, please specify in detail:

Buying via the internet (e-Commerce)

192 When did you last order or buy goods or services for private use via the internet?

This concerns ordering/buying over the internet (via websites or apps), both from enterprises and from private individuals.

Please mark only one box.

Within the last 3 months ................................................................. 1

More than 3 months ago, but within the last 12 months .......................... 2

More than 12 months ago ........................................................................... 3

I have never ordered or bought goods or services for private use via the internet. ................................................................. 9
Did you buy any of the following goods via the internet or an app for private use in the last 3 months?

This refers only to physical products (goods), including used goods (e.g. clothing).

This does not include online purchases of digital products (e.g. music streaming), of subscriptions (e.g. magazines, television, internet) and of household services, transport and other travel services.

Please mark “Yes” or “No”.

<table>
<thead>
<tr>
<th>Good Description</th>
<th>Yes</th>
<th>No</th>
</tr>
</thead>
<tbody>
<tr>
<td>Clothing (including sport clothing), shoes or accessories (e.g. bags, jewellery)</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Sports goods (excluding sport clothing)</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Children’s toys or childcare items (e.g. diapers, bottles, pushchairs)</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Furniture, home accessories (e.g. carpets, curtains) or gardening products</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Music as CDs, vinyl records or other physical sound recording media</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Films or series as DVDs, Blu-rays or other physical film material</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Printed books, newspapers, magazines</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Computers, tablets, mobile phones or accessories</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Consumer electronics (e.g. TV sets, stereo systems, cameras, smart speakers</td>
<td></td>
<td></td>
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<tr>
<td>Pharmaceuticals or dietary supplements such as vitamin products</td>
<td></td>
<td></td>
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<tr>
<td>Home delivery of food/beverages, e.g. from restaurants, fast-food chains,</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Food (including animal food) or beverages from shops/stores/supermarkets</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Cosmetics, beauty or wellness products</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Cleaning products or personal care products (e.g. toothbrushes, handkerchiefs,</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Bicycles, motorcycles/mopeds, cars, or other vehicles (including spare parts)</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Other goods (physical products), e.g. tobacco products, e-cigarettes, gift cards</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

If “Other goods”, please specify in detail.
194 From which countries did you receive these goods?

Please mark all relevant boxes.

Not applicable. I did not buy any goods for private use over the internet or via an app. ................................................................. 8 196

From Germany ......................................................................................................................... 1

From other European Union countries ....................................................................................... 2

Other European Union countries are Austria, Belgium, Bulgaria, Croatia, Cyprus, Czech Republic, Denmark, Estonia, Finland, France, Greece, Hungary, Ireland, Italy, Latvia, Lithuania, Luxembourg, Malta, Netherlands, Poland, Portugal, Romania, Sweden, Slovakia, Slovenia and Spain.

From countries not belonging to the European Union (e.g. Switzerland, USA, United Kingdom, China) .................................................................................................................. 3

I do not know the seller's country. ................................................................................................. 7

195 Did you receive any of the goods you bought via the internet or an app for private use in the last 3 months from private individuals (e.g. through eBay Classified Ads, Facebook Marketplace)?

Yes ............................................................................................................................................ 1

No ............................................................................................................................................. 8

196 Did you buy or subscribe to any of the following digital products via a website or app for private use in the last 3 months?

Please mark “Yes” or “No”.

Yes No

Music from streaming services or as downloads ................................................................. 1 8

Films/series from streaming services or as downloads ....................................................... 1 8

E-books (including audiobooks), e-newspapers/e-magazines .............................................. 1 8

Computer/video games online or as downloads for smartphones, tablets, computers or consoles .................................................................................................................. 1 8

Computer or other software as downloads (including upgrades) ........................................ 1 8

Apps related to health/fitness (excluding free apps) .......................................................... 1 8

Other apps, such as related to learning languages, travelling, weather (excluding free apps) ........................................................................................................ 1 8

197 Did you buy, or book online, any of the following products via a website or app for private use in the last 3 months?

Please mark “Yes” or “No”.

Yes No

Tickets to sports events .............................................................................................................. 1 8

Tickets to cultural or other events (e.g. cinema, theatre, concerts, fairs) ............................. 1 8

Subscriptions to internet or mobile phone contracts ............................................................ 1 8

Subscriptions to electricity, water or heating supply, waste disposal or similar services ................................................................. 1 8
198 Did you buy, or book online, any household services (e.g. cleaning, babysitting, repair work, gardening) via a website or app for private use in the last 3 months?

This includes household services bought from private individuals, e.g. via online marketplaces such as eBay or Facebook.

- [ ] Yes
- [ ] No

199 Did you buy any transport service via a website or app for private use in the last 3 months?

Please mark all relevant boxes.

- [ ] Yes, from a transport enterprise (e.g. local bus/train ticket, airline ticket, taxi ride)
- [ ] Yes, from a private individual (e.g. via social networks or intermediary platforms such as blablacar.de, fahrgemeinschaft.de, mitfahren.de)
- [ ] No, I did not buy online any transport service in the last 3 months.

200 Did you book accommodation via a website or app for private use in the last 3 months?

Please mark all relevant boxes.

- [ ] Yes, from an enterprise (e.g. hotel, travel agency)
- [ ] Yes, from a private individual (e.g. via social networks or intermediary platforms such as airbnb.de, fewo-direkt.de, wimdu.de, couchsurfing.com, 9flats.com)
- [ ] No, I did not book online any accommodation in the last 3 months.

201 Did you buy any other services (excluding financial and insurance services) than those mentioned in the previous questions via a website or app for private use in the last 3 months?

- [ ] Yes

If “Yes”, please specify in detail.

- [ ] No

202 How many times did you buy goods or services via the internet or an app for private use in the last 3 months?

Please mark only one box.

- [ ] 1 to 2 times
- [ ] 3 to 5 times
- [ ] 6 to 10 times
- [ ] More than 10 times
Did you encounter any of the following problems when ordering or buying goods, digital products or services via the internet for private use in the last 3 months?

Please mark all relevant boxes.

<table>
<thead>
<tr>
<th>Problem</th>
<th>Box</th>
</tr>
</thead>
<tbody>
<tr>
<td>Technical errors of the website during the order or payment process</td>
<td>1</td>
</tr>
<tr>
<td>Difficulties in finding information on warranty or legal recourse</td>
<td>2</td>
</tr>
<tr>
<td>Speed of delivery slower than indicated</td>
<td>3</td>
</tr>
<tr>
<td>Final costs higher than indicated (e.g. higher shipping costs, unexpected transaction fees)</td>
<td>4</td>
</tr>
<tr>
<td>Wrong or damaged goods/services delivered</td>
<td>5</td>
</tr>
<tr>
<td>Problems with fraud encountered (e.g. no goods/services received at all, misuse of credit card details or other fraud)</td>
<td>6</td>
</tr>
<tr>
<td>Problems with complaints encountered (e.g. difficult complaint procedure, no satisfactory response after complaint)</td>
<td>7</td>
</tr>
<tr>
<td>Foreign retailer did not sell to Germany.</td>
<td>9</td>
</tr>
<tr>
<td>Other problems</td>
<td>10</td>
</tr>
<tr>
<td>No, I did not encounter any of the above problems.</td>
<td>8</td>
</tr>
</tbody>
</table>

Participation in the survey

<table>
<thead>
<tr>
<th>Question</th>
<th>Box</th>
</tr>
</thead>
<tbody>
<tr>
<td>Have you yourself answered the questions?</td>
<td>1</td>
</tr>
<tr>
<td>No, another household member has answered the questions.</td>
<td>2</td>
</tr>
<tr>
<td>No, someone not living in the household has answered the questions.</td>
<td>3</td>
</tr>
<tr>
<td>Which household member has answered the questions?</td>
<td></td>
</tr>
<tr>
<td>Number of minutes</td>
<td></td>
</tr>
</tbody>
</table>
Many questions on the use of information and communication technologies include the time categories:

– “In the last 3 months”,
– “More than 3 months ago, but within the last 12 months” and
– “More than 12 months ago”.

Those past periods refer to the reference week (the reference week is specified on the flap).

Disclaimer:

In the following questions, any references to third party brands, products, trademarks and websites are for the sake of clarification and are not intended to promote the use of such products/websites.

**160 When did you last use the internet?**

You may have used the internet at any location (at home, at work or other places) via any internet-enabled device (e.g. desktop PC, laptop, tablet, smartphone, game console, e-book reader).

Please mark only one box.

- In the last 3 months
- More than 3 months ago, but within the last 12 months
- More than 12 months ago
- Never

**161 How often on average have you used the internet in the last 3 months?**

Please mark only one box.

- Several times during the day
- Once a day or almost every day
- At least once a week (but not every day)
- Less than once a week

**162 On which of the following devices have you used the internet in the last 3 months?**

Please mark all relevant boxes.

- Desktop PC.
- Laptop
- Tablet
- Smartphone or internet-enabled mobile phone
- Other devices (e.g. smart TV, smart speakers, game console, e-book reader, smart watch)
For which private purposes did you use the internet (including via apps) in the last 3 months?

Please mark “Yes” or “No”.

### Communication

- Sending or receiving e-mails
  - Yes ☐
  - No ☐

- Making phone calls or video calls (phone calls using a webcam) via the internet (using apps, e.g. Skype, Messenger, Facetime, WhatsApp, Viber, Snapchat, Zoom, MS Teams, Webex; not including phone calls via IP-based phone connections)
  - Yes ☐
  - No ☐

- Participating in social networks (e.g. creating a user profile, posting messages or other contributions to Facebook, Twitter, Instagram, Snapchat or other social networks)
  - Yes ☐
  - No ☐

- Using instant messaging (i.e. exchanging messages e.g. via Skype, Messenger, WhatsApp, Viber, Snapchat, Telegram)
  - Yes ☐
  - No ☐

### Searching information

- Reading online news sites, newspapers, magazines
  - Yes ☐
  - No ☐

- Searching health-related information (e.g. injuries, diseases, nutrition, improving health)
  - Yes ☐
  - No ☐

- Searching information on goods or services
  - Yes ☐
  - No ☐

### Civic and political participation

- Expressing opinions on political or social issues on websites (e.g. in blogs) or in social networks (e.g. Facebook, Twitter, Instagram, YouTube)
  - Yes ☐
  - No ☐

- Taking part in online consultations or voting on political, social or municipal issues (e.g. urban planning or signing a petition)
  - Yes ☐
  - No ☐

### Job Search

- Looking for a job or sending a job application
  - Yes ☐
  - No ☐

### Other online services

- Selling goods or services via a website or app (e.g. eBay, Facebook Marketplace, Shpock or other online marketplace platforms)
  - Yes ☐
  - No ☐

- Internet banking (including mobile banking)
  - Yes ☐
  - No ☐

Other common names are online banking and home banking.
164 Did you conduct either of the following learning activities via the internet for educational, professional or private purposes in the last 3 months?

*Please mark all relevant boxes.*

- Doing an online course ........................................................................................................ 1 □

  *This refers to online courses with the aim of acquiring new skills. Such a course is usually completed with a corresponding certificate. For example, an “online yoga course” is only included if it was carried out with the intention of obtaining a certificate as a yoga teacher. However, if it is carried out only for private leisure/recreational purposes, then it should not be included.*

- Using online learning material other than a complete online course (e.g. audio-visual material, video instructions, webinars, online learning software, electronic textbooks, learning apps) ................................................. 2 □

  *This does not refer to downloading learning material.*

- Communicating with educators or learners using audio or video online tools (e.g. Zoom, Skype, Microsoft Teams, Google Classroom, ClassTime) .......................................................................................................................... 3 □

  *Does not apply.*

165 Did you carry out any of the following financial activities over the internet (via websites or apps) for private purposes in the last 3 months?

*Please mark “Yes” or “No”.*

- Buying or extending existing insurance policies (including policies offered as a package together with other services, e.g. travel insurance offered together with an airline ticket) .......................................................... 1 □

  *Yes | No* □

- Taking loans/credits from banks or other financial services providers .... 1 □

  *Yes | No* □

- Buying or selling shares, bonds, units in funds or other financial assets 1 □

  *Yes | No* □
The questions in this section concern your online activities done for private, professional or educational purposes, via any device (e.g. desktop PC, laptop, tablet, smartphone).

166 Did you carry out any of the following activities in the last 3 months when using the computer or a mobile device? Please mark “Yes” or “No”.

- Copying or moving files (e.g. documents, data, images, videos) between drive folders, devices (e.g. via e-mail, Messenger, WhatsApp, USB, cable) or online storage (cloud) ................................................................. 1  
- Installing software or apps ............................................................................................................................................ 1  
- Changing the settings of software applications, apps or devices (e.g. adjusting language settings, colours, contrast, font size, toolbars/menu), including operating systems and security programmes ................................................................. 1  

167 Did you carry out any of the following software-related activities in the last 3 months? Please mark “Yes” or “No”.

- Using word processing software ................................................................................................................................. 1  
- Using spreadsheet software ............................................................................................................................................ 1  

168 When using spreadsheet software, did you use features to structure, organise, analyse or modify data (e.g. sorting, filtering, applying formulas/macros, creating diagrams)?

Yes ........................................................................................................................................................................................................................................... 1  
No ......................................................................................................................................................................................................................... 8  

169 Did you create (multimedia) files consisting of several different elements such as text, images, tables, diagrams, animations and/or sound elements (e.g. presentations, charts, videos)?

Yes ........................................................................................................................................................................................................................................... 1  
No ......................................................................................................................................................................................................................... 8  

170 Did you digitally edit photos, videos or audio files?

Yes ........................................................................................................................................................................................................................................... 1  
No ......................................................................................................................................................................................................................... 8  

171 Did you write a program in a programming language?

Yes ........................................................................................................................................................................................................................................... 1  
No ......................................................................................................................................................................................................................... 8  
<table>
<thead>
<tr>
<th>Question</th>
<th>Yes Count</th>
<th>No Count</th>
</tr>
</thead>
<tbody>
<tr>
<td>172 Did you see information (e.g. text, videos, images) that you con-</td>
<td></td>
<td></td>
</tr>
<tr>
<td>sidered untrue or doubtful on internet news sites or social media</td>
<td>1</td>
<td>8</td>
</tr>
<tr>
<td>platforms (e.g. Facebook, Instagram, YouTube, Twitter) in the last</td>
<td></td>
<td></td>
</tr>
<tr>
<td>3 months?</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Yes ...............................................................................................................</td>
<td>1</td>
<td></td>
</tr>
<tr>
<td>No ...............................................................................................................</td>
<td>8</td>
<td>176</td>
</tr>
<tr>
<td>173 Did you check the truthfulness of the doubtful information?</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Yes ...............................................................................................................</td>
<td>1</td>
<td></td>
</tr>
<tr>
<td>No ...............................................................................................................</td>
<td>8</td>
<td>175</td>
</tr>
<tr>
<td>174 How did you check the truthfulness of the doubtful information?</td>
<td></td>
<td></td>
</tr>
<tr>
<td><em>Please mark all relevant boxes.</em></td>
<td></td>
<td></td>
</tr>
<tr>
<td>I checked the source/origin of the information or compared it with</td>
<td>1</td>
<td></td>
</tr>
<tr>
<td>information from other sources on the internet (e.g. other news sites,</td>
<td></td>
<td></td>
</tr>
<tr>
<td>online encyclopaedias such as Wikipedia). ........................................</td>
<td></td>
<td></td>
</tr>
<tr>
<td>I followed or took part in the discussion on the internet regarding</td>
<td>2</td>
<td></td>
</tr>
<tr>
<td>the information. ......................................................................................</td>
<td></td>
<td></td>
</tr>
<tr>
<td>I discussed the information offline (i.e. not via the internet) with</td>
<td>3</td>
<td></td>
</tr>
<tr>
<td>other people or researched the information in sources not on the</td>
<td></td>
<td></td>
</tr>
<tr>
<td>internet.</td>
<td></td>
<td></td>
</tr>
<tr>
<td>175 Why did you not check the truthfulness of the doubtful</td>
<td></td>
<td></td>
</tr>
<tr>
<td>information found on the internet? <em>Please mark all relevant boxes.</em></td>
<td></td>
<td></td>
</tr>
<tr>
<td>I already knew that the information/content was not correct and/or</td>
<td>1</td>
<td></td>
</tr>
<tr>
<td>the source was not reliable. ..................................................................</td>
<td></td>
<td></td>
</tr>
<tr>
<td>I lack sufficient internet skills or knowledge (e.g. did not know</td>
<td>2</td>
<td></td>
</tr>
<tr>
<td>how to check the information or it was too complicated to do).</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Other reasons ...........................................................................................</td>
<td>3</td>
<td></td>
</tr>
<tr>
<td>176 Did you encounter messages on the internet in the last 3 months</td>
<td></td>
<td></td>
</tr>
<tr>
<td>that you consider hostile or degrading towards groups of people</td>
<td>1</td>
<td></td>
</tr>
<tr>
<td>or individuals, e.g. in videos, blogs, video blogs (vlogs), on social</td>
<td></td>
<td></td>
</tr>
<tr>
<td>media or news sites (including comments' sections)?</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Yes ...............................................................................................................</td>
<td>1</td>
<td></td>
</tr>
<tr>
<td>No ...............................................................................................................</td>
<td>8</td>
<td>178</td>
</tr>
</tbody>
</table>
What personal characteristics do you think are the reason why these groups of people or individuals are attacked?

Please mark all relevant boxes.

- Political or social views
- Sexual orientation (LGBTIQ: lesbian, gay, bisexual, transsexual, intersexual, queer)
- Sex
- Racial or ethnic origin
- Religion or worldview/belief
- Disability
- Other personal characteristics

Protection of privacy and personal identity on the internet

The questions in this section concern the provision and protection of personal data provided during activities carried out over the internet for any private or work-related purpose during the last 3 months, using websites or apps. Personal data are e.g. name, date of birth, contact and location data, identity card and credit card numbers.

Which of the following activities did you carry out to control access to your personal data on the internet in the last 3 months?

Please mark all relevant boxes.

- I read the relevant privacy statement before providing my personal data on the internet.
- I restricted access to my geographical location data.
- I limited access to my profile or content on social network sites or shared online storage (cloud).
- I refused allowing the use of my personal data for advertising purposes.
- I checked the security status of the website where I had to provide personal data (e.g. checked whether it is an https site, checked safety logo/certificate).
- I asked for access to my personal data held and managed by websites or search engines to have them updated or deleted.
- I did not carry out any of these activities to control access to my personal data on the internet.
179. **Have you ever changed the settings in your internet browser to prevent or limit cookies on the device you use for the internet?**

Cookies can be used by website operators to trace movements of users on the internet and to service them tailored advertisements.

<table>
<thead>
<tr>
<th>Yes</th>
<th>No</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>8</td>
</tr>
</tbody>
</table>

180. **How concerned are you with your online activities being recorded to provide you with tailored advertising?**

*Please mark only one box.*

<table>
<thead>
<tr>
<th>I am very concerned.</th>
<th>I am not very concerned.</th>
<th>I am not concerned.</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>2</td>
<td>3</td>
</tr>
</tbody>
</table>

181. **Do you use anti-tracking software that limits the ability to track your activities on the internet?**

Anti-tracking software (e.g. Ghostery) informs users when they are surfing on the internet that there are hidden services running in the background and transmitting personal data to website operators; if requested it blocks such services.

<table>
<thead>
<tr>
<th>Yes</th>
<th>No</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>8</td>
</tr>
</tbody>
</table>
The questions in this section refer to the use of websites or apps of authorities and public institutions (e.g. administrative/judiciary bodies at national, regional and local level).

Online contacts include, for example
- the electronic income tax return,
- applying for official documents, (e.g. identity card, birth certificate)
- social benefits,
- registering/changing of residence
- contact with schools/universities and public educational establishments (e.g. public libraries/libraries,
- public health service institutions, services of public hospitals.)
This does not include e-mail contacts with authorities and public institutions.

**182 Did you do any of the following for private purposes in the last 12 months via a website or app of authorities or public institutions ...**

*Please mark “Yes” or “No”*

... accessed information that authorities or public institutions have stored about you (e.g. information on pension, BAFöG, health data)?

Ja Nein

... accessed information from public databases or registers (e.g. information about the availability of books in public libraries, information from cadastral or enterprise registers)

... obtained information (e.g. about services, monetary or non-monetary benefits, entitlements, laws, opening times)

**183 Did you do any of the following for private purposes in the last 12 months?**

... downloading or printing official forms from websites/apps of authorities or public institutions

Yes ................................................................. 1
No ................................................................. 8

**184 ... Making an appointment or reservation via a website or app of authorities or public institutions (e.g. reservation of a book in a public library, appointment with an authority or statutory health insurance institution)**

Yes ................................................................. 1
No ................................................................. 8
185 Did you do any of the following for private purposes in the last 12 months?

... Receiving/accessing any official communication or documents sent by authorities or public institutions via your account on a website or app (e.g. notifications of fines or invoices, tax assessment notifications or other official letters, delivery of court summons, court documents)

This refers to notifications/documents that you need to access via your personal account online. This does not mean receiving notifications by e-mail or SMS that only inform you that notifications/documents are available in your personal account.

Yes ............................................................................................................................................ 1
No ............................................................................................................................................. 8

186 Have you submitted your tax declaration for private purposes via a website or app in the past 12 months?

Please mark only one box.

Yes, I submitted it online myself. ................................................................. 1
No, I submitted it on paper. .................................................................
No, someone else submitted it on my behalf (e.g. family member, friend, tax advisor, income tax aid association). ........................................ 3
No, for other reasons (e.g. because I was not obliged to submit a tax declaration) ................................................................. 8

187 What other online transactions did you do via a website or app of authorities or public institutions for private purposes in the last 12 months?

Please mark all relevant boxes.

I requested official documents or certificates online (e.g. marriage/birth/death certificate, divorce documents, residence permit, police clearance certificate, motor vehicle-related information, certificate of recognition of an educational qualification). ................................................................. 1
I requested social benefits online or made claims online (e.g. unemployment benefit I/II, parental allowance, child allowance, housing benefit, pension, severance payment). ................................................................. 2
I made other inquiries online or made claims online or submitted complaints online (e.g. reporting a theft to the police, filing a legal complaint, applying for legal aid, initiating a civil claim procedure). ...... 3
Does not apply. In the last twelve months, I did not carry out any of the online transactions mentioned. ................................................................. 8
What were the reasons for not requesting documents or benefits or making claims from authorities or public institutions via a website or app in the last 12 months?

Please mark all relevant boxes.

I did not have to request any documents/benefits or to make any claims. ..................................................................................................................................... 1

Lack of skills or knowledge (e.g. I did not know how to use the website/app, or it was too complicated to use.) .................................................. 2

I have concerns about the protection and security of my personal data or I was not willing to pay the fees online (e.g. because of concerns about credit card fraud). .................................................................................................................. 3

Lack of an electronic signature option (e.g. lack of activated electronic identification (eID), De-Mail or any other identification tool that is required to use the online service) .............................................................. 4

Another person submitted the documents or requested the benefits or made the claims on my behalf (e.g. family member, friend, advisor). ...... 5

Other issues ......................................................................................................................................................... 6

If “Other issues”, please specify in detail.
Use of the electronic identification (eID)

All questions in this section refer to using electronic identification procedures. Electronic identification (eID) enables you to identify yourself, to securely log in to or access online services of authorities, public institutions and enterprises in Germany and other European countries.

189 Did you use the online identification function of your electronic identity card/residence title/eID card via the AusweisApp2 of the Federation or via other apps (e.g. PostIdent app of Deutsche Post or AUTHADA) or via the Verimi app and/or the electronic identification procedure of 1&1 to electronically identify yourself for private purposes in the last 12 months?

This includes electronic identification with certified eID service providers in Germany (federal, Land and municipal authorities, citizens portals, insurance companies, banks) if identification was done via one of the above means of identification.

This does not refer to the simple login by means of user ID and password. Please do not include PostIdent and 1&1 if a physical identification procedure is used (that is, going personally to the post office, using a video-based procedure (VideoIdent) or personal identification when receiving goods).

Yes ............................................................................................................................................ 1
No ............................................................................................................................................... 8

190 For which online services did you use electronic identification (eID)?

Please mark all relevant boxes.

Online services of authorities or public institutions (e.g. submitting tax declaration, accessing pension account or driving record (penalty points), requesting a certificate of good conduct or applying for social benefits such as training assistance, (de)registering a car, accessing electronic personal health records) ...

in Germany ................................................................................................................................. 1
in other European countries ..................................................................................................... 2

Online services of enterprises such as banks, insurance companies, transport and trade businesses, mobile network operators (e.g. opening a bank account, concluding an insurance contract, purchasing a car, buying a SIM card) .................................................................................................. 3
### What were the reasons for not using electronic identification (eID) for private purposes in the last 12 months?

*Please mark all relevant boxes.*

1. I did not know what electronic identification (eID) is/that there is eID/an eID function of the identity card. .................................................................
2. I do not have eID/an identity card with eID function. ...........................................
3. I have eID/an identity card with eID function, but there was no need to access online services requiring secure identification. ...............................
4. I have eID/an identity card with eID function, but I feel unsafe using it (concerns about ICT security, personal data protection). ..............................
5. I could not use my eID/identity card with eID function because of practical/technical problems (e.g. the application was not user-friendly, lack of suitable smartphone or card reader, software incompatibility, eID/identity card with eID function was not accepted/offered for the services I needed to access). .........................................................
6. I could not use my eID/identity card with eID function to access the desired service via a smartphone or tablet. ..................................................
7. Other reasons ........................................................................................................

*If “Other reasons”, please specify in detail:*

### Buying via the internet (e-Commerce)

### When did you last order or buy goods or services for private use via the internet?

*This concerns ordering/buying over the internet (via websites or apps), both from enterprises and from private individuals.*

*Please mark only one box.*

1. Within the last 3 months .........................................................
2. More than 3 months ago, but within the last 12 months ..................
3. More than 12 months ago ...........................................................
4. I have never ordered or bought goods or services for private use via the internet. .................................................................
Did you buy any of the following goods via the internet or an app for private use in the last 3 months?

This refers only to physical products (goods), including used goods (e.g. clothing).

This does not include online purchases of digital products (e.g. music streaming), of subscriptions (e.g. magazines, television, internet) and of household services, transport and other travel services.

Please mark “Yes” or “No”.

<table>
<thead>
<tr>
<th>Yes</th>
<th>No</th>
</tr>
</thead>
<tbody>
<tr>
<td>Clothing (including sport clothing), shoes or accessories (e.g. bags, jewellery)</td>
<td>1</td>
</tr>
<tr>
<td>Sports goods (excluding sport clothing)</td>
<td>1</td>
</tr>
<tr>
<td>Children’s toys or childcare items (e.g. diapers, bottles, pushchairs)</td>
<td>1</td>
</tr>
<tr>
<td>Furniture, home accessories (e.g. carpets, curtains) or gardening products (e.g. tools, plants)</td>
<td>1</td>
</tr>
<tr>
<td>Music as CDs, vinyl records or other physical sound recording media</td>
<td>1</td>
</tr>
<tr>
<td>Films or series as DVDs, Blu-rays or other physical film material</td>
<td>1</td>
</tr>
<tr>
<td>Printed books, newspapers, magazines</td>
<td>1</td>
</tr>
<tr>
<td>Computers, tablets, mobile phones or accessories</td>
<td>1</td>
</tr>
<tr>
<td>Consumer electronics (e.g. TV sets, stereo systems, cameras, smart speakers or sound bars, virtual assistants), electrical household appliances (e.g. washing machines)</td>
<td>1</td>
</tr>
<tr>
<td>Pharmaceuticals or dietary supplements such as vitamin products (not including online renewal of prescriptions)</td>
<td>1</td>
</tr>
<tr>
<td>Home delivery of food/beverages, e.g. from restaurants, fast-food chains, catering services</td>
<td>1</td>
</tr>
<tr>
<td>Food (including animal food) or beverages from shops/stores/supermarkets or from meal-kits providers</td>
<td>1</td>
</tr>
<tr>
<td>Cosmetics, beauty or wellness products</td>
<td>1</td>
</tr>
<tr>
<td>Cleaning products or personal care products (e.g. toothbrushes, handkerchiefs, detergents, cleaning cloths)</td>
<td>1</td>
</tr>
<tr>
<td>Bicycles, motorcycles/mopeds, cars, or other vehicles (including spare parts)</td>
<td>1</td>
</tr>
<tr>
<td>Other goods (physical products), e.g. tobacco products, e-cigarettes, gift cards</td>
<td>1</td>
</tr>
</tbody>
</table>

If “Other goods”, please specify in detail.
From which countries did you receive these goods?
Please mark all relevant boxes.

Not applicable. I did not buy any goods for private use over the internet or via an app. ................................................................. 8

From Germany ........................................................................................................................................................................... 1

From other European Union countries ................................................................................................................................. 2

Other European Union countries are Austria, Belgium, Bulgaria, Croatia, Cyprus, Czech Republic, Denmark, Estonia, Finland, France, Greece, Hungary, Ireland, Italy, Latvia, Lithuania, Luxembourg, Malta, Netherlands, Poland, Portugal, Romania, Sweden, Slovakia, Slovenia and Spain.

From countries not belonging to the European Union (e.g. Switzerland, USA, United Kingdom, China) .............................................. 3

I do not know the seller’s country. ........................................................................................................................................ 7

Did you receive any of the goods you bought via the internet or an app for private use in the last 3 months from private individuals (e.g. through eBay Classified Ads, Facebook Marketplace)?

Yes ............................................................................................................................................................................................................. 1

No ...................................................................................................................................................................................................... 8

Did you buy or subscribe to any of the following digital products via a website or app for private use in the last 3 months?

Please mark “Yes” or “No”.

Music from streaming services or as downloads ................................................................................................................... 1

Films/series from streaming services or as downloads ............................................................................................................... 1

E-books (including audiobooks), e-newspapers/e-magazines ................................................................................................. 1

Computer/video games online or as downloads for smartphones, tablets, computers or consoles .................................................. 1

Computer or other software as downloads (including upgrades) ............................................................................................... 1

Apps related to health/fitness (excluding free apps) ................................................................................................................ 1

Other apps, such as related to learning languages, travelling, weather (excluding free apps) ........................................................ 1

Did you buy, or book online, any of the following products via a website or app for private use in the last 3 months?

Please mark “Yes” or “No”.

Tickets to sports events .................................................................................................................................................................. 1

Tickets to cultural or other events (e.g. cinema, theatre, concerts, fairs) .................................................................................. 1

Subscriptions to internet or mobile phone contracts .................................................................................................................. 1

Subscriptions to electricity, water or heating supply, waste disposal or similar services ..................................................................... 1
198 Did you buy, or book online, any household services (e.g. cleaning, babysitting, repair work, gardening) via a website or app for private use in the last 3 months?

This includes household services bought from private individuals, e.g. via online marketplaces such as eBay or Facebook.

Yes ........................................................................................................................................ 1 □
No ......................................................................................................................................... 8 □

199 Did you buy any transport service via a website or app for private use in the last 3 months?

Please mark all relevant boxes.

Yes, from a transport enterprise (e.g. local bus/train ticket, airline ticket, taxi ride) ........................................................... 1 □
Yes, from a private individual (e.g. via social networks or intermediary platforms such as blablacar.de, fahrgemeinschaft.de, mitfahren.de) ........................................................... 2 □
No, I did not buy online any transport service in the last 3 months. ....... 8 □

200 Did you book accommodation via a website or app for private use in the last 3 months?

Please mark all relevant boxes.

Yes, from an enterprise (e.g. hotel, travel agency) .......................................................... 1 □
Yes, from a private individual (e.g. via social networks or intermediary platforms such as airbnb.de, fewo-direkt.de, wimdu.de, couchsurfing.com, 9flats.com) ........................................................... 2 □
No, I did not book online any accommodation in the last 3 months. ....... 8 □

201 Did you buy any other services (excluding financial and insurance services) than those mentioned in the previous questions via a website or app for private use in the last 3 months?

Yes ........................................................................................................................................ 1 □
If “Yes”, please specify in detail.

No ......................................................................................................................................... 8 □

202 How many times did you buy goods or services via the internet or an app for private use in the last 3 months?

Please mark only one box.

1 to 2 times ........................................................................................................................... 1 □
3 to 5 times ........................................................................................................................... 2 □
6 to 10 times ......................................................................................................................... 3 □
More than 10 times .............................................................................................................. 4 □
203 Did you encounter any of the following problems when ordering or buying goods, digital products or services via the internet for private use in the last 3 months?

Please mark all relevant boxes.

- Technical errors of the website during the order or payment process .... 1
- Difficulties in finding information on warranty or legal recourse .......... 2
- Speed of delivery slower than indicated ........................................... 3
- Final costs higher than indicated (e.g. higher shipping costs, unexpected transaction fees) ................................................................. 4
- Wrong or damaged goods/services delivered .................................... 5
- Problems with fraud encountered (e.g. no goods/services received at all, misuse of credit card details or other fraud) ................................. 6
- Problems with complaints encountered (e.g. difficult complaint procedure, no satisfactory response after complaint) ................................. 7
- Foreign retailer did not sell to Germany. ............................................. 9
- Other problems .................................................................................. 10
- No, I did not encounter any of the above problems. ............................ 8

Participation in the survey

204 Have you yourself answered the questions?

Yes ........................................................................................................... 1
No, another household member has answered the questions. ............... 2
No, someone not living in the household has answered the questions. 3

205 Which household member has answered the questions?

Please enter the number (see flap) of the person who has answered the questions.

206 How many minutes did it take you to complete the questionnaire?

Number of minutes ..............................................................................
**Use of the internet – Person 3 (16 to 74 years)**

Many questions on the use of information and communication technologies include the time categories:
- “In the last 3 months”
- “More than 3 months ago, but within the last 12 months” and
- “More than 12 months ago”.

Those past periods refer to the reference week (the reference week is specified on the flap).

Disclaimer:
In the following questions, any references to third party brands, products, trademarks and websites are for the sake of clarification and are not intended to promote the use of such products/websites.

<table>
<thead>
<tr>
<th>Question</th>
<th>Options</th>
<th>Notes</th>
</tr>
</thead>
<tbody>
<tr>
<td>160 When did you last use the internet?</td>
<td></td>
<td></td>
</tr>
<tr>
<td>You may have used the internet at any location (at home, at work or other places) via any internet-enabled device (e.g. desktop PC, laptop, tablet, smartphone, game console, e-book reader).</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Please mark only one box.</td>
<td></td>
<td></td>
</tr>
<tr>
<td>In the last 3 months</td>
<td></td>
<td></td>
</tr>
<tr>
<td>More than 3 months ago, but within the last 12 months</td>
<td></td>
<td></td>
</tr>
<tr>
<td>More than 12 months ago</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Never</td>
<td></td>
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<td>182</td>
</tr>
<tr>
<td></td>
<td></td>
<td>204</td>
</tr>
<tr>
<td>161 How often on average have you used the internet in the last 3 months?</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Please mark only one box.</td>
<td></td>
<td></td>
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<tr>
<td>Several times during the day</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Once a day or almost every day</td>
<td></td>
<td></td>
</tr>
<tr>
<td>At least once a week (but not every day)</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Less than once a week</td>
<td></td>
<td></td>
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<td></td>
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<td>3</td>
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<tr>
<td></td>
<td></td>
<td>4</td>
</tr>
<tr>
<td>162 On which of the following devices have you used the internet in the last 3 months?</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Please mark all relevant boxes.</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Desktop PC.</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Laptop</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Tablet</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Smartphone or internet-enabled mobile phone</td>
<td></td>
<td></td>
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<tr>
<td>Other devices (e.g. smart TV, smart speakers, game console, e-book reader, smart watch)</td>
<td></td>
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<td></td>
<td>4</td>
</tr>
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<td></td>
<td></td>
<td>5</td>
</tr>
</tbody>
</table>
For which private purposes did you use the internet (including via apps) in the last 3 months?

Please mark “Yes” or “No”.

**Communication**

Sending or receiving e-mails ................................................................. 1 □ □

Making phone calls or video calls (phone calls using a webcam) via the internet (using apps, e.g. Skype, Messenger, Facetime, WhatsApp, Viber, Snapchat, Zoom, MS Teams, Webex; not including phone calls via IP-based phone connections) ................................................................. 1 □ □

Participating in social networks (e.g. creating a user profile, posting messages or other contributions to Facebook, Twitter, Instagram, Snapchat or other social networks) ................................................................. 1 □ □

Using instant messaging (i.e. exchanging messages e.g. via Skype, Messenger, WhatsApp, Viber, Snapchat, Telegram) ................................................................. 1 □ □

**Searching information**

Reading online news sites, newspapers, magazines ........................................ 1 □ □

Searching health-related information (e.g. injuries, diseases, nutrition, improving health) ................................................................. 1 □ □

Searching information on goods or services ................................................... 1 □ □

**Civic and political participation**

Expressing opinions on political or social issues on websites (e.g. in blogs) or in social networks (e.g. Facebook, Twitter, Instagram, YouTube) ................................................................. 1 □ □

Taking part in online consultations or voting on political, social or municipal issues (e.g. urban planning or signing a petition) ................................................................. 1 □ □

**Job Search**

Looking for a job or sending a job application ................................................... 1 □ □

**Other online services**

Selling goods or services via a website or app (e.g. eBay, Facebook Marketplace, Shpock or other online marketplace platforms) ................................................................. 1 □ □

Internet banking (including mobile banking) ................................................. 1 □ □

*Other common names are online banking and home banking.*
Did you conduct either of the following learning activities via the internet for educational, professional or private purposes in the last 3 months?

Please mark all relevant boxes.

- Doing an online course ........................................................................................................1

  This refers to online courses with the aim of acquiring new skills. Such a course is usually completed with a corresponding certificate. For example, an “online yoga course” is only included if it was carried out with the intention of obtaining a certificate as a yoga teacher. However, if it is carried out only for private leisure/recreational purposes, then it should not be included.

- Using online learning material other than a complete online course (e.g. audio-visual material, video instructions, webinars, online learning software, electronic textbooks, learning apps) ................................................... 2

  This does not refer to downloading learning material.

- Communicating with educators or learners using audio or video online tools (e.g. Zoom, Skype, Microsoft Teams, Google Classroom, Classtime) .............................................................................................................................. 3

  Does not apply. ................................................................................................................... 8

Did you carry out any of the following financial activities over the internet (via websites or apps) for private purposes in the last 3 months?

- Buying or extending existing insurance policies (including policies offered as a package together with other services, e.g. travel insurance offered together with an airline ticket) ................................................................. 1

  Yes  No

- Taking loans/credits from banks or other financial services providers .... 1

- Buying or selling shares, bonds, units in funds or other financial assets 1

  Yes  No
The questions in this section concern your online activities done for private, professional or educational purposes, via any device (e.g. desktop PC, laptop, tablet, smartphone).

166 Did you carry out any of the following activities in the last 3 months when using the computer or a mobile device? Please mark “Yes” or “No”.

- Copying or moving files (e.g. documents, data, images, videos) between drive folders, devices (e.g. via e-mail, Messenger, WhatsApp, USB, cable) or online storage (cloud) ........................................ 1 8
- Installing software or apps ........................................................................................................... 1 8
- Changing the settings of software applications, apps or devices (e.g. adjusting language settings, colours, contrast, font size, toolbars/menu), including operating systems and security programmes ........................................ 1 8

167 Did you carry out any of the following software-related activities in the last 3 months? Please mark “Yes” or “No”.

- Using word processing software ................................................................................ 1 8
- Using spreadsheet software ................................................................................................. 1 8

168 When using spreadsheet software, did you use features to structure, organise, analyse or modify data (e.g. sorting, filtering, applying formulas/macros, creating diagrams)?

- Yes ................................................................................................................................. 1 8
- No ............................................................................................................................ 8

169 Did you create (multimedia) files consisting of several different elements such as text, images, tables, diagrams, animations and/or sound elements (e.g. presentations, charts, videos)?

- Yes ................................................................................................................................. 1 8
- No ............................................................................................................................ 8

170 Did you digitally edit photos, videos or audio files?

- Yes ................................................................................................................................. 1 8
- No ............................................................................................................................ 8

171 Did you write a program in a programming language?

- Yes ................................................................................................................................. 1 8
- No ............................................................................................................................ 8
<table>
<thead>
<tr>
<th>Question</th>
<th>Yes</th>
<th>No</th>
</tr>
</thead>
<tbody>
<tr>
<td>172 Did you see information (e.g. text, videos, images) that you con-</td>
<td></td>
<td></td>
</tr>
<tr>
<td>sidered untrue or doubtful on internet news sites or social media</td>
<td></td>
<td></td>
</tr>
<tr>
<td>platforms (e.g. Facebook, Instagram, YouTube, Twitter) in the last</td>
<td></td>
<td></td>
</tr>
<tr>
<td>3 months?</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Yes  ..................................................................................................................</td>
<td>1</td>
<td></td>
</tr>
<tr>
<td>No ......................................................................................................................</td>
<td>8</td>
<td>176</td>
</tr>
<tr>
<td>173 Did you check the truthfulness of the doubtful information?</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Yes  ......................................................................................................................</td>
<td>1</td>
<td></td>
</tr>
<tr>
<td>No ......................................................................................................................</td>
<td>8</td>
<td>175</td>
</tr>
<tr>
<td>174 How did you check the truthfulness of the doubtful information?</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Please mark all relevant boxes.</td>
<td></td>
<td></td>
</tr>
<tr>
<td>I checked the source/origin of the information or compared it with</td>
<td></td>
<td></td>
</tr>
<tr>
<td>information from other sources on the internet (e.g. other news sites,</td>
<td></td>
<td></td>
</tr>
<tr>
<td>online encyclopaedias such as Wikipedia).</td>
<td></td>
<td></td>
</tr>
<tr>
<td>......................................................................................................................</td>
<td>1</td>
<td>176</td>
</tr>
<tr>
<td>I followed or took part in the discussion on the internet regarding</td>
<td></td>
<td></td>
</tr>
<tr>
<td>the information.</td>
<td></td>
<td></td>
</tr>
<tr>
<td>......................................................................................................................</td>
<td>2</td>
<td>176</td>
</tr>
<tr>
<td>I discussed the information offline (i.e. not via the internet) with</td>
<td></td>
<td></td>
</tr>
<tr>
<td>other people or researched the information in sources not on the</td>
<td></td>
<td></td>
</tr>
<tr>
<td>internet.</td>
<td></td>
<td></td>
</tr>
<tr>
<td>......................................................................................................................</td>
<td>3</td>
<td>176</td>
</tr>
<tr>
<td>175 Why did you not check the truthfulness of the doubtful</td>
<td></td>
<td></td>
</tr>
<tr>
<td>information found on the internet?</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Please mark all relevant boxes.</td>
<td></td>
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<tr>
<td>I already knew that the information/content was not correct and/or</td>
<td></td>
<td></td>
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<tr>
<td>the source was not reliable.</td>
<td></td>
<td></td>
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<tr>
<td>......................................................................................................................</td>
<td>1</td>
<td></td>
</tr>
<tr>
<td>I lack sufficient internet skills or knowledge (e.g. did not know</td>
<td></td>
<td></td>
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<tr>
<td>how to check the information or it was too complicated to do).</td>
<td></td>
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<tr>
<td>......................................................................................................................</td>
<td>2</td>
<td></td>
</tr>
<tr>
<td>Other reasons</td>
<td></td>
<td></td>
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<tr>
<td>......................................................................................................................</td>
<td>3</td>
<td></td>
</tr>
<tr>
<td>176 Did you encounter messages on the internet in the last 3 months</td>
<td></td>
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</tr>
<tr>
<td>that you consider hostile or degrading towards groups of people</td>
<td></td>
<td></td>
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<tr>
<td>or individuals, e.g. in videos, blogs, video blogs (vlogs), on social</td>
<td></td>
<td></td>
</tr>
<tr>
<td>media or news sites (including comments’ sections)?</td>
<td></td>
<td></td>
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<tr>
<td>Yes  ......................................................................................................................</td>
<td>1</td>
<td></td>
</tr>
<tr>
<td>No ......................................................................................................................</td>
<td>8</td>
<td>178</td>
</tr>
</tbody>
</table>
What personal characteristics do you think are the reason why these groups of people or individuals are attacked?

Please mark all relevant boxes.

- Political or social views
- Sexual orientation (LGBTIQ: lesbian, gay, bisexual, transsexual, intersexual, queer)
- Sex
- Racial or ethnic origin
- Religion or worldview/belief
- Disability
- Other personal characteristics

Protection of privacy and personal identity on the internet

The questions in this section concern the provision and protection of personal data provided during activities carried out over the internet for any private or work-related purpose during the last 3 months, using websites or apps. Personal data are e.g. name, date of birth, contact and location data, identity card and credit card numbers.

Which of the following activities did you carry out to control access to your personal data on the internet in the last 3 months?

Please mark all relevant boxes.

- I read the relevant privacy statement before providing my personal data on the internet.
- I restricted access to my geographical location data.
- I limited access to my profile or content on social network sites or shared online storage (cloud).
- I refused allowing the use of my personal data for advertising purposes.
- I checked the security status of the website where I had to provide personal data (e.g. checked whether it is an https site, checked safety logo/certificate).
- I asked for access to my personal data held and managed by websites or search engines to have them updated or deleted.
- I did not carry out any of these activities to control access to my personal data on the internet.
179 Have you ever changed the settings in your internet browser to prevent or limit cookies on the device you use for the internet?

Cookies can be used by website operators to trace movements of users on the internet and to service them tailored advertisements.

Yes ................................................................. 1
Nein ................................................................. 8

180 How concerned are you with your online activities being recorded to provide you with tailored advertising?

Please mark only one box.

I am very concerned. ................................................................. 1
I am not very concerned. ............................................................... 2
I am not concerned. ................................................................. 3

181 Do you use anti-tracking software that limits the ability to track your activities on the internet?

Anti-tracking software (e.g. Ghostery) informs users when they are surfing on the internet that there are hidden services running in the background and transmitting personal data to website operators; if requested it blocks such services.

Yes ................................................................. 1
No ................................................................. 8
Internet contacts with authorities and public institutions (e-government)

The questions in this section refer to the use of websites or apps of authorities and public institutions (e.g. administrative/judiciary bodies at national, regional and local level).

Online contacts include, for example
- the electronic income tax return,
- applying for official documents, (e.g. identity card, birth certificate)
- social benefits,
- registering/changing of residence
- contact with schools/universities and public educational establishments (e.g. public libraries/libraries,
- public health service institutions, services of public hospitals.)

This does not include e-mail contacts with authorities and public institutions.

182 Did you do any of the following for private purposes in the last 12 months via a website or app of authorities or public institutions ...

Please mark “Yes” or “No”

... accessed information that authorities or public institutions have stored about you (e.g. information on pension, BAFöG, health data)?

Ja Nein

1 .................................................. 8

... accessed information from public databases or registers (e.g. information about the availability of books in public libraries, information from cadastral or enterprise registers)?

1 .................................................. 8

... obtained information (e.g. about services, monetary or non-monetary benefits, entitlements, laws, opening times)?

1 .................................................. 8

183 Did you do any of the following for private purposes in the last 12 months?

... downloading or printing official forms from websites/apps of authorities or public institutions

Yes .................................................. 1

No .................................................. 8

184 ... Making an appointment or reservation via a website or app of authorities or public institutions (e.g. reservation of a book in a public library, appointment with an authority or statutory health insurance institution)

Yes .................................................. 1

No .................................................. 8
185 Did you do any of the following for private purposes in the last 12 months?

... Receiving/accessing any official communication or documents sent by authorities or public institutions via your account on a website or app (e.g. notifications of fines or invoices, tax assessment notifications or other official letters, delivery of court summons, court documents)

This refers to notifications/documents that you need to access via your personal account online. This does not mean receiving notifications by e-mail or SMS that only inform you that notifications/documents are available in your personal account.

Yes .......................................................................................................................... 1  □
No .......................................................................................................................... 8  □

186 Have you submitted your tax declaration for private purposes via a website or app in the past 12 months?

Please mark only one box.

Yes, I submitted it online myself. ................................................................. 1  □
No, I submitted it on paper. ................................................................. 2  □
No, someone else submitted it on my behalf (e.g. family member, friend, tax advisor, income tax aid association). ......................................................... 3  □
No, for other reasons (e.g. because I was not obliged to submit a tax declaration) ................................................................. 8  □

187 What other online transactions did you do via a website or app of authorities or public institutions for private purposes in the last 12 months?

Please mark all relevant boxes.

I requested official documents or certificates online (e.g. marriage/birth/death certificate, divorce documents, residence permit, police clearance certificate, motor vehicle-related information, certificate of recognition of an educational qualification). ......................................................... 1  □

I requested social benefits online or made claims online (e.g. unemployment benefit I/II, parental allowance, child allowance, housing benefit, pension, severance payment). ......................................................... 2  □

I made other inquiries online or made claims online or submitted complaints online (e.g. reporting a theft to the police, filing a legal complaint, applying for legal aid, initiating a civil claim procedure). ...... 3  □

Does not apply. In the last twelve months, I did not carry out any of the online transactions mentioned. ......................................................... 8  □
**188**

**What were the reasons for not requesting documents or benefits or making claims from authorities or public institutions via a website or app in the last 12 months?**

*Please mark all relevant boxes.*

<table>
<thead>
<tr>
<th>Reason</th>
<th>Box</th>
</tr>
</thead>
<tbody>
<tr>
<td>I did not have to request any documents/benefits or to make any claims.</td>
<td>1</td>
</tr>
<tr>
<td>Lack of skills or knowledge (e.g. I did not know how to use the website/app, or it was too complicated to use.)</td>
<td>2</td>
</tr>
<tr>
<td>I have concerns about the protection and security of my personal data or I was not willing to pay the fees online (e.g. because of concerns about credit card fraud).</td>
<td>3</td>
</tr>
<tr>
<td>Lack of an electronic signature option (e.g. lack of activated electronic identification (eID), De-Mail or any other identification tool that is required to use the online service)</td>
<td>4</td>
</tr>
<tr>
<td>Another person submitted the documents or requested the benefits or made the claims on my behalf (e.g. family member, friend, advisor).</td>
<td>5</td>
</tr>
<tr>
<td>Other issues</td>
<td>6</td>
</tr>
</tbody>
</table>

*If “Other issues”, please specify in detail.*
Use of the electronic identification (eID)

All questions in this section refer to using electronic identification procedures.
Electronic identification (eID) enables you to identify yourself, to securely log in to or access online services of authorities, public institutions and enterprises in Germany and other European countries.

189 Did you use the online identification function of your electronic identity card/residence title/eID card via the AusweisApp2 of the Federation or via other apps (e.g. PostIdent app of Deutsche Post or AUTHADA) or via the Verimi app and/or the electronic identification procedure of 1&1 to electronically identify yourself for private purposes in the last 12 months?

This includes electronic identification with certified eID service providers in Germany (federal, Land and municipal authorities, citizens portals, insurance companies, banks) if identification was done via one of the above means of identification.
This does not refer to the simple login by means of user ID and password. Please do not include PostIdent and 1&1 if a physical identification procedure is used (that is, going personally to the post office, using a video-based procedure (VideoIdent) or personal identification when receiving goods).

Voluntary

Yes ........................................................................................................................................... 1
No ........................................................................................................................................... 8

190 For which online services did you use electronic identification (eID)?
Please mark all relevant boxes.

Online services of authorities or public institutions (e.g., submitting tax declaration, accessing pension account or driving record (penalty points), requesting a certificate of good conduct or applying for social benefits such as training assistance, (de-)registering a car, accessing electronic personal health records) ...

  in Germany .......................................................................................................................... 1
  in other European countries .............................................................................................. 2

Online services of enterprises such as banks, insurance companies, transport and trade businesses, mobile network operators (e.g. opening a bank account, concluding an insurance contract, purchasing a car, buying a SIM card) .............................................................................................. 3

→ 191

→ 192
What were the reasons for not using electronic identification (eID) for private purposes in the last 12 months?

Please mark all relevant boxes.

- I did not know what electronic identification (eID) is/that there is eID/an eID function of the identity card. ................................................................. 1
- I do not have eID/an identity card with eID function. ................................................. 2
- I have eID/an identity card with eID function, but there was no need to access online services requiring secure identification. .................................................. 3
- I have eID/an identity card with eID function, but I feel unsafe using it (concerns about ICT security, personal data protection). .............................................. 4
- I could not use my eID/identity card with eID function because of practical/technical problems (e.g. the application was not user-friendly, lack of suitable smartphone or card reader, software incompatibility, eID/identity card with eID function was not accepted/offered for the services I needed to access). ................................................................. 5
- I could not use my eID / identity card with eID function to access the desired service via a smartphone or tablet. ............................................................ 6
- Other reasons ............................................................................................................. 7

If “Other reasons”, please specify in detail:

Buying via the internet (e-Commerce)

When did you last order or buy goods or services for private use via the internet?

This concerns ordering/buying over the internet (via websites or apps), both from enterprises and from private individuals.

Please mark only one box.

- Within the last 3 months .......................................................................................... 1
- More than 3 months ago, but within the last 12 months ........................................ 2
- More than 12 months ago ........................................................................................ 3
- I have never ordered or bought goods or services for private use via the internet. .............................................................................................................. 9
Did you buy any of the following goods via the internet or an app for private use in the last 3 months?

*This refers only to physical products (goods), including used goods (e.g. clothing).

This does not include online purchases of digital products (e.g. music streaming), of subscriptions (e.g. magazines, television, internet) and of household services, transport and other travel services.

*Please mark “Yes” or “No”.*

<table>
<thead>
<tr>
<th>Goods</th>
<th>Yes</th>
<th>No</th>
</tr>
</thead>
<tbody>
<tr>
<td>Clothing (including sport clothing), shoes or accessories (e.g. bags, jewellery)</td>
<td>1</td>
<td>8</td>
</tr>
<tr>
<td>Sports goods (excluding sport clothing)</td>
<td>1</td>
<td>8</td>
</tr>
<tr>
<td>Children’s toys or childcare items (e.g. diapers, bottles, pushchairs)</td>
<td>1</td>
<td>8</td>
</tr>
<tr>
<td>Furniture, home accessories (e.g. carpets, curtains) or gardening products (e.g. tools, plants)</td>
<td>1</td>
<td>8</td>
</tr>
<tr>
<td>Music as CDs, vinyl records or other physical sound recording media</td>
<td>1</td>
<td>8</td>
</tr>
<tr>
<td>Films or series as DVDs, Blu-rays or other physical film material</td>
<td>1</td>
<td>8</td>
</tr>
<tr>
<td>Printed books, newspapers, magazines</td>
<td>1</td>
<td>8</td>
</tr>
<tr>
<td>Computers, tablets, mobile phones or accessories</td>
<td>1</td>
<td>8</td>
</tr>
<tr>
<td>Consumer electronics (e.g. TV sets, stereo systems, cameras, smart speakers or sound bars, virtual assistants), electrical household appliances (e.g. washing machines)</td>
<td>1</td>
<td>8</td>
</tr>
<tr>
<td>Pharmaceuticals or dietary supplements such as vitamin products (not including online renewal of prescriptions)</td>
<td>1</td>
<td>8</td>
</tr>
<tr>
<td>Home delivery of food/beverages, e.g. from restaurants, fast-food chains, catering services</td>
<td>1</td>
<td>8</td>
</tr>
<tr>
<td>Food (including animal food) or beverages from shops/stores/supermarkets or from meal-kits providers</td>
<td>1</td>
<td>8</td>
</tr>
<tr>
<td>Cosmetics, beauty or wellness products</td>
<td>1</td>
<td>8</td>
</tr>
<tr>
<td>Cleaning products or personal care products (e.g. toothbrushes, handkerchiefs, detergents, cleaning cloths)</td>
<td>1</td>
<td>8</td>
</tr>
<tr>
<td>Bicycles, motorcycles/mopeds, cars, or other vehicles (including spare parts)</td>
<td>1</td>
<td>8</td>
</tr>
<tr>
<td>Other goods (physical products), e.g. tobacco products, e-cigarettes, gift cards</td>
<td>1</td>
<td>8</td>
</tr>
</tbody>
</table>

*If “Other goods”, please specify in detail.*
### From which countries did you receive these goods?

*Please mark all relevant boxes.*

- Not applicable. I did not buy any goods for private use over the internet or via an app. ................................................................. 8 □
- From Germany ........................................................................................................ 1 □
- From other European Union countries ................................................................... 2 □
- Other European Union countries are Austria, Belgium, Bulgaria, Croatia, Cyprus, Czech Republic, Denmark, Estonia, Finland, France, Greece, Hungary, Ireland, Italy, Latvia, Lithuania, Luxembourg, Malta, Netherlands, Poland, Portugal, Romania, Sweden, Slovakia, Slovenia and Spain.

  From countries not belonging to the European Union (e.g. Switzerland, USA, United Kingdom, China) .................................................................................................................... 3 □
- I do not know the seller’s country. ............................................................................. 7 □

### Did you receive any of the goods you bought via the internet or an app for private use in the last 3 months from private individuals (e.g. through eBay Classified Ads, Facebook Marketplace)?

- Yes ............................................................................................................................................ 1 □
- No ............................................................................................................................................. 8 □

### Did you buy or subscribe to any of the following digital products via a website or app for private use in the last 3 months?

*Please mark “Yes” or “No”.*

<table>
<thead>
<tr>
<th>Product</th>
<th>Yes</th>
<th>No</th>
</tr>
</thead>
<tbody>
<tr>
<td>Music from streaming services or as downloads</td>
<td>1 □</td>
<td>8</td>
</tr>
<tr>
<td>Films/series from streaming services or as downloads</td>
<td>1 □</td>
<td>8</td>
</tr>
<tr>
<td>E-books (including audiobooks), e-newspapers/e-magazines</td>
<td>1 □</td>
<td>8</td>
</tr>
<tr>
<td>Computer/video games online or as downloads for smartphones, tablets, computers or consoles</td>
<td>1 □</td>
<td>8</td>
</tr>
<tr>
<td>Computer or other software as downloads (including upgrades)</td>
<td>1 □</td>
<td>8</td>
</tr>
<tr>
<td>Apps related to health/fitness (excluding free apps)</td>
<td>1 □</td>
<td>8</td>
</tr>
<tr>
<td>Other apps, such as related to learning languages, travelling, weather (excluding free apps)</td>
<td>1 □</td>
<td>8</td>
</tr>
</tbody>
</table>

### Did you buy, or book online, any of the following products via a website or app for private use in the last 3 months?

*Please mark “Yes” or “No”.*

<table>
<thead>
<tr>
<th>Product</th>
<th>Yes</th>
<th>No</th>
</tr>
</thead>
<tbody>
<tr>
<td>Tickets to sports events</td>
<td>1 □</td>
<td>8</td>
</tr>
<tr>
<td>Tickets to cultural or other events (e.g. cinema, theatre, concerts, fairs)</td>
<td>1 □</td>
<td>8</td>
</tr>
<tr>
<td>Subscriptions to internet or mobile phone contracts</td>
<td>1 □</td>
<td>8</td>
</tr>
<tr>
<td>Subscriptions to electricity, water or heating supply, waste disposal or similar services</td>
<td>1 □</td>
<td>8</td>
</tr>
<tr>
<td>Question</td>
<td>Yes</td>
<td>No</td>
</tr>
<tr>
<td>-------------------------------------------------------------------------</td>
<td>-----</td>
<td>----</td>
</tr>
<tr>
<td>198 Did you buy, or book online, any household services (e.g. cleaning, babysitting, repair work, gardening) via a website or app for private use in the last 3 months?</td>
<td></td>
<td></td>
</tr>
<tr>
<td><strong>Note:</strong> This includes household services bought from private individuals, e.g. via online marketplaces such as eBay or Facebook.</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Yes</td>
<td></td>
<td></td>
</tr>
<tr>
<td>No</td>
<td></td>
<td></td>
</tr>
<tr>
<td>199 Did you buy any transport service via a website or app for private use in the last 3 months?</td>
<td></td>
<td></td>
</tr>
<tr>
<td><strong>Please mark all relevant boxes.</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Yes, from a transport enterprise (e.g. local bus/train ticket, airline ticket, taxi ride)</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Yes, from a private individual (e.g. via social networks or intermediary platforms such as blablacar.de, fahrgemeinschaft.de, mitfahren.de)</td>
<td></td>
<td></td>
</tr>
<tr>
<td>No, I did not buy online any transport service in the last 3 months.</td>
<td></td>
<td></td>
</tr>
<tr>
<td>200 Did you book accommodation via a website or app for private use in the last 3 months?</td>
<td></td>
<td></td>
</tr>
<tr>
<td><strong>Please mark all relevant boxes.</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Yes, from an enterprise (e.g. hotel, travel agency)</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Yes, from a private individual (e.g. via social networks or intermediary platforms such as airbnb.de, fewo-direkt.de, wimdu.de, couchsurfing.com, 9flats.com)</td>
<td></td>
<td></td>
</tr>
<tr>
<td>No, I did not book online any accommodation in the last 3 months.</td>
<td></td>
<td></td>
</tr>
<tr>
<td>201 Did you buy any other services (excluding financial and insurance services) than those mentioned in the previous questions via a website or app for private use in the last 3 months?</td>
<td></td>
<td></td>
</tr>
<tr>
<td><strong>Yes</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td><strong>If “Yes”, please specify in detail.</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td>No</td>
<td></td>
<td></td>
</tr>
<tr>
<td>202 How many times did you buy goods or services via the internet or an app for private use in the last 3 months?</td>
<td></td>
<td></td>
</tr>
<tr>
<td><strong>Please mark only one box.</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td>1 to 2 times</td>
<td></td>
<td></td>
</tr>
<tr>
<td>3 to 5 times</td>
<td></td>
<td></td>
</tr>
<tr>
<td>6 to 10 times</td>
<td></td>
<td></td>
</tr>
<tr>
<td>More than 10 times</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>
203 Did you encounter any of the following problems when ordering or buying goods, digital products or services via the internet for private use in the last 3 months?

*Please mark all relevant boxes.*

<table>
<thead>
<tr>
<th>Problem</th>
<th>Box</th>
</tr>
</thead>
<tbody>
<tr>
<td>Technical errors of the website during the order or payment process</td>
<td>☐</td>
</tr>
<tr>
<td>Difficulties in finding information on warranty or legal recourse</td>
<td>☐</td>
</tr>
<tr>
<td>Speed of delivery slower than indicated</td>
<td>☐</td>
</tr>
<tr>
<td>Final costs higher than indicated (e.g. higher shipping costs, unexpected transaction fees)</td>
<td>☐</td>
</tr>
<tr>
<td>Wrong or damaged goods/services delivered</td>
<td>☐</td>
</tr>
<tr>
<td>Problems with fraud encountered (e.g. no goods/services received at all, misuse of credit card details or other fraud)</td>
<td>☐</td>
</tr>
<tr>
<td>Problems with complaints encountered (e.g. difficult complaint procedure, no satisfactory response after complaint)</td>
<td>☐</td>
</tr>
<tr>
<td>Foreign retailer did not sell to Germany.</td>
<td>☐</td>
</tr>
<tr>
<td>Other problems</td>
<td>☐</td>
</tr>
<tr>
<td>No, I did not encounter any of the above problems.</td>
<td>☐</td>
</tr>
</tbody>
</table>

204 Have you yourself answered the questions?

*Yes* .......................................................... 1 → 206

*No, another household member has answered the questions.* ........... 2

*No, someone not living in the household has answered the questions.* 3 → 206

205 Which household member has answered the questions?

Please enter the number (see flap) of the person who has answered the questions. ...........................................

206 How many minutes did it take you to complete the questionnaire?

Number of minutes ..........................................................
Many questions on the use of information and communication technologies include the time categories:

- “In the last 3 months”,
- “More than 3 months ago, but within the last 12 months” and
- “More than 12 months ago”.

Those past periods refer to the reference week (the reference week is specified on the flap).

Disclaimer:
In the following questions, any references to third party brands, products, trademarks and websites are for the sake of clarification and are not intended to promote the use of such products/websites.

160 When did you last use the internet?
You may have used the internet at any location (at home, at work or other places) via any internet-enabled device (e.g. desktop PC, laptop, tablet, smartphone, game console, e-book reader).

Please mark only one box.

1. In the last 3 months .........................................................
2. More than 3 months ago, but within the last 12 months .......... 182
3. More than 12 months ago ................................................
4. Never .................................................................................... 8

161 How often on average have you used the internet in the last 3 months?

Please mark only one box.

1. Several times during the day ..............................................
2. Once a day or almost every day ...........................................
3. At least once a week (but not every day) ............................
4. Less than once a week ...........................................................

162 On which of the following devices have you used the internet in the last 3 months?

Please mark all relevant boxes.

1. Desktop PC. ..........................................................................
2. Laptop ...................................................................................
3. Tablet ...................................................................................
4. Smartphone or internet-enabled mobile phone ....................
5. Other devices (e.g. smart TV, smart speakers, game console, e-book reader, smart watch) ........................................
For which private purposes did you use the internet (including via apps) in the last 3 months?

Please mark “Yes” or “No”.

**Communication**
Sending or receiving e-mails ................................................................. 1 ☐ ☐
Making phone calls or video calls (phone calls using a webcam) via the internet (using apps, e.g. Skype, Messenger, Facetime, WhatsApp, Viber, Snapchat, Zoom, MS Teams, Webex; not including phone calls via IP-based phone connections) ................................................................. 1 ☐ ☐
Participating in social networks (e.g. creating a user profile, posting messages or other contributions to Facebook, Twitter, Instagram, Snapchat or other social networks) ................................................................. 1 ☐ ☐
Using instant messaging (i.e. exchanging messages e.g. via Skype, Messenger, WhatsApp, Viber, Snapchat, Telegram) ................................................................. 1 ☐ ☐

**Searching information**
Reading online news sites, newspapers, magazines ........................................ 1 ☐ ☐
Searching health-related information (e.g. injuries, diseases, nutrition, improving health) ........................................................................................................ 1 ☐ ☐
Searching information on goods or services ................................................. 1 ☐ ☐

**Civic and political participation**
Expressing opinions on political or social issues on websites (e.g. blogs) or in social networks (e.g. Facebook, Twitter, Instagram, YouTube) ........................................................................................................ 1 ☐ ☐
Taking part in online consultations or voting on political, social or municipal issues (e.g. urban planning or signing a petition) ................................................................. 1 ☐ ☐

**Job Search**
Looking for a job or sending a job application ................................................. 1 ☐ ☐

**Other online services**
Selling goods or services via a website or app (e.g. eBay, Facebook Marketplace, Shpock or other online marketplace platforms) ................................................................. 1 ☐ ☐
Internet banking (including mobile banking) ................................................................. 1 ☐ ☐

*Other common names are online banking and home banking.*
164 Did you conduct either of the following learning activities via the internet for educational, professional or private purposes in the last 3 months?

Please mark all relevant boxes.

Doing an online course ................................................................. 1 

This refers to online courses with the aim of acquiring new skills. Such a course is usually completed with a corresponding certificate. For example, an “online yoga course” is only included if it was carried out with the intention of obtaining a certificate as a yoga teacher. However, if it is carried out only for private leisure/recreational purposes, then it should not be included.

Using online learning material other than a complete online course (e.g. audio-visual material, video instructions, webinars, online learning software, electronic textbooks, learning apps) ................................................... 2

This does not refer to downloading learning material.

Communicating with educators or learners using audio or video online tools (e.g. Zoom, Skype, Microsoft Teams, Google Classroom, Classtime) ................................................................. 3

Does not apply. ........................................................................... 8

165 Did you carry out any of the following financial activities over the internet (via websites or apps) for private purposes in the last 3 months?

This does not include financial activities transmitted via e-mail or messaging (e.g. SMS, MMS).

Please mark “Yes” or “No”.

Buying or extending existing insurance policies (including policies offered as a package together with other services, e.g. travel insurance offered together with an airline ticket) ................................................................. 1 

Taking loans/credits from banks or other financial services providers .... 1

Buying or selling shares, bonds, units in funds or other financial assets 1
The questions in this section concern your online activities done for private, professional or educational purposes, via any device (e.g. desktop PC, laptop, tablet, smartphone).

166 Did you carry out any of the following activities in the last 3 months when using the computer or a mobile device?  
Please mark “Yes” or “No”.

- Copying or moving files (e.g. documents, data, images, videos) between drive folders, devices (e.g. via e-mail, Messenger, WhatsApp, USB, cable) or online storage (cloud) ................................................................. 1   8
- Installing software or apps ................................................................. 1   8
- Changing the settings of software applications, apps or devices (e.g. adjusting language settings, colours, contrast, font size, toolbars/menu), including operating systems and security programmes .................. 1   8

167 Did you carry out any of the following software-related activities in the last 3 months? Please mark “Yes” or “No”.

- Using word processing software ........................................................................ 1   8
- Using spreadsheet software ........................................................................... 1   8

168 When using spreadsheet software, did you use features to structure, organise, analyse or modify data (e.g. sorting, filtering, applying formulas/macros, creating diagrams)?

- Yes .................................................................................................................. 1
- No .................................................................................................................... 8

169 Did you create (multimedia) files consisting of several different elements such as text, images, tables, diagrams, animations and/or sound elements (e.g. presentations, charts, videos)?

- Yes .................................................................................................................. 1
- No .................................................................................................................... 8

170 Did you digitally edit photos, videos or audio files?

- Yes .................................................................................................................. 1
- No .................................................................................................................... 8

171 Did you write a program in a programming language?

- Yes .................................................................................................................. 1
- No .................................................................................................................... 8
172. Did you see information (e.g. text, videos, images) that you considered untrue or doubtful on internet news sites or social media platforms (e.g. Facebook, Instagram, YouTube, Twitter) in the last 3 months?

Yes ............................................................................................................................................ 1
No ............................................................................................................................................. 8 176

173. Did you check the truthfulness of the doubtful information?

Yes ............................................................................................................................................ 1
No ............................................................................................................................................. 8 175

174. How did you check the truthfulness of the doubtful information?

Please mark all relevant boxes.

I checked the source/origin of the information or compared it with information from other sources on the internet (e.g. other news sites, online encyclopaedias such as Wikipedia). ............................................................ 1 176

I followed or took part in the discussion on the internet regarding the information. ............................................................................................................................................. 2 176

I discussed the information offline (i.e. not via the internet) with other people or researched the information in sources not on the internet. ............................................................................................................................................. 3 176

175. Why did you not check the truthfulness of the doubtful information found on the internet?

Please mark all relevant boxes.

I already knew that the information/content was not correct and/or the source was not reliable. ............................................................................................................................................. 1

I lack sufficient internet skills or knowledge (e.g. did not know how to check the information or it was too complicated to do). ............................................................................................................................................. 2

Other reasons ............................................................................................................................................. 3

176. Did you encounter messages on the internet in the last 3 months that you consider hostile or degrading towards groups of people or individuals, e.g. in videos, blogs, video blogs (vlogs), on social media or news sites (including comments’ sections)?

Yes ............................................................................................................................................ 1
No ............................................................................................................................................. 8 178
177 What personal characteristics do you think are the reason why these groups of people or individuals are attacked?

Please mark all relevant boxes.

- Political or social views
- Sexual orientation (LGBTIQ: lesbian, gay, bisexual, transsexual, intersexual, queer)
- Sex
- Racial or ethnic origin
- Religion or worldview/belief
- Disability
- Other personal characteristics

178 Which of the following activities did you carry out to control access to your personal data on the internet in the last 3 months?

Please mark all relevant boxes.

- I read the relevant privacy statement before providing my personal data on the internet.
- I restricted access to my geographical location data.
- I limited access to my profile or content on social network sites or shared online storage (cloud).
- I refused allowing the use of my personal data for advertising purposes.
- I checked the security status of the website where I had to provide personal data (e.g. checked whether it is an https site, checked safety logo/certificate).
- I asked for access to my personal data held and managed by websites or search engines to have them updated or deleted.
- I did not carry out any of these activities to control access to my personal data on the internet.
179 Have you ever changed the settings in your internet browser to prevent or limit cookies on the device you use for the internet?

<p>| | |</p>
<table>
<thead>
<tr>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>Yes</td>
<td>1</td>
</tr>
<tr>
<td>Nein</td>
<td>8</td>
</tr>
</tbody>
</table>

Cookies can be used by website operators to trace movements of users on the internet and to service them tailored advertisements.

180 How concerned are you with your online activities being recorded to provide you with tailored advertising?

Please mark only one box.

<p>| | |</p>
<table>
<thead>
<tr>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>I am very concerned.</td>
<td>1</td>
</tr>
<tr>
<td>I am not very concerned.</td>
<td>2</td>
</tr>
<tr>
<td>I am not concerned.</td>
<td>3</td>
</tr>
</tbody>
</table>

181 Do you use anti-tracking software that limits the ability to track your activities on the internet?

Anti-tracking software (e.g. Ghostery) informs users when they are surfing on the internet that there are hidden services running in the background and transmitting personal data to website operators; if requested it blocks such services.

<p>| | |</p>
<table>
<thead>
<tr>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>Yes</td>
<td>1</td>
</tr>
<tr>
<td>No</td>
<td>8</td>
</tr>
</tbody>
</table>
The questions in this section refer to the use of websites or apps of authorities and public institutions (e.g. administrative/judiciary bodies at national, regional and local level).

Online contacts include, for example
- the electronic income tax return,
- applying for official documents, (e.g. identity card, birth certificate)
- social benefits,
- registering/changing of residence
- contact with schools/universities and public educational establishments (e.g. public libraries/libraries,
- public health service institutions, services of public hospitals.)

This does not include e-mail contacts with authorities and public institutions.

182 Did you do any of the following for private purposes in the last 12 months via a website or app of authorities or public institutions ...

Please mark “Yes” or “No”

... accessed information that authorities or public institutions have stored about you (e.g. information on pension, BAFög, health data)?
Ja Nein

... accessed information from public databases or registers (e.g. information about the availability of books in public libraries, information from cadastral or enterprise registers)?

... obtained information (e.g. about services, monetary or non-monetary benefits, entitlements, laws, opening times)?

183 Did you do any of the following for private purposes in the last 12 months?

... downloading or printing official forms from websites/apps of authorities or public institutions

Yes ................................................................. 1
No ................................................................. 8

184 ... Making an appointment or reservation via a website or app of authorities or public institutions (e.g. reservation of a book in a public library, appointment with an authority or statutory health insurance institution)

Yes ................................................................. 1
No ................................................................. 8
Did you do any of the following for private purposes in the last 12 months?

... Receiving/accessing any official communication or documents sent by authorities or public institutions via your account on a website or app (e.g. notifications of fines or invoices, tax assessment notifications or other official letters, delivery of court summons, court documents)

This refers to notifications/documents that you need to access via your personal account online. This does not mean receiving notifications by e-mail or SMS that only inform you that notifications/documents are available in your personal account.

Yes ................................................................................................................................. 1  
No ................................................................................................................................. 8  

Have you submitted your tax declaration for private purposes via a website or app in the past 12 months?

Please mark only one box.

Yes, I submitted it online myself. ................................................................. 1  
No, I submitted it on paper. ................................................................. 2  
No, someone else submitted it on my behalf (e.g. family member, friend, tax advisor, income tax aid association). ............................................ 3  
No, for other reasons (e.g. because I was not obliged to submit a tax declaration) ................................................................. 8  

What other online transactions did you do via a website or app of authorities or public institutions for private purposes in the last 12 months?

Please mark all relevant boxes.

I requested official documents or certificates online (e.g. marriage/birth/death certificate, divorce documents, residence permit, police clearance certificate, motor vehicle-related information, certificate of recognition of an educational qualification). ................................................................. 1  
I requested social benefits online or made claims online (e.g. unemployment benefit I/II, parental allowance, child allowance, housing benefit, pension, severance payment). ................................................................. 2  
I made other inquiries online or made claims online or submitted complaints online (e.g. reporting a theft to the police, filing a legal complaint, applying for legal aid, initiating a civil claim procedure). ....... 3  
Does not apply. In the last twelve months, I did not carry out any of the online transactions mentioned. ................................................................. 8  

189
What were the reasons for not requesting documents or benefits or making claims from authorities or public institutions via a website or app in the last 12 months?  

Please mark all relevant boxes.

I did not have to request any documents/benefits or to make any claims. ................................................................. 1

Lack of skills or knowledge (e.g. I did not know how to use the website/app, or it was too complicated to use.) .................................. 2

I have concerns about the protection and security of my personal data or I was not willing to pay the fees online (e.g. because of concerns about credit card fraud). ......................................................... 3

Lack of an electronic signature option (e.g. lack of activated electronic identification (eID), De-Mail or any other identification tool that is required to use the online service) ........................................ 4

Another person submitted the documents or requested the benefits or made the claims on my behalf (e.g. family member, friend, advisor). ....... 5

Other issues ............................................................................................................ 6

If “Other issues”, please specify in detail.
Use of the electronic identification (eID)

All questions in this section refer to using electronic identification procedures.

Electronic identification (eID) enables you to identify yourself, to securely log in to or access online services of authorities, public institutions and enterprises in Germany and other European countries.

**189** Did you use the online identification function of your electronic identity card/residence title/eID card via the AusweisApp2 of the Federation or via other apps (e.g. PostIdent app of Deutsche Post or AUTHADA) or via the Verimi app and/or the electronic identification procedure of 1&1 to electronically identify yourself for private purposes in the last 12 months?

This includes electronic identification with certified eID service providers in Germany (federal, Land and municipal authorities, citizens portals, insurance companies, banks) if identification was done via one of the above means of identification. This does not refer to the simple login by means of user ID and password. Please do not include PostIdent and 1&1 if a physical identification procedure is used (that is, going personally to the post office, using a video-based procedure (VideoIdent) or personal identification when receiving goods).

Yes ............................................................................................................................................. 1

No ............................................................................................................................................ 8 191

**190** For which online services did you use electronic identification (eID)?

*Please mark all relevant boxes.*

Online services of authorities or public institutions (e.g., submitting tax declaration, accessing pension account or driving record (penalty points), requesting a certificate of good conduct or applying for social benefits such as training assistance, (de-)registering a car, accessing electronic personal health records)...

in Germany ........................................................................................................................................ 1

in other European countries ........................................................................................................ 2 192

Online services of enterprises such as banks, insurance companies, transport and trade businesses, mobile network operators (e.g., opening a bank account, concluding an insurance contract, purchasing a car, buying a SIM card) ........................................................................................................ 3
### What were the reasons for not using electronic identification (eID) for private purposes in the last 12 months?

*Please mark all relevant boxes.*

1. I did not know what electronic identification (eID) is/that there is eID/an eID function of the identity card.
2. I do not have eID/an identity card with eID function.
3. I have eID/an identity card with eID function, but there was no need to access online services requiring secure identification.
4. I have eID/an identity card with eID function, but I feel unsafe using it (concerns about ICT security, personal data protection).
5. I could not use my eID/identity card with eID function because of practical/technical problems (e.g., the application was not user-friendly, lack of suitable smartphone or card reader, software incompatibility, eID/identity card with eID function was not accepted/offered for the services I needed to access).
6. I could not use my eID/identity card with eID function to access the desired service via a smartphone or tablet.
7. Other reasons

*If “Other reasons”, please specify in detail:*

---

### Buying via the internet (e-Commerce)

#### 192 When did you last order or buy goods or services for private use via the internet?

*This concerns ordering/buying over the internet (via websites or apps), both from enterprises and from private individuals.*

*Please mark only one box.*

1. Within the last 3 months
2. More than 3 months ago, but within the last 12 months
3. More than 12 months ago
4. I have never ordered or bought goods or services for private use via the internet.
Did you buy any of the following goods via the internet or an app for private use in the last 3 months?

This refers only to physical products (goods), including used goods (e.g. clothing).

This does not include online purchases of digital products (e.g. music streaming), of subscriptions (e.g. magazines, television, internet) and of household services, transport and other travel services.

Please mark “Yes” or “No”.

<table>
<thead>
<tr>
<th>Good Type</th>
<th>Yes</th>
<th>No</th>
</tr>
</thead>
<tbody>
<tr>
<td>Clothing (including sport clothing), shoes or accessories (e.g. bags, jewellery)</td>
<td>1</td>
<td>8</td>
</tr>
<tr>
<td>Sports goods (excluding sport clothing)</td>
<td>1</td>
<td>8</td>
</tr>
<tr>
<td>Children’s toys or childcare items (e.g. diapers, bottles, pushchairs)</td>
<td>1</td>
<td>8</td>
</tr>
<tr>
<td>Furniture, home accessories (e.g. carpets, curtains) or gardening products (e.g. tools, plants)</td>
<td>1</td>
<td>8</td>
</tr>
<tr>
<td>Music as CDs, vinyl records or other physical sound recording media</td>
<td>1</td>
<td>8</td>
</tr>
<tr>
<td>Films or series as DVDs, Blu-rays or other physical film material</td>
<td>1</td>
<td>8</td>
</tr>
<tr>
<td>Printed books, newspapers, magazines</td>
<td>1</td>
<td>8</td>
</tr>
<tr>
<td>Computers, tablets, mobile phones or accessories</td>
<td>1</td>
<td>8</td>
</tr>
<tr>
<td>Consumer electronics (e.g. TV sets, stereo systems, cameras, smart speakers or sound bars, virtual assistants), electrical household appliances (e.g. washing machines)</td>
<td>1</td>
<td>8</td>
</tr>
<tr>
<td>Pharmaceuticals or dietary supplements such as vitamin products (not including online renewal of prescriptions)</td>
<td>1</td>
<td>8</td>
</tr>
<tr>
<td>Home delivery of food/beverages, e.g. from restaurants, fast-food chains, catering services</td>
<td>1</td>
<td>8</td>
</tr>
<tr>
<td>Food (including animal food) or beverages from shops/stores/supermarkets or from meal-kits providers</td>
<td>1</td>
<td>8</td>
</tr>
<tr>
<td>Cosmetics, beauty or wellness products</td>
<td>1</td>
<td>8</td>
</tr>
<tr>
<td>Cleaning products or personal care products (e.g. toothbrushes, handkerchiefs, detergents, cleaning cloths)</td>
<td>1</td>
<td>8</td>
</tr>
<tr>
<td>Bicycles, motorcycles/mopeds, cars, or other vehicles (including spare parts)</td>
<td>1</td>
<td>8</td>
</tr>
<tr>
<td>Other goods (physical products), e.g. tobacco products, e-cigarettes, gift cards</td>
<td>1</td>
<td>8</td>
</tr>
</tbody>
</table>

If “Other goods”, please specify in detail.
From which countries did you receive these goods?

*Please mark all relevant boxes.*

Not applicable. I did not buy any goods for private use over the internet or via an app. ................................................................. 8

From Germany ................................................................................................................. 1

From other European Union countries ................................................................. 2

Other European Union countries are Austria, Belgium, Bulgaria, Croatia, Cyprus, Czech Republic, Denmark, Estonia, Finland, France, Greece, Hungary, Ireland, Italy, Latvia, Lithuania, Luxembourg, Malta, Netherlands, Poland, Portugal, Romania, Sweden, Slovakia, Slovenia and Spain.

From countries not belonging to the European Union (e.g. Switzerland, USA, United Kingdom, China) ................................................................. 3

I do not know the seller’s country. .................................................................................. 7

Did you receive any of the goods you bought via the internet or an app for private use in the last 3 months from private individuals (e.g. through eBay Classified Ads, Facebook Marketplace)?

Yes ............................................................................................................................................ 1

No ............................................................................................................................................. 8

Did you buy or subscribe to any of the following digital products via a website or app for private use in the last 3 months?

*Please mark “Yes” or “No”.*

Music from streaming services or as downloads ......................................................... 1

Films/series from streaming services or as downloads ............................................. 1

E-books (including audiobooks), e-newspapers/e-magazines .................................. 1

Computer/video games online or as downloads for smartphones, tablets, computers or consoles ......................................................... 1

Computer or other software as downloads (including upgrades) .......................... 1

Apps related to health/fitness (excluding free apps) .................................................. 1

Other apps, such as related to learning languages, travelling, weather (excluding free apps) ................................................................................................. 1

Did you buy, or book online, any of the following products via a website or app for private use in the last 3 months?

*Please mark “Yes” or “No”.*

Tickets to sports events ................................................................................................. 1

Tickets to cultural or other events (e.g. cinema, theatre, concerts, fairs) ............... 1

Subscriptions to internet or mobile phone contracts ............................................... 1

Subscriptions to electricity, water or heating supply, waste disposal or similar services ......................................................................................... 1
198 Did you buy, or book online, any household services (e.g. cleaning, babysitting, repair work, gardening) via a website or app for private use in the last 3 months?

This includes household services bought from private individuals, e.g. via online marketplaces such as eBay or Facebook.

Yes ................................................................. 1
No ................................................................. 8

199 Did you buy any transport service via a website or app for private use in the last 3 months?

Please mark all relevant boxes.

Yes, from a transport enterprise (e.g. local bus/train ticket, airline ticket, taxi ride) ................................................................. 1
Yes, from a private individual (e.g. via social networks or intermediary platforms such as blablacar.de, fahrgemeinschaft.de, mitfahren.de) ......................... 2
No, I did not buy online any transport service in the last 3 months. ........ 8

200 Did you book accommodation via a website or app for private use in the last 3 months?

Please mark all relevant boxes.

Yes, from an enterprise (e.g. hotel, travel agency) ............................................. 1
Yes, from a private individual (e.g. via social networks or intermediary platforms such as airbnb.de, fewo-direkt.de, wimdu.de, couchsurfing.com, 9flats.com) ................................................................. 2
No, I did not book online any accommodation in the last 3 months. ....... 8

201 Did you buy any other services (excluding financial and insurance services) than those mentioned in the previous questions via a website or app for private use in the last 3 months?

Yes ................................................................. 1
If “Yes”, please specify in detail.

No ................................................................. 8

202 How many times did you buy goods or services via the internet or an app for private use in the last 3 months?

Please mark only one box.

1 to 2 times ................................................................. 1
3 to 5 times ................................................................. 2
6 to 10 times ................................................................. 3
More than 10 times ............................................................. 4
Did you encounter any of the following problems when ordering or buying goods, digital products or services via the internet for private use in the last 3 months?
Please mark all relevant boxes.

<table>
<thead>
<tr>
<th>Problem Description</th>
<th>Box</th>
</tr>
</thead>
<tbody>
<tr>
<td>Technical errors of the website during the order or payment process</td>
<td>1</td>
</tr>
<tr>
<td>Difficulties in finding information on warranty or legal recourse</td>
<td>2</td>
</tr>
<tr>
<td>Speed of delivery slower than indicated</td>
<td>3</td>
</tr>
<tr>
<td>Final costs higher than indicated (e.g. higher shipping costs, unexpected transaction fees)</td>
<td>4</td>
</tr>
<tr>
<td>Wrong or damaged goods/services delivered</td>
<td>5</td>
</tr>
<tr>
<td>Problems with fraud encountered (e.g. no goods/services received at all, misuse of credit card details or other fraud)</td>
<td>6</td>
</tr>
<tr>
<td>Problems with complaints encountered (e.g. difficult complaint procedure, no satisfactory response after complaint)</td>
<td>7</td>
</tr>
<tr>
<td>Foreign retailer did not sell to Germany.</td>
<td>9</td>
</tr>
<tr>
<td>Other problems</td>
<td>10</td>
</tr>
<tr>
<td>No, I did not encounter any of the above problems.</td>
<td>8</td>
</tr>
</tbody>
</table>

Participation in the survey

<table>
<thead>
<tr>
<th>Question</th>
<th>Box</th>
</tr>
</thead>
<tbody>
<tr>
<td>Have you yourself answered the questions?</td>
<td>1</td>
</tr>
<tr>
<td>Yes</td>
<td>2</td>
</tr>
<tr>
<td>No, another household member has answered the questions.</td>
<td>3</td>
</tr>
<tr>
<td>No, someone not living in the household has answered the questions.</td>
<td></td>
</tr>
<tr>
<td>Which household member has answered the questions?</td>
<td></td>
</tr>
<tr>
<td>Please enter the number (see flap) of the person who has answered the questions.</td>
<td></td>
</tr>
<tr>
<td>How many minutes did it take you to complete the questionnaire?</td>
<td></td>
</tr>
</tbody>
</table>
Many questions on the use of information and communication technologies include the time categories:
- “In the last 3 months”
- “More than 3 months ago, but within the last 12 months” and
- “More than 12 months ago”.

Those past periods refer to the reference week (the reference week is specified on the flap).

Disclaimer:
In the following questions, any references to third party brands, products, trademarks and websites are for the sake of clarification and are not intended to promote the use of such products/website.

160 When did you last use the internet?

You may have used the internet at any location (at home, at work or other places) via any internet-enabled device (e.g. desktop PC, laptop, tablet, smartphone, game console, e-book reader).

Please mark only one box.

- In the last 3 months .......................................................................................................... 1
- More than 3 months ago, but within the last 12 months ........................................ 2 182
- More than 12 months ago ............................................................................................. 3 204
- Never ....................................................................................................................................... 8

161 How often on average have you used the internet in the last 3 months?

Please mark only one box.

- Several times during the day ........................................................................................ 1
- Once a day or almost every day .................................................................................. 2
- At least once a week (but not every day) ................................................................ 3
- Less than once a week ..................................................................................................... 4

162 On which of the following devices have you used the internet in the last 3 months?

Please mark all relevant boxes.

- Desktop PC. ......................................................................................................................... 1
- Laptop .................................................................................................................................... 2
- Tablet ....................................................................................................................................... 3
- Smartphone or internet-enabled mobile phone ............................................................ 4
- Other devices (e.g. smart TV, smart speakers, game console, e-book reader, smart watch) ................................................................................................................................. 5
Voluntary

163 For which private purposes did you use the internet (including via apps) in the last 3 months?

Please mark “Yes” or “No”.

<table>
<thead>
<tr>
<th>Communication</th>
<th>Yes</th>
<th>No</th>
</tr>
</thead>
<tbody>
<tr>
<td>Sending or receiving e-mails</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Making phone calls or video calls (phone calls using a webcam) via the internet (using apps, e.g. Skype, Messenger, Facetime, WhatsApp, Viber, Snapchat, Zoom, MS Teams, Webex; not including phone calls via IP-based phone connections)</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Participating in social networks (e.g. creating a user profile, posting messages or other contributions to Facebook, Twitter, Instagram, Snapchat or other social networks)</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Using instant messaging (i.e. exchanging messages e.g. via Skype, Messenger, WhatsApp, Viber, Snapchat, Telegram)</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Searching information</th>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>Reading online news sites, newspapers, magazines</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Searching health-related information (e.g. injuries, diseases, nutrition, improving health)</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Searching information on goods or services</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Civic and political participation</th>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>Expressing opinions on political or social issues on websites (e.g. blogs) or in social networks (e.g. Facebook, Twitter, Instagram, YouTube)</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Taking part in online consultations or voting on political, social or municipal issues (e.g. urban planning or signing a petition)</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Job Search</th>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>Looking for a job or sending a job application</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Other online services</th>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>Selling goods or services via a website or app (e.g. eBay, Facebook Marketplace, Shpock or other online marketplace platforms)</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Internet banking (including mobile banking)</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

*Other common names are online banking and home banking.*
164 Did you conduct either of the following learning activities via the internet for educational, professional or private purposes in the last 3 months?

Please mark all relevant boxes.

- Doing an online course ................................................................. 1
  - This refers to online courses with the aim of acquiring new skills.
  - Such a course is usually completed with a corresponding certificate. For example, an “online yoga course” is only included if it was carried out with the intention of obtaining a certificate as a yoga teacher. However, if it is carried out only for private leisure/recreational purposes, then it should not be included.

- Using online learning material other than a complete online course (e.g. audio-visual material, video instructions, webinars, online learning software, electronic textbooks, learning apps) ................................................... 2
  - This does not refer to downloading learning material.

- Communicating with educators or learners using audio or video online tools (e.g. Zoom, Skype, Microsoft Teams, Google Classroom, Classtime) ................................................................. 3
  - Does not apply. ................................................................. 8

165 Did you carry out any of the following financial activities over the internet (via websites or apps) for private purposes in the last 3 months?

Please mark “Yes” or “No”.

- Buying or extending existing insurance policies (including policies offered as a package together with other services, e.g. travel insurance offered together with an airline ticket) ................................................... 1
  - Yes ................................................................. 8
  - No ................................................................. 8

- Taking loans/credits from banks or other financial services providers .... 1
  - Yes ................................................................. 8
  - No ................................................................. 8

- Buying or selling shares, bonds, units in funds or other financial assets 1
  - Yes ................................................................. 8
  - No ................................................................. 8
E-skills

The questions in this section concern your online activities done for private, professional or educational purposes, via any device (e.g. desktop PC, laptop, tablet, smartphone).

166 Did you carry out any of the following activities in the last 3 months when using the computer or a mobile device?

*Please mark “Yes” or “No”.*

- Copying or moving files (e.g. documents, data, images, videos) between drive folders, devices (e.g. via e-mail, Messenger, WhatsApp, USB, cable) or online storage (cloud) ........................................... Yes No
- Installing software or apps ........................................................................................................Yes No
- Changing the settings of software applications, apps or devices (e.g. adjusting language settings, colours, contrast, font size, toolbars/menu), including operating systems and security programmes ................................. Yes No

167 Did you carry out any of the following software-related activities in the last 3 months?

*Please mark “Yes” or “No”.*

- Using word processing software ..................................................................................... Yes No
- Using spreadsheet software ............................................................................................. Yes No

168 When using spreadsheet software, did you use features to structure, organise, analyse or modify data (e.g. sorting, filtering, applying formulas/macros, creating diagrams)?

Yes ............................................................................................................................................ 1 No

169 Did you create (multimedia) files consisting of several different elements such as text, images, tables, diagrams, animations and/or sound elements (e.g. presentations, charts, videos)?

Yes ............................................................................................................................................ 1 No

170 Did you digitally edit photos, videos or audio files?

Yes ............................................................................................................................................ 1 No

171 Did you write a program in a programming language?

Yes ............................................................................................................................................ 1 No
<table>
<thead>
<tr>
<th>Question</th>
<th>Yes</th>
<th>No</th>
</tr>
</thead>
<tbody>
<tr>
<td>172 Did you see information (e.g. text, videos, images) that you consi-</td>
<td>1</td>
<td>8</td>
</tr>
<tr>
<td>dered untrue or doubtful on internet news sites or social media</td>
<td></td>
<td></td>
</tr>
<tr>
<td>platforms (e.g. Facebook, Instagram, YouTube, Twitter) in the last</td>
<td></td>
<td></td>
</tr>
<tr>
<td>3 months?</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Yes ...............................................................................................................</td>
<td></td>
<td></td>
</tr>
<tr>
<td>No ...............................................................................................................</td>
<td></td>
<td></td>
</tr>
<tr>
<td>173 Did you check the truthfulness of the doubtful information?</td>
<td>1</td>
<td>8</td>
</tr>
<tr>
<td>Yes ...............................................................................................................</td>
<td></td>
<td></td>
</tr>
<tr>
<td>No ...............................................................................................................</td>
<td></td>
<td></td>
</tr>
<tr>
<td>174 How did you check the truthfulness of the doubtful information?</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Please mark all relevant boxes.</td>
<td></td>
<td></td>
</tr>
<tr>
<td>I checked the source/origin of the information or compared it with</td>
<td>1</td>
<td></td>
</tr>
<tr>
<td>information from other sources on the internet (e.g. other news sites,</td>
<td></td>
<td></td>
</tr>
<tr>
<td>online encyclopaedias such as Wikipedia). ........................................</td>
<td></td>
<td></td>
</tr>
<tr>
<td>I followed or took part in the discussion on the internet regarding</td>
<td>2</td>
<td></td>
</tr>
<tr>
<td>the information. .....................................................................................</td>
<td></td>
<td></td>
</tr>
<tr>
<td>I discussed the information offline (i.e. not via the internet) with</td>
<td>3</td>
<td></td>
</tr>
<tr>
<td>other people or researched the information in sources not on the</td>
<td></td>
<td></td>
</tr>
<tr>
<td>internet.</td>
<td></td>
<td></td>
</tr>
<tr>
<td>175 Why did you not check the truthfulness of the doubtful</td>
<td></td>
<td></td>
</tr>
<tr>
<td>information found on the internet?</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Please mark all relevant boxes.</td>
<td></td>
<td></td>
</tr>
<tr>
<td>I already knew that the information/content was not correct and/or</td>
<td>1</td>
<td></td>
</tr>
<tr>
<td>the source was not reliable. ..................................................................</td>
<td></td>
<td></td>
</tr>
<tr>
<td>I lack sufficient internet skills or knowledge (e.g. did not know how</td>
<td>2</td>
<td></td>
</tr>
<tr>
<td>to check the information or it was too complicated to do). ..............</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Other reasons ..........................................................................................</td>
<td>3</td>
<td></td>
</tr>
<tr>
<td>176 Did you encounter messages on the internet in the last 3 months</td>
<td>1</td>
<td>8</td>
</tr>
<tr>
<td>that you consider hostile or degrading towards groups of people</td>
<td></td>
<td></td>
</tr>
<tr>
<td>or individuals, e.g. in videos, blogs, video blogs (vlogs), on social</td>
<td></td>
<td></td>
</tr>
<tr>
<td>media or news sites (including comments’ sections)?</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Yes ...............................................................................................................</td>
<td></td>
<td></td>
</tr>
<tr>
<td>No ...............................................................................................................</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>
What personal characteristics do you think are the reason why these groups of people or individuals are attacked?

Please mark all relevant boxes.

- Political or social views
- Sexual orientation (LGBTIQ: lesbian, gay, bisexual, transsexual, intersexual, queer)
- Sex
- Racial or ethnic origin
- Religion or worldview/belief
- Disability
- Other personal characteristics

Protection of privacy and personal identity on the internet

The questions in this section concern the provision and protection of personal data provided during activities carried out over the internet for any private or work-related purpose during the last 3 months, using websites or apps. Personal data are e.g. name, date of birth, contact and location data, identity card and credit card numbers.

Which of the following activities did you carry out to control access to your personal data on the internet in the last 3 months?

Please mark all relevant boxes.

- I read the relevant privacy statement before providing my personal data on the internet.
- I restricted access to my geographical location data.
- I limited access to my profile or content on social network sites or shared online storage (cloud).
- I refused allowing the use of my personal data for advertising purposes.
- I checked the security status of the website where I had to provide personal data (e.g. checked whether it is an https site, checked safety logo/certificate).
- I asked for access to my personal data held and managed by websites or search engines to have them updated or deleted.
- I did not carry out any of these activities to control access to my personal data on the internet.
<table>
<thead>
<tr>
<th>Question</th>
<th>Option 1</th>
<th>Option 2</th>
</tr>
</thead>
<tbody>
<tr>
<td>179 Have you ever changed the settings in your internet browser to</td>
<td>Yes ...........................................................................................................</td>
<td>Nein .......................................................................................................</td>
</tr>
<tr>
<td>prevent or limit cookies on the device you use for the internet?</td>
<td>1 □</td>
<td>8 □</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>180 How concerned are you with your online activities being recorded</td>
<td>I am very concerned. ............................................................................</td>
<td>I am not very concerned. ......................................................................</td>
</tr>
<tr>
<td>to provide you with tailored advertising?</td>
<td>1 □</td>
<td>2 □</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>181 Do you use anti-tracking software that limits the ability to track</td>
<td>Yes ...........................................................................................................</td>
<td>No .........................................................................................................</td>
</tr>
<tr>
<td>your activities on the internet?</td>
<td>1 □</td>
<td>8 □</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>
Internet contacts with authorities and public institutions (e-government)

The questions in this section refer to the use of websites or apps of authorities and public institutions (e.g. administrative/judiciary bodies at national, regional and local level).

Online contacts include, for example
- the electronic income tax return,
- applying for official documents, (e.g. identity card, birth certificate)
- social benefits,
- registering/changing of residence
- contact with schools/universities and public educational establishments (e.g. public libraries/libraries,
- public health service institutions, services of public hospitals.)
This does not include e-mail contacts with authorities and public institutions.

182 Did you do any of the following for private purposes in the last 12 months via a website or app of authorities or public institutions ...

Please mark “Yes” or “No”

... accessed information that authorities or public institutions have stored about you (e.g. information on pension, BAföG, health data)?

Ja Nein

... accessed information from public databases or registers (e.g. information about the availability of books in public libraries, information from cadastral or enterprise registers)?

... obtained information (e.g. about services, monetary or non-monetary benefits, entitlements, laws, opening times)?

183 Did you do any of the following for private purposes in the last 12 months?

... downloading or printing official forms from websites/apps of authorities or public institutions

Yes .......................... 1
No ........................................... 8

184 ... Making an appointment or reservation via a website or app of authorities or public institutions (e.g. reservation of a book in a public library, appointment with an authority or statutory health insurance institution)

Yes ................................................................. 1
No ................................................................. 8
185 Did you do any of the following for private purposes in the last 12 months?

... Receiving/accessing any official communication or documents sent by authorities or public institutions via your account on a website or app (e.g. notifications of fines or invoices, tax assessment notifications or other official letters, delivery of court summons, court documents)

This refers to notifications/documents that you need to access via your personal account online. This does not mean receiving notifications by e-mail or SMS that only inform you that notifications/documents are available in your personal account.

Yes ............................................................................................................................................ 1 □

No ............................................................................................................................................. 8 □

186 Have you submitted your tax declaration for private purposes via a website or app in the past 12 months?

Please mark only one box.

Yes, I submitted it online myself. ................................................................. 1 □

No, I submitted it on paper. ........................................................................... 2 □

No, someone else submitted it on my behalf (e.g. family member, friend, tax advisor, income tax aid association). ................................................................. 3 □

No, for other reasons (e.g. because I was not obliged to submit a tax declaration) .................................................................................................................. 8 □

187 What other online transactions did you do via a website or app of authorities or public institutions for private purposes in the last 12 months?

Please mark all relevant boxes.

I requested official documents or certificates online (e.g. marriage/birth/death certificate, divorce documents, residence permit, police clearance certificate, motor vehicle-related information, certificate of recognition of an educational qualification). ................................................................. 1 □

I requested social benefits online or made claims online (e.g. unemployment benefit I/II, parental allowance, child allowance, housing benefit, pension, severance payment). ................................................................. 2 □

I made other inquiries online or made claims online or submitted complaints online (e.g. reporting a theft to the police, filing a legal complaint, applying for legal aid, initiating a civil claim procedure). .... 3 □

Does not apply. In the last twelve months, I did not carry out any of the online transactions mentioned. ................................................................. 8 □
What were the reasons for not requesting documents or benefits or making claims from authorities or public institutions via a website or app in the last 12 months?

Please mark all relevant boxes.

I did not have to request any documents/benefits or to make any claims. ..................................................................................................................................... 1

Lack of skills or knowledge (e.g. I did not know how to use the website/app, or it was too complicated to use.) .................................................. 2

I have concerns about the protection and security of my personal data or I was not willing to pay the fees online (e.g. because of concerns about credit card fraud). ......................................................................................................................... 3

Lack of an electronic signature option (e.g. lack of activated electronic identification (eID), De-Mail or any other identification tool that is required to use the online service) .............................................................. 4

Another person submitted the documents or requested the benefits or made the claims on my behalf (e.g. family member, friend, advisor). ...... 5

Other issues .................................................................................................................................................. 6

If “Other issues”, please specify in detail.
Use of the electronic identification (eID)

All questions in this section refer to using electronic identification procedures.
Electronic identification (eID) enables you to identify yourself, to securely log in to or access online services of authorities, public institutions and enterprises in Germany and other European countries.

189 Did you use the online identification function of your electronic identity card/residence title/eID card via the AusweisApp2 of the Federation or via other apps (e.g. PostIdent app of Deutsche Post or AUTHADA) or via the Verimi app and/or the electronic identification procedure of 1&1 to electronically identify yourself for private purposes in the last 12 months?

This includes electronic identification with certified eID service providers in Germany (federal, Land and municipal authorities, citizens portals, insurance companies, banks) if identification was done via one of the above means of identification. This does not refer to the simple login by means of user ID and password. Please do not include PostIdent and 1&1 if a physical identification procedure is used (that is, going personally to the post office, using a video-based procedure (VideoIdent) or personal identification when receiving goods).

Yes ................................................................................................................................. 1

No ................................................................................................................................. 8

190 For which online services did you use electronic identification (eID)?

Please mark all relevant boxes.

Online services of authorities or public institutions (e.g. submitting tax declaration, accessing pension account or driving record (penalty points), requesting a certificate of good conduct or applying for social benefits such as training assistance, (de-)registering a car, accessing electronic personal health records) ...

in Germany .................................................................................................................. 1

in other European countries ....................................................................................... 2

Online services of enterprises such as banks, insurance companies, transport and trade businesses, mobile network operators (e.g. opening a bank account, concluding an insurance contract, purchasing a car, buying a SIM card) ...................................................................................... 3
What were the reasons for not using electronic identification (eID) for private purposes in the last 12 months?

*Please mark all relevant boxes.*

1. I did not know what electronic identification (eID) is/that there is eID/an eID function of the identity card.
2. I do not have eID/an identity card with eID function.
3. I have eID/an identity card with eID function, but there was no need to access online services requiring secure identification.
4. I have eID/an identity card with eID function, but I feel unsafe using it (concerns about ICT security, personal data protection).
5. I could not use my eID/identity card with eID function because of practical/technical problems (e.g. the application was not user-friendly, lack of suitable smartphone or card reader, software incompatibility, eID/identity card with eID function was not accepted/offered for the services I needed to access).
6. I could not use my eID/identity card with eID function to access the desired service via a smartphone or tablet.
7. Other reasons

If “Other reasons”, please specify in detail:

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Buying via the internet (e-Commerce)

When did you last order or buy goods or services for private use via the internet?

*This concerns ordering/buying over the internet (via websites or apps), both from enterprises and from private individuals.*

*Please mark only one box.*

1. Within the last 3 months
2. More than 3 months ago, but within the last 12 months
3. More than 12 months ago
4. I have never ordered or bought goods or services for private use via the internet.
Did you buy any of the following goods via the internet or an app for private use in the last 3 months?

This refers only to physical products (goods), including used goods (e.g. clothing).

This does not include online purchases of digital products (e.g. music streaming), of subscriptions (e.g. magazines, television, internet) and of household services, transport and other travel services.

Please mark “Yes” or “No”.

Clothing (including sport clothing), shoes or accessories (e.g. bags, jewellery) ................................................................. Yes No
Sports goods (excluding sport clothing) ........................................ Yes No
Children’s toys or childcare items (e.g. diapers, bottles, pushchairs)  Yes No
Furniture, home accessories (e.g. carpets, curtains) or gardening products (e.g. tools, plants) .................................................. Yes No
Music as CDs, vinyl records or other physical sound recording media Yes No
Films or series as DVDs, Blu-rays or other physical film material ....... Yes No
Printed books, newspapers, magazines ........................................ Yes No
Computers, tablets, mobile phones or accessories .......................... Yes No
Consumer electronics (e.g. TV sets, stereo systems, cameras, smart speakers or sound bars, virtual assistants), electrical household appliances (e.g. washing machines) ......................................... Yes No
Pharmaceuticals or dietary supplements such as vitamin products (not including online renewal of prescriptions) ................. Yes No
Home delivery of food/beverages, e.g. from restaurants, fast-food chains, catering services ...................................................... Yes No
Food (including animal food) or beverages from shops/stores/supermarkets or from meal-kits providers ......................................... Yes No
Cosmetics, beauty or wellness products ........................................ Yes No
Cleaning products or personal care products (e.g. toothbrushes, handkerchiefs, detergents, cleaning cloths) .................................. Yes No
Bicycles, motorcycles/mopeds, cars, or other vehicles (including spare parts) ........................................................................... Yes No
Other goods (physical products), e.g. tobacco products, e-cigarettes, gift cards ............................................................................ Yes No

If “Other goods”, please specify in detail.
194 From which countries did you receive these goods?

*Please mark all relevant boxes.*

Not applicable. I did not buy any goods for private use over the internet or via an app. ................................................................. 8

From Germany .......................................................................................... 1

From other European Union countries .................................................. 2

*Other European Union countries are Austria, Belgium, Bulgaria, Croatia, Cyprus, Czech Republic, Denmark, Estonia, Finland, France, Greece, Hungary, Ireland, Italy, Latvia, Lithuania, Luxembourg, Malta, Netherlands, Poland, Portugal, Romania, Sweden, Slovakia, Slovenia and Spain.*

From countries not belonging to the European Union (e.g. Switzerland, USA, United Kingdom, China) .................................................. 3

I do not know the seller’s country. ............................................................. 7

195 Did you receive any of the goods you bought via the internet or an app for private use in the last 3 months from private individuals (e.g. through eBay Classified Ads, Facebook Marketplace)?

Yes .................................................................................................................. 1

No .................................................................................................................. 8

196 Did you buy or subscribe to any of the following digital products via a website or app for private use in the last 3 months?

*Please mark “Yes” or “No”.*

Music from streaming services or as downloads ........................................... 1

Films/series from streaming services or as downloads .................................. 1

E-books (including audiobooks), e-newspapers/e-magazines .......................... 1

Computer/video games online or as downloads for smartphones, tablets, computers or consoles ......................................................... 1

Computer or other software as downloads (including upgrades) ................. 1

Apps related to health/fitness (excluding free apps) ...................................... 1

Other apps, such as related to learning languages, travelling, weather (excluding free apps) ................................................................. 1

197 Did you buy, or book online, any of the following products via a website or app for private use in the last 3 months?

*Please mark “Yes” or “No”.*

Tickets to sports events .................................................................................. 1

Tickets to cultural or other events (e.g. cinema, theatre, concerts, fairs) ...... 1

Subscriptions to internet or mobile phone contracts .................................... 1

Subscriptions to electricity, water or heating supply, waste disposal or similar services ................................................................. 1
198 Did you buy, or book online, any household services (e.g. cleaning, babysitting, repair work, gardening) via a website or app for private use in the last 3 months?

This includes household services bought from private individuals, e.g. via online marketplaces such as eBay or Facebook.

- Yes ................................................................. 1
- No ................................................................. 8

199 Did you buy any transport service via a website or app for private use in the last 3 months?

Please mark all relevant boxes.

- Yes, from a transport enterprise (e.g. local bus/train ticket, airline ticket, taxi ride) ................................................................. 1
- Yes, from a private individual (e.g. via social networks or intermediary platforms such as blablacar.de, fahrgemeinschaft.de, mitfahren.de) ......................................................... 2
- No, I did not buy online any transport service in the last 3 months. ........ 8

200 Did you book accommodation via a website or app for private use in the last 3 months?

Please mark all relevant boxes.

- Yes, from an enterprise (e.g. hotel, travel agency) ........................................ 1
- Yes, from a private individual (e.g. via social networks or intermediary platforms such as airbnb.de, fewo-direkt.de, wimdu.de, couchsurfing.com, 9flats.com) ......................................................... 2
- No, I did not book online any accommodation in the last 3 months. ........ 8

201 Did you buy any other services (excluding financial and insurance services) than those mentioned in the previous questions via a website or app for private use in the last 3 months?

- Yes ............................................................................................................................................ 1
- If “Yes”, please specify in detail.

- No ............................................................................................................................................. 8

202 How many times did you buy goods or services via the internet or an app for private use in the last 3 months?

Please mark only one box.

- 1 to 2 times ........................................................................................................................... 1
- 3 to 5 times ................................................................................................................................ 2
- 6 to 10 times .......................................................................................................................... 3
- More than 10 times .................................................................................................................. 4
203 Did you encounter any of the following problems when ordering or buying goods, digital products or services via the internet for private use in the last 3 months?

Please mark all relevant boxes.

- Technical errors of the website during the order or payment process
- Difficulties in finding information on warranty or legal recourse
- Speed of delivery slower than indicated
- Final costs higher than indicated (e.g. higher shipping costs, unexpected transaction fees)
- Wrong or damaged goods/services delivered
- Problems with fraud encountered (e.g. no goods/services received at all, misuse of credit card details or other fraud)
- Problems with complaints encountered (e.g. difficult complaint procedure, no satisfactory response after complaint)
- Foreign retailer did not sell to Germany
- Other problems
- No, I did not encounter any of the above problems.

204 Have you yourself answered the questions?

- Yes
- No, another household member has answered the questions
- No, someone not living in the household has answered the questions

205 Which household member has answered the questions?

Please enter the number (see flap) of the person who has answered the questions.

206 How many minutes did it take you to complete the questionnaire?

Number of minutes
Explanatory notes on the questionnaire

1. Today's territory
   "Today's territory" refers to the national borders of the Federal Republic of Germany as of 3 October 1990.

2. Citizenship
   German by birth
   Please mark "German by birth" also in these cases:
   - Expellees:
     People who did not acquire German citizenship by birth but acquired it due to their recognition as persons of ethnic German origin in accordance with Section 1 of the Federal Expellees Act and who immigrated to today's territory of Germany before 1950, please mark "German by birth". For those who immigrated in 1950 or later, please see the notes on ethnic German repatriates.
     - If you were temporarily deprived of German citizenship that you had acquired by birth, please mark "German by birth".
     - Children born within marriage to a German mother and a foreign father after 1 April 1953 and before 1 January 1975 and who, consequently, acquired German citizenship by means of a declaration or by naturalisation please mark "German by birth".
     - Children of a parent of German citizenship:
       Children born outside marriage to a German father and a foreign mother before 1 July 1993 and who acquired German citizenship by naturalisation please mark "German by birth".
       - People who acquired German citizenship by legitimation (e.g. subsequent marriage of the parents of a child born outside marriage) by 30 June 1998 please mark "German by birth".
       - People who have acquired German citizenship since 2021 by means of a declaration in accordance with Section 5 of the Nationality Act please mark "German by birth".
       - People born in Saarland:
         People born in Saarland between 1947 and 1995, at least one of whose parents had German citizenship when the child was born, please mark "German by birth" even if they had French citizenship at the time of birth.

   Ethnic German repatriates with and without naturalisation
   - People who came to Germany as ethnic German repatriates between 1993 and 2000 received an official certificate of naturalisation (not a certificate in accordance with Section 7 of the Nationality Act). In this case, please mark "As a naturalised (ethnic) German repatriate".
     - For people who have been granted German citizenship on the grounds of their eligibility for naturalisation as an ethnic German repatriate: please mark "As a naturalised (ethnic) German repatriate".
     - For people with a certificate in accordance with Section 7 of the Nationality Act: please mark "As a non-naturalised (ethnic) German repatriate".

   Notes on "German by naturalisation" in case of marriage
   People who acquired German citizenship by marriage or by a declaration or naturalisation due to marriage please mark "German by naturalisation".

3. Partial retirement
   The Act on Facilitating a Smooth Transition to Retirement provides the framework conditions for partial retirement agreements between employers and employees. The employment agency promotes part-time work arrangements for employees who reduce their working hours to half of the regular working time when they are 55 years old or older.

4. Caregiver Leave Act
   Employees have the right to be temporarily released from work to look after close relatives at home. They may choose between two different release options: Under the Caregiver Leave Act, employees may be released from work on a full-time or part-time basis for a maximum of six months to look after a close relative in need of care.
   Since 2015 there has been a legal right to family caregiver leave. This allows employees to reduce their weekly working hours if they care for relatives in need of care in their home environment.

5. Categorisation of job
   If you are self-employed and only employ unpaid family workers (no wage or salary), please mark the category "Self-employed without employees". Those who work freelance or on a contract basis are considered as self-employed, including people who provide tuition, give private lessons or babysit. If you work without pay in a business owned by a family member or relative, you are an unpaid family worker. If you receive pay for your work, you are either a wage earner or salary earner.
   Public officials include officials employed by the Protestant Church and the Roman Catholic Church. "Insurance officers" and "bank officers" should classify themselves as salary earners.
   The category of wage earners comprises skilled workers as well as semi-skilled and unskilled workers.
   If you are an intern, a (paid) trainee or a volunteer in the Federal Volunteer Service in your additional job, please indicate "Salary earner".
**Explanatory notes on the questionnaire**

6 **Marginal employment**
In the case of marginal employment, that is, a 520-euros job (also referred to as mini-job; with a pay of up to 520 euros per month on a yearly average basis), the employer pays flat-rate contributions to pension and health insurance and a lump-sum tax rate.

A job is also considered to be marginal employment if it is limited to a maximum of three months or 70 days worked per year.

People in a one-euro job continue to receive citizen’s minimum income, unemployment benefit II plus an additional expenses allowance of usually 1 to 2 euros per hour worked.

7 **Establishment (location)**
An establishment is the location where you work (e.g. a shop, freelancer’s office, agricultural holding, location of an enterprise, body governed by public law, etc.).

A location (e.g. a specific establishment of an enterprise) may comprise several separate work places (such as a production site, a warehouse and an administrative building all on the business premises). The people working at those work places belong to one and the same establishment.

The people working in an establishment include part-time workers, apprentices, working proprietors and unpaid family workers.

8 **Stand-by duty**
The whole period of stand-by duty is to be included in the weekly working hours. Stand-by duty means that an employee has to be on stand-by at a place specified by the employer to perform work if necessary.

This is to be distinguished from on-call duty. On-call duty means that the employee is free to decide where to stay. The employee is required to start work within reasonable time if the need arises. In this case, only the actual hours worked and the travelling time count as working time.

9 **Main sources of livelihood**
If you are in employment, this does not have to be your main source of livelihood (e.g. the living expenses of apprentices are often paid by their parents). If you pay your living expenses mainly from what you earn in marginal employment, please enter employment. Pensioners who are still in employment may live mainly on what they earn or on their pension, depending on the amount of benefits they receive.

Regular payments of life assurance companies (including benefits paid by pension funds of specific liberal professions such as doctors or pharmacists) are regarded as maintenance payments from own property.

10 **Net income**
Please also include:
- benefits paid to encourage capital formation,
- advances,
- rent paid for company-owned housing,
- interest received, dividends, other property income and similar amounts,
- income in kind (e.g. foodstuffs, free coal for miners).

Long-term care benefits in kind (provided by care homes and home care services) are not to be included here.

11 **Statutory pension insurance**
You have statutory pension insurance if you are insured with the German Federal Pension Insurance (Deutsche Rentenversicherung Bund, formerly BfA, LVA) or the German Pension Insurance Miners, Railway and Maritime (Knappschaft-Bahn-See). This includes the statutory pension insurance of a foreign country (e.g. people who live in Germany but are employed subject to social insurance contributions in a neighbouring country).

You also have statutory pension insurance if you
- pay contributions to the agricultural pension fund,
- work in a Federal Volunteer Service,
- do a year of voluntary work in the social, cultural or ecological sector
- do voluntary military service or
- do reserve duty training as a soldier.

Statutory pension insurance is compulsory mainly for wage earners, salary earners and certain self-employed persons (e.g. home workers with no more than two assistants from outside their family). Public officials and comparable salary earners (employees of health insurance institutions with public official status), self-employed persons (with few exceptions) and unpaid family workers without a working contract are exempted from compulsory pension insurance.

Contributions are paid for unemployed persons who receive unemployment benefit I. They are therefore regarded as liable to compulsory statutory pension insurance. With effect from 1 January 2011, contributions are no longer paid for unemployed persons receiving unemployment with citizen’s minimum income, benefit II (Hartz IV). They are not liable to compulsory insurance.

This does not refer to company old-age pension schemes, public officials’ pension scheme, occupational pension schemes and private old-age pension schemes (e.g. state-sponsored private pension plan according to “Riester”, life assurance and the like).
Purpose, type and scope of the survey
The microcensus collects statistical data on the population and the labour market as well as on income, living conditions and housing circumstances of households on a representative basis. The data are collected based on different survey components. The survey units are persons, households and dwellings.

The purpose of the microcensus is to provide statistical data, with a detailed subject-related breakdown, on the population structure, the economic and social situation of the population, of families and households, on the labour market, the occupational structure and education of the labour force, and on the housing circumstances. It also serves to meet European obligations. Every year, up to one percent of the population may be surveyed. In every sampling year, the survey is conducted in a maximum of four households within five consecutive calendar years. Data for the additional survey component concerning information and communication technologies will be collected from a maximum of 3.5 percent of the microcensus respondents.

Legal basis, obligation to provide information
The legal basis is provided by the Microcensus Act (MZG), Regulation (EU) No 2019/1700, Implementing Regulations (EU) No 2019/2180, (EU) No 2019/2181, (EU) No 2021/1223 and (EU) No 2022/1399, Delegated Regulations (EU) No 2020/256 and (EU) No 2020/21751 and Implementing Decision (EU) No 2020/2050 in conjunction with the Federal Statistics Act (BStatG). Data are collected in accordance with Section 6 (1) nos. 1 to 4, no. 5 letters a and b, nos. 6 to 10 and Section 9 of the Microcensus Act. The obligation to provide information is laid down in Section 13 of the Microcensus Act in conjunction with Section 15 of the Federal Statistics Act.

In accordance with those provisions, all adults and all minors living in households of their own are obliged to provide information. Where each case also on minor household members.

Any household member who is obliged to provide information is also obliged to provide information for adult household members who cannot do so themselves. If there is no other household member who is obliged to provide information and if a custodian has been appointed for the person not able to provide the information himself/herself, the custodian is obliged to provide the information to the extent that the custodian's duties include such provision of information. If a person not able to provide the information himself/herself nominates a trusted person to provide the required information on his/her behalf, the adult household members or the custodian will no longer be obliged to provide the relevant information.

Unless there are indications to the contrary, it is presumed, in accordance with Section 13 (8) of the Microcensus Act, that all people in the household who are obliged to provide information are also authorised to do so on behalf of the other people living in the household. This applies accordingly to confirmation of the data collected in the previous year. The legal presumption of authorisation can be objected to at any time.

The obligation to provide information on the auxiliary variable “first name and surname of the main tenant/owner-occupier” applies to the main tenant/owner-occupier or, alternatively, to the persons mentioned above.

If respondents provide no information or provide information which is incomplete, incorrect or late, they can be encouraged to provide the information through imposition of a coercive penalty in accordance with the Administrative Enforcement Acts of the Länder.

Pursuant to Section 23 of the Federal Statistics Act, a regulatory offence is committed by anyone who
– contrary to Section 15 (1), second sentence, (2) and (5), first sentence, of the Federal Statistics Act, willfully or negligently provides no information, or provides information which is late, incomplete or untrue, or
– contrary to Section 15 (3) of the Federal Statistics Act does not give a reply in the prescribed format.

The regulatory offence is punishable by a fine not exceeding five thousand euros.

Pursuant to Section 15 (7) of the Federal Statistics Act, objections and rescissory actions against the summons to provide information will have no suspensive effect.

Where the provision of information is voluntary are specially marked in the questionnaire.

The legal basis for processing the data you have provided voluntarily and the consent pursuant to Article 6 paragraph 1 point (a) – where relevant – in conjunction with Article 9 paragraph 2 point (a) of GDPR.

Where the provision of information is voluntary, consent to the processing of such voluntary data can be revoked at any time. The revocation will only apply in the future. Any processing of information prior to the revocation will not be affected by it.

The legal basis for evaluations of data on the type and extent of the provision of information (e.g. device used or time spent) is Section 6 (1), first sentence, no. 2 of the Federal Statistics Act.

Controller
The controller responsible for processing your data is the statistical office responsible for your Land.

The contact details are available at: https://www.statistikportal.de/de/statistische-aemter.

1 The up-to-date wording of the relevant national legal provisions can be found at https://www.gesetze-im-internet.de/ (search terms “Bundesstatistikgesetz” (BStatG) or “Mikrozensusgesetz” (MZG)).
2 The EU legal acts in their up-to-date versions and in the German language are available on the website of the Publications Office of the European Union at http://eur-lex.europa.eu/.
Confidentiality

The individual data collected are always kept confidential in accordance with Section 16 of the Federal Statistics Act. Individual data may be passed on only in exceptional cases explicitly regulated by law.

Individual data may in particular be transmitted to:
– public agencies and institutions within the official statistics network which are entrusted with the production of federal or European statistics (e.g. the statistical offices of the Länder, the Deutsche Bundesbank, the Statistical Office of the European Union (Eurostat)),
– service providers with whom a contractual relationship exists (here: Federal Information Technology Centre (ITZBund) as the IT service provider of the Federal Statistical Office, computer centres of the Länder).

A list of regularly contracted IT service providers can be found here: https://www.statistikportal.de/de/statistische-aemter

Pursuant to Section 16 (6) of the Federal Statistics Act, institutions of higher education or other institutions tasked with independent scientific research may, for the purpose of carrying out scientific projects, be provided

1. with individual data if attributing the anonymised individual data to the relevant respondents or data subjects requires unreasonable effort in terms of time, cost and manpower (de facto anonymised individual data),
2. with access to individual data not including name and address (formally anonymised individual data) within specially protected areas of the Federal Statistical Office and the statistical offices of the Länder, if effective measures are in place to safeguard confidentiality.

Article 11 of Regulation (EU) No 2019/1700 provides for transmission of collected individual data to the Commission (Eurostat). Pursuant to Article 15 of Regulation (EU) No 2019/1700, Eurostat may - within its own access facilities or within other access facilities accredited by Eurostat and in accordance with the conditions stipulated in Article 7 of Regulation (EU) No 557/2013 - provide access to individual data not including name and address for scientific purposes, and pass on sets of individual data from the data sets according to the domains specified in Article 3 of Regulation (EU) No 2019/1700 provided that those sets of individual data have been modified so as to reduce the risk of identifying the statistical unit to an appropriate level.

Persons receiving individual data are also obliged to maintain confidentiality.

Auxiliary variables, reference numbers, separation and deletion

The first names and surnames of the household members, the contact details of the household members, residential address, location of the dwelling in the building, first name and surname of the main tenant/owner-occupier of the dwelling, name and address of the household members’ places of work, and the building age group are auxiliary variables which will only be used for the technical conduct of the survey. As soon as the survey and auxiliary variables have been checked for conclusiveness and completeness, the auxiliary variables will be separated from the information on the survey variables and will be kept separately or stored separately.

– Pursuant to Section 14 (5), first sentence, of the Microcensus Act, the first names and surnames and the municipality, street, house number and contact details of the persons surveyed may also be used with regard to household relationships to conduct follow-up surveys in accordance with Section 5 (1) of the Microcensus Act.

Information on the survey variables is processed and stored for as long as necessary to comply with the legal obligations.

All survey documents as well as the auxiliary variables and the reference numbers originally allocated will be destroyed or deleted after the processing of the last follow-up survey has been finished.

The sampling district number, the building number, the dwelling number, the household number and the person number are used as reference numbers. They are used to establish the household, dwelling and building relationships; they do not comprise any data which extend beyond the survey and auxiliary variables. These numbers will be replaced by new reference numbers which do not comprise any data on personal or material circumstances extending beyond the statistical relationships.

Rights and duties of the interviewers, ways of providing information

Volunteer interviewers are employed to reduce the burden for the respondents, but the survey may also be conducted in writing. The interviewees have to provide proof of their authorisation. Their reliability and discretion must be ensured and they have specially been obligated to maintain confidentiality. They must not use information gained in the course of their activity in other processes or for other purposes. This obligation continues to apply after their activity has ended.

The interviewers should help the respondents to answer the questions. The answers to the questions in the questionnaires may be provided orally to the interviewers or by electronic means or in writing.

For the written survey, the respondents receive the questionnaires, including information on how to complete them, direct from the interviewer or from the relevant survey office. If the information is provided in writing, the completed questionnaires may be given to the interviewer or may be handed in or sent to the survey office. Please do not send the written questionnaires by electronic means as this is not a secure transmission channel.
Rights of data subjects, contact details of the data protection officers, right to lodge a complaint

Respondents whose personal data are processed have the right to request
– access and information as per Article 15 of the General Data Protection Regulation,
– rectification as per Article 16 of the General Data Protection Regulation,
– erasure as per Article 17 of the General Data Protection Regulation, and
– restriction of processing as per Article 18 of the General Data Protection Regulation

with regard to their respective personal data, or they may object to the processing of their personal data as per Article 21 of the General Data Protection Regulation.

The rights of data subjects can be claimed against any controller responsible. If the above rights are exercised, the competent public agency will check whether the relevant legal requirements are met. The person making the request may be asked to prove his or her identity before further measures are taken.

Questions and complaints concerning compliance with legal data protection rules may be addressed at any time to the official data protection commissioner of the statistical office responsible or to the competent data protection supervisory authority (Article 77 of the General Data Protection Regulation). Their contact details are available at:
https://www.statistikportal.de/de/datenschutz.

model questionnaire
model questionnaire
Some questions refer to the reference week. The reference week is given on the front cover. Please enter it on the name flap.

Please keep the name flap folded out while you complete the questionnaire. Please observe the order of the columns for the respective persons as given on the name flap.

Please do not complete the establishment flap before you are asked to do so in the course of completing the questionnaire (question 74 on page 23). We will guide you through the questionnaire.

If possible, each person should answer the questions for him or herself. Information may be provided on behalf of children (under 15 years), people in need of care or people with disabilities who are not able to answer the questions for themselves.

Not all questions will have to be answered by all persons. When there is an answer box with an arrow (jump instruction), the numeral beside the arrow indicates the question to be answered next by the relevant person.

Example: Person 1 Person 2 Person 3 Person 4 Person 5

Yes ................ 9

No  ................

In the example, Person 1 answers “Yes” and goes to question 9. Person 2 answers “No” and goes to the next question.

Jump instructions may differ between persons. This is why you should not complete the questionnaire for several persons at the same time as jump instructions are easily overlooked.

When entering figures, please do so right-aligned.

Example: Hours per week  ................................................................. 6

If you wish to correct an answer, please do so as follows.

Example: Yes  ...............................................................................................

No  ................................................................................................

Questions to be answered on a voluntary basis are marked by the word “voluntary” in a coloured bar.

model questionnaire
Microcensus 2023

Reference week:

For the legal basis and other legal information please refer to pages 131 and 133 of this questionnaire. When answering the questions, please observe the explanatory notes B1 to B11 on pages 129 to 130 of this questionnaire.

Thank you for your time.